

# agenda

## Annual General Meeting of Electors

NOTICE IS HEREBY GIVEN THAT THE ANNUAL GENERAL MEETING OF ELECTORS OF THE CITY OF JOONDALUP WILL BE HELD IN THE COUNCIL CHAMBER, JOONDALUP CIVIC CENTRE, BOAS AVENUE, JOONDALUP

**ON** THURSDAY 23 JANUARY 2025

**COMMENCING AT** 5.30pm

**JAMES PEARSON**  
Chief Executive Officer  
10 January 2025

### **Acknowledgement of Traditional Custodians**

The City of Joondalup acknowledges the traditional custodians of the land, the Whadjuk people of the Noongar nation, and recognises the culture of the Noongar people and the unique contribution they make to the Joondalup region and Australia. The City of Joondalup pays its respects to their Elders past and present and extends that respect to all Aboriginal and Torres Strait Islander peoples.

*This document is available in alternate formats upon request*

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## CIVIC CENTRE EMERGENCY PROCEDURES

The City of Joondalup values the health and safety of all visitors to City of Joondalup facilities. The following emergency procedures are in place to help make evacuation of the City of Joondalup Civic Centre safe and easy.

### Alarms

The City of Joondalup emergency system has two alarm tones:

- Alert Tone (Beep... Beep... Beep).
- Evacuation Tone (Whoop...Whoop...Whoop).

### On hearing the Alert Tone (Beep... Beep... Beep):

- DO NOT EVACUATE ON THIS TONE.
- Remain where you are.
- All designated Fire Wardens will respond and assess the immediate area for danger.
- Always follow instructions from the designated Fire Wardens.

### On hearing the Evacuation Tone (Whoop...Whoop...Whoop):

- Evacuate the building immediately as directed by a Fire Warden or via the nearest safe exit.
- Do not use lifts.
- Remain calm and proceed to the designated Assembly Area (refer to site plan below).
- People with impaired mobility (those who cannot use the stairs unaided) should report to a Fire Warden who will arrange for their safe evacuation.
- Do not re-enter the building until authorised to do so by Emergency Services.



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## CODE OF CONDUCT

Council Members and Committee Members are to observe the City's adopted *Code of Conduct for Council Members, Committee Members and Candidates*. The following general principles guide the behaviours of Council Members (being the Mayor and Councillors) and other committee members while performing their role at the City:

### Personal Integrity

- (1) A council member or committee member should –
  - (a) act with reasonable care and diligence; and
  - (b) act with honesty and integrity; and
  - (c) act lawfully; and
  - (d) identify and appropriately manage any conflict of interest; and
  - (e) avoid damage to the reputation of the City.
  
- (2) A council member or committee member should –
  - (a) act in accordance with the trust placed in council members and committee members; and
  - (b) participate in decision-making in an honest, fair, impartial and timely manner; and
  - (c) actively seek out and engage in training and development opportunities to improve the performance of their role; and
  - (d) attend and participate in briefings, workshops and training sessions provided or arranged by the City in relation to the performance of their role.

### Relationship with others

- (1) A council member or committee member should –
  - (a) treat others with respect, courtesy and fairness; and
  - (b) respect and value diversity in the community.
  
- (2) A council member or committee member should maintain and contribute to a harmonious, safe and productive work environment.

### Accountability

A council member or committee member should –

- (a) base decisions on relevant and factually correct information; and
- (b) make decisions on merit, in the public interest and in accordance with statutory obligations and principles of good governance and procedural fairness; and
- (c) read all agenda papers given to them in relation to Council or Committee meetings, Briefing Sessions or Strategy Sessions; and
- (d) be open and accountable to, and represent, the community in the district.

Employees are bound by the City's *Code of Conduct for Employees* which details similar provisions to be observed.

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## PROCEDURES FOR ELECTORS' MEETINGS

In accordance with regulation 18 of the *Local Government (Administration) Regulations 1996*, the procedures to be followed at electors' meetings are to be determined by the person presiding over the meeting, being the Mayor.

The following procedures have been approved by the Mayor for electors' meetings (both for the Annual General Meeting of Electors and Special Electors Meetings):

- 1 Only electors of the City of Joondalup are entitled to speak and vote.
- 2 Electors wishing to make a statement have a maximum of two minutes in which to make their statement.
- 3 Electors will be offered another opportunity to make further statements of up to two minutes following all other electors being provided an opportunity to make statements.
- 4 Electors will be offered an opportunity to ask two questions at a time.
- 5 Electors will be offered another opportunity to ask further questions following all other electors being provided an opportunity to raise questions.
- 6 There will be no adverse reflection on elected members or City employees and should this occur, the statement or question will be ruled out of order and the elector will be asked to resume their seat.
- 7 Any motions are to be moved and seconded before any discussion is to occur.
- 8 A mover for a motion has two minutes in which to speak on the motion.
- 9 The seconder for a motion has two minutes in which to speak on the motion.
- 10 Debate may ensue.
- 11 The mover of a motion has the right of reply, for up to two minutes.
- 12 All motions are determined by a majority vote of electors present.
- 13 Each elector present at the meeting is entitled to one vote on each matter to be decided but does not have to vote.
- 14 All decisions are to be made by a simple majority vote.
- 15 Voting is to be conducted so that no voter's vote is secret.
- 16 Any other rules or procedures not defined are to be determined by the Mayor, as the person presiding over the meeting.



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## QUESTIONS FROM ELECTORS IN WRITING

- 17 Only City of Joondalup electors may submit questions to the City in writing.
- 18 Questions asked at the Annual General Meeting of Electors must relate to a matter within the remit of the City of Joondalup.
- 19 The City will accept a maximum of five (5) written questions per City of Joondalup elector. To ensure equity and consistency, each part of a multi-part question will be treated as a question in its own right.
- 20 Written questions lodged by 9:00am on the Monday immediately prior to the scheduled Annual General Meeting of Electors will be responded to, where possible, at the Annual General Meeting of Electors. These questions, and their responses, will be distributed to elected members and made available to the public in written form at the meeting.
- 21 The Mayor shall decide to accept or reject any written question and the Mayor's decision is final. Where there is any concern about a question being offensive, defamatory or the like, the Mayor will make a determination in relation to the question. Questions determined as offensive, defamatory or the like will not be published.
- 22 Written questions unable to be responded to at the Annual General Meeting of Electors will be taken on notice. In this case, a written response will be provided as soon as possible and included on the agenda of the next Council meeting, or if that is not possible, the agenda for the following Council meeting.
- 23 An elector who submits written questions may also ask questions at the Annual General Meeting of Electors and questions asked verbally may be different to those submitted in writing.
- 24 Questions and any responses will be summarised and included in the minutes of the Annual General Meeting of Electors.
- 25 Written questions should be sent via email to [council.questions@joondalup.wa.gov.au](mailto:council.questions@joondalup.wa.gov.au)

## MOTIONS FROM ELECTORS

- 26 Any motions to be moved at the Annual General Meeting of Electors should be received in writing by the City by 9:00am on the Monday immediately prior to the Annual General Meeting of Electors. Motions should be submitted via the online form on the City's website or sent via email to [council.questions@joondalup.wa.gov.au](mailto:council.questions@joondalup.wa.gov.au)
- 27 Preference will be given to those electors that submit motions in writing by the required time. Time permitting, the Mayor may consider further motions from the floor.
- 28 To give fair opportunity to all electors in attendance, an elector can only move one motion at a time.

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## **RECORDING AND LIVE-STREAMING OF THE PROCEEDINGS OF THE ELECTORS' MEETING**

In accordance with the *Recording and Live-Streaming of Council Meetings Council Policy*, this meeting will be video recorded and live-streamed on the City's website, with the exception of confidential items and periods of adjournment as determined by the Presiding Member.

Cameras have been positioned in such a way as to avoid members of the public, however, by being present at this meeting, members of the public consent to the possibility that their image may be live-streamed to the public. Recordings will also be made available on the City's website following the meeting.

The official record of the meeting will be the written minutes kept in accordance with the *Local Government Act 1995* and any relevant regulations.

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## CITY OF JOONDALUP ANNUAL GENERAL MEETING OF ELECTORS

Notice is hereby given that the **Annual General Meeting of Electors** will be held in the Council Chamber, Joondalup Civic Centre, Boas Avenue, Joondalup on **Thursday 23 January 2025** commencing at **5.30pm**.

### AGENDA

#### 1 OPENING AND WELCOME

#### 2 ATTENDANCES AND APOLOGIES

##### 2.1 LEAVE OF ABSENCE PREVIOUSLY APPROVED

Cr Christine Hamilton-Prime, JP	15 January to 1 February 2025 inclusive.
Mayor Albert Jacob, JP	28 to 31 January 2025 inclusive.
Cr Rohan O'Neill	26 January to 4 February 2025 inclusive.
Cr Daniel Kingston	4 February 2025 inclusive.
Cr Daniel Kingston	11 February 2025 inclusive.

#### 3 CONTENTS OF THE 2023-24 ANNUAL REPORT

To access this document electronically click here:

1. [Annual Report FY2023-24 \[3.1.1 - 184 pages\]](#)
2. [Annual Report FY2023-24: Financial Information \[3.1.2 - 60 pages\]](#)

#### 4 GENERAL BUSINESS

**Footnotes:**

**Voting:**

- Each elector present at the meeting is entitled to one vote on each matter to be decided but does not have to vote.
- All decisions are to be made by a simple majority vote.
- Voting is to be conducted so that no voter's vote is secret.

**Definition of Elector**

An elector is defined in the *Local Government Act 1995*. An elector is a person who is eligible to vote in an election of the City of Joondalup. For the purpose of meetings of electors, the definition of an elector is to include residents and ratepayers.

**Procedures at Electors' Meetings**

The procedure to be followed at a general or special meeting of electors is to be determined by the person presiding at the meeting as outlined at the commencement of the agenda.

**23 JANUARY 2025 - ANNUAL GENERAL MEETING OF  
ELECTORS - AGENDA ATTACHMENTS**

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25<sup>TH</sup>  
YEAR  
ANNIVERSARY

CELEBRATING  
25 YEARS

**Annual Report** 2024

## Alternative formats

This document is available in alternative formats and languages on request. You can make a request by emailing [info@joondalup.wa.gov.au](mailto:info@joondalup.wa.gov.au) or calling the City of Joondalup's Access and Inclusion Officer on **(08) 9400 4000**. This document is available on the City's website at [joondalup.wa.gov.au](http://joondalup.wa.gov.au)

If you need to contact us in your own language, you can contact the Translating and Interpreting Service on 13 14 50 and ask the Service to contact the City's Access and Inclusion Officer.

If you are deaf or have a hearing or speech impairment, you can contact the City through the National Relay Service.

### Afrikaans

Hierdie dokument is op versoek in ander formate en tale beskikbaar. Om 'n versoek te rig, stuur 'n e-pos aan [info@joondalup.wa.gov.au](mailto:info@joondalup.wa.gov.au) of bel die Stad se beampte vir Toegang en Insluiting ('Access and Inclusion Officer') by **(08) 9400 4000**.

Indien jy ons in jou eie taal wil kontak, skakel gerus die Vertaal- en Tolkdiens by 13 14 50, en vra dat hulle die Stad Joondalup se beampte vir Toegang en Insluiting skakel by **(08) 9400 4000**.

Indien jy doof is, of 'n gehoor- of spraakgestremdheid het, kontak die Stad Joondalup met behulp van die nasionale telefoonbystanddiens ('National Relay Service').

### German

Dieses Dokument ist auf Anfrage auch in anderen Formaten und Sprachen erhältlich. Sie können eine entsprechende Anfrage per E-Mail an [info@joondalup.wa.gov.au](mailto:info@joondalup.wa.gov.au) oder telefonisch unter **(08) 9400 4000** an den/die Integrationsbeauftragte/n (Access and Inclusion Officer) der Stadt Joondalup stellen.

Um mit uns in Ihrer eigenen Sprache zu kommunizieren, rufen Sie bitte den Translation and Interpreting Service (Übersetzer- und Dolmetscherdienst) unter 13 14 50 an und bitten Sie dort um Verbindung mit dem/der Access and Inclusion Officer der Stadt Joondalup unter der Telefonnummer **(08) 9400 4000**.

Wenn Sie gehörlos sind oder eine Hör- oder Sprachbehinderung haben, kontaktieren Sie die Stadt Joondalup bitte über den National Relay Service.

### Italian

Su richiesta, questo documento è disponibile in altri formati e in altre lingue. Potete inviare una richiesta via e-mail all'indirizzo [info@joondalup.wa.gov.au](mailto:info@joondalup.wa.gov.au), o chiamare l'ufficio per l'accessibilità e l'inclusione (City's Access and Inclusion Officer) allo **(08) 9400 4000**.

Se desiderate contattarci nella vostra lingua, potete chiamare il Servizio di Traduzione e Interpretariato al 13 14 50 e chiedere di essere messi in contatto con l'ufficio per l'accessibilità e l'inclusione della città di Joondalup allo **(08) 9400 4000**.

Se siete non udenti, o avete disturbi dell'udito o del linguaggio, contattateci attraverso il National Relay Service.

### Mandarin (Simplified Chinese)

有其他格式及语言版本备案。您可以发送电子邮件至 [info@joondalup.wa.gov.au](mailto:info@joondalup.wa.gov.au)，或者拨打电话 **(08) 9400 4000** 联系市政厅接纳与包容事务官 ('Access and Inclusion Officer')。

如果您需要使用母语与我们联系，您可以拨打13 14 50联系口笔译服务处 Translating and Interpreting Service，并请该服务处拨打**(08) 9400 4000**与Joondalup市政厅接纳与包容事务官联系。

如果您是聋哑人或听力或语言障碍，请通过全国电话转接服务 (National Relay Service) 联系我们。

### Noongar

Mining noonook wardiny nidja bibool koordawe mart ka wangk djinanginy, Joondalup Access wer Inclusion Officer-al wangkiny. **(08) 9400 4000** ka [info@joondalup.wa.gov.au](mailto:info@joondalup.wa.gov.au) wangkiny.

Mining noonook wardiny ngalany noonan wangk-al wangkiny, Translating wer Interpreting Service 13 14 50-al wangk, Noonook baalabany ngaakiny Joondalup Access wer Inclusion Officer-al **(08) 9400 4000**-al wangk.

Mining noonook dwankaboort ka wangka-boort, Noonook ngalany National Relay Service-al wangk.

### Spanish

Este documento se encuentra disponible en otros formatos e idiomas bajo pedido. Puede realizar el pedido enviando un correo electrónico a [info@joondalup.wa.gov.au](mailto:info@joondalup.wa.gov.au) o llamando al Oficial de Acceso o Inclusión de la Ciudad (City's Access and Inclusion Officer) al **(08) 9400 4000**.

En caso de que deba comunicarse con nosotros en su idioma, puede contactarse con el Servicio de Traducción e Interpretación (TIS National) al 13 14 50 y solicitar al servicio que le contacten con el Oficial de Acceso o Inclusión de la Ciudad de Joondalup al **(08) 9400 4000**.

Si usted es sordo/a o tiene algún trastorno de escucha o del habla, comuníquese con la Ciudad a través del National Relay Service (Servicio Nacional de Retransmisión).

## Feedback or questions

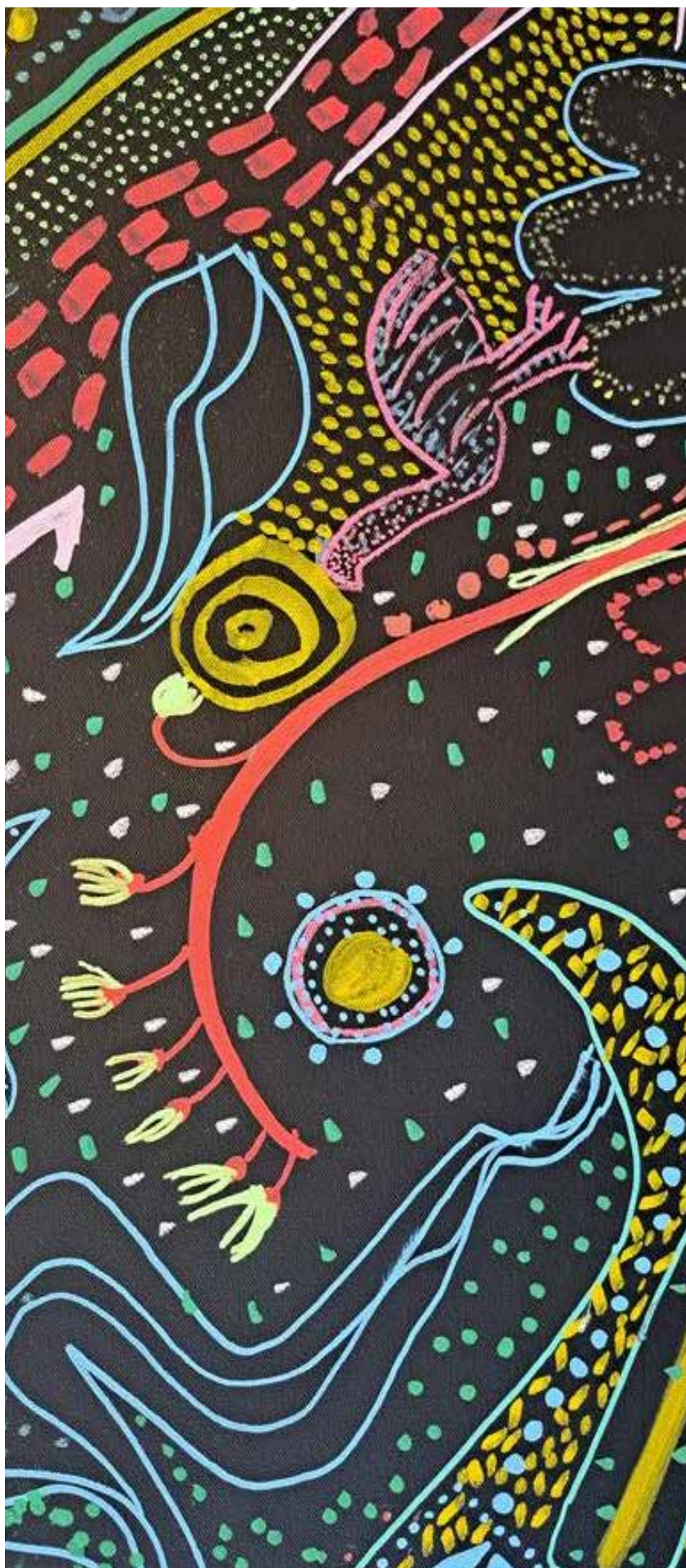
Feedback or questions relating to the Annual Report are welcome. Please contact the City of Joondalup:

**Telephone** 9400 4000  
**Email** [info@joondalup.wa.gov.au](mailto:info@joondalup.wa.gov.au)  
**Mail** City of Joondalup  
PO Box 21  
Joondalup WA 6919

## Acknowledgements

The City of Joondalup acknowledges those organisations and individuals who gave permission for their photographs to be included in this Annual Report. Specific acknowledgments are provided on the relevant pages.





### Acknowledgement of Traditional Custodians

The City of Joondalup acknowledges the Traditional Custodians of this land, the Whadjuk people of the Noongar nation. We recognise the culture of the Noongar people and the unique contribution they make to the Joondalup region and Australia. We pay our respects to Elders past, present and emerging and all Aboriginal and Torres Strait Islander peoples.

*Joondalup-ak ngala kaditj  
Noongar moort nidja Wadjak  
boodjar-ak kalyakool  
moondang-ak kaaradj-midi.  
Ngala Noongar Moort wer  
baalabang moorditj kaadidjiny  
koota-djinanginy. Ngala  
Noongar wer Torres Strait  
Moort-al dandjoo koorliny  
kwaba-djinanginy. Koorra,  
yeyi wer kalyakool, ngalak  
Noongar wer Torres Strait  
Birdiya wer moort koota-  
djinginy.*

This colourful and eye-catching piece was created during the 2023 NAIDOC Week by members of the community in a workshop led by Justin Martin, a Whadjuk man. Justin shared stories, Aboriginal artwork techniques and culture while this piece was created. The artwork is hanging in the event area of Whitford Library, making it a great place to do some work, quiet reading or study while admiring beautiful and inspiring art.





▲ Joondalup Festival

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## Statutory reports

**The following statutory reports are included in this Annual Report:**

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# Welcome



▲ Wings outside Joondalup Library

# Annual Report FY2023–24

## Purpose of the Annual Report

The City produces an Annual Report for each financial year by 31 December, as required under the Western Australian *Local Government Act 1995*. The overall purpose of an Annual Report is to inform the community and stakeholders about achievements, challenges, and future plans. The report promotes community awareness of the programs and services delivered each year that contribute to the quality of life for residents, visitors and stakeholders.

This Annual Report demonstrates the City's performance against the long-term vision of our 10-Year Strategic Community Plan, *Joondalup 2032*, and the projects and priorities detailed in our 5-Year Corporate Business Plan. The Annual Report provides information about our organisational performance and illustrates the City's commitment to accountable and transparent government.

## How to read the Annual Report FY2023–24

The Annual Report comprises eight sections:

### 1. Welcome

Outlines the purpose and theme of the Annual Report and the *Integrated Planning and Reporting Framework*. It includes messages from the Mayor and Chief Executive Officer, information about the City and our 10-Year Strategic Community Plan, *Joondalup 2032*. (Page 7)

### 2. Year in review

Provides an overview of the year, including a financial summary, a snapshot of the City's performance, awards and recognition, as well as a calendar of the major community events we held. This year, the report includes a special feature celebrating our 25-year anniversary with the community and City staff. (Page 16)

### 3. Our City

Provides information about the City of Joondalup, our community, our stakeholders and the services we provide. (Page 45)

### 4. Our Council

Provides information about the City's Council, Elected Members, committees, and reference groups. It also includes the outcomes of the 2023 Ordinary Local Government Election. (Page 65)

### 5. Our organisation

Provides information about the City's organisational structure, our Executive Leadership Team, organisational governance and workforce. (Page 95)

### 6. Our performance

Provides details about how we are meeting the strategic goals and outcomes of the City's 10-Year Strategic Community Plan, *Joondalup 2032*, and how we are tracking against the annual key priorities specified in our *Corporate Business Plan 2023–2027*. (Page 117)

### 7. Year ahead

Provides an overview of the key priorities identified in the City's new *Corporate Business Plan 2024–2028* and the challenges ahead for the next financial year. (Page 162)

### 8. Financial information

Provides the financial indicators and audited financial statements. This is provided as a separate report – Annual Report: Financial Information.

## Abbreviations and key terms

To promote readability and accessibility, the use of acronyms, abbreviations and technical terminology is minimised. Where abbreviations and key terms do appear, they are explained in plain English.

For clarity, a capital letter for City is specific to the City of Joondalup district, region or local government geographical area.

Tables within this report use the following abbreviations:

<b>\$B</b>	billion dollars
<b>\$M</b>	million dollars
<b>GJ</b>	gigajoules
<b>kL</b>	kilolitres
<b>km</b>	kilometres
<b>kWh</b>	kilowatt hours
<b>t</b>	tonnes
<b>N/A</b>	not applicable



## Theme of the Annual Report – Celebrating 25 years

The theme of the City of Joondalup Annual Report FY2023–24 is **celebrating 25 years**. From its pristine coastline to the western shores of Lake Joondalup and from Burns Beach in the coastal north to Warwick in the south-east, the City spans 99 square kilometres and has a rich, shared history. The Noongar people have a connection to this land that reaches back over 45,000 years, long before the colonial settlement that began in the 1830s. Although Joondalup celebrated its 25th anniversary on 1 July 2023, the idea of a city north of Perth was born over 70 years earlier. This Annual Report celebrates the City’s 25-year anniversary by highlighting the achievements and challenges of FY2023–24, while reflecting on the transformation of our City and community over the past quarter century.

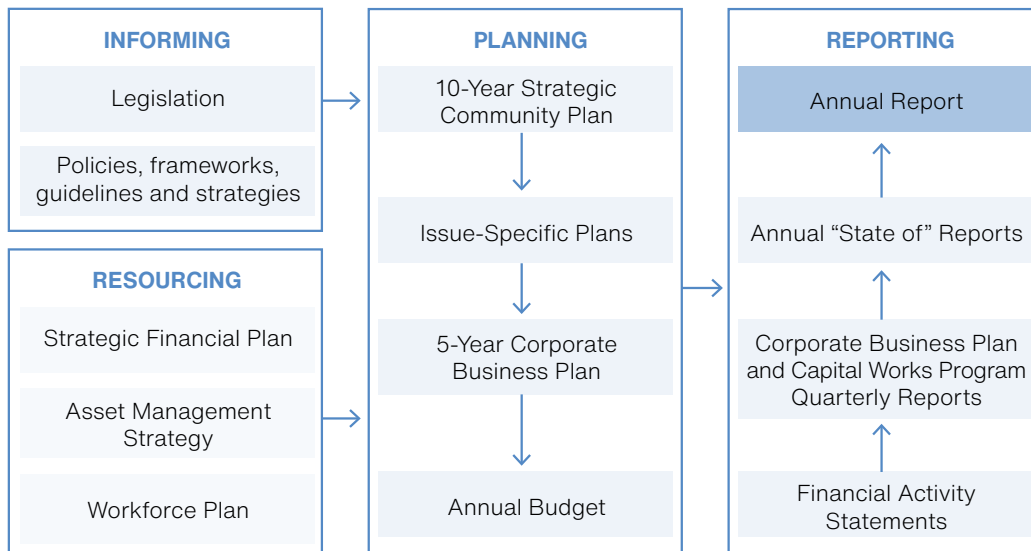
## Integrated Planning and Reporting Framework

The City of Joondalup Annual Report forms part of a robust *Integrated Planning and Reporting Framework* which includes informing, resourcing, planning and reporting components. The framework builds organisational and resource capability to meet the community’s needs, and optimises success by understanding the integration and interdependencies between the components. The framework emphasises performance monitoring so that the City can adapt and respond to changes in community needs and the business environment.

## 10-Year Strategic Community Plan

The 10-Year Strategic Community Plan, *Joondalup 2032*, provides the City with a strong strategic direction to deliver economic, social and governance services, projects and activities for residents, businesses and visitors. *Joondalup 2032* is the City’s highest level planning document that sits within the *Integrated Planning and Reporting Framework*.

### Integrated Planning and Reporting Framework:





## Vision for the future

### **Joondalup 2032 represents the City's and the community's shared vision for the future:**

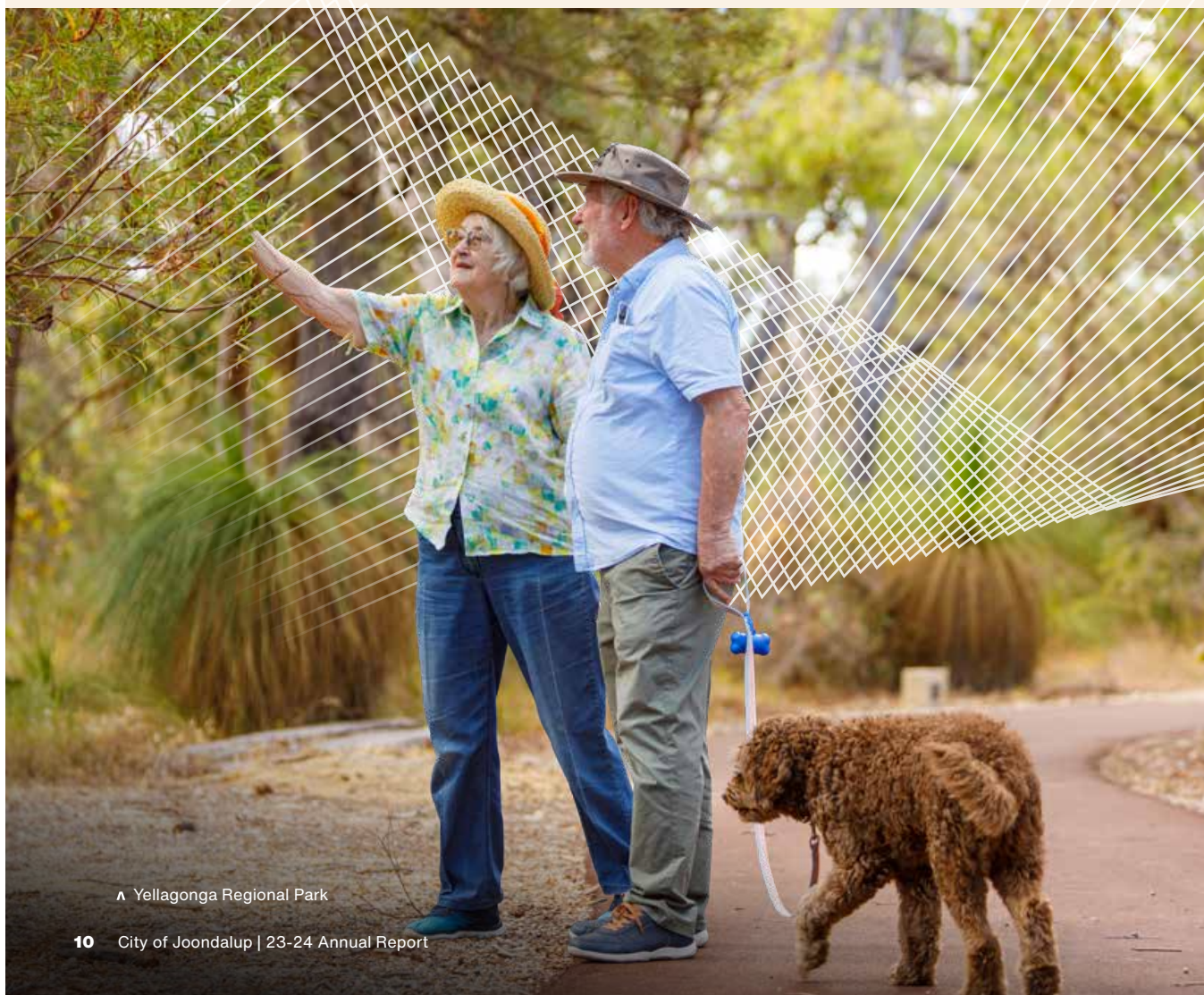
The City in 2032 has a strong focus on sustainability, liveability, active lifestyles and friendly social interactions. We have a healthy environment, with protected bushland, marine ecosystems and accessible parks and green spaces. We are an environmentally-aware and socially-responsible City. We are a vibrant place where people want to live, work and play, and where people can find everything they need locally.

The City in 2032 caters for every stage of life. People feel welcome here and have a clear sense of belonging. We live in high-quality housing in attractive neighbourhoods

which have excellent transport linkages and connectivity. We are multi-generational and multicultural; a place where everyone feels connected and safe.

We celebrate and adopt technology and innovation. We are a hub for education and state-of-the-art health facilities, and we are an active advocate for health and other community services. The City in 2032 is internationally connected — we are a global-facing City, with local amenity, and a powerful sense of community.

**A global city: bold, creative and prosperous**



▲ Yellagonga Regional Park

### Key themes and goals

The City is committed to achieving the goals of the five key themes of *Joondalup 2032*:



An overview of how the City performed against the goals of our five key themes is provided in the section Year in review. More detailed information is provided in the section Our performance.

### Modifications made to the 10-Year Strategic Community Plan

Under regulation 19B of the *Local Government (Administration) Regulations 1996*, local governments are required to provide information of any significant modifications made to the 10-Year Strategic Community Plan in the year.

No modifications were made to the 10-Year Strategic Community Plan in FY2023/24.

> *Joondalup 2032* is available on the City's website [joondalup.wa.gov.au](http://joondalup.wa.gov.au)

## Values

The City has adopted the following primary and distinguishing values in alignment with the vision of *Joondalup 2032*.

### Primary values

These primary values are inherent in any well-functioning and community-driven organisation:



### Distinguishing values

The City's distinguishing values are the principles and standards that guide us and the community to be leaders in excellence. The City strives to be:

<b>Bold</b>	We will make courageous decisions for the benefit of the community and future generations.
<b>Ambitious</b>	We will lead with strength and conviction to achieve our vision for the City.
<b>Innovative</b>	We will learn and adapt to changing circumstances to ensure we are always one step ahead.
<b>Enterprising</b>	We will undertake ventures that forge new directions for business and the local economy.
<b>Prosperous</b>	We will ensure our City benefits from a thriving economy built on local commercial success.
<b>Compassionate</b>	We will act with empathy and understanding of our community's needs and ambitions.





## Message from the Mayor

### **On behalf of the City of Joondalup Council, I present the Annual Report for FY2023-24 — *celebrating 25 years.***

As I reflect on the City of Joondalup's past 25 years, I am proud to have been a part of the successful Joondalup story. It has been a privilege to serve the community, first as a North Ward Councillor in 2006, and as the Mayor since 2017. I have watched Joondalup flourish into a highly liveable and vibrant civic and cultural destination; home to a diverse range of successful businesses and professional services.

The City celebrated the impressive milestone of 25 years with our community. A series of events captivated the imagination, and showed how Joondalup is a hub of innovation, arts and culture, as well as an iconic, natural destination.

I was proud to see Craigie Leisure Centre take home the Community Facility of the Year award at the Parks and Leisure Australia (WA) Regional Awards of Excellence in recognition of the \$9.1 million refurbishment project. The centre has achieved a phenomenal 56 per cent increase in membership over the past 12 months, four years ahead of schedule. The City's refurbishment project will now be considered for the national component of the Parks and Leisure Australia Awards.

The incredible progress over the past three years since the construction of the Ocean Reef Marina began, has been a fulfilling professional milestone — as the inaugural Deputy Chair of the Ocean Reef Marina Committee in 2007, and after 15 years of working on the approvals for this project. This world-class marina will further Joondalup's reputation as one of Western Australia's best coastal destinations, bringing even more accommodation, tourism and investment opportunities.



Council supported the Lord Mayor's Distress Relief Fund for the bushfire appeal, helping those affected by the fire that devastated sections of the City of Wanneroo, our near neighbour. Joondalup and Wanneroo not only have a shared history, but share a close bond. I thank and pay tribute to all the unsung heroes.

As I look to the new era, post 25 years, being able to meet community expectations to provide and improve our services and infrastructure makes being part of the Joondalup Council a privilege. Council approved a responsible budget and one of Western Australia's lowest rates-in-the-dollar that recognises the challenges residents are facing with high inflation, higher interest rates and other cost of living pressures. The FY2024-25 Budget provides the City with healthy reserves to manage our infrastructure well into the future.

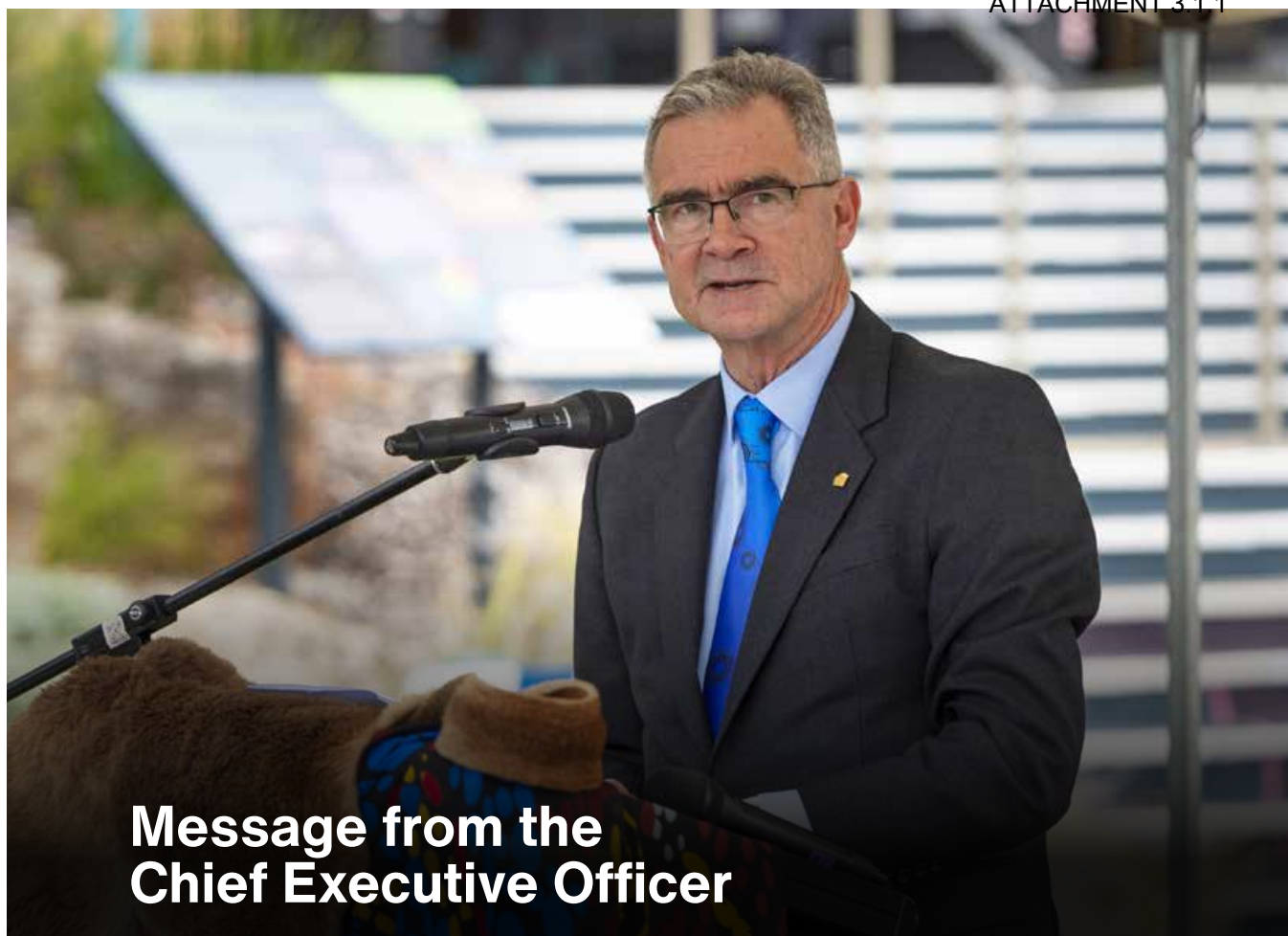
The 2023 Ordinary Local Government Election resulted in Nige Jones and John Raftis being re-elected, and four new elected members — Lewis Hutton, Rebecca Pizzey, Rohan O'Neill and Phillip Vinciullo. Tom McLean, Russell

“This world-class marina will further Joondalup’s reputation as one of Western Australia’s best coastal destination, bringing even more accommodation, tourism and investment opportunities.”

Poliwka, John Logan and Suzanne Thompson chose not to seek re-election and I thank them for their service. I am confident our newest Councillors, together with the experience of our existing Councillors, will achieve great things for our community. I look forward to working together as we begin the next exciting chapter in the Joondalup story.

I am proud to present our achievements in this Annual Report.

**Mayor Hon Albert Jacob, JP**  
Mayor



## Message from the Chief Executive Officer

### **It is my privilege to introduce the City of Joondalup's FY2023-24 Annual Report.**

We celebrated a quarter of a century as a City and marked the occasion with a bold, creative, and diverse program for our local community. Celebrations focused on Joondalup's rich history and the great improvements we have made together in the amenity and attractiveness of our District.

We continually strive to improve the performance of our service delivery and, as we reflect on the past 25 years, we see how far the City and our organisation have come.

Our reconciliation journey continued, as the City's Reconciliation Action Plan set out 60 actions of both new and existing initiatives to advance reconciliation efforts within the City as an organisation, as well as the broader

community. The plan was developed and supported by the City's Reconciliation Action Plan Community Reference Group.

We are proud of the vibrant offering of cultural and artistic events the City presents annually for our community. This year, our premier event, the Joondalup Festival, was named Best Cultural, Arts or Music Event at the Australian Event Awards and Symposium. The 2023 festival attracted more than a quarter of a million visitors and beat a world-class field of finalists.

The City hosted two Destination Joondalup Business Forums that focused on tourism development opportunities within the region and exploring technology. We built partnerships with local and national organisations to attract public and private sector investment to boost our economy and create more opportunities for residents and visitors. We hosted a meeting of the State Cabinet and took the opportunity to showcase our collaborative approach to development and promote new projects.





▲ 25-Year Invitation Art Prize Retrospective

“We are proud of the vibrant offering of cultural and artistic events the City presents annually for our community.”



▲ Wanneroo/Joondalup State Emergency Services

Embracing the philosophy of working alongside our local community, we progressed the activation of the Joondalup City Centre and supported the establishment of a local Town Team. Both are making great strides in enhancing the vibrancy of the heart of our City.

The year has had its challenges. The Mariginiup-Wanneroo bushfire affected many of our employees with their own homes, or those of family and friends, at risk. Our emergency response procedures were put to the test, and the City supported the difficult, but appropriate decision to postpone the Joondalup Festival of Motoring.

We welcomed a new Council in October 2023, and I thank Mayor Albert Jacob and our continuing and new Elected Members for the smooth transition after the election. I extend my gratitude to the outgoing Councillors for your service to the community.

To succeed as a local government, we must succeed in our service to our community. Our employees work hard to do that, every day. Through their efforts, and continuous improvement to meet the rising expectations of residents, we aim to realise our vision to be a bold, creative, and prosperous City.

**James Pearson**  
Chief Executive Officer

v Little Feet Festival

# Year in review







## Celebrating 25 years

Throughout FY2023–24, the City celebrated its 25-year anniversary commencing on 1 July 2023 with Elected Members cutting the 25-year anniversary cake at Joondalup Reception Centre. The celebrations continued throughout the year with a range of special events.



### 25-year interactive timeline

The City’s Local History team researched and compiled a digital timeline, capturing a wide variety of key events, achievements, activities and milestones over Joondalup’s history. The timeline was also reflected in a vivid floor decal that was installed in the walkway outside the Joondalup Library.

> The timeline is available on the City’s website [joondalup.wa.gov.au](http://joondalup.wa.gov.au)



### 25-year anniversary videos

The City showcased some of the incredible people that live and work in the community in a series of 25-year anniversary videos. Captured in film, memories were shared by members of community organisations, including Community Vision, Duncraig Lions Club, Joondalup City Returned and Services League, and members of prominent sporting clubs, religious groups, educational institutions, and local businesses.

> The videos are available on the City’s official YouTube channel [@cityofjoondalup](https://www.youtube.com/@cityofjoondalup)



### 25-year school art competition

The City ran a school art competition — 25 Years of the City of Joondalup — asking all entrants to reflect this milestone event in their artwork. The competition was open to all schools in the City and 49 submissions were received. The winning entry was by Taj Eaton from Prendiville Catholic College, second place went to Chiara Thompson from Ocean Reef Senior High School, and Kiera Street from Prendiville Catholic College was awarded third place. Taj’s artwork (left) represented the City in the Showcase in Pixels competition, where it was displayed on the Yagan Square public screen in Perth from 4–24 September 2023, alongside other entries from local governments across Western Australia.

## 25-year Invitation Art Prize retrospective

In 2023, the Invitation Art Prize celebrated 25 years, sharing the milestone with the City’s inaugural year. Instead of the exhibition’s usual acquisitive prize, the 2023 Invitation Art Prize featured each year’s winning artwork since the event’s inception. This included works from Erin Coates, Teelah George, Kate McMillan, and Brendan van Hek, as well as renowned Indigenous artists Shane Pickett and Mandy White. The exhibition provided a moment to reflect on the changes to Western Australia’s contemporary art over the last 25 years. The 25-year Invitation Art Prize Retrospective was on public display at Westfield Whitford City from 2–21 October 2023.



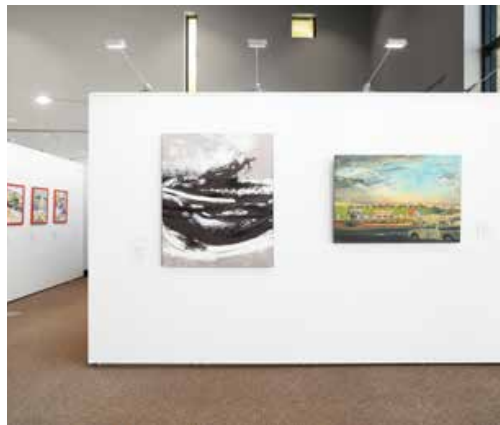
## 25-year Valentine’s Concert – 25 Years Together

The City held a special Valentine’s Concert – 25 Years Together – in February 2024 to celebrate our 25-year anniversary. The almost 5,000-strong crowd sang and danced along to all the best hits from 25 years ago. The concert was held in the grounds of Joondalup Resort, and was supported by Edith Cowan University and Joondalup Health Campus. Sharon Wood-Kenney, Chair of the City’s Reconciliation Action Plan Community Reference Group, provided a Welcome to Country before leading the audience in a special Noongar rendition of ‘Happy Birthday’ to Joondalup. Australian singers, Paulini and Tim Campbell, supported by the Perth Symphony Orchestra, performed a dozen chart-topping hits from the 90s. Performers from the local dance troupe, The Star Factory, joined them onstage, dressed in neon-coloured 90s-inspired outfits.



## 25-year Threaded Perspectives exhibition

The Threaded Perspectives exhibition at the Joondalup Library featured works from the City’s art collection, some of which were inherited from the City of Wanneroo. Within the span of 25 years, three major themes, or threads, have emerged within the art collection – suburbia and the northern corridor, materiality and form, and interpretations of landscape. For the first time, Threaded Perspectives brought together a selection of highlights from the collection, offering a unique insight and exploration of the themes.



© Dan McCabe

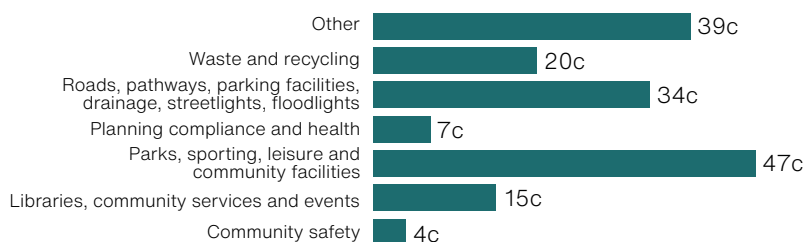
## Financial snapshot

	FY2023-24	FY2022-23	FY2021-22	FY2020-21	FY2019-20
<b>Total liabilities</b>	\$56,760,908	\$47,105,715	\$44,791,210	\$44,614,497	\$44,065,782
<b>Equity/net assets</b>	\$1,587,449,903	\$1,561,693,721	\$1,487,161,021	\$1,464,754,879	\$1,400,545,392
<b>Operating revenue</b>	\$180,417,727	\$168,390,360	\$157,055,323	\$151,667,579	\$157,520,317
<b>Operating expenditure</b>	\$171,888,368	\$158,126,907	\$151,261,976	\$161,569,078	\$146,633,140
<b>Operating surplus/(deficit)*</b>	\$8,529,359	\$10,263,453	\$5,793,346	(\$9,901,499)	\$10,887,177
<b>Net non-operating revenue</b>	\$14,229,819	\$13,745,158	\$15,669,717	\$12,946,762	\$7,462,146
<b>Capital expenditure</b>	\$39,371,678	\$40,935,165	\$35,288,686	\$34,706,996	\$30,321,787

\*Note: Includes profit/loss on disposal of assets.

## Rates

Every \$1 the City received in rates in FY2023-24 was supplemented by 66¢ in other funding. This is how we spent the \$1.66.

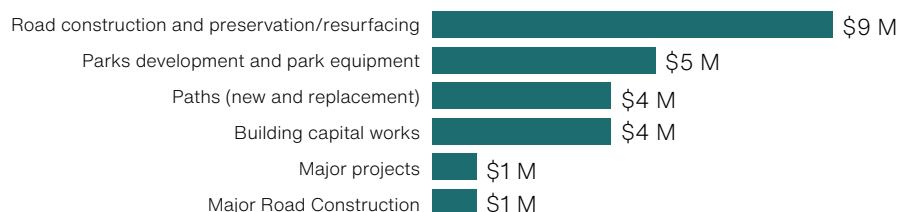


## Expenditure

Operating expenditure of \$172 million has risen 9% compared to the previous year, mainly due higher materials, contracts and employee costs. Materials and contracts remained well within the budget for the year and were offset by higher operating revenues. Employee costs finished over budget due to the provision made for the estimated value of increases to wages subject to the outcome of the enterprise bargaining agreement negotiations.

Capital expenditure decreased slightly from the previous year reflecting lower expenditure for the purchase of property, plant and equipment. Costs for the construction of infrastructure, as a result of cost pressures in the construction industry, have continued throughout FY2023-24.

### Major areas of capital expenditure:





## Revenue

Operating revenue of \$180 million rose 7% from the previous year, arising mainly from higher interest rates and fees and charges revenue. Interest revenue rose 54% as a result of sustained high interest rates. Fees and charges revenue increased 8%, mainly due to Craigie Leisure Centre memberships and admissions.

### Operating revenue:

<b>Profit on disposal of assets</b>	\$416,469
<b>Other revenue</b>	\$6,847,781
<b>Grants, subsidies and contributions</b>	\$8,995,024
<b>Interest earnings</b>	\$9,964,054
<b>Fees and charges</b>	\$45,398,410
<b>Rates</b>	\$108,795,989
<b>Total operating revenue</b>	<b>\$180,417,727</b>

## Major land transactions

### Catalina Estate land sales

The Catalina Regional Council was established in January 2006 as the Tamala Park Regional Council for the purpose of the developing the Catalina Estate land owned jointly by seven local governments, including the City of Joondalup. The name change was approved by the Minister for Local Government, Sport and Cultural Industries in 2023.

Catalina Regional Council has developed and sold 1,448 lots of land to date. The City's share of sales proceeds of land to date is \$71,866,330.

Current year transactions	FY2023-24
<b>Gross sales</b>	\$12,947,888
<b>Cost of goods sold</b>	\$6,501,285
<b>Profit on sales</b>	\$6,446,603

Expected future cash flows	FY2024-25	FY2025-26	FY2026-27	FY2027-28	FY2028-29- FY2030-31
<b>Cash outflows</b>					
Development costs	(\$9,810,127)	(\$3,945,632)	\$469,908	(\$107,141)	(\$300,991)
<b>Cash inflows</b>					
Sale proceeds	\$15,121,096	\$18,180,804	\$3,798,348	\$115,390	\$63,789
<b>Net cash flows</b>	<b>\$5,310,969</b>	<b>\$14,235,172</b>	<b>\$4,268,256</b>	<b>\$8,249</b>	<b>(\$237,202)</b>

As at 30 June 2024, the City's share of land held for sale at Catalina Estate is \$1,721,873.

## Cash position

Net cash from operating activities decreased marginally to \$38 million, driven mainly by increases in employee costs and materials and contracts. Cash and cash equivalents have grown 10% to \$167 million, of which \$130 million is held within restricted reserves earmarked for various purposes.

## Overall financial position

Despite cost pressures, the City has returned an operating surplus for the year, mainly driven by revenue growth. The City continues to maintain a stable financial position and adequate liquidity in FY2023-24.

## Grant funding

In FY2023-24, the City received \$5,958,390 in non-competitive Federal grant funding. This includes funding received through Financial Assistance Grants, Roads to Recovery, and Local Road and Community Infrastructure Grants. The City also received \$5,836,806 in competitive grant funding. This was provided by the State Government, Federal Government or another source.

In FY2023-24, the City received \$3,478,874 in capital funding for renewals and \$265,600 for replacements.

### Capital grants, contributions and donations received for renewals and replacements:

	Renewals	Replacements
<b>FY2023-24</b>	\$3,478,874	\$265,600
<b>FY2022-23</b>	\$4,758,613	\$169,145
<b>FY2021-22</b>	\$5,329,101	\$42,500

## Trading undertakings and major trading undertakings

The City did not participate in any trading undertakings during FY2023-24.

# Performance snapshot

## Annual performance measures

To measure performance on an annual basis, the City uses the Global Reporting Initiative – a best practice sustainability reporting framework that helps organisations understand their impacts on the economy, environment and society, including human rights. This increases accountability and enhances transparency of the City’s contribution to sustainable development.

The Global Reporting Initiative Standards is a flexible framework for creating standalone sustainability or non-financial reports, or integrated Environment, Social and Governance reports. Organisations have the option to use the Standards to prepare a sustainability report in accordance with the Standards, or use selected Standards (or parts of their content) to disclose information for specific users or purposes; for example, climate change impacts for investors and consumers.

We have selected Standards that are relevant to the local government sector to prepare the non-financial sections of this Annual Report. The relevant disclosures for reporting against have been endorsed by Council and are detailed in the 5-Year Corporate Business Plan.

As part of continuous improvement, the Global Reporting Initiative regularly review the Standards to ensure they reflect global best practices. The reviews occurred in 2016 and 2021. The City has updated the disclosures against the Global Reporting Initiative Standards to align with the most recent review.

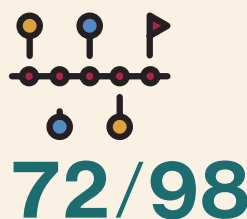
In accordance with the requirements of the Global Reporting Initiative, a Content Index is provided at page 171. This is the 16th year we have included Global Reporting Initiative disclosures in our Annual Report.

In addition to the Global Reporting Initiative disclosures specified, Council endorsed a number of other performance indicators within the 5-Year Corporate Business Plan. These were included to fill gaps identified in the Global Reporting Initiative framework.

- > The individual disclosures and other performance indicators are listed under each key theme in the section **Performance**.

## 5-Year Corporate Business Plan outcomes

The 5-Year Corporate Business Plan is the City’s medium-term planning document which contains the services, projects and activities that have been developed in response to the vision, goals and outcomes of *Joondalup 2032*. Detailed reports against the 5-Year Corporate Business Plan are provided to Council on a quarterly basis. The following tables show a summary of our annual performance against the milestones of this plan with the budget status and milestone status correct as at 30 June 2024.



**72/98**  
Number of projects/activities with all milestones completed\*

\*Note: Includes 2 projects/activities added by Council during the year, and 1 project/activity removed.

- > Corporate Business Plan Quarterly Reports are available on the City’s website [joondalup.wa.gov.au](http://joondalup.wa.gov.au)



▲ Little Feet Festival

## Community

Project/activity	Budget status	Milestone status
<b>Outcome 1-1 Healthy and safe</b>		
Community Safety Plan	On budget	2/3 milestones completed*
Local laws	On budget	All milestones completed
Dog Management Plan‡	On budget	4/5 milestones completed†
<b>Outcome 1-2 Inclusive and connected</b>		
Community development programs, events and activities	On budget	All milestones completed
Youth development programs, events and activities	On budget	All milestones completed
Age Friendly Plan	On budget	3/4 milestones completed
Community Funding Program	On budget	All milestones completed
Access and Inclusion Plan	On budget	All milestones completed
Regional Homelessness Plan	On budget	All milestones completed
<b>Outcome 1-3 Active and social</b>		
Community, Youth Development and Libraries Plan	On budget	2/3 milestones completed*†
Library programs, events and activities	On budget	All milestones completed
Clubs in-focus professional development program	On budget	All milestones completed
<b>Outcome 1-4 Artistic and creative</b>		
Cultural Plan	On budget	All milestones completed
Public Art Masterplan and Strategy	On budget	3/4 milestones completed*
Visual arts program	On budget	All milestones completed
Arts development program	On budget	All milestones completed*
25-Year Invitation Art Prize Retrospective Showcase	On budget	3/4 milestones completed
Cultural events program	On budget	All milestones completed
<b>Outcome 1-5 Cultural and diverse</b>		
Reconciliation Action Plan	On budget	2/3 milestones completed*
NAIDOC Week	On budget	All milestones completed
Citizenship ceremonies and civic functions	On budget	All milestones completed
Local Heritage Survey	On budget	All milestones completed

\*Note: Includes milestone(s) removed by Council.

†Note: Includes milestone(s) added by Council.

‡Note: Additional project/activity added by Council.



▲ Joondalup Festival

## Environment

Project/activity	Budget status	Milestone status
<b>Outcome 2-1 Managed and protected</b>		
Environment Strategy	On budget	All milestones completed*†
Weed Management Plan	On budget	All milestones completed
Natural area management plans	On budget	All milestones completed
Yellagonga Integrated Catchment Management Plan	On budget	All milestones completed
<b>Outcome 2-2 Clean and sustainable</b>		
Local Government Waste Plan – City of Joondalup	On budget	All milestones completed
Food organics, garden organics (FOGO) bin service	On budget	3/5 milestones completed*†
Environmental education program	On budget	All milestones completed
<b>Outcome 2-3 Responsible and efficient</b>		
Waterwise Council Program	On budget	All milestones completed
<b>Outcome 2-4 Resilient and prepared</b>		
Climate Change Plan	On budget	4/5 milestones completed*†
Bushfire Risk Management Plan	On budget	6/7 milestones completed*†
Coastal Infrastructure Adaptation Plan	On budget	All milestones completed
Coastal Hazard Risk Management and Adaptation Plan	On budget	2/4 milestones completed*†

\*Note: Includes milestone(s) removed by Council.

†Note: Includes milestone(s) added by Council.

## Place

Project/activity	Budget status	Milestone status
<b>Outcome 3-1 Connected and convenient</b>		
Integrated Transport Strategy	On budget	3/4 milestones completed
Bike Plan	On budget	3/4 milestones completed
Integrated parking management system	On budget	All milestones completed
<b>Outcome 3-2 Well planned and adaptable</b>		
Local Planning Strategy review	On budget	All milestones completed
Local Planning Scheme No 3 review	Not applicable	Not applicable*
Local planning policies (relating to residential development) review	On budget	All milestones completed
State planning reform	On budget	All milestones completed
Review of structure plans	On budget	All milestones completed
<b>Outcome 3-3 Attractive and leafy</b>		
Active reserve and community facility review	On budget	2/3 milestones completed
Streetscape Enhancement Program – Leafy City program	On budget	All milestones completed
<b>Outcome 3-4 Functional and accessible</b>		
City land portfolio management	On budget	All milestones completed
Property Management Framework	On budget	All milestones completed*†
Heathridge Park Masterplan	On budget	All milestones completed
Duffy House commercial expression of interest	On budget	0/1 milestone completed*
Joondalup City Centre Development – Boas Place	On budget	2/5 milestones completed*†
Burns Beach café development	On budget	1/3 milestones completed*†
Strategic Asset Management Framework review	On budget	All milestones completed
Ocean Reef Marina	On budget	All milestones completed
Ocean Reef Marina commercial site development business case	On budget	0/2 milestones completed*†
Ocean Reef Sea Sports Club building redevelopment	On budget	All milestones completed

\*Note: Includes milestone(s) removed by Council.

†Note: Includes milestone(s) added by Council.



## Economy

Project/activity	Budget status	Milestone status
<b>Outcome 4-1 Prosperous and local</b>		
Economic Development Strategy	On budget	All milestones completed
Business engagement	On budget	All milestones completed
Business forums	On budget	All milestones completed
Business capacity and support	On budget	All milestones completed
<b>Outcome 4-2 Innovative and confident</b>		
International Economic Development Activities Plan (Global City Plan)	On budget	3/4 milestones completed*
Digital City Plan	On budget	All milestones completed*†
Joint Economic Development Initiative	On budget	All milestones completed
Regional collaboration and business clusters	On budget	All milestones completed
Investment Attraction Guidelines	On budget	1/3 milestones completed*
Joondalup Innovation Precinct	On budget	All milestones completed
<b>Outcome 4-3 Appealing and welcoming</b>		
Destination City Plan	On budget	All milestones completed
Event attraction	On budget	All milestones completed
Place Activation	On budget	All milestones completed

\*Note: Includes milestone(s) removed by Council.

†Note: Includes milestone(s) added by Council.



## Leadership

Project/activity	Budget status	Milestone status
<b>Outcome 5-1 Capable and effective</b>		
Elected Member attraction	On budget	All milestones completed
Local government elections	On budget	All milestones completed
Local government reform	On budget	All milestones completed
Elected Member induction program	On budget	All milestones completed
Elected Member strategic development session	On budget	All milestones completed
Elected Member training	On budget	All milestones completed
Elected Member Entitlements Policy review	On budget	All milestones completed
Governance Framework review	On budget	1/2 milestones completed
Codes of Conduct review	On budget	0/2 milestones completed
Delegated Authority Manual review	On budget	All milestones completed
Policy development and review	On budget	All milestones completed
Core system replacement project (Project Axiom)	On budget	All milestones completed
<b>Outcome 5-2 Proactive and represented</b>		
Strategic Position Statements	On budget	1/3 milestones completed*†
Advocacy Framework	On budget	All milestones completed
Submissions to State and Federal Governments	On budget	All milestones completed
Corporate Sponsorship Program	On budget	All milestones completed
<b>Outcome 5-3 Engaged and informed</b>		
Community consultation	On budget	All milestones completed
Strategic Community Reference Group	On budget	All milestones completed
Customer satisfaction survey	On budget	All milestones completed
e-Petitions system	On budget	2/3 milestones completed†
City publications	On budget	All milestones completed
City electronic communications	On budget	All milestones completed
Website upgrade	On budget	4/5 milestones completed*†
Customer service centralisation	On budget	All milestones completed
<b>Outcome 5-4 Responsible and financially-sustainable</b>		
10-Year Strategic Financial Plan	On budget	All milestones completed
5-Year Corporate Business Plan	On budget	All milestones completed
Annual Report	On budget	All milestones completed
Compliance Audit Return	On budget	All milestones completed
Integrity and conduct annual collection	On budget	All milestones completed
Australasian Local Government Performance Excellence Program	On budget	All milestones completed
Audit and Risk Committee	On budget	All milestones completed
Organisation review/administration efficiency assessment‡	On budget	0/2 milestones completed†

\*Note: Includes milestone/s removed by Council.

†Note: Includes milestone/s added by Council.

‡Note: Additional project/activity added by Council.

## Modifications made to the 5-Year Corporate Business Plan

Under regulation 19B of the *Local Government (Administration) Regulations 1996*, local governments are required to provide information about any significant modifications made to the 5-Year Corporate Business Plan in the year. The following table references the projects and activities listed in the 5-Year Corporate Business Plan that were subject to amendments by Council, and provides the Council meeting date and decision number where further explanatory detail can be found.

> Agendas and Minutes for Council meetings are available on the City's website [joondalup.wa.gov.au](http://joondalup.wa.gov.au)

Project/activity	Amendment*	Council meeting date (decision number)
<b>Key theme: Community</b>		
Community Safety Plan	Q4 milestone removed	28 May 2024 (CJ119-05/24 refers)
Dog Management Plan	New project/initiative added	28 Nov 2023 (CJ231-11/23 refers)
Community, Youth Development and Libraries Plan	Q3 milestones removed Q3 milestone amended Q4 milestone removed	27 Feb 2024 (CJ015-02/24 refers) 28 May 2024 (CJ119-05/24 refers)
Public Art Masterplan and Strategy	Q4 milestone removed	28 May 2024 (CJ119-05/24 refers)
Visual arts program	Q4 milestones removed	28 May 2024 (CJ119-05/24 refers)
Reconciliation Action Plan	Q3 milestones removed Q4 milestone removed	27 Feb 2024 (CJ015-02/24 refers)
<b>Key theme: Environment</b>		
Environment Strategy	Q1 milestone deferred to Q3 Q4 milestone removed	28 Nov 2023 (CJ231-11/23 refers)
Food organics, garden organics (FOGO) bin service	Q2 milestone removed Q2 milestones added Q3 milestone removed Q3 milestone added Q4 milestone added	28 Nov 2023 (CJ231-11/23 refers)
Climate Change Plan	Q3 milestones removed Q4 milestone removed Q4 milestone added	27 Feb 2024 (CJ015-02/24 refers)
Bushfire Risk Management Plan	Q3 milestone removed Q4 milestone removed Q4 milestones added	27 Feb 2024 (CJ015-02/24 refers)
Coastal Hazard Risk Management and Adaptation Plan	Q3 milestone removed Q4 milestone removed Q4 milestone added	27 Feb 2024 (CJ015-02/24 refers)
<b>Key theme: Place</b>		
Local Planning Scheme No 3 review	Q4 milestone removed	27 Feb 2024 (CJ015-02/24 refers)
Property Management Framework	Q2 milestone removed Q3 milestone amended	28 Nov 2023 (CJ231-11/23 refers)
Duffy House commercial expression of interest	Q2 milestone removed Q3 milestone removed Q4 milestones removed	28 Nov 2023 (CJ231-11/23 refers) 27 Feb 2024 (CJ015-02/24 refers) 28 May 2024 (CJ119-05/24 refers)



Project/activity	Amendment*	Council meeting date (decision number)
Joondalup City Centre Development — Boas Place	Q2 milestones removed Q2 milestone added Q3 milestone added	28 Nov 2023 (CJ231-11/23 refers)
	Q4 milestones removed	28 May 2024 (CJ119-05/24 refers)
Burns Beach café development	Q2 milestone removed Q2 milestone amended	28 Nov 2023 (CJ231-11/23 refers)
	Q4 milestone removed Q4 milestone added	28 May 2024 (CJ119-05/24 refers)
	Q3 milestone added Q4 milestone added	28 Nov 2023 (CJ231-11/23 refers)
Ocean Reef Marina commercial site development business case	Q4 milestone removed	28 May 2024 (CJ119-05/24 refers)
<b>Key theme: Economy</b>		
International Economic Development Activities Plan (Global City Plan)	Q3 milestone removed Q4 milestone removed	27 Feb 2024 (CJ015-02/24 refers)
	Q4 milestone removed	28 May 2024 (CJ119-05/24 refers)
Digital City Plan	Q4 milestones removed Q4 milestone added	28 May 2024 (CJ119-05/24 refers)
Investment Attraction Guidelines	Q4 milestone removed	28 May 2024 (CJ119-05/24 refers)
<b>Key theme: Leadership</b>		
Strategic Position Statements	Q3 milestone removed Q3 milestone added Q4 milestone added	27 Feb 2024 (CJ015-02/24 refers)
e-Petitions system	Q4 milestone added	28 May 2024 (CJ119-05/24 refers)
Website upgrade	Q3 milestone removed Q4 milestone removed Q3 milestone amended Q4 milestone amended Q3 milestone added Q4 milestone added	27 Feb 2024 (CJ015-02/24 refers)
Organisation review/ administration efficiency assessment	New project/initiative added	28 Nov 2023 (CJ231-11/23 refers)

\*Note: 'Q' refers to quarter.

## Customer satisfaction survey

The City conducts a biennial customer satisfaction survey which aims to measure the City's performance in delivering specific services and facilities. Respondents are selected by random sampling from within the City of Joondalup. They are interviewed by telephone and asked a series of questions relating to overall satisfaction, and satisfaction with specific services provided by the City. The results of the most recent Customer Satisfaction Survey (FY2022-23) are shown in the table below with a trend comparing to the previous survey results (FY2020-21). The percentage satisfaction is calculated as the percentage of respondents rating their satisfaction at 6 or higher out of 10 (on a scale 0-10). The next Customer Satisfaction Survey is scheduled for FY2024-25.

Trend icon	Trend value	Overall satisfaction	FY2022-23 result	Trend from previous
↑	Upwards	Services provided by the City	90%	↓
=	Unchanged	Value for money from Council rates	73%	↑
↓	Downwards	Joondalup as a place to live	97%	=
		Customer service experience with the City	82%	↓

Satisfaction with services	FY2022-23 result	Trend from previous
City communications	78%	↓
City website	84%	N/A
Community consultation and engagement	65%	↓
Community development services	83%	↑
Community facilities	87%	↓
Community safety services	83%	↓
Conservation and natural area management	88%	↓
Cultural services	84%	↓
Emergency management	87%	↓
Environmental health services	86%	=
Landscaping design*	86%	↑
Craigie Leisure Centre	93%	=
Library services	96%	↑
Parking management and provision	72%	↓
Parks	91%	↓
Pool inspection services	80%	↓
Community safety (Rangers)*	83%	↓
Roads	83%	↓
Tourism and visitor attraction	78%	=
Transport and traffic management*	86%	=
Waste management services	89%	↑

\*Note: Minor changes to survey questions between years.

### Correction of material errors in previous Annual Report

The following are corrections to reporting errors made in the Annual Report FY2022-23:

- On page 24, it was incorrectly reported that the satisfaction rating with waste management services was 88%; the correct rating is 89%.

## Vale inaugural Freeman of the City of Joondalup, Margaret Cockman OAM (1931-2023)

Margaret Cockman OAM was born in 1931 and lived in the Wanneroo area her whole life. Her family were among the first settlers in Wanneroo in 1852, and from an early age, Margaret became involved in the development of the local community. Cockman House, their old family home, is open to the public as a period museum.

Margaret started work at the Wanneroo Road Board in 1946 and over the next 50 years she became an important figure as the Board became the Shire of Wanneroo and then the City of Wanneroo. She spent 17 of those years working in the Joondalup Administration Centre, helping fast-track the development of the Joondalup City Centre after the Shire of Wanneroo moved there in 1979.

Her voluntary work shaped the Wanneroo and Joondalup communities we know today. Margaret either founded or assisted the running a range of community groups including the Wanneroo Country Women's

Association, Wanneroo Agricultural Society, Wanneroo and Districts Historical Society, the Volunteer Bush Fire Brigade, Mullaoo Surf Life Saving Club, Wanneroo Red Cross Doorknock Appeal, Yanchep Golf Club and the Wanneroo St John Ambulance Service. She captained the Wanneroo First Aid Team that won the national nursing competition in 1976. Margaret was a Commander with the St John Ambulance Service, having dedicated many years and countless hours to the organisation.

In 1990, she was awarded the Medal of the Order of Australia (OAM) for community work and received the Centenary Medal in 2001 for the same cause. For 76 years, Margaret dedicated herself to improving the quality of life for the people of the northern suburbs. Becoming one of three inaugural Freeman of the City of Joondalup was a fitting honour for such a community stalwart. Margaret died at the age of 92. Rest in peace.



# Awards and recognition snapshot

In FY2023–24, the City won a number of awards or received recognition for our achievements as outlined below.

> Awards information is available on the City’s website [joondalup.wa.gov.au](http://joondalup.wa.gov.au)

 <p><b>Joondalup Festival 2023 – Best Cultural, Arts or Music Event</b></p> <p>Australian Event Awards and Symposium</p>	 <p><b>Annual Report FY2022–23 – Gold Award</b></p> <p>Australasian Reporting Awards 2024</p>	
 <p><b>Craigie Leisure Centre – Highly Commended</b></p> <p>Most Accessible Communities WA (MACWA) Awards 2023</p>	 <p><b>Stanford Park Sump Beautification – Excellence in Infrastructure</b></p> <p>Stormwater WA 2024 Awards for Excellence</p>	 <p><b>City of Joondalup – Gold Waterwise Council</b></p> <p>Department of Water and Environmental Regulation; Water Corporation</p>
 <p><b>Craigie Leisure Centre – Community Facility of the Year</b></p> <p>Parks and Leisure Australia (WA) Regional Awards of Excellence</p>	 <p><b>Craigie Leisure Centre – Gold Waterwise Aquatic Centre</b></p> <p>Department of Water and Environmental Regulation; Water Corporation</p>	 <p><b>Burns Beach to Mindarie Dual Use Pathway – Project of the Year and WA winner in the Construction/Engineering Projects Category</b></p> <p>Australian Institute of Project Management</p>





### Celebrating 25 years of services to the community: Craigie Leisure Centre

Wanneroo Water World was opened to the public in 1988. Six years later the facility was expanded and renamed Craigie Leisure Centre. The City officially took over the operation of the centre in 2004.

The centre has undergone several redevelopments between 1988 and 2024. The centre has hosted events such as Extreme Expo in 1999, the City's first annual youth event, which was attended by 4,000 young people. Today, Craigie Leisure Centre is one of the premier community leisure and aquatic facilities in Western Australia and an endorsed Gold Waterwise Aquatic Centre. In FY2023-24, the

City won the Community Facility of the Year Award at the Parks and Leisure Australia (WA) Regional Awards of Excellence in recognition of the recent \$9.1 million refurbishment project. The centre has achieved a phenomenal 56 per cent increase in membership over the past 12 months. The project is now being considered for the national component of the Parks and Leisure Australia Awards.



▲ Swimming lessons at Wanneroo Water World (1990s)





▲ NAIDOC Week activity

## Community and stakeholder engagement snapshot

The City produces ad hoc, monthly and seasonal publications to promote our successes, services and events to the community and stakeholders. These are published on our websites, social media, and a variety of print media, and promoted via other digital, radio and television.

The City’s strategic use of media and social media platforms has seen a significant increase in engagement, growing our follower

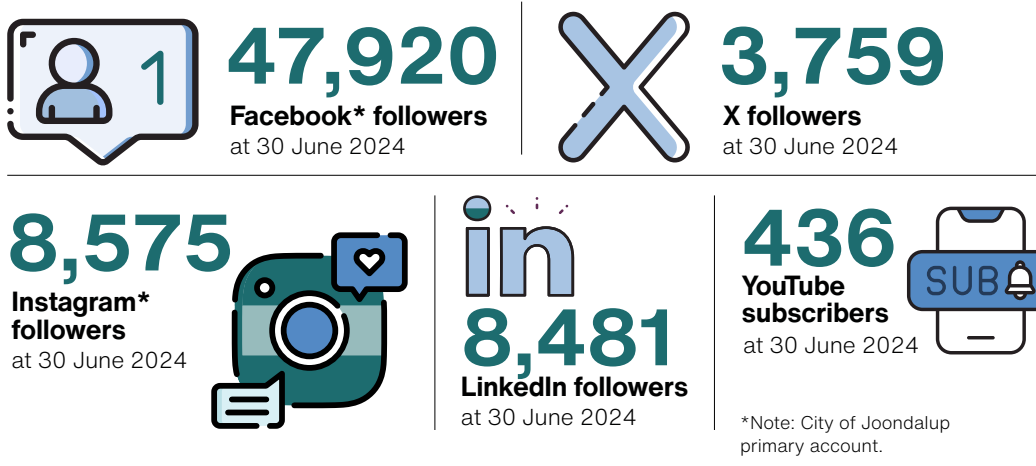
base to over 68,500. This growth reflects a dedicated effort to connect with residents and stakeholders through digital channels. By sharing timely information, community updates, and engaging content, the City has created a dynamic online presence that fosters interaction and transparency. The platforms serve as a vital tool for engagement, enabling residents to stay informed, participate in discussions, and provide feedback on City initiatives.

### Websites

<b>City of Joondalup</b> joondalup.wa.gov.au	The City’s primary website is a vital communication tool with over 100 online services including a portal for online payments. The website averaged 76,496 users per month in FY2023/24.
<b>Craigie Leisure Centre</b> craigieleisurecentre.com.au	The Craigie Leisure Centre website provides a range of online services to members and non-members including fitness class bookings. The website averaged 17,183 users per month in FY2023/24.
<b>Joondalup Festival</b> joondalupfestival.com.au	This event-specific website promoted the Joondalup Festival’s program of events, enables online bookings and provided information about artists and sponsors. The website received 294,000 visits by 109,000 users between December 2023 and March 2024.

## Social media

<p><b>Facebook</b>  <a href="https://facebook.com/cityofjoondalup">facebook.com/cityofjoondalup</a>  <a href="https://facebook.com/craigieleisurecentre">facebook.com/craigieleisurecentre</a>  <a href="https://facebook.com/COJYouthServices">facebook.com/COJYouthServices</a>  <a href="https://facebook.com/JoondalupLibraries">facebook.com/JoondalupLibraries</a>  <a href="https://facebook.com/uptown.joondalup">facebook.com/uptown.joondalup</a>  <a href="https://facebook.com/joondalupfestival">facebook.com/joondalupfestival</a></p>	<p>The City's official Facebook pages allow us to connect with and provide information to our followers. The primary page had 47,920 followers, Craigie Leisure Centre 9,343, Youth Services 3,338, Joondalup Libraries 1,464, Uptown Joondalup 83, and Joondalup Festival 1,261 at 30 June 2024.</p>
<p><b>X (formerly Twitter)</b>  <a href="https://twitter.com/City_Joondalup">@City_Joondalup</a></p>	<p>The City's official X page allows our followers to be informed and actively engage with what is happening in the community. The page had 3,759 followers at 30 June 2024.</p>
<p><b>Instagram</b>  <a href="https://instagram.com/city_of_joondalup">@city_of_joondalup</a>  <a href="https://instagram.com/cojyouthservices">@cojyouthservices</a>  <a href="https://instagram.com/craigieleisurecentre">@craigieleisurecentre</a>  <a href="https://instagram.com/joondaluplibraries">@joondaluplibraries</a>  <a href="https://instagram.com/uptown.joondalup">@uptown.joondalup</a>  <a href="https://instagram.com/joondalupfestival">@joondalupfestival</a></p>	<p>The City's official Instagram pages showcase what is happening in the community. The primary page had 8,575 followers, Youth Services 948, Craigie Leisure Centre 2,252, Joondalup Libraries 670, Uptown Joondalup 2,605, and Joondalup Festival 942 at 30 June 2024.</p>
<p><b>LinkedIn</b>  <a href="https://au.linkedin.com/company/city-of-joondalup">au.linkedin.com/company/city-of-joondalup</a></p>	<p>The LinkedIn profile showcases the City as a professional employer. The page had 8,481 followers at 30 June 2024.</p>
<p><b>YouTube</b>  <a href="https://youtube.com/cityofjoondalup">@cityofjoondalup</a></p>	<p>The City's official YouTube channel provides videos to showcase Joondalup to a national and international audience and promotes the investment opportunities and advantages Joondalup offers to businesses and investors. The channel had 436 subscribers at 30 June 2024.</p>



## eNewsletters

The City currently offers 13 different electronic newsletters covering a diverse range of services, programs and areas of interest.

As one of our main forms of communicating with residents, eNewsletters are a cost-effective method of releasing multiple news items and events in a single campaign

while targeting audiences based on their preferences. This enables the City to engage in a personalised and meaningful way that other broad forms of communication cannot achieve. It is often preferred by those in the community who do not use other communication channels, such as social media, and allows recipients to forward the email of interest to others.



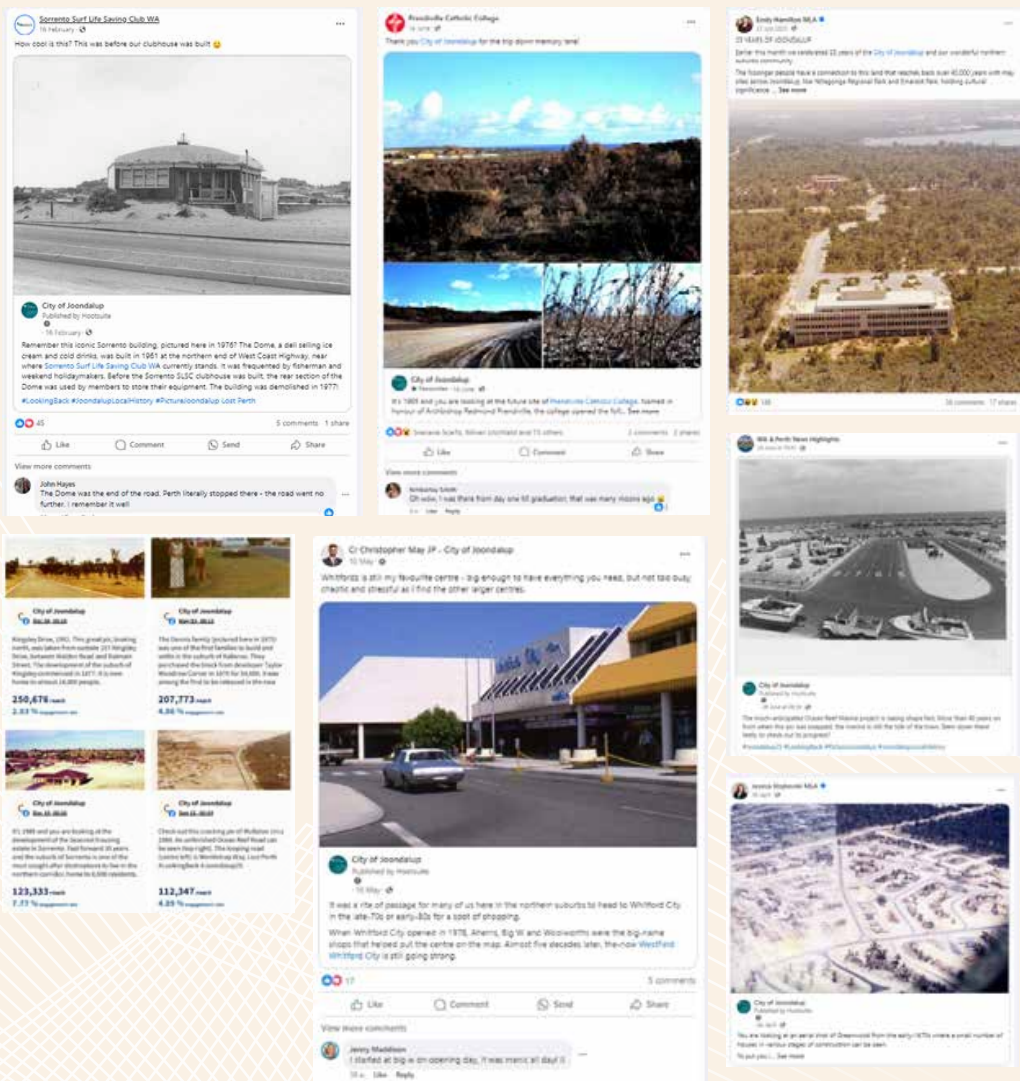


**Celebrating 25 years with our community: 'Looking back' popular social media campaign**

The City's 'looking back' social media campaign was a unique opportunity to celebrate our 25-year anniversary with the community.

Over a period of 12 months, historical photos and information about the City were posted on social media aimed at fostering a sense of civic pride in our growth and achievements. The 'looking back' series was well received by the local and broader community. Due to the high level of community

engagement, it is considered one of the City's most impressive social media campaigns. The posts received many positive comments and prompted the community to share their own precious memories of living in the area over the years, resulting in nostalgic and endearing conversations.



## Highlight FY2023-24

**Arts in Focus**

**2024 COMMUNITY ART EXHIBITION**  
27 MAY - 15 JUNE  
LAKESIDE JOONDALUP

Local art celebrated at Community Art Exhibition  
Monday 27 May - Saturday 15 June 2024  
The Great Space at Lakeside Joondalup

Entries have recently closed for the annual Community Art Exhibition, with a record-breaking number of artists entered in this year's competition.

All 225 artworks will be available for sale, so head down when the exhibition opens to peruse this vibrant showcase of our region's artistic talent!

[Learn more](#)

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**New exhibition untangles common threads**  
Monday 10 April - Saturday 20 July 2024  
Joondalup Library

A ready-to-wear *Business*. A magenta fragment of brick. A hand-made lamp. Inevitable cheekily depicting Perth's rapid northern corridor expansion.

These are just some of the cool and quirky things you'll see in *Threaded Perspectives*, a pop-up exhibition of 17 artworks from the City's Art Collection - on loan!

[Learn more](#)

**Joondalup Job Notices**

**Current Jobs**

Job Information	Ref No	Close Date	
Pool Supervisor	23-167	5-Oct-2023	<a href="#">Read more online</a>
HR Administration Assistant	23-168	28-Sep-2023	<a href="#">Read more online</a>
Senior Projects Development Officer	23-167	2-Oct-2023	<a href="#">Read more online</a>

[Sign up to the City of Joondalup Careers Portal](#)

**Sustainable**

**Joondalup Business**

**Smart City Connect: Intelligent and resilient infrastructure for future communities**  
Thursday 13 June 2024, 9.00am - 12.00pm  
Joondalup Resort

Join us at the Smart City Connect event focusing on putting Joondalup and Western Australia at the forefront of delivering smarter, more resilient and

**Joondalup Libraries**

**Let's get Reading Ready!**

We are pleased to announce our brand-new literacy initiative, developed to help our youngest readers on their reading journey.

Reading Ready is a fun-to-use resource developed to help parents of Kindergarten and Pre-Primary children support their child as they learn to read independently. The packs were developed in consultation with literacy experts from the Dyslexia SPEED foundation and contain a mix of resources for parents to use to supplement their child's learning at home, with an element of fun.

Ahead of launching the packs, two free parent information sessions will be held at Whitford Library to give parents and carers insight into what children need to know in order to read a word and how to use the Reading Ready packs to supplement their reading at home.

**Wednesday 8 June, 10.00am - Book online**  
**Wednesday 21 July, 10.00am - Book online**

This project has been supported by funding provided by the State Government of Western Australia, through the State Library's Better Beginnings program.

[Learn more](#)

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**May Memory Cafe**

Our March and April Forget-Me-Not Memory Cafes were both successful and well attended, and we are looking forward to our May event on **Friday 24 May, 10.00am at Duncraig Library**.

If you are supporting a family member or friend with dementia, we encourage you to come along and enjoy a friendly chat and morning tea with others who are travelling a similar life path.

[Learn more](#)

# eNewsletter subscriber campaign

**To increase our eNewsletter subscriber database, the City ran a successful campaign that encouraged the public to sign up to eNewsletters.**

Both the number of unique and the total number of subscribers increased after the eNewsletter Subscribe and Win campaign. Before the campaign, there were 58,987 unique and 96,602 total subscribers. Following the campaign, the number of unique subscribers rose to 60,245, and the total number of subscribers climbed to 102,699, representing a six per cent increase in the total number of subscribers. While both figures represent growth, the larger increase in total subscribers suggests that existing subscribers may have signed up for additional eNewsletters offered by the campaign. In August 2023, the Library eNewsletter celebrated a milestone with its 400th edition and a following of over 53,000 subscribers.

### Subscribers at 30 June 2024

Arts in focus	5,213
Clubs in focus	3,069
Community Consultation	4,545
Craigie Leisure Centre	9,255
Jobs Notice	5,615
Joondalup Business	7,033
Joondalup Libraries	53,005
Joondalup Voice	3,643
Public Notices	2,692
School Connections	1,931
Sustainability News	3,155
Tender News	955
Youth News	1,585



Joondalup Business Forum

## External media

Maintaining positive media partnerships enables the City to reach beyond Joondalup's boundaries, encouraging visitors to the region and providing economic benefits.

Proactively engaging with local community newspapers and other media outlets promotes the City's services, projects and events. In FY2023–24, the City released 25 media statements to the public. These covered a range of issues including changes to roadworks, facility upgrades, projects, art prize recipients, awards the City received, and information about upcoming community events.

### Media coverage

The City attracted substantial media attention in FY2023–24, both positive and negative. Some issues that received significant media coverage included the following.

#### Cats at Joondalup libraries

A Council proposal to introduce cats to Joondalup libraries received coverage from PerthNow, ABC Radio and 6PR, as well as mentions across Facebook and X. It was argued that cats in libraries could raise visitor numbers and boost mental health. Issues raised against the proposal included the use of City resources and the possibility of cats escaping and causing harm to the natural environment. The proposal was not supported by key stakeholders, RSPCA and Cat Haven, and the motion was not passed by the Council.

#### Joondalup Business Forums

The City's two Business Forums, held in November 2023 on tourism and June 2024 on technology, received media coverage from The West Australian and Business News. The City was named as the next tourism hub due to the progress on the Ocean Reef Marina development, Joondalup's reputation as one of Western Australia's best coastal destinations, and the City's focus on delivering homegrown events.

#### Beach groynes

Community-led social media campaigns that focused on the City's draft Coastal Hazard Risk Management and Adaptation Plan received both local and national media attention. The community consultation on the City's draft plan highlighted the community's objections to the proposed adaptation options, particularly groynes, as "eyesores" that would make the beach "less enjoyable".

#### Duncraig Adventure Hub

The City awarded some of the tenders for the construction of the Duncraig Adventure Hub, which received positive media stories from local media. Extensive community consultation was incorporated into the final design. A skate park and bike facilities will be major features of the hub, expected to open in winter 2025. The hub will provide young people with a place to build community and enhance wellbeing and mental health.

> Media releases are available on the City's website [joondalup.wa.gov.au](https://www.joondalup.wa.gov.au)





**65%**

**Satisfaction with community consultation and engagement**

(Customer Satisfaction Survey FY2022–23)

## Public notices

Public notices are a statutory mechanism prescribed under the Western Australian *Local Government Act 1995*. There are a variety of matters for which the City must publish a public notice, including for the review of local laws, disposal of property, and local government elections, among others. In FY2023–24, the City published 17 statutory public notices. This was significantly more than the previous year due to the 2023 Ordinary Local Government Election.

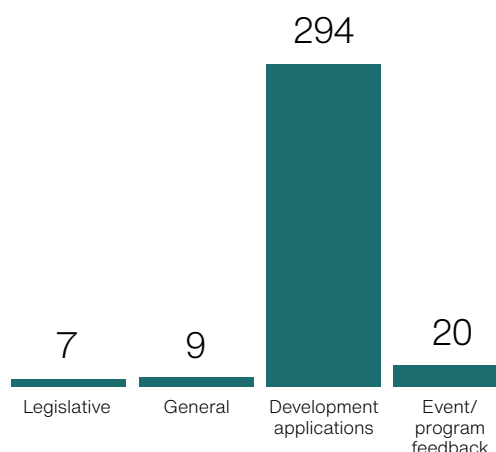
- Close of enrolments, 2023 Local Government Ordinary Elections – 7 August 2023
- Call for nominations, 2023 Local Government Ordinary Election – 23 August 2023
- Local Government Ordinary Postal Election notice, City of Joondalup (*Local Government Act 1995*, section 4.64) – 21 September 2023
- Swearing-in ceremony and special meeting of Council, 25 October 2023 – 23 October 2023
- Results of election, City of Joondalup Deputy Mayor – 1 November 2023
- Community consultation on *Parking Local Law 2023* and *Pest Plant Amendment Local Law 2023* – 2 November 2023
- Local Government Ordinary Postal Election, notice of results – 8 November 2023
- Final approval, *City of Joondalup Local Planning Scheme No 3 Amendment No 14* – 24 November 2023
- Notice of disposal of land, section 3.58 of the *Local Government Act 1995* – 30 November 2023
- 2024 Council meeting dates – 12 January 2024
- Special meeting of Council, Wednesday 31 January 2024 – 23 January 2024
- Availability of *FY2022–23 Annual Report* and annual general meeting of electors – 8 February 2024
- Special meeting of Council, Tuesday 2 April 2024 – 28 March 2024
- *Pest Plant Amendment Local Law 2023* – 2 May 2024
- *Parking Local Law 2023* – 21 May 2024
- Proposed *Animals Local Law 2024* – 22 May 2024
- Intention to levy differential rates – 30 May 2024

## Community consultation

The City is committed to ethical, transparent and accountable community consultation, as outlined in our *Community Consultation Council Policy*. The community is consulted when required under legislation, or to inform decision-making. Community feedback is a valuable tool that informs major policy changes, the addition of new community facilities, or changes to City services.

In FY2023–24, the City formally consulted the community a total of 330 times. This is a substantial increase from FY2022–23, largely due to an increase in the number of development applications received.

### Community consultation activities FY2023–24:



### Legislative community consultation activities FY2023–24:

- Disposal of Land, section 3.58 of the *Local Government Act 1995*
- Intention to Levy Differential Rates for FY2024–25
- *Parking Local Law 2023*
- *Pest Plant Amendment Local Law 2023*
- Proposed Amendment No 15 to *Local Planning Scheme No 3* – Rezoning a portion of Lot 28 (67) Woodvale Drive and Lot 36 (95) Woodvale Drive (Woodvale)
- Proposed *Animals Local Law 2024*
- Proposed Scheme Amendment No 16 to reclassify various public open space reserves

## Highlight FY2023-24



Iluka Beach

# Coastal Hazard Risk Management and Adaptation Plan community consultation

**The community was invited to participate in a consultation on the City's draft Coastal Hazard Risk Management and Adaptation Plan from 6 June 2023 to 31 July 2023.**

As part of the community consultation, the City held three in-person and two online community information sessions. The detailed information sessions included a comprehensive presentation from coastal engineering consultants, MP Rogers & Associates, and questions were invited from attendees. The City received a very high level of interest, with the draft Plan generating substantial concern in the community with more than 4,000 submissions. The City received a clear message that the majority of respondents did not support the draft Plan. Community feedback, collected via the online form, was one of the key factors that informed Council's decision not to adopt the draft plan.

> Community consultation outcomes reports are available on the City's website [joondalup.wa.gov.au](https://www.joondalup.wa.gov.au)

# Major community events snapshot

The City's calendar of major community events outlines what we planned and delivered during the year.

## JULY 2023

- 25-year celebration at Joondalup Reception Centre
- Joondalup Innovation Challenge
- Joondalup25 Showcase at Joondalup Libraries
- NAIDOC Week community events
- School Trees Program
- Sunday Serenades — Lucy Sings Ella

## SEPTEMBER 2023

- Citizenship Ceremony
- Joondalup GREAT Waste Challenge 2
- Sunday Serenades — A Salama Odyssey

## NOVEMBER 2023

- Appreciation reception — Seniors groups
- Business Forum — Destination Joondalup
- Citizenship Ceremony
- Music in the Park Concert 1
- Remembrance Day community event
- Remembrance Day community event
- Sunday Serenades — Cece Desist



## AUGUST 2023

- Appreciation reception — Ratepayer groups
- Children's Book Week
- Citizenship Ceremony
- Joondalup GREAT Waste Challenge 1
- Sunday Serenades — Old Time New
- The Great Joondalup Quiz Night

## OCTOBER 2023

- Citizenship Ceremony
- Invitation Art Prize: Retrospective 1998-2022
- Little Feet Festival
- Sunday Serenades — De Cuba Son

## DECEMBER 2023

- Community end of year function
- Music in the Park Concert 2
- Sunday Serenades — Rock Around The Clock



**MAY 2024**

- Appreciation reception – Library and Community Development volunteers
- Art exhibition – Moments from the collection
- Citizenship Ceremony
- Threaded Perspectives exhibition

**MARCH 2024**

- Artist in Focus Exhibition
- Citizenship Ceremony
- Joondalup Festival

**JANUARY 2024**

- Australia Day
- Citizenship Ceremony



**FEBRUARY 2024**

- Citizenship Ceremony
- Valentine's Concert – 25 Years Together

**APRIL 2024**

- ANZAC Day community event
- Appreciation reception – sporting clubs
- Citizenship Ceremony
- Threaded Perspectives exhibition

**JUNE 2024**

- Appreciation reception – City of Joondalup volunteer groups (Wanneroo/Joondalup SES, Justice of the Peace, Strategic Community Reference Group, Whitford Volunteer Sea Rescue, and Reconciliation Action Plan Community Reference Group)
- Business Forum – Smart City Connect
- Citizenship Ceremony
- Community Art Exhibition
- Threaded Perspectives exhibition



### **Celebrating 25 years of services to the community: Joondalup Festival**

The Joondalup Festival began in 1999 and the three-day free event attracted 52,000 visitors to the City. The new initiative aimed to foster economic and community development, and earned the Innovation Award at the WA Municipal Association Awards. Over 25 years, the festival has grown in scale and is still winning awards, most notably the 2014 Best Community Event in Western Australia, and the 2023 Best Cultural, Arts or Music Event at the prestigious Australian Event Awards.

The festival's 2024 program featured more than 30 different shows, special events and community workshops. A highlight was Electric Kingdom at Hillarys Boat Harbour. The festival in 2024 involved more than 120 artists, 40 event staff, 180 choir members and a large number of stakeholders across 14 locations.



## Highlight FY2023-24



▲ Mayor Hon Albert Jacob JP (left) and Premier Hon Roger Cook MLA (right)

# Premier visit



**Western Australian Premier, Hon Roger Cook MLA, offered a congratulatory address at the City of Joondalup Australia Day Citizenship Ceremony.**

The ceremony was held at Joondalup Resort, where around 300 residents from more than 40 different countries were granted citizenship. The ceremony was one of the largest of its kind across Greater Perth and received significant media attention. One of the highlights was the presentation of the City's 2024 Community Citizen of the Year Awards:

**2024 City of Joondalup Community Citizen of the Year:**  
Catherine Kolomyjek

**2024 Community Youth Citizens of the Year:**  
Harry and Tom Linehan

**2024 Senior Citizen of the Year:**  
Russell "Nev" Maw

**2024 Active Citizenship for Community Group or Event of the Year:** Fostering Hope Australia



## Challenges snapshot

### Fires in contractor waste trucks

The City experienced a number of fires in contractor waste trucks in FY2023–24. These fires were thought to be caused by batteries, either left in a device or disposed of as an individual battery. Batteries contain hazardous chemicals and can release toxins into the soil and groundwater if they are discarded in landfills. The City used one of these fires as an opportunity to educate the community with a social media post on safe options for disposing of loose batteries and rechargeable devices in boxes located at the City’s libraries and the Administration Centre.

### Changes to venue hire fees and charges

The City’s *Venue Hire Fees and Charges Council Policy* came into effect on 1 January 2024. The purpose of the new policy was to ensure greater equity in the amount paid by clubs and groups to hire venues, and to reduce the incidence of over-booking and underutilisation. Hire rates for clubs and groups remained significantly subsidised, and most clubs and groups experienced an overall reduction in fees and charges, although some clubs and groups were required to pay, or pay more, for hiring venues. The new policy received mixed feedback from the community. The City responded with additional engagement and communication with affected clubs and groups, and offered a staged implementation process. In FY2024–25, the City will provide a formal opportunity for clubs and groups to address the Council directly on these issues.

### Hillarys Dog Beach asbestos

The City worked with a specialist contractor to remove pieces of asbestos-containing material from Hillarys Dog Beach. The likely source was the beach shacks that were located along that section of coastline between the 1950s and 1970s. The level of contamination was defined as very low risk by the relevant Department of Health guidelines and an ongoing site management plan was prepared. The City took every precautionary measure and installed signage near the affected areas.

### Emergency remedial works

A significant rainfall event in May 2023 damaged many of the City’s stormwater systems resulting in damage to property and drainage infrastructure. The City’s ocean outfall along West Coast Drive (Marmion) was damaged and collapsed, causing erosion along the Marmion Foreshore Reserve. The erosion caused during the significant rainfall event destabilised the natural sand dunes and surrounding infrastructure. The City planned and undertook emergency remedial works in December 2023 to prevent an existing retaining wall from collapsing, which posed a safety risk to pathway users. Many of the City’s stormwater systems are typically designed for a one-in-20-year event. This significant rainfall event highlights the impact on the City’s infrastructure and the need to plan for future emergency remedial works.





# Our City



▲ Craigie Leisure Centre

## About the City of Joondalup

The City of Joondalup is a local government in the North Metropolitan Region of Western Australia. It has a total land area of approximately 99 square kilometres, featuring substantial areas of coastline, wetland, parkland, foreshore reserves, and bushland.

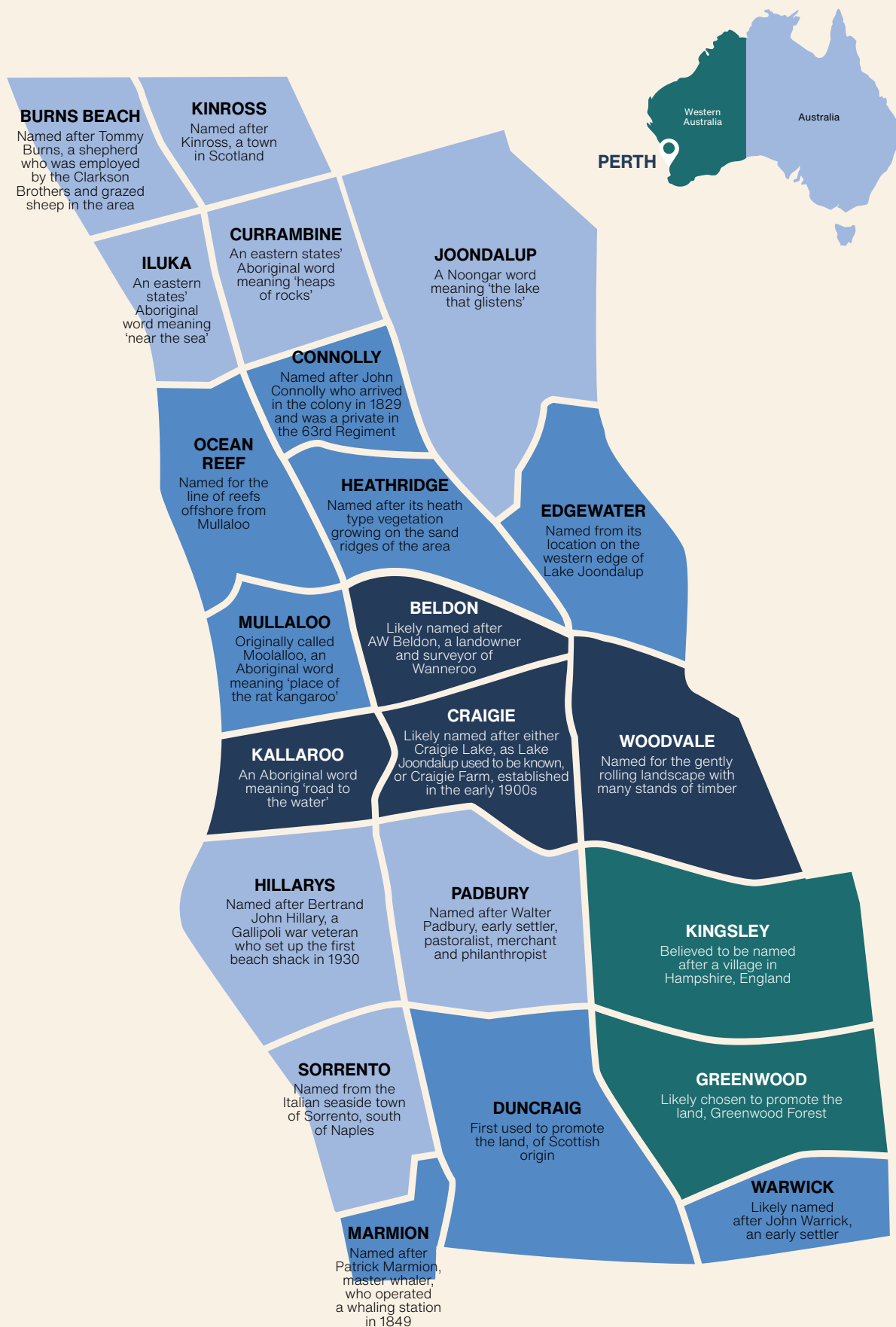
Located approximately 21 kilometres from Perth's Central Business District, 26 kilometres from Perth Airport, and 30 kilometres from Fremantle Harbour, the area is primarily residential, with some commercial and industrial areas. The City has 22 suburbs and approximately 165,000 residents. The major transportation networks are the Mitchell Freeway and the Yanchep Railway Line.

The City is home to a number of tourist attractions, such as Hillarys Boat Harbour, and is well-known for its natural attractions, including 17 kilometres of pristine coastline and

the stunning Lake Joondalup within Yellagonga Regional Park. With its beaches and numerous outdoor activities, such as whale watching at Marmion Marine Park, cycling along the Sunset Coast, or tackling the Whitfords Nodes Health and Wellbeing Hub and Ninja Warrior Course, Joondalup has a reputation as one of the most liveable cities in the world.

Joondalup is a growing centre for education, training and health care. Its key employment sectors include retail, health and education, and tourism. Major retail centres include Lakeside Joondalup Shopping City and Westfield Whitford City. Joondalup has one major hospital (Joondalup Health Campus), several tertiary institutions (Edith Cowan University, North Metropolitan TAFE, and Motor Industry Training Association of Western Australia), numerous public and private schools, and the Western Australia Police Academy.







## History

According to archaeological evidence, Noongar people have lived in the area around Yellagonga Regional Park for at least 45,000 years.

The country surrounding the Yellagonga Regional Park area is called Mooro; the park is named after an important Noongar elder of the early colonial period. Joondalup derives its name from the Oor-dal-kalla people. The Noongar word is Doondalup and it means 'the lake that glistens'.

European settlement from the 1830s led to the establishment of market gardens, farms and vineyards near Lake Joondalup. The coastal suburbs became popular holiday spots, even though access by road was limited. In the 1970s, the State Government developed a vision for a commercial, civic and cultural centre in Perth's northern corridor. The plan was for a self-sustaining community, supported by

public transport, to minimise the detrimental environmental effects of living in a city. Joondalup was the first new City in Australia to be designed according to economic, social and environmental principles.

In the 1980s, the Joondalup Development Corporation established the Joondalup City Centre. The 22 residential suburbs developed around the City Centre during the 1980s and 1990s. While urban development in Joondalup dates from the 19th century, there was comparatively little residential development, except in the south of the City, until the late 1960s. From the 1970s to the 1990s, horticultural areas were converted to residential use, and by 2000, much of Joondalup had been urbanised. Along with the City Centre, the remaining northern suburbs have been the focus of development over the last two decades and are now almost fully developed.



### Celebrating 25 years: Looking back at the first City of Joondalup Council elected in 1999

On 1 July 1998, the City of Joondalup was created by the division of the former City of Wanneroo.

The boundary dividing the City of Joondalup and the Shire of Wanneroo was placed along the centre of Lake Joondalup to ensure major historic sites and amenities were shared equally. Joint commissioners oversaw the City of Joondalup in its first 18 months and the first Council was elected on 11 December 1999, under the banner 'Creating the Future'. Former Wanneroo Councillor, John Bombak, was elected the inaugural Mayor of the City of Joondalup.



### Celebrating 25 years: Looking at back at the World's Most Liveable City 2011

In 2011, the City received global attention when it was recognised at the United Nations-backed annual International Awards as the World's Most Liveable City for its population size (150,000–400,000).

The LivCom Awards are a worldwide competition focusing on international best practice in the management of the local environment with the further objective of improving the quality of life of citizens through the creation of 'liveable communities'.



The City's primary role in the housing market over the last 40 years was to facilitate affordable housing for families. The presence of Edith Cowan University and proximity to employment and beaches has drawn many residents to Joondalup, particularly from overseas. It is assumed that current migration patterns, including flows into the City from overseas, families being attracted to coastal areas, and younger adults to higher density residential areas, will continue.



▲ City of Joondalup residential area

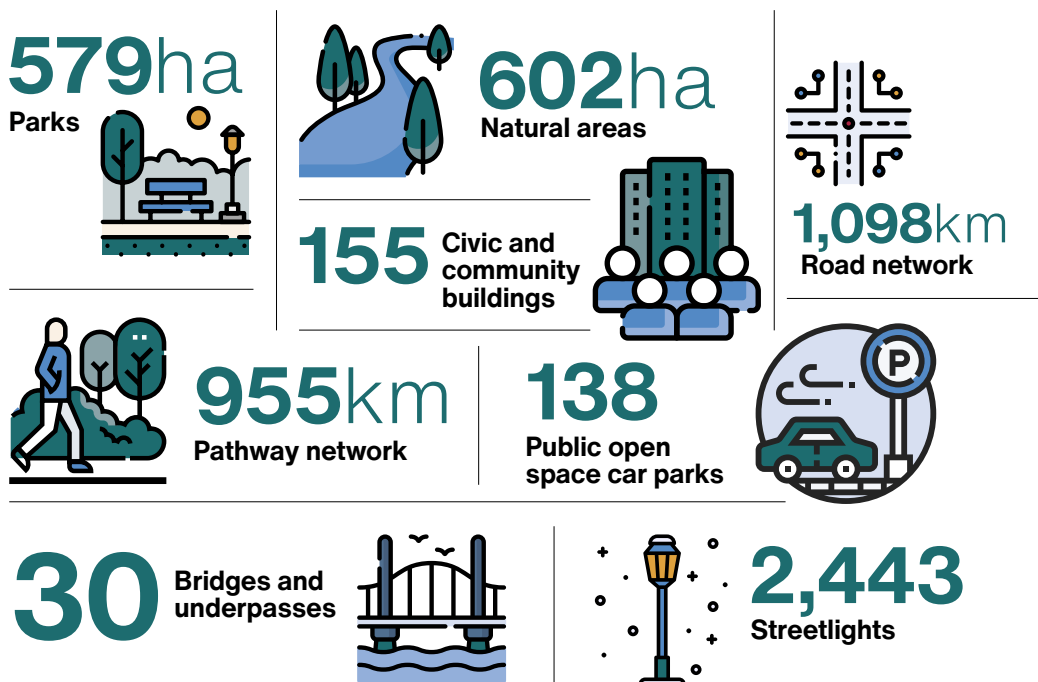
## Logo

The City's logo combines imagery of the built and natural environments – the grid structure and the leaf pattern. The floral shape is derived from the local native cycad, commonly known as the Zamia Palm, emerging from the grid pattern representing the planned City of Joondalup. The logo was designed by LandCorp (now DevelopmentWA) and adopted by the City of Joondalup to represent a community in harmony with its natural and built environment.



## City of Joondalup assets

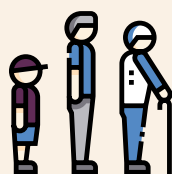
The City provides and maintains a range of physical infrastructure across the land, buildings and public open spaces it manages. Some of the key infrastructure in our asset portfolio are listed below.



# About our community

## Demographic profile

**41** Median age



0 to 9 years <b>12%</b>	40 to 49 years <b>14%</b>
10 to 19 years <b>13%</b>	50 to 59 years <b>14%</b>
20 to 29 years <b>10%</b>	60 to 69 years <b>13%</b>
30 to 39 years <b>12%</b>	70+ years <b>12%</b>

Estimated resident population

**169,657**



**1,386**  
Aboriginal and Torres Strait Islander population



**2.7**  
Average number of people per household

- Households with children **48%**
- Households without children **50%**
- Lone person households **18%**

**59,273**

Born overseas

- Born in United Kingdom **17%**
- Born in South Africa **4%**



**62,170**

Dwellings

- Low density **88%**
- Medium density **10%**
- High density **2%**



**11%**

Speaks a language other than English at home



Median weekly household income

**\$2,229**

**2.1** Average motor vehicles per dwelling



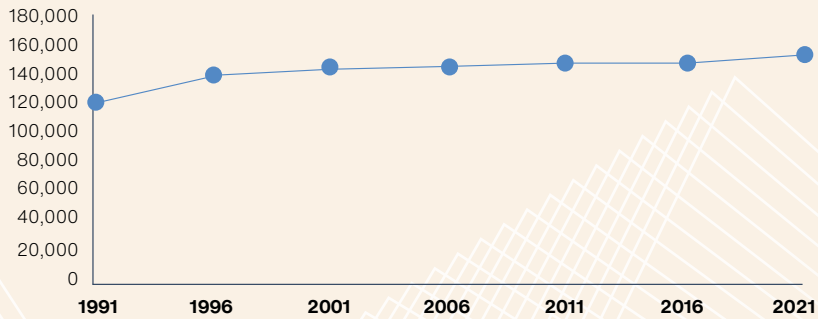
> Additional demographic data is available at [profile.id.com.au/joondalup](https://profile.id.com.au/joondalup)



### Celebrating 25 years: Looking back at how our population has changed

The City’s population has grown substantially over the past 25 years, from less than 125,000 at the 1991 Census, to more than 155,000 in 2021 (enumerated population).

Population growth was mostly driven by new land releases in the early 1990s, with the suburbs of Ocean Reef, Kinross, Joondalup and Woodvale experiencing localised population booms. Over this period, the City’s age profile has transformed from primarily young couples with children, to older workers, empty nesters and retirees. The City’s northern suburbs are now experiencing the later stages of the suburb life cycle, while the City’s southern and central suburbs are beginning to attract young families again. By 2046, the City’s population is forecast to grow to more than 177,000.



▲ Beldon (1980s)



# About our community

## Economic profile



**12,721**  
Local businesses

Gross regional product

**\$7.8 B**

Employed residents

**96,585**



**56,236**

Local jobs



**0.6** Ratio of jobs to workers



**2.4%**

Unemployment rate

### Method of travel to work

Car (driver/passenger) **65%**

Train **8%**

Bus **1%**

Walk/cycle **1%**

Work from home **10%**



### Top five industries by employment

Health care and social assistance **12,023**

Education and training **9,063**

Retail trade **7,831**

Construction **5,384**

Accommodation and food services **5,317**

**28%**

Employment self-containment (percentage of resident workers employed in the region)



**48%**

Employment self-sufficiency (percentage of local workers living in the region)

> Additional economic data is available at [economy.id.com.au/joondalup](http://economy.id.com.au/joondalup)

# About our stakeholders

The City's population consists of many customer and stakeholder groups, including residents, ratepayers, tourists and visitors, businesses, developers, schools, community and sporting groups, State and Federal Government agencies, Edith Cowan University, Western Australia Police Academy, North Metropolitan TAFE, and Joondalup Health Campus.

A challenge for the City is to recognise the differing interests of this diverse range

of stakeholders. It is essential that we communicate effectively with all groups and understand the impact of our decisions on each group.

The City's role in stakeholder management can include leading in delivery, partnering with others, and advocating, facilitating or providing financial support. In collaborating and forming partnerships with stakeholders, we are committed to a shared responsibility to use our resources efficiently and effectively.

## Community

### Clubs and sporting groups

### Community and not-for-profit groups

### Customers, ratepayers and residents

### Friends' groups

### Resident and ratepayer associations

### Seniors' groups

### St Stephen's School

### Volunteers

### How we engage

- Annual Reports
- Community consultation
- Corporate Business Plans Quarterly Reports
- Council Meetings
- Customer feedback
- Customer service
- eNewsletters
- Events
- Fact sheets
- Grants and funding
- Joint projects
- Joondalup Volunteer Resource Centre
- Leadership and training opportunities
- Reconciliation Action Plan Community Reference Group
- Social media
- Strategic Community Reference Group
- Websites

### Why it is valuable

- Supports sustainable leadership to enable the community to deliver programs and activities.
- Assists in delivering a range of programs which we may not be able to deliver on our own.
- Enables us to maximise the delivery of sporting, educational and social activities to improve the quality of life of the community.
- Helps us to build the capacity for community participation.
- Helps us improve our services, programs and activities.

## Media

### 6PR

### Channel 7

### Hit Network

### LiSTNR

### PerthNow Joondalup

### The West Australian

### Triple M

### Twin Cities FM

### How we engage

- Briefings
- Interviews
- Media releases
- Social media
- Sponsorship

### Why it is valuable

- Helps build and protect the reputation of the City.
- Creates awareness of issues in the City.
- Promotes the services, programs and activities we deliver.
- Increases our reach throughout the Greater Perth Metropolitan Area.

## Business and industry

### Australian Local Government Association

### Chamber of Commerce and Industry WA

### CORE Innovation Hub

### CyberWest Hub

### Edith Cowan University

### Hillarys Boat Harbour

### Joondalup Business Association

### Joondalup Health Campus

### Joondalup Resort and Country Club

### Lakeside Joondalup Shopping City

### Local businesses

### Local Government Insurance Scheme

### North Metropolitan TAFE

### Quest Apartments

### Regional councils

### Service providers and suppliers

### Vicinity Centres

### Visitors and tourists

### Western Australian Local Government Association

### How we engage

- Annual Reports
- Business forums and events
- Community consultation
- Customer service
- eNewsletters
- Fact sheets
- Grants and funding
- Joint projects
- On-site visits and meetings
- Social media
- Support and training opportunities
- Websites

### Why it is valuable

- Encourages local economic growth and opportunities.
- Helps us form partnerships to achieve strategic and organisational objectives.
- Helps us gain specialist knowledge and share ideas and common interests.
- Helps us gain technical and practical support, advice and guidance.
- Generates employment opportunities in the City.
- Improves the quality of services and products.
- Shares costs and expertise to progress joint projects.
- Supports business investment, development and growth.

## Government agencies and departments

### Department of Biodiversity, Conservation and Attractions

### Department of Communities

### Department of Education

### Department of Fire and Emergency Services

### Department of Health

### Department of Jobs, Tourism, Science and Innovation

### Department of Local Government, Sport and Cultural Industries

### Department of Planning, Lands and Heritage

### Department of Transport

### Department of Water and Environmental Regulation

### Main Roads Western Australia

### Public Transport Authority

### Western Australian Planning Commission

### Western Australian Police

### Western Australian Police Academy

### How we engage

- Briefings
- Events
- Grants and funding
- Meetings
- Networks
- Policy development
- Submissions

### Why it is valuable

- Allows us to provide input into policy development that affects local government and our community.
- Helps us to advocate for differing interests of our diverse community and stakeholder groups.
- Receives funding and partnership opportunities, direction with planning, strategies and legislation.
- Facilitates the sharing of ideas.

## About our services

### Services by key theme

The City is responsible for delivering a wide range of economic, human, recreational and property services, as well as developing and maintaining essential community infrastructure. Services are classified into two types: statutory services, such as approvals for planning, building, health, and swimming pool security fencing, and discretionary services, such as library programs, events, leisure centres, and recreational programs. We also deliver internal services, such as human resources and information technology, which may be statutory or discretionary.



# 90%

**Overall satisfaction with services provided by the City**

(Customer Satisfaction Survey FY2022-23)

The following tables list all of the services and sub-services we deliver by key theme and show the number of full-time equivalent (FTE) employees, as reflected in the *Corporate Business Plan 2023-2027* approved by Council at its 27 June 2023 meeting. (Note that this differs to the number in the Workforce profile and Our performance sections of this report, which were calculated at 30 June 2024).



▲ Valentine's Concert



## Community

Services and sub-services	Statutory/discretionary	FTE
<b>Community development</b> <ul style="list-style-type: none"> <li>▪ Aboriginal engagement and reconciliation</li> <li>▪ Access and inclusion</li> <li>▪ Age-friendly initiatives</li> <li>▪ Community initiatives</li> <li>▪ Homelessness</li> <li>▪ Youth initiatives</li> </ul>	Statutory and discretionary	15.22
<b>Community safety, compliance and education</b> <ul style="list-style-type: none"> <li>▪ Animal management</li> <li>▪ Building security management</li> <li>▪ Field patrols/community amenity</li> <li>▪ Graffiti management</li> <li>▪ Parking</li> <li>▪ Public areas CCTV and public safety</li> </ul>	Statutory and discretionary	39.67
<b>Craigie Leisure Centre management</b> <ul style="list-style-type: none"> <li>▪ Craigie Leisure Centre management</li> </ul>	Discretionary	40.51
<b>Cultural events, visual arts and arts development</b> <ul style="list-style-type: none"> <li>▪ Arts development</li> <li>▪ Cultural events</li> <li>▪ Visual arts</li> </ul>	Discretionary	9.93
<b>Emergency management</b> <ul style="list-style-type: none"> <li>▪ Emergency management</li> </ul>	Statutory	0.65
<b>Health and environmental services</b> <ul style="list-style-type: none"> <li>▪ Environmental health approvals</li> <li>▪ Environmental health investigations and advice</li> <li>▪ Midge management</li> <li>▪ Premises inspections</li> </ul>	Statutory and discretionary	12.66
<b>Immunisation</b> <ul style="list-style-type: none"> <li>▪ Immunisation</li> </ul>	Discretionary	1.66
<b>Libraries</b> <ul style="list-style-type: none"> <li>▪ Community education and outreach</li> <li>▪ Library programs, events and activities</li> <li>▪ Library services</li> <li>▪ Local history</li> </ul>	Statutory and discretionary	57.03
<b>Recreation services</b> <ul style="list-style-type: none"> <li>▪ Community venue management</li> <li>▪ Sport and recreation development</li> </ul>	Discretionary	8.28
<b>Total FTE</b>		<b>185.61</b>

## Environment

Services and sub-services	Statutory/discretionary	FTE
<b>Environmental planning and development</b> <ul style="list-style-type: none"> <li>▪ Environmental education and leadership</li> <li>▪ Environmental planning</li> <li>▪ Environmental reporting</li> <li>▪ Environmental strategies</li> <li>▪ Natural areas and catchment management</li> </ul>	Statutory and discretionary	5.47
<b>Litter collection</b> <ul style="list-style-type: none"> <li>▪ Litter collection</li> </ul>	Discretionary	9.70
<b>Natural areas management</b> <ul style="list-style-type: none"> <li>▪ Conservation works</li> <li>▪ Natural areas maintenance</li> </ul>	Statutory and discretionary	13.77
<b>Technical engineering support services</b> <ul style="list-style-type: none"> <li>▪ Coastal monitoring and adaptation management</li> <li>▪ Rainfall monitoring and stormwater management</li> <li>▪ Urban development advice</li> </ul>	Statutory and discretionary	5.86
<b>Waste management</b> <ul style="list-style-type: none"> <li>▪ Bulk green waste collection</li> <li>▪ Bulk hard waste collection</li> <li>▪ General waste collection</li> <li>▪ Green waste collection</li> <li>▪ Recycling collection</li> <li>▪ Regional partnerships management</li> <li>▪ Waste education</li> </ul>	Statutory and discretionary	4.00
<b>Natural areas/buildings not allocated to an FTE or specific service</b>	—	—
<b>Total FTE</b>		<b>38.8</b>

## Place

Services and sub-services	Statutory/discretionary	FTE
<b>Building and planning compliance</b> <ul style="list-style-type: none"> <li>▪ Development compliance</li> <li>▪ Swimming pool inspections</li> </ul>	Statutory and discretionary	12.32
<b>Building design and construction</b> <ul style="list-style-type: none"> <li>▪ Building design and construction</li> </ul>	Discretionary	4.67
<b>Building maintenance and cleaning</b> <ul style="list-style-type: none"> <li>▪ Building maintenance</li> <li>▪ Cleaning</li> </ul>	Discretionary	17.26
<b>Building services</b> <ul style="list-style-type: none"> <li>▪ Building approvals</li> <li>▪ Building plan requests</li> <li>▪ Building verge permit applications</li> <li>▪ Land purchase inquiries</li> </ul>	Statutory and discretionary	12.94
<b>Civil design and construction</b> <ul style="list-style-type: none"> <li>▪ Capital works</li> <li>▪ Civil and pavement engineering advice</li> <li>▪ Road network management</li> <li>▪ Survey and civil design</li> </ul>	Discretionary	10.71
<b>Community venues and sports floodlighting upgrades</b> <ul style="list-style-type: none"> <li>▪ Community venues and sports floodlighting upgrades</li> </ul>	Discretionary	3.47

Services and sub-services	Statutory/discretionary	FTE
<b>Electrical and lighting engineering</b> <ul style="list-style-type: none"> <li>▪ Electrical engineering advice and design</li> <li>▪ Lighting maintenance and upgrades</li> </ul>	Discretionary	3.98
<b>Engineering maintenance</b> <ul style="list-style-type: none"> <li>▪ Engineering maintenance program</li> <li>▪ Road resurfacing and preservation</li> <li>▪ Stormwater drainage</li> </ul>	Statutory and discretionary	31.04
<b>Fleet management and mechanical workshop</b> <ul style="list-style-type: none"> <li>▪ Fleet maintenance</li> <li>▪ Fleet management</li> </ul>	Discretionary	6.01
<b>Landscape design</b> <ul style="list-style-type: none"> <li>▪ Park development works</li> <li>▪ Park equipment works</li> <li>▪ Streetscape enhancement works</li> </ul>	Discretionary	11.93
<b>Major City project delivery</b> <ul style="list-style-type: none"> <li>▪ Land portfolio management</li> <li>▪ Major project delivery</li> </ul>	Discretionary	5.82
<b>Park maintenance</b> <ul style="list-style-type: none"> <li>▪ Beach sand maintenance</li> <li>▪ Irrigation maintenance</li> <li>▪ Mowing and turf maintenance</li> <li>▪ Park maintenance</li> <li>▪ Tree maintenance</li> <li>▪ Weed control</li> </ul>	Discretionary	103.03
<b>Paid parking activities</b> <ul style="list-style-type: none"> <li>▪ Parking agreements</li> <li>▪ Paid parking management</li> </ul>	Statutory and discretionary	8.44
<b>Planning and urban design</b> <ul style="list-style-type: none"> <li>▪ Cartographic services</li> <li>▪ Development applications</li> <li>▪ Planning advice and information</li> <li>▪ Subdivision proposals</li> <li>▪ Urban planning</li> </ul>	Statutory and discretionary	21.86
<b>Property management</b> <ul style="list-style-type: none"> <li>▪ Property management</li> </ul>	Discretionary	2.90
<b>Transport and traffic engineering</b> <ul style="list-style-type: none"> <li>▪ Construction and event traffic management assessments</li> <li>▪ Road safety and transport initiatives</li> <li>▪ Strategic transport planning</li> <li>▪ Transport engineering advice</li> </ul>	Statutory and discretionary	9.39
<b>Buildings, parks and roads with no allocated FTE or service</b>	—	—
<b>Total FTE</b>		<b>265.77</b>

## Economy

Services and sub-services	Statutory/discretionary	FTE
<b>Economic development</b>	Discretionary	5.82
<ul style="list-style-type: none"> <li>▪ Advocacy and investment attraction</li> <li>▪ Economic development strategy delivery</li> <li>▪ Local business support</li> </ul>		
<b>Total FTE</b>		<b>5.82</b>

## Leadership

Services and sub-services	Statutory/discretionary	FTE
<b>Audit, risk and integrity</b>	Statutory and discretionary	4.49
<ul style="list-style-type: none"> <li>▪ Business continuity</li> <li>▪ Integrity and conduct controls</li> <li>▪ Internal audit and risk mitigation advice</li> <li>▪ Privacy and responsible information sharing</li> </ul>		
<b>Communications and stakeholder relations</b>	Statutory and discretionary	17.17
<ul style="list-style-type: none"> <li>▪ Citizenship ceremonies and civic functions</li> <li>▪ Marketing</li> <li>▪ Media and corporate communications</li> <li>▪ Sponsorship</li> <li>▪ Website and social media management</li> </ul>		
<b>Customer service</b>	Statutory and discretionary	21.15
<ul style="list-style-type: none"> <li>▪ Complaints and compliments management</li> <li>▪ Customer relations</li> <li>▪ Visitor and delivery management</li> </ul>		
<b>Executive support</b>	Statutory and discretionary	4.24
<ul style="list-style-type: none"> <li>▪ Executive services</li> <li>▪ Legal services</li> </ul>		
<b>Financial accounting</b>	Statutory	6.68
<ul style="list-style-type: none"> <li>▪ Accounting and financial reporting</li> <li>▪ Collection services and payments to creditors</li> <li>▪ Debt collection</li> <li>▪ Taxation</li> </ul>		
<b>Funds management</b>	Statutory	0.75
<ul style="list-style-type: none"> <li>▪ Funds management</li> </ul>		
<b>Governance support</b>	Statutory and discretionary	7.77
<ul style="list-style-type: none"> <li>▪ Corporate printing support</li> <li>▪ Council and committee meetings</li> <li>▪ Elected Member support</li> <li>▪ Governance compliance</li> <li>▪ Local government elections</li> <li>▪ Local law development and review</li> </ul>		
<b>Grants and awards management</b>	Discretionary	1.00
<ul style="list-style-type: none"> <li>▪ Awards management</li> <li>▪ Grants administration</li> </ul>		
<b>Human resources</b>	Statutory and discretionary	12.14
<ul style="list-style-type: none"> <li>▪ Employee and industrial relations</li> <li>▪ Employee recognition</li> <li>▪ Health, safety and wellbeing</li> <li>▪ Learning and development</li> <li>▪ Payroll and human resources systems</li> <li>▪ Recruitment and induction</li> </ul>		



Services and sub-services	Statutory/discretionary	FTE
<b>Information technology</b> <ul style="list-style-type: none"> <li>Business application systems</li> <li>Network support</li> </ul>	Discretionary	24.46
<b>Management accounting</b> <ul style="list-style-type: none"> <li>Annual budgets</li> <li>Management reporting</li> <li>Taxation (fringe benefits tax)</li> </ul>	Statutory and discretionary	2.88
<b>Organisational development</b> <ul style="list-style-type: none"> <li>Business and process improvement</li> <li>Corporate information and knowledge management</li> <li>Data analytics</li> <li>Organisational development leadership initiatives</li> <li>Organisational performance reporting and benchmarking</li> <li>Systems and frameworks</li> </ul>	Discretionary	4.67
<b>Policy, planning and research</b> <ul style="list-style-type: none"> <li>Community consultation</li> <li>Corporate reporting</li> <li>Policy development and review</li> <li>Research</li> <li>Strategic and business planning</li> </ul>	Statutory and discretionary	5.17
<b>Purchasing of goods and services</b> <ul style="list-style-type: none"> <li>Purchasing of goods and services</li> </ul>	Statutory	7.88
<b>Rates levying and collection</b> <ul style="list-style-type: none"> <li>Rates levying and collection</li> </ul>	Statutory	7.08
<b>Recordkeeping and freedom of information</b> <ul style="list-style-type: none"> <li>Freedom of information requests</li> <li>Recordkeeping</li> </ul>	Statutory and discretionary	8.58
<b>Strategic infrastructure asset management</b> <ul style="list-style-type: none"> <li>Asset reporting</li> <li>Capital works programming</li> <li>Strategic asset management</li> </ul>	Statutory and discretionary	4.45
<b>Organisational management*</b>	—	11.57
<b>Total FTE</b>		<b>152.13</b>

\*Note: This service includes the Chief Executive Officer, Directors, and some Managers and associated administrative and technical officers whose roles and workload are distributed across multiple services within this key theme.

## Customer Service Charter

The City's Customer Service Charter states our commitment to providing quality services. It provides our employees with clear standards for the delivery of service excellence in pursuit of the vision and goals identified in *Joondalup 2032*. The City is focused on excellence in providing customers an efficient, consistent and friendly experience. This is important to enable the City to deliver a diverse range of services, programs and facilities that meet the changing needs and expectations of residents, ratepayers, businesses and visitors.

> The Customer Service Charter is available on the City's website [joondalup.wa.gov.au](http://joondalup.wa.gov.au)



### Celebrating 25 years with our staff: Jill Wilson – 30 years with the City of Joondalup

Jill Wilson commenced at the City in 1994 as senior stenographer and word processing operator in the Town Planning Department.

Jill has been integral to implementing many firsts in the City, such as the first Customer Service Charter and the customer complaints handling system. Jill was nominated for the Statewest Achievement Award and has been featured in the Wanneroo Times. In 2008, Jill was the recipient of the CEO Prize in recognition of her strong work ethic, commitment to service, and exceptional and consistent job performance at the City. In 2010, Jill commenced as the Coordinator for Organisational Development where she was instrumental in the City receiving numerous awards, including six awards at the Australasian Reporting Awards.

*“In 30 years, I have enjoyed different roles and gained from the fantastic training programs we have in place, but one constant has been the big family of staff members who I have worked with across the organisation. I appreciate their friendship and support over the last 30 years.”*

Jill Wilson (Organisational Development)





▲ Currambine Community Centre (rated 'Green Star Public Building as Built')

## How we are addressing climate change

Climate change affects a number of services that local governments are responsible for, including infrastructure, assets, health services, water management, emergency management, urban forest and the natural environment.

By 2090, it is expected that the City will be hotter and drier with less rainfall in winter and spring; however, there is likely to be increased intensity of heavy rainfall events. There are likely to be more frequent hot days, with the number of days over 35 degrees Celsius more than doubling when compared to 1981–2010.

Responding effectively to climate change involves preventing and reducing greenhouse gas emissions (mitigation) and adapting to climate change impacts as they occur (adaptation). The City has a long history of planning and responding to climate change; our first *Climate Action Plan* was produced in 2003. The City's *Climate Change Strategy 2014–2019* set a new direction for the City's mitigation activities and established an approach for the City to adapt to the impacts of climate change.

Since the City commenced monitoring in 2000, annual corporate greenhouse gas emissions have reduced by almost 40% (based on FY2022–23 figures). This decrease in corporate emissions has been a result of the implementation of numerous energy efficiency and low carbon projects, such as building and park upgrades, installing solar power and batteries on buildings, purchasing an energy efficient fleet, and offsetting vehicle emissions. In addition, the City has delivered numerous community education programs to encourage the community to reduce their own emissions, and has planted over 11,000 trees to create cooler suburbs.

The City has completed the draft *Climate Change Plan 2024–2034* to demonstrate our commitment to continuing climate change mitigation activities and to show our intent to become a leader in climate change adaptation. The draft plan will be released for community consultation in FY2024–25.

## Climate change actions timeline

<b>2000</b>	Became a member of the International Council for Local Environmental Initiatives (ICLEI)
<b>2003</b>	First <i>Greenhouse Action Plan</i> developed
<b>2006</b>	Geothermal bore installed at Craigie Leisure Centre
<b>2010</b>	Commenced Environmental Education Program
<b>2011</b>	Commenced installation of solar power on City buildings
<b>2013</b>	Partnered with ICLEI to deliver the International BiodiverCities Conference
<b>2014</b>	Developed <i>Climate Change Strategy 2014–2019</i>
	Developed <i>Coastal Infrastructure Adaptation Plan 2018–2026</i>
	Received first ever 'Green Star Public Building as Built' rating for the Currambine Community Centre
<b>2015</b>	Joined Global Covenant of Mayors for Climate and Energy
	Became signatory to the Western Australian Local Government Association Climate Change Declaration
	Commenced Coastal Monitoring Program
<b>2017</b>	Commenced upgrading all City-owned streetlighting to LED
	Commenced Leafy City Program
	Developed <i>Bushfire Risk Management Plan</i>
<b>2022</b>	Joined Cities Power Partnership
<b>2023</b>	Joined Northern Beaches Alliance Drafted new Climate Change Plan 2023–2033



# Our Council



▲ Mayor Hon Albert Jacob JP

## Council structure

The Council consists of a popularly elected Mayor and 12 Councillors, also known as Elected Members. The role of Council is to govern the City's affairs, monitor the performance of its functions, and be responsible for allocating finances and resources. Council determines and reviews the City's policies, plans and other statutory documents.

### 2023 Ordinary Local Government Election

Ordinary Local Government Elections are held on the third Saturday in October every two years for half of the Council. Elected Members are elected using an optional preferential voting system. If a vacancy occurs within a term, an Extraordinary Election is held.

The most recent election was held on 21 October 2023 for six Councillor positions at the City. As a result of local government reforms this election was the first time the optional preferential voting system was used, instead of a first-past-the-post system.

There were 21 candidates across six wards. Cr Nige Jones (North-Central Ward) and Cr John Raftis (South Ward) were successful in seeking re-election, and the City welcomed four new Elected Members: Cr Lewis Hutton (North Ward), Cr Rohan O'Neill (South-East Ward), Cr Rebecca Pizzey (Central Ward), and Cr Phillip Vinciullo (South-West Ward).

The participation rate for the election was 28 per cent, or 32,604 voters. The election was followed by a Swearing-in Ceremony and Special Council Meeting on 25 October 2023; Cr Adrian Hill was elected as Deputy Mayor.

### Ward boundary changes

At the Council Meeting held on 16 November 2021, Council considered the City's eight-year review of its Ward boundaries, Ward names, and Councillor representation levels. Council resolved, in part, to amend the Ward boundaries starting from the 2023 Ordinary Local Government Election. The new Ward structure resulted in some suburbs being transferred to a different Ward. The structure changes affected the suburbs of Iluka, Mullaloo, Kallaroo, Padbury and Warwick.

At its meeting held on 22 August 2023, Council approved the City preparing a submission to the Local Government Advisory Board to amend the City's boundary (not a Ward boundary amendment) to include the newly created reclaimed land at Ocean Reef Marina. This process has not been finalised and there are still a number of steps that will need to be completed before this amendment is gazetted and the boundary formally amended.



City of Joondalup Council Chambers

## Meetings cycle

The City has a four-weekly meeting cycle between February and December each year:

- > For the full schedule of Council Meetings for FY2023-24 see the section **Council meetings and workshop attendance**.

### Week 1 – Strategy Sessions

Strategy Sessions provide a forum for two-way communication between Elected Members and the City’s Executive on strategic or complex issues. Strategy sessions are not open to members of the public.



### Week 2 – Briefing Sessions

Briefing Sessions are used to inform Elected Members on the items of business to be presented and discussed at the forthcoming Council Meeting. Briefing Sessions are open to members of the public, and question and statement times are permitted. A member of the public may also request to present a deputation to Elected Members relating to an item on the agenda.



### Week 3 – Committee Meetings

Scheduled committee meetings and any special or urgent meetings of Council or committees are held as required.



### Week 4 – Council Meetings

Council Meetings are formal and are required to be open to the public, although meetings can be closed when Council considers certain items of business, as prescribed by the *Local Government Act 1995*. Question and statement times are permitted at all Council Meetings.





City of Joondalup Elected Members

## Elected Members

### Role of Elected Members

Elected Members make important decisions relating to the whole of the City by considering the views of the community. Elected Members work together with the community and the Executive Leadership Team to set the strategic direction of the City. The role of Council, Elected Members, and the Mayor is defined in the *Local Government Act 1995* as follows.

The role of Council is that it:

- governs the local government's affairs
- is responsible for the performance of the local government's functions
- oversees the allocation of the local government's finances and resources
- determines the local government's policies.

The role of the Mayor is to:

- preside at Council Meetings and ensure meetings are conducted in a correct and orderly manner while remaining impartial
- carry out civic and ceremonial duties, such as conducting citizenship ceremonies

- speak on behalf of the local government
- liaise with the Chief Executive Officer on the local government's affairs and the performance of its functions
- provide leadership and guidance to the community.

The Deputy Mayor performs the functions of the Mayor when authorised to do so under section 5.34 of the *Local Government Act 1995*.

The role of each Councillor is to:

- represent the interests of electors, ratepayers and residents
- provide leadership and guidance to the community
- facilitate communication between the community and the Council
- participate in decision making processes at meetings
- perform such other functions as are given to a Councillor by the *Local Government Act 1995* or any other written law.



## Complaint registers

The City is supported in ensuring good governance and compliance of its Elected Members by the Department of Local Government, Sport and Cultural Industries – the State Government department that monitors, promotes, and enforces compliance with relevant legislation. Alleged breaches of the *Local Government Act 1995* and the associated legislation are dealt with by the Local Government Standards Panel.

Regulation 19BD of the *Local Government (Administration) Regulations 1996* requires the following information to be included in a local government Annual Report:

- any remuneration and allowances paid by the local government under Schedule 5.1 clause 9 during the financial year
- any amount ordered under section 5.110(6) (b)(iv) to be paid by a person against whom a complaint was made under section 5.107(1), 5.109(1) or 5.114(1) to the local government during the financial year.

## Register of Minor Breach Findings

An Elected Member commits a minor breach if they contravene Division 4 – Rules of Conduct of the *City of Joondalup Code of Conduct for Council Members, Committee Members and Candidates*.

The Register of Minor Breach Findings provides details of minor breach complaints which the Local Government Standards Panel has found to have occurred, and which require appropriate action to be taken. In accordance with section 5.121 of the *Local Government Act 1995*, the City must publish an up-to-date register on its website which is to include:

- the name of the Elected Member about whom the complaint is made
- the name of the person who made the complaint
- a description of the minor breach that the Standards Panel finds has occurred
- details of the action taken under section 5.110(6) of the *Local Government Act 1995*.

A total of two entries were registered in the Register of Minor Breach Findings during FY2023–24, one of which is on appeal.

Remuneration totalling \$5,790.40 was paid to members of the Local Government Standards Panel during FY2023–24.

- > The Register of Minor Breach Findings is available on the City's website [joondalup.wa.gov.au](http://joondalup.wa.gov.au)

## Register of Behavioural Breach Findings

An Elected Member commits a behavioural breach if they contravene Division 3 – Behaviour of the *City of Joondalup Code of Conduct for Council Members, Committee Members and Candidates*. The Register of Behavioural Breach Findings provides details of complaints about behavioural breaches which the City of Joondalup Complaints Officer finds has occurred, and the actions taken. Clause 13 of the City's *Complaint Investigation Council Policy* requires the City to publish an up-to-date register of behavioural complaints.

No entries were registered in the Register of Behavioural Breach Findings during FY2023–24.

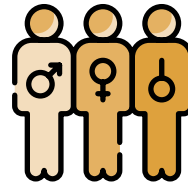
No remuneration was paid to members of the Local Government Standards Panel during FY2023–24.

- > The Register of Behavioural Breach Findings is available on the City's website [joondalup.wa.gov.au](http://joondalup.wa.gov.au)

## Elected Member diversity

Regulation 19B of the *Local Government (Administration) Regulations 1996* requires the following information to be included in a local government Annual Report:

- If available, the gender, linguistic background and country of birth of council members.
- If available, the number of council members who are aged:
  - between 18 years and 24 years
  - between 25 years and 34 years
  - between 35 years and 44 years
  - between 45 and 54 years
  - between 55 and 64 years
  - over 64 years.
- If available, the number of council members who identify as Aboriginal or Torres Strait Islander.



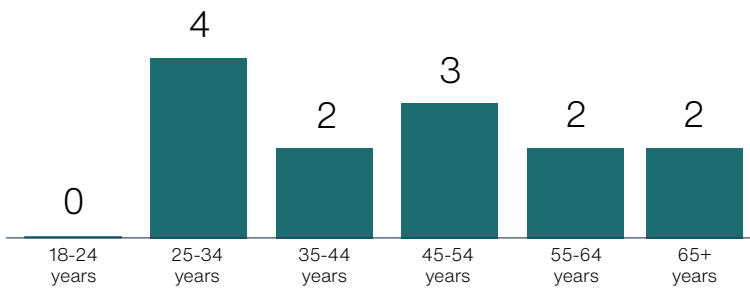
### Gender diversity

**11** Male **2** Female **0** X

### Aboriginal or Torres Strait Islander

No Elected Members identified as Aboriginal or Torres Strait Islander in FY2023–24.

### Age diversity



▲ Cr Pizzey, Cr Hill and Cr Vinciullo at Remembrance Day service

## Mayor and Councillors



### Mayor Hon Albert Jacob JP

**Elected Member since October 2017**

**Telephone** 9400 4450

**Email** [mayor.jacob@joondalup.wa.gov.au](mailto:mayor.jacob@joondalup.wa.gov.au)

#### Qualifications

- Bachelor of Environmental Design
- Master of Architecture
- Graduate of the Australian Institute of Company Directors
- Juris Doctor

#### Background and interests

Mayor Hon Albert Jacob JP was first elected to the City of Joondalup as a North Central Ward Councillor in 2006. He was subsequently elected to the Western Australian Parliament as the Member for Ocean Reef from 2008 to 2017 where he served as the Minister for Environment; Heritage for four years. He was elected the fourth Mayor of the City in 2017, and re-elected in 2021. He is proud of his record of working with others to help deliver large and worthwhile projects for the community. Mayor Jacob enjoys spending as much time with his family and in nature as possible, preferably at the same time.

**Term expires October 2025**

## North Ward – Burns Beach, Currambine, Joondalup, Kinross



### Cr Adrian Hill (Deputy Mayor)

**Elected Member since 2021**

**Telephone** 0408 919 585

**Email** [adrian.hill@joondalup.wa.gov.au](mailto:adrian.hill@joondalup.wa.gov.au)

#### Qualifications

- Bachelor of Engineering (Honours)

#### Background and interests

Cr Adrian Hill has lived in the City since 2004. He has a professional background in civil and marine engineering, as well as in business and commercial management. Cr Hill seeks to apply diligence and integrity to his work as an Elected Member, and strives to achieve results that are in the best interests of all ratepayers and residents. He is passionate about developing a strong community performing arts culture in the City, and ensuring that community grants and sponsorship opportunities go to deserving organisations, based on principles of fairness and need.

**Term expires October 2025**



### Cr Lewis Hutton

**Elected Member since 2023**

**Telephone** 0491 606 739

**Email** [lewis.hutton@joondalup.wa.gov.au](mailto:lewis.hutton@joondalup.wa.gov.au)

#### Qualifications

- Bachelor of Commerce (Double Economics)

#### Background and interests

Cr Lewis Hutton has a background working with some of Western Australia's largest resource companies and has also run a family business in the heart of the City. Since arriving from the United Kingdom, Cr Hutton has served as a volunteer surf lifesaver, treasurer of the Burns Beach Residents Association, and as a leader at the Joondalup United Football Club. His priorities include investing in sporting and community groups, supporting retirees and seniors, improving community safety, upgrading local facilities, reviving the Joondalup City Centre, and scrutinising budgets to keep rates low.

**Term expires October 2027**



## North-Central Ward — Connolly, Edgewater, Heathridge, Iluka, Ocean Reef



### Cr Daniel Kingston

**Elected Member since 2021**

**Telephone** 0435 075 442

**Email** [daniel.kingston@joondalup.wa.gov.au](mailto:daniel.kingston@joondalup.wa.gov.au)

#### Qualifications

- Bachelor of Commerce

#### Background and interests

Cr Daniel Kingston has lived in the City for over two decades and is a keen volunteer in the community. He is an active supporter of community projects, and is a member of the Edgewater Community Residents Association and Friends of Yellagonga Regional Park. He is interested in open, transparent, and accountable government, and facilitating equitable and responsible financial decision-making. Cr Kingston supports planning and development to create healthy, sustainable, vibrant and connected communities, and is passionate about protecting and conserving the City's unique native flora and fauna.

**Term expires October 2025**



### Cr Nige Jones

**Elected Member since 2015**

**Telephone** 0468 562 099

**Email** [nige.jones@joondalup.wa.gov.au](mailto:nige.jones@joondalup.wa.gov.au)

#### Qualifications

- Bachelor of Sport Science
- Diploma of Education
- Master of Science (Recreation Management)

#### Background and interests

Cr Nige Jones has worked in marketing in Australia, the United Kingdom and Ireland for 10 years. He has 34 years' experience as a fitness coach and 10 years' experience as a soccer coach for the Western Australian Education Department. Cr Jones loves spending time and travelling overseas with his partner of 35 years, and enjoys family time with his son and daughter, and his dog, Scooby. He continues to be active, playing football three times a week with his mates, and enjoys training in the gym. Outside of these activities, Cr Jones loves being involved in the local community and small businesses.

**Term expires October 2027**

## Central Ward — Beldon, Craigie, Mullaloo, Woodvale



### Cr Christopher May JP

**Elected Member since 2017**

**Telephone** 0431 920 661

**Email** [christopher.may@joondalup.wa.gov.au](mailto:christopher.may@joondalup.wa.gov.au)

#### Qualifications

- Bachelor of Communications

#### Background and interests

Cr Christopher May JP works in commercial banking and has previously worked as a political staffer and research officer. He became a Councillor to make the suburbs he grew up in an even better place to live, and to protect the natural environment. Cr May is passionate about improving tree canopy cover and ensuring amenity for residents at all stages of life. He is interested in the arts, fitness and health, history, geopolitics and philosophy.

**Term expires October 2025**



### Cr Rebecca Pizzey

**Elected Member since 2023**

**Telephone** 0405 410 747

**Email** [rebecca.pizzey@joondalup.wa.gov.au](mailto:rebecca.pizzey@joondalup.wa.gov.au)

#### Qualifications

- Bachelor of Nursing
- Post Graduate Certificate in Critical Care Nursing

#### Background and interests

Cr Rebecca Pizzey is a wife and mother to three children who grew up in the City of Joondalup. As a Registered Nurse and business owner with over 20 years' experience in the health industry, she endeavours to be a strong advocate for her patients. Her deep ties with the community have been strengthened by her engagement with local schools and sporting groups. As a Councillor, she advocates for transparency and accountability, better health services, and preserving natural environments and green spaces. Cr Pizzey strives to lead by example and be accountable, transparent and fiscally responsible.

**Term expires October 2027**

## South-East Ward — Greenwood, Kingsley, Warwick



### Cr John Chester

**Elected Member since 2009**

**Telephone** 0408 985 022

**Email** [john.chester@joondalup.wa.gov.au](mailto:john.chester@joondalup.wa.gov.au)

#### Qualifications

- Bachelor of Science
- Diploma in Education

#### Background and interests

Cr John Chester is a retired geologist and science teacher. He is a lifelong environmentalist and is committed to collaborating with the community to increase urban forest canopy cover, and maintain a sustainable City. He has lived in the City since 1980, and was a founding member of the Kingsley and Greenwood Residents' Association. He is a long-term member of the Friends of Yellagonga Regional Park.

**Term expires October 2025**



### Cr Rohan O'Neill

**Elected Member since 2023**

**Telephone** 0411 162 370

**Email** [rohan.o'neill@joondalup.wa.gov.au](mailto:rohan.o'neill@joondalup.wa.gov.au)

#### Qualifications

Nil

#### Background and interests

Not provided

**Term expires October 2027**

## South-West Ward — Kallaroo, Hillarys, Sorrento



### Cr Christine Hamilton-Prime JP

**Elected Member since 2009**

**Telephone** 0405 506 595

**Email** [christine.hamilton-prime@joondalup.wa.gov.au](mailto:christine.hamilton-prime@joondalup.wa.gov.au)

#### Qualifications

- Bachelor of Health Science
- Graduate of the Australian Institute of Company Directors

#### Background and interests

Cr Christine Hamilton-Prime JP was elected to Council in 2009 at 19 years of age — the City's youngest Councillor. She is committed to improving engagement and amenities for young people, growing the City's prosperity through the Joondalup Innovation Precinct, and is an advocate for the innovation, cyber security and health med-tech sectors. As a long-term resident of the City, Cr Hamilton-Prime is passionate about enhancing community connectedness, inclusion and liveability, preserving the unique coastal environment, and beautifying and maintaining parks and streetscapes.

**Term expires October 2025**



### Cr Phillip Vinciullo

**Elected Member since 2023**

**Telephone** 0424 764 406

**Email** [phillip.vinciullo@joondalup.wa.gov.au](mailto:phillip.vinciullo@joondalup.wa.gov.au)

#### Qualifications

- Bachelor of Communications (Media Studies)

#### Background and interests

Cr Phillip Vinciullo has worked in media, marketing and content integration for over 25 years. He believes in financially responsible, transparent and accountable local government, and is passionate about improving suburbs by protecting local parks and beaches, upgrading community infrastructure and amenities, and building a safe, inclusive, and active community for everyone. He is the President of the Joondalup Symphony Orchestra, and is an enthusiastic supporter of arts and culture in the community. Cr Vinciullo is focused on promoting local businesses and building a stronger and safer community.

**Term expires October 2027**



## South Ward — Duncraig, Marmion, Padbury



### Cr Russ Fishwick JP

**Elected Member since 2006**

**Telephone** 0400 782 274

**Email** russ.fishwick@joondalup.wa.gov.au

#### Qualifications

- Graduate Diploma of Business
- Diploma of Business
- Diploma of Project Management
- Executive Certificate in Management
- Certificate in Executive Development
- Certificate in Management Practices
- Certificate of Justice and Law

#### Background and interests

Cr Russ Fishwick JP has lived in the City since 1978. He has over 40 years' experience in local government and was the City's Deputy Mayor in 2007–2008, 2016–2017 and 2019–2021. He is committed to good governance, efficient waste management and recycling, and supporting community and sporting groups, local businesses and schools. He is a strong advocate for residents' rights, public safety, and community consultation. Cr Fishwick is actively involved in surf lifesaving and is a member of the Marmion, Sorrento, Duncraig Progress and Ratepayers' Association and the Padbury Community Garden.

**Term expires October 2025**



### Cr John Raftis

**Elected Member since 2019**

**Telephone** 0407 990 761

**Email** john.raftis@joondalup.wa.gov.au

#### Qualifications

- Bachelor of Business
- Certified Practising Accountant
- Chartered Secretary
- Fellow of Governance Institute of Australia
- Fellow of Chartered Governance Institute
- Graduate Diploma in Company Secretarial Practice
- Certificate in Governance for Not-for-Profits

#### Background and interests

Cr John Raftis is an executive with over 30 years' experience in accounting, governance, and management roles across industries from small business to an ASX-listed corporation. He is currently the Executive Officer of a large Aboriginal charitable trust. He is committed to improving transparency and accountability to residents, from fiscal management to service delivery. He seeks to make the City an even more desirable place to live, work and raise a family. Cr Raftis is a long-term resident with two adult children, and is an avid gardener with a keen appreciation for sports.

**Term expires October 2027**

# Council meetings and workshop attendance

**Key**

Attended
Leave of absence
Apology
Not an Elected Member at the time

		Mayor Hon Albert Jacob JP	Cr John Chester	Cr Russ Fishwick JP	Cr Christine Hamilton-Prime JP	Cr Adrian Hill	Cr Lewis Hutton (from Oct 2023)	Cr Nige Jones	Cr Daniel Kingston	Cr John Logan (until Oct 2023)	Cr Christopher May JP	Cr Tom McLean JP (until Oct 2023)	Cr Rohan O'Neill (from Oct 2023)	Cr Rebecca Pizzey (from Oct 2023)	Cr Russell Poliwka (until Oct 2023)	Cr John Raftis	Cr Suzanne Thompson (until Oct 2023)	Cr Phillip Vinciullo (from Oct 2023)
<b>July 2023</b>																		
Strategy Session	4 Jul 2023																	
Briefing Session	11 Jul 2023																	
Council Meeting	25 Jul 2023																	
<b>August 2023</b>																		
Strategy Session	1 Aug 2023																	
Briefing Session	8 Aug 2023																	
Council Meeting	22 Aug 2023																	
<b>September 2023</b>																		
Strategy Session	5 Sep 2023																	
Briefing Session	12 Sep 2023																	
Council Meeting	19 Sep 2023																	
<b>October 2023</b>																		
Briefing Session	10 Oct 2023																	
Council Meeting	17 Oct 2023																	
Special Council	25 Oct 2023																	
Strategy Session	31 Oct 2023	Cancelled																
<b>November 2023</b>																		
Special Council	6 Nov 2023																	
Strategy Session	7 Nov 2023																	
Briefing Session	14 Nov 2023																	
Council Meeting	28 Nov 2023																	
<b>December 2023</b>																		
Strategy Session	4 Dec 2023																	
Briefing Session	5 Dec 2023																	
Council Meeting	12 Dec 2023																	
<b>January 2024</b>																		
Special Council	31 Jan 2024																	

		Mayor Hon Albert Jacob JP	Cr John Chester	Cr Russ Fishwick JP	Cr Christine Hamilton-Prime JP	Cr Adrian Hill	Cr Lewis Hutton (from Oct 2023)	Cr Nige Jones	Cr Daniel Kingston	Cr John Logan (until Oct 2023)	Cr Christopher May JP	Cr Tom McLean JP (until Oct 2023)	Cr Rohan O'Neill (from Oct 2023)	Cr Rebecca Pizzey (from Oct 2023)	Cr Russell Poliwka (until Oct 2023)	Cr John Raftis	Cr Suzanne Thompson (until Oct 2023)	Cr Phillip Vinciullo (from Oct 2023)
<b>February 2024</b>																		
Strategy Session	6 Feb 2024																	
Budget workshop	12 Feb 2024																	
Briefing Session	13 Feb 2024																	
Council Meeting	27 Feb 2024																	
Budget workshop	28 Feb 2024																	
<b>March 2024</b>																		
Electors' Meeting	5 Mar 2024																	
Briefing Session	12 Mar 2024																	
Strategy Session	19 Mar 2024																	
Council Meeting	26 Mar 2024																	
<b>April 2024</b>																		
Strategy Session	2 Apr 2024																	
Special Council	2 Apr 2024																	
Briefing Session	9 Apr 2024																	
Budget workshop	10 Apr 2024																	
Council Meeting	23 Apr 2024																	
Budget workshop	29 Apr 2024																	
<b>May 2024</b>																		
Strategy Session	7 May 2024	Cancelled																
Budget workshop	13 May 2024																	
Briefing Session	14 May 2024																	
Council Meeting	28 May 2024																	
<b>June 2024</b>																		
Strategy Session	4 Jun 2024																	
Briefing Session	11 Jun 2024																	
Council Meeting	25 Jun 2024																	

> Agendas and Minutes for Council meetings are available on the City's website [joondalup.wa.gov.au](http://joondalup.wa.gov.au)

# Induction and training

## Mandatory training courses

Under the *Local Government Act 1995*, all newly appointed Elected Members are required to complete the following mandatory training courses within their first 12 months of office. Elected Members who took office in October 2023 have until 21 October 2024 to complete these courses.

Elected Member	Year completed				
	Understanding local government	Serving on Council	Meeting procedures	Conflicts of interest	Understanding financial reports and budgeting
Mayor Hon Albert Jacob JP	FY2021-22	FY2021-22	FY2022-23	FY2021-22	FY2022-23
Cr John Chester	FY2021-22	FY2021-22	FY2021-22	FY2021-22	FY2022-23
Cr Russ Fishwick JP	FY2021-22	FY2021-22	FY2021-22	FY2021-22	FY2021-22
Cr Christine Hamilton-Prime JP	FY2022-23	FY2022-23	FY2022-23	FY2022-23	FY2022-23
Cr Adrian Hill	FY2021-22	FY2021-22	FY2021-22	FY2021-22	FY2021-22
Cr Lewis Hutton (from Oct 2023)					
Cr Nige Jones	FY2019-20	FY2019-20	FY2020-21	FY2019-20	FY2020-21
Cr Daniel Kingston	FY2022-23	FY2022-23	FY2022-23	FY2022-23	FY2022-23
Cr John Logan (until Oct 2023)	FY2019-20	FY2019-20	FY2019-20	FY2019-20	FY2019-20
Cr Christopher May JP	FY2021-22	FY2021-22	FY2021-22	FY2021-22	FY2021-22
Cr Tom McLean JP (until Oct 2023)	FY2020-21	FY2020-21	FY2020-21	FY2020-21	FY2020-21
Cr Rohan O'Neill (from Oct 2023)	FY2023-24		FY2023-24	FY2023-24	
Cr Rebecca Pizzey (from Oct 2023)	FY2023-24	FY2023-24	FY2023-24	FY2023-24	
Cr Russell Poliwka (until Oct 2023)	FY2019-20	FY2020-21	FY2019-20	FY2019-20	FY2020-21
Cr John Raftis	FY2020-21	FY2020-21	FY2020-21	FY2020-21	FY2020-21
Cr Suzanne Thompson (until Oct 2023)	FY2020-21	FY2020-21	FY2020-21	FY2020-21	FY2020-21
Cr Phillip Vinciullo (from Oct 2023)	FY2023-24	FY2023-24		FY2023-24	FY2023-24



## Other training and development

To enable Elected Members to develop and maintain skills and knowledge relevant to their roles as representatives of the City, Elected Members are encouraged to attend training and development as specified in the City's *Elected Members' Entitlements Policy*. This includes conferences, seminars, congresses, forums, workshops, courses, meetings, deputations, information and training sessions, and events related to the industry of local government and held within Australia. The following training and development were attended in FY2023–24.

Elected Member	Training and development	Dates
Mayor Hon Albert Jacob JP	Western Australian Local Government Association Local Government Convention (Perth)	17–19 Sep 2023
	Canberra Advocacy Visit (Canberra)	15–17 Nov 2023
	Canberra Advocacy Visit (Canberra)	17–20 Mar 2024
	UDIA Aboriginal Heritage Training (Perth)	24 Apr 2024
Cr John Chester		
Cr Russ Fishwick JP	Western Australian Local Government Association Local Government Convention (Perth)	17–19 Sep 2023
Cr Christine Hamilton-Prime JP		
Cr Adrian Hill	Canberra Advocacy Visit (Canberra)	15–17 Nov 2023
	Western Australian Local Government Association – The Role of Mayors and Presidents (Perth)	7 Dec 2023
	GT Communications – Media Training (Perth)	15 Jan 2024
Cr Lewis Hutton (from Oct 2023)		
Cr Nige Jones	Australasian Coasts and Ports (Maroochydore)	15–18 Aug 2023
	Western Australian Local Government Association Local Government Convention	17–19 Sep 2023
Cr Daniel Kingston		
Cr John Logan (until Oct 2023)		
Cr Christopher May JP		
Cr Tom McLean JP (until Oct 2023)		
Cr Rohan O'Neill (from Oct 2023)		
Cr Rebecca Pizzey (from Oct 2023)	Canberra Advocacy Visit (Canberra)	17–20 Mar 2024
Cr Russell Poliwka (until Oct 2023)		
Cr John Raftis	AIM Senior Executive Forum Conference (Perth)	30 Aug– 2 Sep 2023
Cr Suzanne Thompson (until Oct 2023)		
Cr Phillip Vinciullo (from Oct 2023)		



^ Broadbeach Park (Hillarys)

## Remuneration and entitlements

Elected Members are remunerated in accordance with the current determination of the Salaries and Allowances Tribunal under the *Salaries and Allowances Act 1975*. The City is classified as a Band 1 local government for the purposes of the *Salaries and Allowances Act 1975* and has determined that it will remunerate its Elected Members as follows:

- annual attendance fees in lieu of Council Meeting, committee meeting and prescribed meeting fees
- annual allowance for the Mayor and Deputy Mayor
- annual allowance for information and communication technology in lieu of reimbursement of expenses.

Council adopted an *Elected Members' Entitlements Council Policy* which sets out the entitlements available to Elected Members and states that the City will pay the maximum amount within the range set by the Salaries and Allowances Tribunal.

- > More information about Elected Member remuneration, including conference attendance expenses, are contained in the **Notes to and forming part of the financial report (section 21 Related party transactions)** in Annual Report: Financial Information.

Regulation 19BD of the *Local Government (Administration) Regulations 1996* requires the following information to be included in a local government Annual Report:

In relation to fees, expenses or allowances paid during the financial year to council members, the mayor or the president, for each person –

- the nature of the fee, expense or allowance
- the total amount or value of each class of fee, expense or allowance.

A vehicle is placed at the disposal of the Mayor for the term of office to perform mayoral duties. The details of the vehicle provided in the current term of office are:

**Make and model**

Isuzu D-Max

**Date acquired**

17 December 2021

**Carrying value as at 30 June 2024**

\$43,311

## Register of fees, expenses and allowances paid to Elected Members

The data in the table below may not align to the data in the Elected Member Remuneration table in the *Annual Report FY2023-24: Financial Information*. This is due to the different reporting requirements under the *Local Government (Administration) Regulations 1996* and the *Local Government (Financial Management) Regulations 1996*. The stated figures only include expense costs reimbursed directly to the Elected Member. The conference expenses in the table below do not include costs associated with registrations, travel costs or accommodation costs.

Elected Member	Mayoral/Deputy Mayoral allowance	Meeting attendance fee	Information and communication technology allowance	Travel/child care reimbursement	Other specified expenses reimbursement	Conference expenses*	Total
Mayor Hon Albert Jacob JP	\$93,380.00	\$49,435.00	\$3,500.00	\$7,258.46	\$1,331.89	\$296.85	\$155,202.20
Cr John Chester	—	\$32,960.00	\$3,500.00	\$2,007.24	\$105.36	—	\$38,572.60
Cr Russ Fishwick JP	—	\$32,960.00	\$3,500.00	\$2,467.38	\$1,436.17	\$55.72	\$40,419.27
Cr Christine Hamilton-Prime JP	—	\$32,960.00	\$3,500.00	—	—	—	\$36,460.00
Cr Adrian Hill	\$16,190.99	\$32,960.00	\$3,500.00	—	—	\$71.79	\$52,722.78
Cr Lewis Hutton (from Oct 2023)	—	\$22,859.39	\$2,416.33	—	\$1,245.45	—	\$26,521.17
Cr Nige Jones	—	\$32,960.00	\$3,500.00	\$2,663.72	\$1,251.05	\$6,596.76	\$46,971.53
Cr Daniel Kingston	—	\$32,960.00	\$3,500.00	—	—	—	\$36,460.00
Cr John Logan (until Oct 2023)	\$7,154.01	\$10,100.61	\$1,083.67	\$1,144.20	\$131.77	—	\$19,614.26
Cr Christopher May JP	—	\$32,960.00	\$3,500.00	\$127.61	\$268.15	—	\$36,855.76
Cr Tom McLean JP (until Oct 2023)	—	\$10,100.61	\$1,083.67	\$638.24	\$1,090.38	—	\$12,912.90
Cr Rohan O'Neill (from Oct 2023)	—	\$22,859.39	\$2,416.33	—	\$923.72	—	\$26,199.44
Cr Rebecca Pizzey (from Oct 2023)	—	\$22,859.39	\$2,416.33	—	\$1,453.82	—	\$26,729.54
Cr Russell Poliwka (until Oct 2023)	—	\$10,100.61	\$1,083.67	—	\$363.59	—	\$11,547.87
Cr John Raftis	—	\$32,960.00	\$3,500.00	\$1,759.45	\$160.00	—	\$38,379.45
Cr Suzanne Thompson (until Oct 2023)	—	\$10,100.61	\$1,083.67	\$799.82	—	—	\$11,984.10
Cr Phillip Vinciullo (from Oct 2023)	—	\$22,859.39	\$2,416.33	\$605.53	\$370.00	—	\$26,251.25

## Committees

To assist with decision-making responsibilities, Council established four committees made up of Elected Members. Each committee performs a specific function, and recommendations are presented to Council as the decision-making body. None of the committees currently established have delegated authority.

### Audit and Risk Committee

The role of the Audit and Risk Committee is to guide and assist the City to carry out functions related to financial management. The Committee's role is to monitor, advise and review the Chief Executive Officer's report into the appropriateness and effectiveness of a local government's systems and procedures for matters related to risk management, internal control, and legislative compliance. This committee supports the auditor of the City to conduct an audit, and review and monitor the internal audit program and the scope of internal audits.

The Audit and Risk Committee met on six occasions during FY2023–24.

- > The Minutes for Audit and Risk Committee meetings are available on the City's website [joondalup.wa.gov.au](http://joondalup.wa.gov.au)

#### Committee members (Jul 2023–Oct 2023)

- Mayor Hon Albert Jacob JP
- Cr Russ Fishwick JP
- Cr Nige Jones (Deputy Presiding Member)
- Cr John Logan
- Cr Tom McLean JP
- Cr Russell Poliwka
- Cr John Raftis (Presiding Member)
- Richard Thomas (external)

#### Committee members (Nov 2023–Jun 2024)

- Mayor Hon Albert Jacob JP
- Cr Christine Hamilton-Prime JP
- Cr Lewis Hutton
- Cr Daniel Kingston
- Cr Rohan O'Neill (Deputy Presiding Member)
- Cr Rebecca Pizzey
- Cr John Raftis (Presiding Member)
- Mark Hall (external)

#### Deputy members (Jul 2023–Oct 2023)

- Cr John Chester
- Cr Christine Hamilton-Prime JP
- Cr Adrian Hill
- Cr Daniel Kingston
- Cr Christopher May JP
- Cr Suzanne Thompson

#### Deputy members (Nov 2023–Jun 2024)

- Cr John Chester
- Cr Russ Fishwick JP
- Cr Adrian Hill
- Cr Nige Jones
- Cr Christopher May JP
- Cr Phillip Vinciullo





▲ Firewood banksia (*Banksia menziesii*)

## Chief Executive Officer Recruitment and Performance Review Committee

The role of the Chief Executive Officer Recruitment and Performance Review Committee is to provide recommendations on matters relating to the selection and appointment process of the Chief Executive Officer. This committee reviews the Chief Executive Officer's performance, including key performance indicators, remuneration package and employment contract, and can make recommendations to Council in relation to varying the contract, as and when necessary.

The Chief Executive Officer Recruitment and Performance Review Committee met on eight occasions in FY2023–24.

- > The Minutes for Chief Executive Officer Recruitment and Performance Review Committee meetings are available on the City's website [joondalup.wa.gov.au](http://joondalup.wa.gov.au)

### Committee members (Jul 2023–Oct 2023)

- Mayor Hon Albert Jacob JP (Presiding Member)
- Cr John Chester
- Cr Christine Hamilton-Prime JP
- Cr Daniel Kingston
- Cr Christopher May JP (Deputy Presiding Member)
- Cr Tom McLean JP
- Cr Suzanne Thompson

### Committee members (Nov 2023–Jun 2024)

- Mayor Hon Albert Jacob JP (Presiding Member)
- Cr John Chester
- Cr Russ Fishwick JP
- Cr Christine Hamilton-Prime JP
- Cr Adrian Hill
- Cr Nige Jones
- Cr Christopher May JP (Deputy Presiding Member)

### Deputy members (Jul 2023–Oct 2023)

- Cr Russ Fishwick JP
- Cr Adrian Hill
- Cr Nige Jones
- Cr John Logan
- Cr Russell Poliwka
- Cr John Raftis

### Deputy members (Nov 2023–Jun 2024)

- Cr Lewis Hutton
- Cr Daniel Kingston
- Cr Rohan O'Neill
- Cr Rebecca Pizzey
- Cr John Raftis
- Cr Phillip Vinciullo

## Policy Committee

The role of the Policy Committee is to make recommendations to Council on the development and review of the City's policies and overall policy framework, local laws, and strategic planning matters. This committee also oversees the strategic direction of the City's art award events, visual art collection, and visual and performing arts programs.

The Policy Committee met on five occasions in FY2023–24.

- > The Minutes for Policy Committee meetings are available on the City's website [joondalup.wa.gov.au](http://joondalup.wa.gov.au)

### Committee members (Jul 2023–Oct 2023)

- Mayor Hon Albert Jacob JP
- Cr John Chester
- Cr Adrian Hill
- Cr Daniel Kingston (Deputy Presiding Member)
- Cr Russell Poliwka
- Cr John Raftis
- Cr Suzanne Thompson (Presiding Member)

### Committee members (Nov 2023–Jun 2024)

- Mayor Hon Albert Jacob JP
- Cr John Chester
- Cr Lewis Hutton (Deputy Presiding Member)
- Cr Daniel Kingston (Presiding Member)
- Cr Rebecca Pizzey
- Cr John Raftis
- Cr Phillip Vinciullo

### Deputy members (Jul 2023–Oct 2023)

- Cr Nige Jones
- Cr Tom McLean JP
- Cr Christopher May JP
- Cr John Logan
- Cr Christine Hamilton-Prime JP
- Cr Russ Fishwick JP

### Deputy members (Nov 2023–Jun 2024)

- Cr Christine Hamilton-Prime JP
- Cr Adrian Hill
- Cr Russ Fishwick JP
- Cr Nige Jones
- Cr Christopher May JP
- Cr Rohan O'Neill

## Major Projects and Finance Committee

The role of the Major Projects and Finance Committee is to oversee the progress of the City's annual capital works program and review of the City's 5-Year Capital Works Program. This committee can make recommendations to Council on modifications of capital works projects and major strategic capital projects, and the services to be provided by the City. It oversees the City's financial management activities, funding proposals and long-term strategic financial planning.

The Major Projects and Finance Committee met on six occasions in FY2023–24.

- > The Minutes for Major Projects and Finance Committee meetings are available on the City's website [joondalup.wa.gov.au](http://joondalup.wa.gov.au)

### Committee members (Jul 2023–Oct 2024)

- Mayor Hon Albert Jacob JP
- Cr Russ Fishwick JP
- Cr Christine Hamilton-Prime JP
- Cr Adrian Hill (Deputy Presiding Member)
- Cr Nige Jones
- Cr John Logan (Presiding Member)
- Cr Christopher May JP

### Committee members (Nov 2023–Jun 2024)

- Mayor Hon Albert Jacob JP
- Cr Russ Fishwick JP
- Cr Adrian Hill (Presiding Member)
- Cr Nige Jones
- Cr Christopher May JP
- Cr Rohan O'Neill
- Cr Phillip Vinciullo (Deputy Presiding Member)

### Deputy members (Jul 2023–Oct 2024)

- Cr John Chester
- Cr Daniel Kingston
- Cr Tom McLean JP
- Cr Russell Poliwka
- Cr John Raftis
- Cr Suzanne Thompson

### Deputy members (Nov 2023–Jun 2024)

- Cr John Chester
- Cr Christine Hamilton-Prime JP
- Cr Lewis Hutton
- Cr Daniel Kingston
- Cr Rebecca Pizzey
- Cr John Raftis

## Committee meeting attendance

**Key**

Attended (as member)	Leave of absence
Attended (as deputy member)	Apology
Attended (as observer)	Did not attend

Not an Elected Member at the time

		Mayor Hon Albert Jacob JP	Cr John Chester	Cr Russ Fishwick JP	Cr Christine Hamilton-Prime JP	Cr Adrian Hill (Deputy Mayor)	Cr Lewis Hutton (from Oct 2023)	Cr Nige Jones	Cr Daniel Kingston	Cr John Logan (until Oct 2023)	Cr Christopher May	Cr Tom McLean JP (until Oct 2023)	Cr Rohan O'Neill (from Oct 2023)	Cr Rebecca Pizzey (from Oct 2023)	Cr Russell Poliwka (until Oct 2023)	Cr John Rattis	Cr Suzanne Thompson (until Oct 2023)	Cr Phillip Vinculullo (from Oct 2023)
Audit and Risk Committee meetings FY2023-24	21 Aug 2023	Attended	Attended	Attended	Attended	Attended	Leave of absence	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended
	6 Nov 2023	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended
	13 Nov 2023	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended
	30 Jan 2024	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended
	11 Mar 2024	Attended	Attended	Attended	Leave of absence	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended
	20 May 2024	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended
CEO Recruitment and Performance Review Committee meetings FY2023-24	28 Aug 2023	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended
	13 Sep 2023	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended
	9 Oct 2023	Attended	Attended	Attended	Leave of absence	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended
	6 Nov 2023	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended
	27 Nov 2023	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended
	3 Apr 2024	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended
Policy Committee meetings FY2023-24	21 May 2024	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended
	24 Jun 2024	Attended	Attended	Leave of absence	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended
	7 Aug 2023	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended
	6 Nov 2023	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended
	20 Nov 2023	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended
Major Projects and Finance Committee meetings FY2023-24	19 Feb 2024	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended
	30 Apr 2024	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended
	14 Aug 2023	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended
	6 Nov 2023	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended
	27 Nov 2023	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended
Major Projects and Finance Committee meetings FY2023-24	25 Mar 2024	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended
	6 May 2024	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended
	17 Jun 2024	Attended	Attended	Leave of absence	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended	Attended

## External councils, committees and boards

In addition to performing their duties on the City's committees and reference groups, a number of Elected Members represent the City on external councils, committees and boards. These are positions appointed by Council and are listed in the table below. At its meeting on 16 August 2022, Council determined that the City should also include the period of service for each Elected Member, as well as a statement directing readers to external annual reports for more information.

- > For more information about these external councils, committees and boards, including remuneration and attendance information, please review the specific Annual Reports for the individual organisations.

Elected Members	External council/committee/board	Commencement	Completion
<b>Mayor Hon Albert Jacob JP</b>	Mindarie Regional Council (member)	Oct 2019	Oct 2025
	Western Australian Local Government Association North Metropolitan Zone (member)	Oct 2019	Oct 2025
	Western Australian Local Government Association State Council (member)	Nov 2019	Dec 2023
<b>Cr John Chester</b>	Catalina Regional Council (member)	Oct 2015	Oct 2025
	Community Board of Advice (Joondalup Health Campus) (deputy member)	Nov 2019	Oct 2023
	Wanneroo/Joondalup Local Emergency Management Committee (deputy member)	Nov 2011	Oct 2025
	Yellagonga Regional Park Community Advisory Committee (member)	Oct 2019	Oct 2025
<b>Cr Russ Fishwick JP</b>	Catalina Regional Council (deputy member)	Oct 2021	Oct 2023
	Metro Outer Development Assessment Panel* (deputy member)	Nov 2021	Oct 2023
	Mindarie Regional Council (member)	Nov 2007	Oct 2021
	Western Australian Local Government Association North Metropolitan Zone (member)	Nov 2007	Oct 2025
	Western Australian Local Government Association State Council (member)	Nov 2015	Dec 2023
<b>Cr Christine Hamilton-Prime JP</b>	Community Board of Advice (Joondalup Health Campus) (member)	Nov 2015	Oct 2025
	North West Metropolitan Regional Road Sub-Group (deputy member)	Nov 2019	Oct 2021
	Wanneroo/Joondalup Local Emergency Management Committee (member)	Nov 2017	Oct 2023
	Western Australian Local Government Association North Metropolitan Zone (deputy member)	Oct 2021	Oct 2025



<b>Elected Members</b>	<b>External council/committee/board</b>	<b>Commencement</b>	<b>Completion</b>
<b>Cr Adrian Hill</b>	Catalina Regional Council (deputy member)	Nov 2023	Oct 2025
	Metro Outer Development Assessment Panel* (deputy member)	Nov 2021	Oct 2023
	Metro Outer Development Assessment Panel* (member)	Nov 2023	Oct 2025
	North West District Planning Committee (deputy member)	Nov 2021	Oct 2023
	North West District Planning Committee (member)	Nov 2023	Oct 2025
	North West Metropolitan Regional Road Sub-Group (member)	Nov 2023	Oct 2025
	Western Australian Local Government Association North Metropolitan Zone (deputy member)	Nov 2023	Oct 2025
	Western Australian Local Government Association North Metropolitan Zone (member)	Oct 2021	Oct 2023
<b>Cr Lewis Hutton (from Oct 2023)</b>	Catalina Regional Council (member)	Nov 2023	Oct 2025
	Metro Outer Development Assessment Panel* (deputy member)	Nov 2023	Oct 2025
	North West District Planning Committee (deputy member)	Nov 2023	Oct 2025
	North West Metropolitan Regional Road Sub-Group (deputy member)	Nov 2023	Oct 2025
	Western Australian Local Government Association North Metropolitan Zone (member)	Nov 2023	Oct 2025
	Western Australian Local Government Association State Council (member)	Dec 2023	Dec 2025
<b>Cr Nige Jones</b>	Catalina Regional Council (member)	Oct 2021	Oct 2023
	Metro Outer Development Assessment Panel* (deputy member)	Nov 2017	Oct 2025
	Metro Outer Development Assessment Panel* (member)	Nov 2021	Oct 2023
	Western Australian Local Government Association North Metropolitan Zone (member)	Oct 2021	Oct 2023
<b>Cr Daniel Kingston</b>	Yellagonga Regional Park Community Advisory Committee (deputy member)	Nov 2021	Oct 2025
<b>Cr John Logan (until Oct 2023)</b>	North West Metropolitan Regional Road Sub-Group (member)	Nov 2015	Oct 2023
	Western Australian Local Government Association North Metropolitan Zone (deputy member)	Nov 2019	Oct 2021

<b>Elected Members</b>	<b>External council/committee/board</b>	<b>Commencement</b>	<b>Completion</b>
<b>Cr Christopher May JP</b>	Catalina Regional Council (deputy member)	Oct 2019	Oct 2021
	Catalina Regional Council (member)	Nov 2023	Oct 2025
	Mindarie Regional Council (member)	Oct 2021	Oct 2025
	North West District Planning Committee (member)	Nov 2017	Dec 2021
	North West Metropolitan Regional Road Sub-Group (deputy member)	Nov 2021	Oct 2023
	Western Australian Local Government Association North Metropolitan Zone (deputy member)	Oct 2019	Oct 2023
	Yellagonga Regional Park Community Advisory Committee (deputy member)	Nov 2019	Oct 2021
<b>Cr Tom McLean JP (until Oct 2023)</b>	Metro Outer Development Assessment Panel* (deputy member)	Nov 2019	Oct 2021
	Metro Outer Development Assessment Panel* (member)	Nov 2021	Oct 2023
<b>Cr Rohan O'Neill (from Oct 2023)</b>			
<b>Cr Rebecca Pizzey (from Oct 2023)</b>	Community Board of Advice (Joondalup Health Campus) (deputy member)	Nov 2023	Oct 2025
	Metro Outer Development Assessment Panel* (member)	Nov 2023	Oct 2025
	Wanneroo/Joondalup Local Emergency Management Committee (member)	Nov 2023	Oct 2025
<b>Cr Russell Poliwka (until Oct 2023)</b>	Western Australian Local Government Association North Metropolitan Zone (member)	Oct 2019	Oct 2021
<b>Cr John Raftis</b>	Catalina Regional Council (deputy member)	Oct 2021	Oct 2023
	Western Australian Local Government Association North Metropolitan Zone (deputy member)	Oct 2019	Oct 2021
	Western Australian Local Government Association North Metropolitan Zone (member)	Nov 2023	Oct 2025
<b>Cr Suzanne Thompson (until Oct 2023)</b>	Catalina Regional Council (deputy member)	Oct 2019	Oct 2021
	Metro Outer Development Assessment Panel* (member)	Nov 2019	Oct 2021
	North West District Planning Committee (member)	Nov 2019	Oct 2023
<b>Cr Phillip Vinciullo (from Oct 2023)</b>	Catalina Regional Council (deputy member)	Nov 2023	Oct 2025

\*Note: The name of the Metro Outer Joint Development Assessment Panel was changed to Metro Outer Development Assessment Panel on 1 March 2024.

## Reference groups

The City has three reference groups that help facilitate community participation in our decision-making process. These groups provide an opportunity for the City to capture the views of the community, which assists Elected Members and Council to address strategic issues.

### Joondalup Design Review Panel

The Joondalup Design Review Panel is a Council-appointed panel providing independent expert advice on architecture, urban design, landscape design and sustainability of planning proposals. The panel has an advisory function only, with the advice considered as part of the planning assessment process. Meetings are not open to the public, excluding proponents.

The panel is made up of the Chief Executive Officer or their delegate (Director Planning and Community Development) and up to 10 other members, including a Chairperson and Deputy Chairperson. All panel members are required to be registered with their professional body and have substantial experience in their relevant fields. Appointment to the panel is for a period of two years, in accordance with the ordinary local government election cycle. Meetings are held at the City's Civic Centre each month, and details are provided on the City's website.

- > The Minutes for Joondalup Design Review Panel meetings are available on the City's website [joondalup.wa.gov.au](http://joondalup.wa.gov.au)

### Panel members (Jul 2023–Oct 2023)

- Director Chris Leigh (Presiding Member)
- Graham Agar
- Jane Bennett
- Tony Blackwell
- Robin Burnage
- Jackson Liew
- Munira Mackay (Deputy Chairperson)
- Kukame McPierzie
- Nerida Moredoundt (Chairperson)
- Aaron Sice
- Simon Venturi

### Panel members (Nov 2023–Jun 2024)

- Director Chris Leigh (Presiding Member)
- Graham Agar
- Tony Blackwell
- Robin Burnage
- James Christou
- Andrew Howe
- Jackson Liew
- Munira Mackay (Chairperson)
- Kukame McPierzie
- Nerida Moredoundt (Deputy Chairperson) (resigned May 2024)
- Simon Venturi



▲ Strategic Community Reference Group

## Strategic Community Reference Group

The Strategic Community Reference Group is a Council-appointed reference group that provides community input on matters of significant community interest and strategic initiatives. After each Ordinary Local Government Election, community members nominate to be a member of the group and Council appoint the representatives. Meetings are not open to the public, but outcomes reports are provided following each meeting, and these are published on the City's website.

The reference group consists of 12 community representatives, two youth representatives (aged 16–24 years) and four Elected Members. One of the Elected Members is the Presiding Member. Subject matter experts are also invited to provide expert advice on specific topics. Community and youth representatives are appointed for two years and meet up to three times per year. For the 2023–24 term, the Council also approved an additional youth representative.

- > The Meeting Outcomes Reports for Strategic Community Reference Group meetings are available on the City's website [joondalup.wa.gov.au](http://joondalup.wa.gov.au)

### Reference group members (Jul 2023–Oct 2023)

- Mayor Hon Albert Jacob JP (Presiding Member)
- Cr Christine Hamilton-Prime JP
- Cr Christopher May JP
- Cr John Raftis
- Aimee Wright
- Tara Belle Lie
- Allan Connolly
- Robyn Anderson
- Gail Carmody
- Kim Allen (resigned July 2023)
- Len Collier
- Gemma Dorman
- David Hudson
- Sandra Watson
- Janine Blake
- Alison Elsom
- Ron Gallagher
- Alix Oakes

### Deputy reference group members (Jul 2023–Oct 2023)

- Cr John Chester
- Cr Russ Fishwick JP
- Cr Adrian Hill

### Reference group members (Nov 2023–Jun 2024)

- Mayor Hon Albert Jacob (Presiding Member)
- Cr Christopher May JP
- Cr Rohan O'Neill
- Cr John Raftis
- Aimee Wright
- Tara Belle Lie
- Joshua Challis
- Allan Connolly
- Helen Winterton
- Camila Mazzo
- Bettina Gould
- Susan North
- Linda Smith
- David Hudson
- Len Collier
- Janine Blake
- Rachel Kemp
- Josh Hurley
- Lynda Crawford

### Deputy reference group members (Nov 2023–Jun 2024)

- Cr John Chester
- Cr Christine Hamilton-Prime JP
- Cr Lewis Hutton
- Cr Rebecca Pizzey





▲ Strategic Community Reference Group member

## Reconciliation Action Plan Community Reference Group

The Reconciliation Action Plan Community Reference Group is a Council-appointed reference group that is guiding the development of the City's inaugural Reconciliation Action Plan. The group first met in late 2020 and has now commenced the process of developing the City's 'Innovate' level Reconciliation Action Plan in accordance with Reconciliation Australia's guidelines and principles. The City's draft plan was finalised by the group in mid-2023, and the formal approval process with Reconciliation Australia has commenced.

The reference group consists of up to eight community member representatives, four organisational representatives and three Elected Members. The Presiding Member is appointed from the group's membership. Representatives are appointed for two years and meet approximately every two months. For FY2023-24, one vacancy remains for a community member representative, and one vacancy remains for an organisational representative.

### Reference group members (Jul 2023–Oct 2023)

- Mayor Hon Albert Jacob JP
- Cr Christine Hamilton-Prime JP
- Cr Russ Fishwick JP
- Ken Aitchison
- Mihi Betham
- Pauline Boscato
- Jane Burns
- Marcus Kaden
- Kathy Kickett
- Dennis Simmons
- Philippa Taylor
- Amanda Weall
- Audrey Williams
- Sharon Wood-Kenny (Presiding Member)

### Reference group members (Nov 2023–Jun 2024)

- Mayor Hon Albert Jacob JP
- Cr Lewis Hutton
- Cr Rebecca Pizzey
- Ken Aitchison
- Mihi Betham
- Pauline Boscato
- Jane Burns
- Marcus Kaden
- Kathy Kickett
- Philippa Taylor
- Amanda Weall
- Audrey Williams
- Sharon Wood-Kenny (Presiding Member)

## Reference group meeting attendance (Elected Members only)

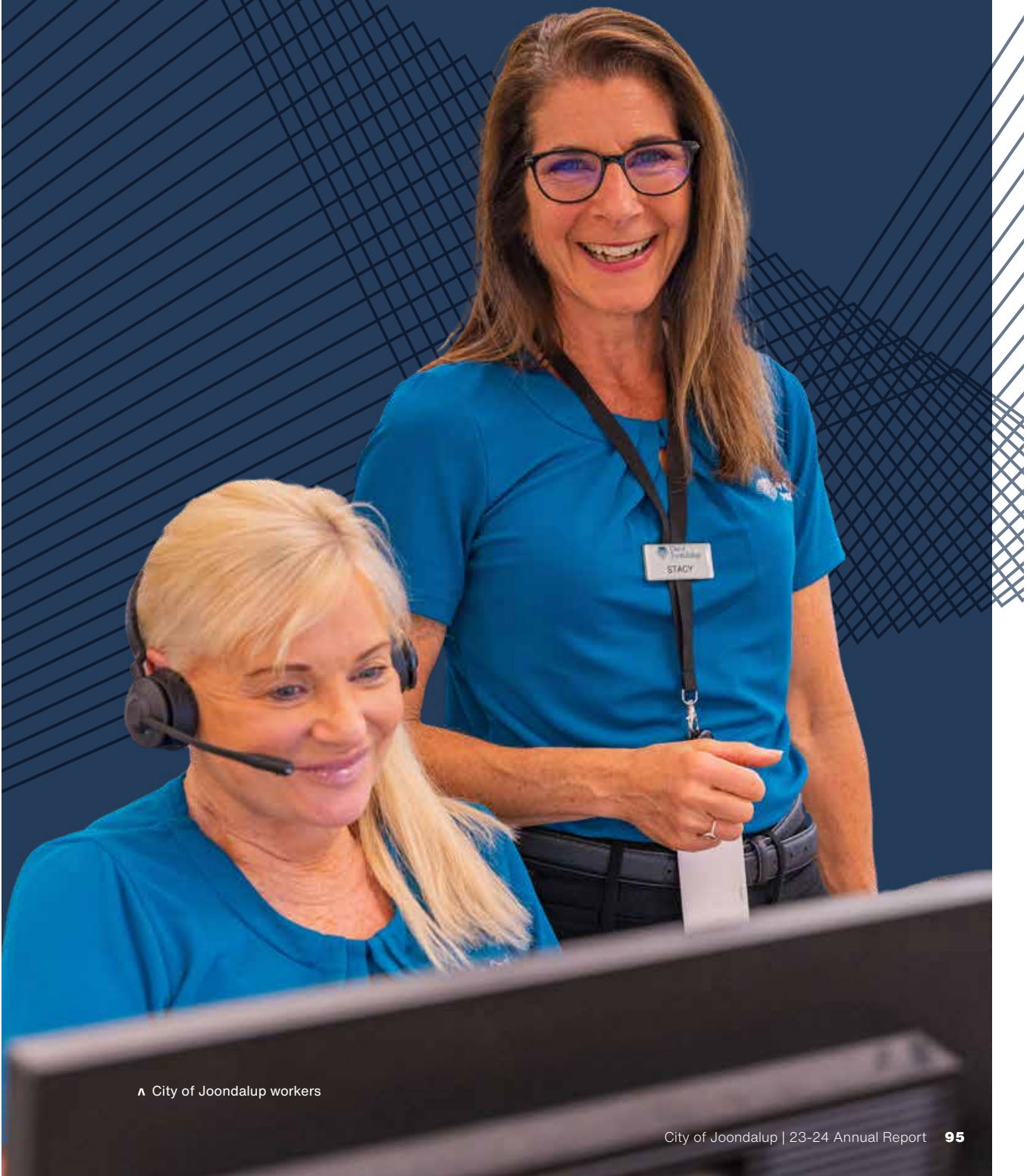
### Key

Attended (as member)	Leave of absence
Attended (as deputy member)	Apology
Attended (as observer)	Did not attend

Not an Elected Member at the time

		Mayor Hon Albert Jacob JP	Cr John Chester	Cr Russ Fishwick JP	Cr Christine Hamilton-Prime JP	Cr Adrian Hill	Cr Lewis Hutton (from Oct 2023)	Cr Nige Jones	Cr Daniel Kingston	Cr John Logan (until Oct 2023)	Cr Christopher May JP	Cr Tom McLean JP (until Oct 2023)	Cr Rohan O'Neill (from Oct 2023)	Cr Rebecca Pizzey (from Oct 2023)	Cr Russell Poliwka (until Oct 2023)	Cr John Raftis	Cr Suzanne Thompson (until Oct 2023)	Cr Phillip Vinciullo (from Oct 2023)
<b>Strategic Community Reference Group</b>	31 Jul 2023	Attended (as member)	Attended (as member)	Attended (as member)	Leave of absence	Attended (as member)	Attended (as member)	Attended (as member)	Attended (as member)	Apology	Attended (as member)	Attended (as member)	Attended (as member)	Attended (as member)	Attended (as member)	Attended (as member)	Attended (as member)	Attended (as member)
	08 Apr 2024	Attended (as member)	Attended (as member)	Attended (as member)	Attended (as member)	Attended (as member)	Attended (as member)	Attended (as member)	Attended (as member)	Attended (as member)	Apology	Attended (as member)	Leave of absence	Attended (as member)	Attended (as member)	Attended (as member)	Attended (as member)	Attended (as member)
	27 May 2024	Attended (as member)	Attended (as member)	Attended (as member)	Attended (as member)	Attended (as member)	Attended (as member)	Attended (as member)	Attended (as member)	Attended (as member)	Attended (as member)	Attended (as member)	Attended (as member)	Attended (as member)	Attended (as member)	Attended (as member)	Attended (as member)	Did not attend
<b>Reconciliation Action Plan Community Reference Group</b>	03 Jul 2023	Apology	Attended (as member)	Attended (as member)	Attended (as member)	Attended (as member)	Attended (as member)	Attended (as member)	Attended (as member)	Attended (as member)	Attended (as member)	Attended (as member)	Attended (as member)	Attended (as member)	Attended (as member)	Attended (as member)	Attended (as member)	Attended (as member)
	04 Sep 2023	Attended (as member)	Attended (as member)	Attended (as member)	Apology	Attended (as member)	Attended (as member)	Attended (as member)	Attended (as member)	Attended (as member)	Attended (as member)	Attended (as member)	Attended (as member)	Attended (as member)	Attended (as member)	Attended (as member)	Attended (as member)	Attended (as member)
	12 Jun 2024	Attended (as member)	Attended (as member)	Attended (as member)	Attended (as member)	Attended (as member)	Apology	Attended (as member)	Attended (as member)	Attended (as member)	Attended (as member)	Attended (as member)	Attended (as member)	Leave of absence	Attended (as member)	Attended (as member)	Attended (as member)	Attended (as member)

# Our organisation

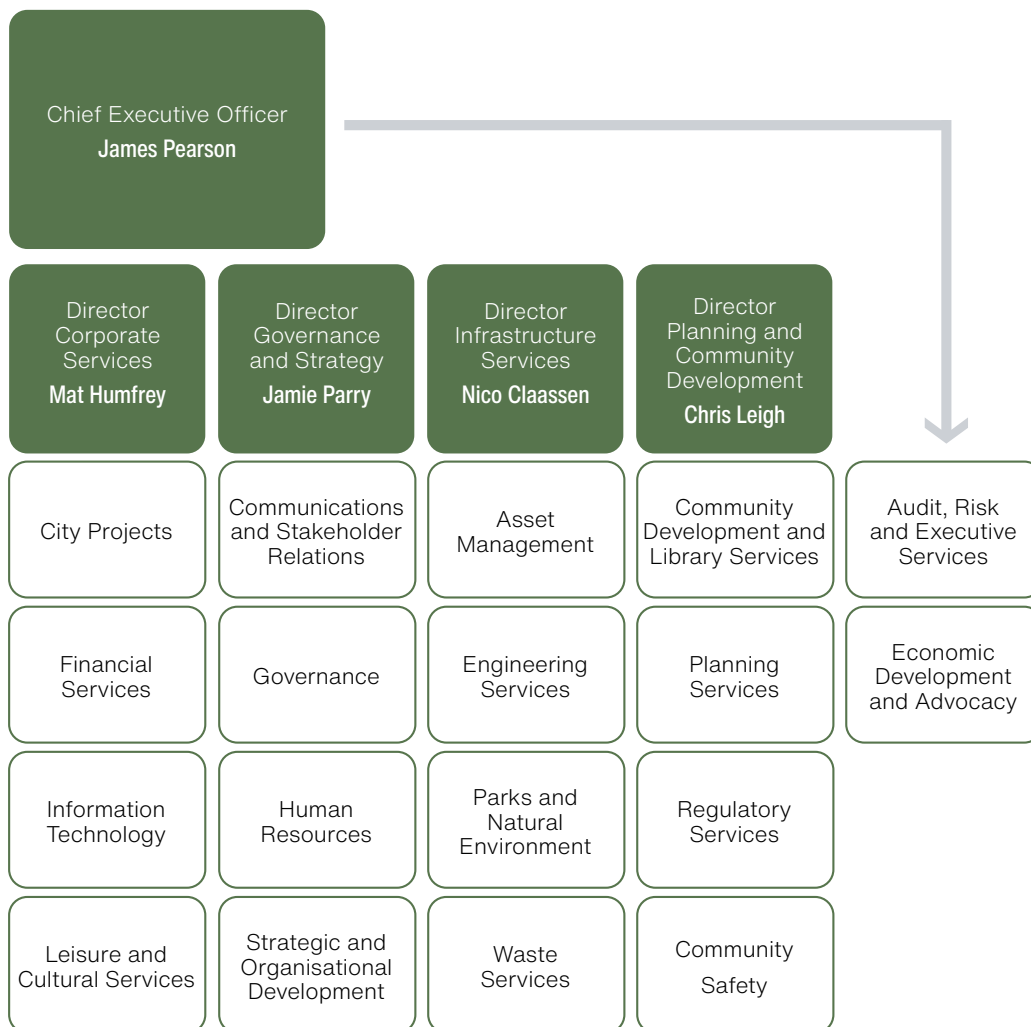


▲ City of Joondalup workers

# Organisational structure

The City’s organisational structure is designed to facilitate the delivery of programs and activities within the five key themes of *Joondalup 2032*.

The organisation is led by the Chief Executive Officer who is supported by an Executive Leadership Team made up of four Directors. Each Director oversees the operations of Business Units that are structured to meet the City’s strategic and operational objectives and its legislative responsibilities, and to ensure services are delivered in the most efficient and effective manner.





## Executive Leadership Team



### **James Pearson** Chief Executive Officer

James Pearson has been the Chief Executive Officer at the City of Joondalup since March 2021.

His priorities are to attract investment and support local businesses, advocate and provide for the needs of the community, and work with the Mayor, Council and community to realise Joondalup's vision to be a global city: bold, creative and prosperous.

James has held senior roles in business and government, including:

- Leading Australia's largest national business policy and advocacy network as Chief Executive Officer of the Australian Chamber of Commerce and Industry.
- Leading public affairs for two of Australia's largest public companies in the resources industry.
- Supporting Australian commercial and political interests in Africa, the Pacific and China as an Australian trade negotiator and diplomat.

James has an MBA from Deakin University and an Honours degree in Science from the University of Western Australia. He is an Adjunct Professor at Deakin University Business School, a life member and Fellow of the Australian Institute of Management, and a Fellow of the Australian Institute of Company Directors.



**Mat Humfrey**  
Director Corporate Services

Mat Humfrey is the Director Corporate Services. He commenced with the City of Joondalup in 2020 and has worked in local government for over 25 years. Mat has a Bachelor of Commerce, majoring in Business Law and Accounting.

Mat's career, prior to the City of Joondalup, included roles at the Town of Cottesloe, firstly as Executive Manager of Corporate Services and then as Chief Executive Officer. Prior to this, Mat worked in rural and metropolitan local governments, including the Shires of Dalwallinu and Chittering, and the City of Wanneroo.



**Jamie Parry**  
Director Governance and Strategy

Jamie Parry is the Director Governance and Strategy. He commenced with the City of Joondalup in 2009 and has worked in local government for more than 35 years. He has undergraduate qualifications in Marketing and Public Sector Management, a Postgraduate Diploma in Management, a Master of Business Administration, and is a Graduate of the Australian Institute of Company Directors.

Jamie's career in local government has extended from regional to metropolitan positions, including with the Shire of Beverley, the Cities of Stirling and Perth, and his current role at the City of Joondalup. He currently serves as a Board Member of Local Government Professionals Western Australia.



### **Nico Claassen**

#### Director Infrastructure Services

Nico Claassen is the Director Infrastructure Services. He commenced with the City of Joondalup in 2012 and has worked in senior management roles in local government for over 25 years. He has a Bachelor of Engineering (Civil) obtained from the University of Pretoria. Nico is a registered member of Engineers Australia and a previous member of the Institute for Professional Engineers New Zealand.

Nico's career in local government commenced in South Africa in the early 1990s and continued as the Group Manager Infrastructure Services with the Rotorua Lakes District Council in New Zealand, before commencing with the City of Joondalup.



### **Chris Leigh**

#### Director Planning and Community Development

Chris Leigh is the Director Planning and Community Development. He commenced with the City of Joondalup in November 2016. He has a Bachelor of Science, a Masters in Urban and Regional Planning, and is a Graduate of the Australian Institute of Company Directors. His experience includes senior roles in both local government and private practice, having worked on a range of urban infill, commercial, industrial, and heritage projects, as well as leading a number of significant land development projects.

Chris is an active member in the planning and development industry. He participates in a range of industry working groups and is the Vice-President of the Local Government Planners Association.

# Organisational governance

## Governance Framework

The *Governance Framework 2021* provides guidance to Elected Members and the City's workforce on good governance practices and ensures the City can manage its many complex responsibilities effectively and in the best interests of the community. The practice of good governance ensures the City meets both legal and ethical compliance, make decisions in the interests of all stakeholders, and behaves as a good corporate citizen.

The *Governance Framework 2021* consists of four key principles required to achieve excellence in governance:

1. Culture and vision — a clear vision and a positive organisational culture and value system in place.
2. Roles and relationships — clarity and understanding of roles and responsibilities and effective working relationships.
3. Decision-making and management — effective decision-making processes that are transparent and accountable.
4. Accountability — all activities must be accounted for, and systems and processes must be in place that support accountability.

> The *Governance Framework 2021* is available on the City's website at [joondalup.wa.gov.au](http://joondalup.wa.gov.au)

## Codes of conduct

The City has two codes of conduct:

- Code of Conduct for Elected Members, Committee Members and Candidates
- Code of Conduct for Employees

The codes of conduct set out the standards of behaviour which must be observed when performing a person's respective duties and are intended to promote accountable and ethical decision-making. This enables professional relationships to be established and maintained in the interests of providing good governance, overall integrity and good government for the community. Each code should be read in conjunction with the *Local Government Act 1995* and other legislation that affects Elected Members, Committee Members, candidates and employees when performing their roles and duties, as the codes do not override or affect those provisions or requirements.

> The two codes of conduct are available on the City's website at [joondalup.wa.gov.au](http://joondalup.wa.gov.au)

## Delegated authority

The *Local Government Act 1995* allows for both the Council and Chief Executive Officer to delegate authority to perform functions and duties on their behalf. Delegations form part of the City's decision-making. The use of delegated authority means that the large volume of the routine work of Council can be effectively managed and acted on promptly. This, in turn, facilitates efficient service delivery to the community. Delegated authority allows Council to concentrate on policy development, representation, strategic planning, and community leadership.

The City is required to maintain a Register of Delegation of Authority and delegations are reviewed on an annual basis. The aim of the register is to assist with improving the time taken to make decisions within the constraints allowed by the relevant legislation. This is consistent with the City's commitment to a strong customer service focus.

A Special Council Meeting was held on 2 April 2024, as Council moved a motion to amend the Register of Delegation of Authority. The motion was not carried, and no amendments were made to the register.

A requirement of the *Local Government Act 1995* is for the City to undertake an annual review of the Register of Delegation of Authority to ensure the listed delegations continue to be appropriate. A report on the review was presented to Council on 28 May 2024.

> The Register of Delegation of Authority is available on the City's website [joondalup.wa.gov.au](http://joondalup.wa.gov.au)



## Compliance

Regulation 14 of the *Local Government (Audit) Regulations 1996* requires local governments to carry out a compliance audit for the period 1 January–31 December every year. The City's Compliance Audit Return for 2023 was similar to previous years and focused on high-risk areas of compliance and statutory reporting as prescribed in Regulation 13 of the *Local Government (Audit) Regulations 1996*. The 2023 return revealed a high level of compliance with legislation by the City, with two areas of non-compliance being identified, relating to the review of delegations and completion of annual returns.

1. Council reviewed its delegations within the FY2022–23 at its meeting held on 27 June 2023. The Chief Executive Officer reviewed his delegations on 29 August 2023. This was due to significant changes resulting from the major review; the Chief Executive Officer conducted a review after the Council had adopted its changes.
2. Four out of 150 employees failed to lodge an Annual Return by 31 August 2023. Three employees were on leave during the period 1 July–31 August 2023, and subsequently lodged late returns, and one was an administrative oversight due to the position being split between two employees. To mitigate similar occurrences of late returns being lodged, Managers will be advised, prior to 1 July each year, of the requirement for returns to be lodged. This will ensure employees taking leave during the submission period submit the returns prior to their leave.

The 2023 Compliance Audit Return was adopted by Council at its 26 March 2024 Council Meeting. The certified copy of the return and the relevant section of the Council resolution were submitted to the Department of Local Government, Sport and Cultural Industries by 31 March 2024.

## Integrity and controls

The City expects its Elected Members, Committee Members and employees to act in compliance with the codes of conduct and behave ethically and honestly when performing their functions and during their interactions with each other, the community and all stakeholders of the City. A zero-tolerance attitude is taken to fraudulent or corrupt conduct, and such conduct is thoroughly investigated with the appropriate reporting, disciplinary, prosecution and recovery actions initiated.

The objective of the City's *Fraud, Corruption and Misconduct Control Council Policy* is to communicate our zero-tolerance approach and response actions to fraudulent and corrupt conduct within the performance of our functions and interactions with contractors and suppliers, the community and all other stakeholders of the City.

To support this, the following service levels are in operation:

- Maintaining our whistleblowing program to ensure regular awareness is provided to employees, contractors, suppliers and the public.
- Provision of programs, including the use of data analytics for fraud, misconduct and corruption detection and prevention.
- Reporting to external oversight agencies.

Each year, the City completes the Public Sector Commission Integrity and Conduct Annual Collection which is used to identify areas for improvement. The continued focus to strengthen integrity and conduct controls shows our commitment to ethical behaviour. Where the standards of behaviour fall below what is expected, including misconduct, the City takes the appropriate action, which may include notifications to the Corruption and Crime Commission or Public Sector Commission.

The City submitted the Annual Collection Survey to the Public Sector Commission on 26 July 2023.

## Integrity Framework 2022

The City's *Integrity Framework 2022* guides us in providing the highest level of integrity for the community. The framework brings together the instruments, processes and structures within the organisation that foster integrity and help prevent corruption and misconduct from taking place. It also considers factors and conditions for implementation that may have internal and external influence on the City's operations.

## Integrity and conduct training

The City commenced the roll out of integrity and conduct training for all employees. Seventy-six per cent of Directors and Managers completed the training by 30 June 2024. The training sessions included topics on values and behaviours (accountable and ethical decision-making), code of conduct, and use of City resources, behaviours and reporting. The remainder of the organisation will be required to complete the training by the end of 2024.

## External audits

An audit by the Office of the Auditor General assessed if eight local government entities effectively and efficiently manage the exiting of staff to minimise security, asset and financial risks. The City was one of the eight local government entities selected due to employing a large number of staff, often across multiple locations, many of whom are casual or temporary employees. The Office of the Auditor General submitted its findings to Parliament on 28 June 2024 (*Report 25: 2023–24 — Staff Exit Controls at Large Local Government Entities*).

## Information security

At its meeting held on 11 March 2024, the Audit and Risk Committee received a confidential report on a review of two reports by the Office of the Auditor General, entitled *Cyber Security in Local Government and Implementation of the Essential Eight Cyber Security Controls*. The internal review compared the City's previous findings from the Office of the Auditor General's Information System Audits against the 15 local government entities within the *Cyber Security in Local Government* report. Relevant City controls in place, such as policies, plans, frameworks and protocols, were also reviewed against the Department of Local Government, Sport and Cultural Industries *Information and Communications Technology Strategic Framework*.

The City is entrusted with information relating to Elected Members, employees, ratepayers, contractors and suppliers, the community, and other stakeholders. It is critical the City ensures it provides the best security and protection of this information. While cyber security risks cannot be eliminated, a comprehensive and systematic approach aids in reducing the level of cyber security risk to the City and the information it holds.

## Risk

The City is committed to ensuring that effective risk management remains central to all of our operations while delivering a wide and diverse range of services to the community, including residents, ratepayers, businesses and visitors. The management of risk is the responsibility of everyone and should be an integral part of organisational culture. This is reflected in the City's policies, protocols, systems and processes used to ensure efficient and effective service delivery.

The City's *Risk Management Council Policy* and *Risk Management Framework* reflect good practice and sound corporate governance, and both are consistent with *ISO 31000:2018 Risk Management — Guidelines*. The *Risk Management Council Policy* outlines our commitment and approach to managing risks; risks are recorded, analysed and reported based on the context of the individual risk and the risk portfolio it belongs to. The *Risk Management Framework* requires a strategic risk portfolio to outline an internal or external risk that may impact the City achieving its long-term goals, as defined in *Joondalup 2032*.

## Strategic Risk Register

In FY2023–24, the City finalised its *Strategic Risk Register* which reflects an assessment of strategic risks to the City. The register was developed with Elected Members and the Executive Leadership Team. Twelve initial strategic risks were identified, and a gap analysis was used that compared the register with other public sector organisations nationally. The *Strategic Risk Register* was adopted by Council at its meeting on 26 March 2024; it will be reviewed on an annual basis.

## Reporting to external oversight agencies

The City regularly reviews the fraud, corruption and misconduct risks it is exposed to, and develops and refines strategies and processes to address those risks. It is through internal audits, investigations and/or tip-offs that allegations of misconduct may be identified. When the Chief Executive Officer suspects, on reasonable grounds, that misconduct has occurred, the appropriate notification is made to the relevant external oversight agency on a timely basis. This is a requirement of the *Corruption, Crime and Misconduct Act 2003*.

At its meeting held on 11 March 2024, the Audit and Risk Committee were provided with details regarding serious misconduct of four employees. The matter related to the failure to lodge an Annual Return by 31 August 2023, as described in the Compliance section of this report. The Corruption and Crime Commission assessed the information provided and formed a suspicion of serious misconduct; however, pursuant to section 33(1)(d) of the *Corruption, Crime and Misconduct Act 2003*, decided to take no action. This is an option available to the Corruption and Crime Commission and is a decision that was made with consideration to section 18(3) of the *Corruption, Crime and Misconduct Act 2003*.



### Celebrating 25 years with our staff: Christine Robinson – 25 years with the City of Joondalup

Christine Robinson has been part of some significant milestones at the City. In 1999, corporate records were maintained on microfiche, which was considered the leading technology at the time.

Looking back, the way the City kept records, and the amount of records the City captures, has changed dramatically. The City was the first local government in Western Australia to receive approval to retain electronic-only records. Christine is now the Manager of Audit, Risk and Executive Services.

*“The City has always been very good at offering professional development opportunities and the ability to work in cross-functional teams, which builds relationships and understanding of service delivery by others. This fosters great bonds between people.”* Christine Robinson (Audit, Risk and Executive Services)



## Contracts and procurement

All purchasing is conducted in compliance with the requirements of the *Local Government Act 1995*, the *Local Government (Functions and General) Regulations 1996*, and in accordance with the City's *Purchasing Council Policy*, internal protocols and codes of conduct.

Ethical selection of suppliers, best practice and value for money underpin the procurement process and the assessment of quotations and tenders. The principle of value for money considers the following: financial viability, being fit-for-purpose, past performance of suppliers, safety standards, quality of the product, and sustainable practices within the supply chain.

Quotations are required for all purchases with a value ranging from \$5,001 to \$250,000. The purchase of goods and services for more than \$250,000 requires a public tender.

### e-Procurement Portal

The City's e-Procurement Portal is an online system for advertising tenders and expressions of interest, and for managing the procurement process through to the contract award state. The portal is a free service for registered suppliers who can view any associated documentation, participate in question-and-answer forums and, where required, submit electronic bid responses through the secure e-tender box facility.

### Tenders

The City tenders for goods and services valued at \$250,000 and above. The City awarded 20 tenders in FY2023–24. Significant tenders included:

- Bulk hard waste collection and processing services — \$11,337,437.
- Design, supply, and construction of a skate facility at the proposed Percy Doyle Outdoor Youth Facility — \$1,101,218.
- Invitation to join the panel of pre-qualified suppliers for the provision of tree maintenance services (general pruning) — \$2,325,855.
- Invitation to join the panel of pre-qualified suppliers for the provision of tree maintenance services (powerline pruning) — \$2,011,040.
- Provision of an Integrated Parking and Compliance Management System — \$1,828,918.
- Provision of bulk green waste collection and processing services — \$7,878,884.
- Provision of cleaning services for Craigie Leisure Centre — \$1,784,265.

- Provision of plumbing maintenance services and minor plumbing works (of value less than \$100,000) — \$3,103,700.
- Provision of road works and services — \$23,301,951.
- Provision of waterproofing to podium slab at the Joondalup Civic Centre and Library complex — \$1,299,257.
- Provision of wet plant hire — \$1,061,262.
- Refurbishment and extension of the Percy Doyle Reserve Community Sporting Facility — \$1,281,727.
- Replacement of balustrade wall at the Joondalup Administration Building — \$1,223,440.
- Supply and application of turf enhancement products and top dressing — \$1,090,269.

The estimated value of all contracts awarded is \$63,764,382.

### National Competition Policy

The City adheres to the *National Competition Policy* that aims to promote effective competition in situations where it will enhance the welfare of our community. Local governments administer legislation and deliver services which have a significant impact on state economies, businesses and consumers. Local governments are also providers of monopoly services, such as water, sewerage and waste collection. Local government is affected mainly where it operates significant business activities which compete, or could compete with, private sector businesses. Local governments will also be affected where local laws unnecessarily affect competition.

### Competitive neutrality

The City adheres to competitive neutrality principles whenever we conduct commercial activity. One of these principles is ensuring that government-controlled businesses do not enjoy competitive advantages simply because they are publicly owned and backed by public money. Local governments are only required to implement the above principles to the extent that the benefits to be realised from implementation outweigh the costs in respect of individual business activities exceeding an annual income of \$500,000. Within these criteria, we previously identified the following business activity: Craigie Leisure Centre. The public benefit tests for these activities revealed that competitive advantages and disadvantages existed in the leisure centre, and it was beneficial to the local community to continue the operational subsidies to enable the services to be maintained into the future.

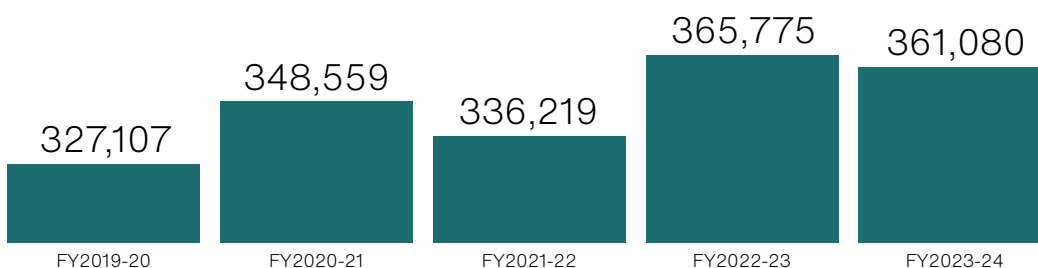


## Records management

The City's *Records Management Council Policy* outlines the process for the management and disposal of records in accordance with the *State Records Act 2000* and other legislation. The City is committed to recordkeeping that ensures and facilitates a structured approach using corporate systems. General recordkeeping applies to all Elected Members, staff and contractors. Retaining corporate documents in an electronic records management system delivers best practice in recordkeeping and provides an efficient document processing service to meet customer needs and volume demands.

The number of records captured in the City's corporate recordkeeping system in FY2023-24 was 361,080. This includes incoming and outgoing letters, emails, faxes, online forms and internal documentation. Training in recordkeeping practices and the use of the City's document and records management systems is provided to all new staff upon commencement. Ongoing training for all staff is made available throughout the year.

### Number of records captured in the City's corporate recordkeeping system, five-year trend:



### Celebrating 25 years with our staff: Jane Scott-Malcolm – 30 years with the City of Joondalup

When Jane Scott-Malcolm started at the City of Wanneroo 30 years ago, recordkeeping meant microfilming all mail and human resource documents.



This process, that began in 1986, was replaced by scanning in 1998. In 2009, Jane implemented TRIM, a fully electronic document management system, aimed at reducing paper. Looking back, change management was a significant issues and recordkeeping was not nearly as good as it is today. Now, the biggest challenge is managing electronic records, stored across multiple systems, in the ever-evolving electronic recordkeeping world.

*“Some memories I have of the past 30 years are trying to dodge the kangaroos when getting into my car, and the experience of watching a city being built around me.”*  
Jane Scott-Malcolm (Governance)

### Freedom of information

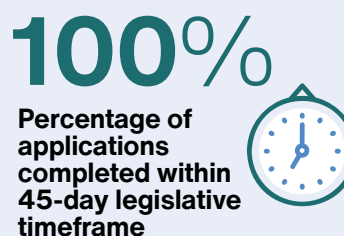
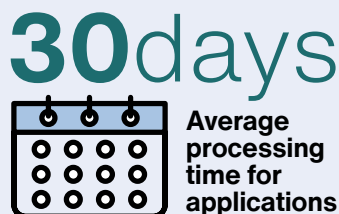
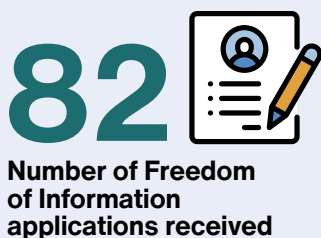
Under the *Freedom of Information Act 1992*, the City is required to provide a general right of access to documents and records we hold (note that some documents cannot be accessed and are exempt). Documents and records that can be accessed can be either personal or non-personal.

The *Freedom of Information Act 1992* requires the City to publish an annual Freedom of Information Statement. The City's *Freedom of Information Guide* serves as that statement and as a reference to the City's functions, responsibilities and information it holds.

The guide details the structure and function of the City, ways in which the public can participate in the City's decision-making processes and how the public can gain access to City documents.

> The Freedom of Information Guide is available on the City's website [joondalup.wa.gov.au](http://joondalup.wa.gov.au)

In FY2023–24, the City completed a total of 82 Freedom of Information applications, with an average completion time of 30 days. One hundred per cent of applications were completed within the legislative timeframe of 45 days.



### Gift disclosures

The *Local Government Act 1995* requires Elected Members to disclose any gifts over \$300 in writing to the Chief Executive Officer within 10 days of receipt. This includes any gifts received while in their official capacity, including contributions to travel. The Chief Executive Officer is required to publish an up-to-date Gift Register for Elected Members and Chief Executive Officer on the City's website within 10 days after a disclosure is made.

The City also maintains an *Electoral Gifts Register* that contains certain information on electoral gift declarations made by candidates and donors during local government elections. Following each election, any declarations made by unsuccessful candidates are removed from the register. Any declarations made by candidates that are successful in being elected to office are maintained in the register for the term relating to that election.

The City's current *Gift Register for Employees* contains disclosures made since 1 January 2021 of any gift valued between \$50 and \$299.

> The Gift registers are available on the City's website [joondalup.wa.gov.au](http://joondalup.wa.gov.au)

### Quality frameworks

The *Australian Business Excellence Framework* is an integrated leadership and management system that describes the elements essential to sustainable organisational performance. The framework is used to assess and improve any aspect of an organisation, including financial benefits, efficiencies in time and process, increased effectiveness representing value for money, improvements in quality, reduced environmental impact, reduced risk, greater compliance, and improved governance. Since 2005, the City has used the framework as a way of improving the organisation and delivering better services. The City is committed to delivering best practice, high quality and efficient services to all stakeholders.

The City's Infrastructure Services Directorate also uses the ISO 9001:2015 Standard for its Quality Management System. The ISO standard is an internationally benchmarked quality management system standard that is used by organisations of all sizes and industries, all over the world. The standard provides a framework for improving quality across products and services in a consistent and reliable manner. Certification to ISO 9001 demonstrates ongoing commitment to customers, validated by an independent



Seniors' Expo

third party. Some of the key benefits to organisations that certify to the standard include a demonstrated focus on the customer, a commitment to service, high quality product, and a cycle of continuous improvement.

## Continuous improvement

The City is committed to delivering best practice, high quality and efficient services to all stakeholders in order to deliver on our vision and our community's expectations outlined in *Joondalup 2032*. In 2023, the City developed the *Benefits Realisation Framework* to achieve two overarching objectives:

- To embed the principles of benefits realisation across the organisation, including outlining the value of monitoring and reporting on benefits.
- To implement a clear and consistent process for the identification, categorisation, measurement, and reporting of the benefits arising from internal business improvement activities.

In 2024, a *Continuous Improvement Plan* was established to provide a more visible and coordinated approach to business and process improvement activities. Projects identified in the Continuous Improvement Plan align with the *Australian Business Excellence Framework* and

the *Australian Business Excellence Framework Council Policy*, which the City uses as a guide to assess our performance and identify improvements.

Progress reports against the *Continuous Improvement Plan* are provided to the Executive Leadership Team annually. Over the year, progress on the development and implementation of the *Benefits Realisation Framework* has been reported to the Audit and Risk Committee, with formal reporting on benefits derived from improvement activities to commence in FY2024–25.

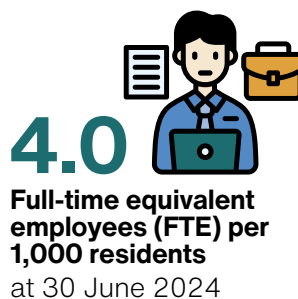
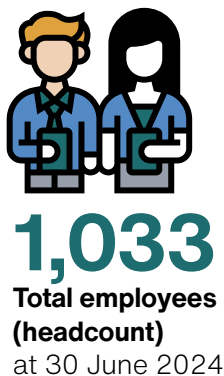
## Local government reform

In 2019, the State Government introduced reforms to the *Local Government Act 1995*, with the recent amendments implementing the most significant changes. In May 2023, the reforms made changes to Special Electors' Meetings and electoral gifts. From 1 July 2023, reforms to parental leave for Council Members and the recording of votes in minutes at Council Meetings came into effect. Changes to wards, boundaries and councillor numbers were implemented ahead of the 2023 Ordinary Local Government Election.

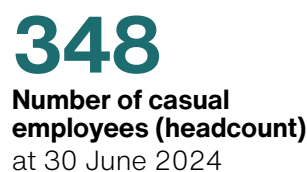
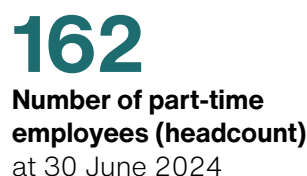
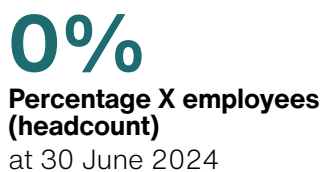
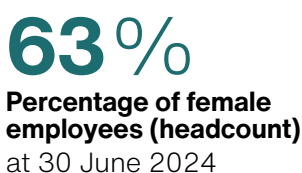
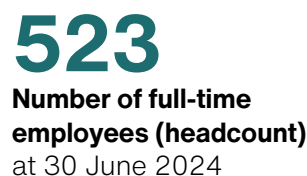
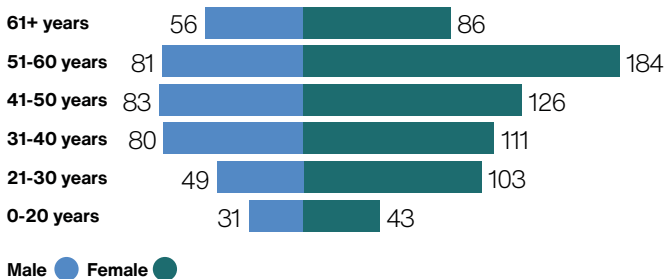
# Workforce

The City is one of the largest local governments in Western Australia and consistently aims to be a high performing organisation and a great place to work. Our employees benefit from excellent conditions that support flexible work arrangements, encourage a culture of learning and development, and promote health and wellbeing programs.

## Workforce profile

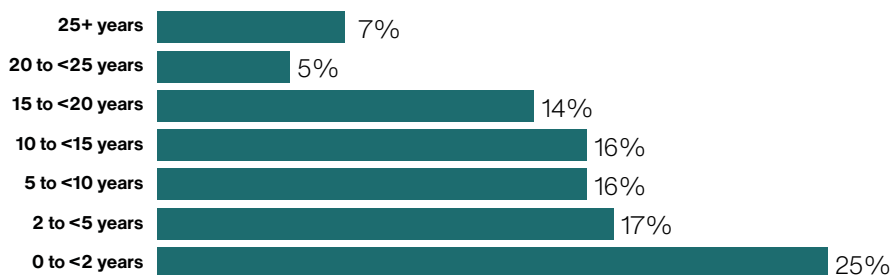



Number of employees by age and gender (headcount) at 30 June 2024:






**Percentage employee's length of service (permanent and fixed-term) at 30 June 2024:**



**41%** 

**Employees living within the City of Joondalup (permanent and fixed-term) at 30 June 2024**

**59%** 

**Employees living outside the City of Joondalup (permanent and fixed-term) at 30 June 2024**



**Celebrating 25 years with our staff:  
Mark Alfieri – 30 years with the City of Joondalup**

At the start of his career, Mark had no experience with outside work operations.

Now, 30 years later he is thankful to the City for taking him on. Mark started working laying slabs and later became an all-round helper in engineering operations. He is now a Senior Team Leader.

*“Working for the City has been interesting and rewarding. I have gained many skills. The City has supported me in my development, providing training and guidance. I have been very happy here over the last 30 years and thank all the team members and all the staff at Joondalup for their friendships and support.”*  
Mark Alfieri (Engineering Services)



## Workforce planning

The City's *Workforce Plan* is one of the Resourcing components of our *Integrated Planning and Reporting Framework* and is reviewed annually. The purpose of the plan is to determine the workforce requirements necessary to achieve the strategic objectives of *Joondalup 2032* and deliver the services, projects and activities in the 5-Year Corporate Business Plan.

The effective delivery of the City's services, projects and activities depends on a workforce which is skilled, knowledgeable, responsive and appropriately resourced. Planning for future workforce requirements enables us to be responsive to emerging challenges and changes in the labour market before they impact on services and operations.

In FY2023–24, the City undertook an organisation-wide review of workforce planning processes, resulting in Business Units developing individual Workforce Plans, which will be reviewed and updated annually as part of business planning and budgeting. The City's broader *Workforce Plan* is scheduled for a major review in FY2024–25.

## Recruitment

Recruiting new employees represents a significant investment of time and effort by the City. Contemporary recruitment and selection practices are used to attract and select the right workforce. Robust and well-planned recruitment processes mean that we are more likely to select people who are appropriate for the role and the organisation, and who are able to flourish. This in turn improves retention rates.

The City's recruitment process includes:

- Job analysis of vacancies prior to advertising to ensure roles being recruited remain valid and necessary.
- Targeted and themed job adverts designed to attract and align applicants with vacant roles.
- Behavioural-based interviewing techniques.
- Practical assessments (where appropriate).
- Rigorous referee and qualification checks.

In FY2023–24, the City received a total of 4,941 job applications; an increase of 959 from the previous year.

## Conditions of employment

The City's enterprise agreements include a range of terms and conditions of employment designed to provide a fair, equitable and flexible workplace, including:

- Allowances
- Consultation, representation and dispute resolution procedures
- Flexible working arrangements
- Hours of work, rosters, rest breaks and meal breaks
- Overtime
- Penalty rates
- Various leave provisions

In FY2023–24, the City continued to work on the enterprise agreement for the inside workforce. Actions to date include, providing regular updates through newsletters, and a message from the Chief Executive Officer. An employee consultation group and a negotiating committee were also formed and continue to hold meetings.

## Diversity, equity and inclusion

The City is committed to promoting fair treatment in recruitment, training and development, and conditions of employment. With a focus on authentic and actionable change within our overall *Workforce Plan*, the City's *Diversity and Inclusion Plan 2021–2024* was developed with three key focus areas:

- Employment pathways — improving representation in our workforce of people from diverse groups, and reducing structural, procedural, and cultural barriers to employment.
- Education and training — promoting inclusive culture by acknowledging and embracing differences, along with informing on best practices and resources, both internal and external.
- Celebrating a diverse and inclusive culture — championing our diverse workforce and highlighting initiatives and events that promote diversity.



## Employee performance

As required by the *Local Government Act 1995*, employee performance appraisals are conducted on an annual basis. The process involves aligning employee work goals with organisational objectives, establishing performance expectations and targets, and identifying learning and development needs.

Central to the City's approach is the *Individual Development Achievement Plan*, which is developed between the supervisor and employee. It involves a two-way communication process on both setting employee performance targets and, just as importantly, setting each employee's personal and professional development needs and aspirations.

## Learning and development

The City's corporate training program provides our employees with access to development opportunities that meet the needs of the individual and build greater capability within the organisation. Development opportunities for eligible employees include:

- Access to the online training platform, LinkedIn Learning, for employees to access self-paced training courses.
- Formal arrangement between the City and the Australian Institute of Management WA for employees to access the institute's suite of training courses at a reduced cost.
- Study assistance program which provides eligible employees with access to tertiary education.

- Employee mentoring program in conjunction with Edith Cowan University, North Metropolitan TAFE, and the Western Australia Police Academy.
- Workshops and conferences to upskill, extend knowledge and keep up-to-date with changes in their related field.
- Secondment opportunities to gain experience in alternative roles and organisations.

## Access and inclusion training

The City continued to rollout mandatory access and inclusion training for all staff. The sessions provided important information on the following topics:

- Cultivating inclusive cultures
- Customising service and supporting individual needs
- Insight into representation and role models
- Language and communication tools
- Social model of disability — why and how to apply it
- Understanding types of disability

The sessions were led by a facilitator from EvolveWA and featured a guest speaker with lived experience of disability.

### Accidental counsellor training

The City provided accidental counsellor training on 2 October 2023 for any staff members who have ever been caught without the words to help a client, customer or co-worker who was dealing with a distressing situation. The one-day workshop provided information on the following topics:

- Desirable traits and skills for an accidental counsellor
- Differences between supporting, helping and rescuing
- Role of accidental counsellor
- Self-care strategies
- Significance of self-awareness, emotions, personal perception filters and empathy

The training was well received by employees and is scheduled to be provided again in 2024.

### Women in Leadership training

Throughout the year, the City provided opportunities for female leaders to attend a number of training and development activities.

Fifteen women from across the organisation attended a three-day Women in Leadership workshop, facilitated by Dr Melissa Langdon

on behalf of the Australian Institute of Management Western Australia. Participants shared experiences, gained knowledge and skills, and established an ongoing network to support each other through their journeys towards leadership.

Eight female staff also attended a one-day Adaptive Resilience workshop, facilitated by Cathryn Urquhart on behalf of the Google Search Inside Yourself program. This interactive program used a mindfulness-based approach to build the behaviours, mental habits, and practices that promote personal resilience while growing a culture of resilience within teams and organisations.

Three women in leadership roles also attended the Search Inside Yourself two-day leadership course. The program developed mindfulness and emotional intelligence skills for sustained peak performance, strong collaboration and effective leadership. In addition, two female Business Unit Managers completed the Australian Institute of Company Directors – Company Directors Course.

## Highlight FY2023–24



### Future Female Leaders program

The City has supported the Future Female Leaders program since its inception in 2021. The Program, aimed at year 11 female students, provides learning and development for participants over a six-month program, and includes topics such as self-awareness, leadership purpose, building an entrepreneurial mindset, communicating with influence, and critical thinking.

Participants also create a social impact project based on one of the United Nations Sustainable Development Goals. To add even greater strength to the program, professional female leaders, from a broad range of backgrounds and industries, volunteer as mentors to provide additional support and encouragement to the young female leaders participating in the program. This year, the City supported two local high school students to participate in the 2024 program, and provided four female leaders as co-mentors.



## Workplace giving

The City supports staff to donate to a range of charities through its Workplace Giving program. The donations are automatically deducted from employees' fortnightly pay. Staff who participate in the program are permitted to wear casual clothes on Fridays in recognition of their ongoing charitable contributions. The table below shows the funds raised through the Workplace Giving program in FY2023–24.

Charity	Amount donated through Workplace Giving
Arthritis Foundation	\$714
Autism Foundation	\$1,746
Cancer Foundation	\$4,622
Dogs Refuge Home (WA)	\$1,154
Fred Hollows Foundation	\$420
Make A Wish Foundation	\$1,490
Motor Neurone Disease Association of WA	\$630
MSWA	\$432
Parkinsons Western Australia	\$411
Perth Children's Hospital	\$2,546
RSPCA	\$2,630
Salvation Army	\$1,662
SAFE Perth – Saving Animals from Euthanasia	\$650
Wheelchairs for Kids	\$954
World Vision Australia	\$2,425
Other	\$3,616
<b>Total</b>	<b>\$26,102</b>

## Payments to employees

Regulation 19B of the *Local Government (Administration) Regulations 1996* requires the City to include the following information in its Annual Report:

- Number of employees of the City entitled to an annual salary of \$130,000 or more.
- Number of those employees with an annual salary entitlement that falls within each band of the \$10,000 over \$130,000.

To eliminate issues associated with the treatment of benefits other than cash salary, the City has adopted a total employee cost approach to reporting remuneration. This involves all remuneration being added to produce a total number. This is considered a far more transparent and open approach to payment, which exceeds the requirements of the Regulations.

The following table is based on the amount each employee actually received over the period of this Annual Report, whether employed for a full year or not, and includes:

- Allowances for motor vehicles
- Annual cash components
- Cash-out of leave (either on request or termination)
- Higher duties (where applicable)
- Novated lease refunds (at conclusion of lease)
- Overtime payments
- Salary sacrifices
- Statutory 11% superannuation, plus City matching contributions to additional superannuation of 3.5% (where applicable)
- Termination payments

**Number of employees entitled to an annual remuneration of \$130,000 or more:**

Salary bands	Male	Female	X	Total
\$130,000-\$139,999	13	10	0	23
\$140,000-\$149,999	8	5	0	13
\$150,000-\$159,999	3	2	0	5
\$160,000-\$169,999	2	0	0	2
\$170,000-\$179,999	1	0	0	1
\$180,000-\$189,999	0	0	0	0
\$190,000-\$199,999	0	0	0	0
\$200,000-\$209,999	1	0	0	1
\$210,000-\$219,999	7	6	0	13
\$220,000-\$229,999	2	0	0	2
\$230,000-\$239,999	0	1	0	1
\$240,000-\$249,999	0	0	0	0
\$250,000-\$259,999	0	0	0	0
\$260,000-\$269,999	0	0	0	0
\$270,000-\$279,999	0	0	0	0
\$280,000-\$289,999	0	0	0	0
\$290,000-\$299,999	0	0	0	0
\$300,000-\$309,999	0	0	0	0
\$310,000-\$319,999	1	0	0	1
\$320,000-\$329,999	3	0	0	3
\$330,000-\$339,999	0	0	0	0
\$340,000-\$349,999	0	0	0	0
\$350,000-\$359,999	0	0	0	0
\$360,000-\$369,999	0	0	0	0
\$370,000-\$379,999	0	0	0	0
\$380,000-\$389,999	0	0	0	0
\$390,000-\$399,999	1	0	0	1
<b>Total employees</b>	<b>42</b>	<b>24</b>	<b>0</b>	<b>66</b>

## Remuneration paid to the Chief Executive Officer

Regulation 19B of the *Local Government (Administration) Regulations 1996* requires the City to include the remuneration paid or provided to the Chief Executive Officer during the financial year in its Annual Report.

In FY2023-24, the Chief Executive Officer was paid a salary of \$357,147.44 and superannuation of \$39,286.20. The total remuneration paid was \$396,433.64.

## Work health and safety

The City takes a proactive and committed approach to risk minimisation by continuing to improve our safety culture and management system. Work health and safety services provided, include:

- Accident investigation and safety audits
- Fire safety and evacuation procedures
- Injury management
- Risk management
- Safety awareness and information
- Workers' compensation administration and management
- Safety and Risk Management Advisor at the Works Operation Centre

## Safety Management Plan

The City's *Strategic Work Health and Safety Management Plan 2021-2024* supports our vision to be leaders in safety management through the elimination of work-related injuries and unsafe work practices. The plan promotes health, safety and wellbeing of all workers and provides direction to the organisation by focussing on five key areas:

- Health and wellbeing culture
- Managing risk
- Safety culture
- Safety leadership
- Safety management system

Strategies and actions in each focus area ensure a structured approach to the health and safety of all employees.

### Strategic Safety Alliance

The City is a member of a formal Strategic Safety Alliance that is aligned with the Local Government Insurance Services. In partnership with other local governments, we share resources and work together to improve work, health and safety practices and strategies. The following key objectives were identified by the alliance:

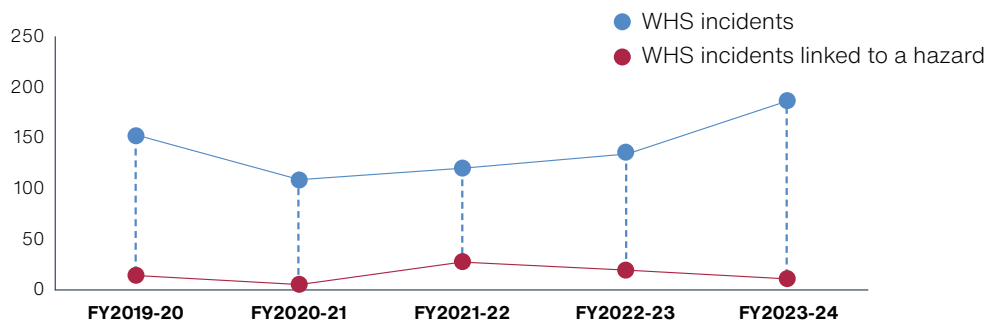
- Apply project management plans and a standardised project management methodology for each project.
- Use coaching and mentoring to improve the strategic capability of internal resources.
- Provide strategic occupational safety and health advice and consultancy services to all key stakeholders.

- Use an agreed set of key performance indicators to measure and improve safety and health performance.
- Consider work health and safety in the development, implementation, and evaluation for all local government policy.

### Work health and safety incidents

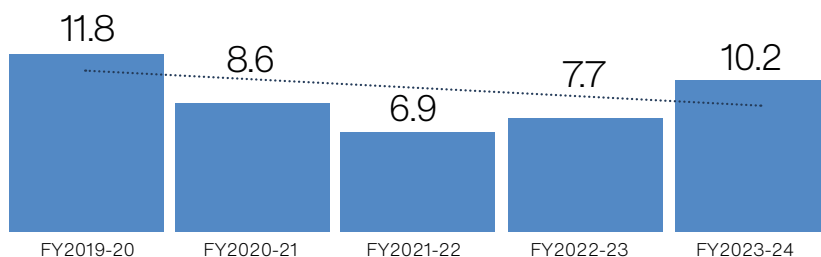
The City records all work health and safety incidents in a dedicated safety management software system. Effective recording, investigation, tracking, resolution, and reporting of incidents ensures hazards are minimised. In FY2023-24, there were 188 work health and safety incidents; of these, 13 were linked to a hazard. This is an increase from the previous year (138 incidents/22 linked to a hazard).

Number of work health and safety incidents, five-year trend:



Lost time injury frequency rate is the number of occurrences of lost time due to injury for each one million hours worked. To calculate each frequency rate for a period (over 12 months), this formula is used:  $Lost\ time\ injuries\ in\ the\ period \div Hours\ worked\ in\ the\ period \times 1,000,000$ . The lower the rate, the better the performance of the organisation as it represents fewer injuries in the reporting period.

Lost time injury frequency rate, five-year trend (with trendline):



### Health and wellbeing programs

The City offers ongoing programs which contribute to the health and wellbeing of our employees. The programs are well-received by our employees and are provided on an ongoing basis.

- Employee Assistance Program
- Flu vaccinations
- Health assessments
- Skin cancer screening
- Wellbeing education and assistance programs
- Workmate Support Program, including an initiative to assist employees experiencing family and domestic violence

## Consultants

The City engages consultants to assist in delivering services that require specific specialist skills. Consultants are appointed according to the City's procurement and approval processes, and approved budgets. Examples of consultancy services appointed in FY2023-24 include:

- Data capture, peer review and valuation services for infrastructure asset inventory management
- Design, engineering and quantity surveying services for building construction and maintenance works
- Development of a *Public Art and Masterplan Strategy*
- Development of the *Asset Management Strategy 2024-2034*
- Development of the City's new website
- Legal and valuation services for building and property management
- Monitoring and research of quendas in the Craigie Bushland
- Preparation of reports on ecological surveys at Ocean Reef Foreshore Reserve, Sorrento Foreshore Reserve, and Warwick Bushland
- Preparation of the Activity Centre Needs Assessment to inform the review of the City's *Local Planning Strategy*
- Preparation of the *Local Heritage Survey*
- Preparation of a transport assessment for the Ocean Reef Marina

## Volunteers

Volunteers support the City to deliver a range of programs, including the Community Transport Program and the Joondalup Volunteer Resource Centre. Volunteers assist with library programs, including Books on Wheels, Genie Exchange, transcription of oral history interviews, library shelving and Keystrokes (one-on-one sessions where volunteers assist people with using their devices to navigate the internet or use apps). At the City, we acknowledge and show our appreciation of the dedicated volunteers that serve our community through a series of appreciation functions hosted at the City's Civic Centre.

### Joondalup Volunteer Resource Centre

The Joondalup Volunteer Resource Centre assists community members to find a volunteer role within organisations that are best suited to their skills and interests. The centre is located within the Whitford Library and provides a centralised service within Joondalup. In FY2023-24, a total of 775 potential volunteers were engaged through the Joondalup Volunteer Resource Centre.

## Celebrating 25 years of delivering services to our community: Books on Wheels



The Books on Wheels service began in 1975 and, for the first 15 years, it was funded by the Duncraig-Sorrento Red Cross on behalf of the City.

From the early 1990s to 2005, volunteers delivered library items to homes while City staff delivered to aged care facilities. Books on Wheels is a vital community service, benefiting a range of residents who are unable to visit the library due to illness, infirmity or disability. The service

celebrated its 45-year anniversary in 2020. In FY2023-24, the Books on Wheels service delivered 20,317 items to more than 150 clients.





# Our performance



▲ Joondalup Library

# Performance

This section provides detailed information on the City’s achievements and performance for FY2023–24 presented under the five key themes of our 10-Year Strategic Community Plan, *Joondalup 2032*: Community, Environment, Place, Economy and Leadership.

This section includes updates on the key priorities identified by the Council in our 5-Year Corporate Business Plan.

## Key themes and goals

Community	Environment	Place	Economy	Leadership
<p><b>1. COMMUNITY</b></p> <p><b>Our goal</b></p> <p>We have a vibrant cultural scene, and our community is friendly, welcoming, caring and supportive. We are prepared for emergencies and feel strong and resilient. We encourage and support local organisations and community-led activities, and feel connected and safe in our neighbourhoods.</p>	<p><b>2. ENVIRONMENT</b></p> <p><b>Our goal</b></p> <p>We have a beautiful natural environment which we care for and protect. We demonstrate best-practice in sustainability and environmental management. Our community is actively involved in conservation and sustainability initiatives, and we share responsibility for preserving our natural assets for future generations.</p>	<p><b>3. PLACE</b></p> <p><b>Our goal</b></p> <p>We have well-planned and attractive suburbs and streetscapes, supported by a range of integrated transport options. Our urban landscapes are connected, useable and accessible. A high standard of liveability is enjoyed by our community who can access quality facilities and public open spaces.</p>	<p><b>4. ECONOMY</b></p> <p><b>Our goal</b></p> <p>We are a global facing City with a prosperous and resilient economy. Our City is home to diverse industries that generate a wide-range of local job opportunities. We encourage creativity and innovation, and we support opportunities to build the City’s brand as a popular business and tourism destination.</p>	<p><b>5. LEADERSHIP</b></p> <p><b>Our goal</b></p> <p>We have a diverse elected body that represents, promotes and reflects the composition of our community. Our Council and workforce are accountable and transparent and make balanced decisions based on sound, professional advice. Quality services are delivered by our highly-skilled and effective workforce.</p>

# Community



^ Joondalup Library



## Key theme 1: Community

### OUR GOAL

We have a vibrant cultural scene, and our community is friendly, welcoming, caring and supportive. We are prepared for emergencies and feel strong and resilient. We encourage and support local organisations and community-led activities, and feel connected and safe in our neighbourhoods.

### Key priorities

#### Key capital works projects for FY2023–24

##### Sorrento Surf Life Saving Club redevelopment

The project will redevelop the existing Sorrento Surf Life Saving Club and will include a commercial component. A new surf club facility, public amenities, passive recreation areas, additional car parking, and a commercial café/restaurant will be included. The State Government has committed funding of \$8 million to the project, and the Sorrento Surf Life Saving Club has committed \$1 million. The City will fund the remaining \$5 million.

##### Progress FY2023–24

Council considered the new concept design and cost estimates at its 28 November 2023 meeting and agreed to proceed with stakeholder engagement and the detailed design stage of the project. The tender for architectural services was advertised and the submissions have been assessed. Construction is scheduled for completion in FY2026–27.

**Status:** On schedule



### Celebrating 25 years with our community: Local Heritage Survey

The City developed its first *Local Heritage Survey* in 2023, following community consultation and historical research.

The *Local Heritage Survey* is a record of places that are, or may become, of cultural heritage significance to the City. It plays an important role in recognising places that have contributed towards the

City becoming what it is today. Places listed in the *Local Heritage Survey* may then be listed in the *Local Heritage List* which provides statutory protections. The City currently has one place in the *Local Heritage List*: Duffy House at Lot 69 (108) Duffy Terrace, Woodvale. Another 20 places were identified in the *Local Heritage Survey*, with each assessed and classified according to heritage value.





## Highlight FY2023-24



### Please Slow Down Consider our Kids

The City reviewed its bin supply contract and the information provided on residential bins. In the past, we supplied 'Please Slow Down Consider our Kids' bin stickers to our residents.

The stickers remind and prompt drivers to restrict their speed and be aware of children. Approximately 2,000 stickers were provided annually at a cost to the City of \$2.25 each. Working with our bin supplier, a hot stamp with the same message was created and is now a standard on all bins produced for the City. Importantly, the hot stamp is provided at no additional cost. The City is the first local government to undertake this cost saving, and potentially lifesaving, road safety initiative.



A City of Joondalup waste contractor meeting a young fan

## Key non-capital projects and initiatives for FY2023–24

### Community Safety Plan

The new Community Safety Plan 2024–2028 will address community safety initiatives across the City, including parking management, animal management, CCTV, graffiti removal, and community amenity. The plan aims to ensure our community feels connected and safe through direct service provision, as well as supporting and encouraging local organisations and community-led activities.

#### Progress FY2023–24

The development of a draft plan commenced with preliminary research and benchmarking. Changes were made to the method of consultation in the project plan, causing consultation on the draft plan to be rescheduled. The draft plan will be presented to Elected Members in FY2024–25.

**Status:** Behind schedule

### Public Art Masterplan and Strategy

The new Public Art Masterplan and Strategy 2023–2033 will define the principles and priorities for public art in the City. It will guide resources and funding towards relevant public art projects that enhance the City's built environment, distinctive natural assets, significant Indigenous sites, historic locations and key destinations.

#### Progress FY2023–24

The proposed objectives and themes for the new masterplan and strategy were presented to the Strategic Community Reference Group at its 31 July 2023 meeting. The outcomes were presented to Elected Members in August 2023. Elected Members then provided feedback on the draft at the 4 June 2024 Strategy Session. The draft masterplan and strategy will be presented to Council for endorsement in FY2024–25.

**Status:** Behind schedule

## Highlight FY2023–24



### Sensory Story Time

Throughout FY2023–24, the Whitford Library has been trialling a Sensory Story Time program designed to make story time inclusive for children who have additional needs or find regular story time too overwhelming.

Sensory Story Time focuses on early literacy and social skills in a quiet, small group setting for children aged between two and five years. While all families are welcome, the program is designed to benefit children with Autism Spectrum Disorder or with other sensory processing issues. As with the regular Story Time sessions, Sensory Story Time encourages literacy through stories and song, as well as incorporating tactile sensory activities to encourage language and participation. Key Word Sign Language is also used throughout the session to introduce new ways of communicating for children. Due to the success of the program, the City will continue to provide Sensory Story Time to the community in 2024.

### Reconciliation Action Plan

The new Reconciliation Action Plan will set out the City's commitment to reconciliation with Aboriginal and Torres Strait Islander peoples.

#### Progress FY2023-24

The draft Reconciliation Action Plan was endorsed by the Reconciliation Australia Community Reference Group and subsequently resubmitted to Reconciliation Australia for consideration. The action plan was endorsed by Council at its 12 December 2023 meeting. The final document will feature a unique commissioned artwork designed by an Aboriginal artist and be provided to Reconciliation Australia for final endorsement in FY2024-25.

**Status: Behind schedule**



### Celebrating 25 years with our staff: Denise Woodhead — 25 years with the City of Joondalup

Denise Woodhead's journey with the City commenced in 1998, when she began working in the library.

Now as the City's Collection Management Team Leader, Denise is tasked with the acquisitions of library stock, such as books and DVDs, eBooks and audiobooks for the Cloud digital library, and supervising the Books on Wheels team and volunteers.

Looking back, Denise notes how much Libraries have adapted to be more customer-focused and interesting. The highly knowledgeable and passionate staff have guided the City's Library Services to their current high standing within the community.

*"Systems used for both a Library and the City have changed for the better as the years have passed. Technical tasks have been simplified, while new systems allow new possibilities, so work is always interesting and frequently different."*  
Denise Woodhead (Community Development and Library Services)



## Annual performance measures

Trend icon	Trend value
↑	Upwards
=	Unchanged
↓	Downwards
	Not available or not applicable

## Global Reporting Initiative disclosures

GRI	Disclosure title	Measure	Result	5-year trend
GRI 406: Non-discrimination 2016				
406-1	Incidents of discrimination and corrective actions taken	Number of reports of discrimination in relation to the City, its services and spaces	0	↓
GRI 203: Indirect economic impacts 2016				
203-2	Significant indirect economic impacts	Value of events sponsored by the City under the Corporate Sponsorship Program (excludes community funding)	\$143,214	↑

## Other performance measures

Title/name	Measure	Result	5-year trend
<b>Swimming pool inspections</b>	Number of regulatory swimming pool inspections completed	5,652	↑
	Number of subsequent (non-regulatory) inspections completed	3,638	↓
	Number of private swimming pools not inspected at least once in a 4-year period.	10	↓
	Percentage of private swimming pools not inspected at least once in a 4-year period.	0%	↓
<b>Professional lifeguard services</b>	Number of hours of beach lifeguard services funded by the City	3,360	↑
	Number of rescues performed by beach lifeguard services contracted by the City	11	↑
	Number of preventative actions performed by beach lifeguard services contracted by the City	6,780	↑
	Number of first aid treatments performed by beach lifeguard services contracted by the City	162	



Title/name	Measure	Result	5-year trend
<b>Environmental health</b>	Number of environmental health requests received	816	↑
	<i>Animals (excluding dogs)</i>	14	↓
	<i>Birds (excluding pigeons)</i>	17	↓
	<i>Caravans and camping</i>	3	↓
	<i>Eating houses</i>	0	↑
	<i>Food</i>	92	↑
	<i>Hairdresser/skin penetration</i>	1	↓
	<i>Housing (substandard accommodation)</i>	18	↑
	<i>Infectious diseases (State Government notified)</i>	1	↑
	<i>Licences</i>	0	↓
	<i>Noise</i>	395	↑
	<i>Pest control</i>	76	↓
	<i>Pigeons</i>	3	↑
	<i>Pollution (asbestos)</i>	55	↑
	<i>Pollution (contaminated sites)</i>	0	↓
	<i>Pollution (pesticides)</i>	0	↓
	<i>Public buildings (health)</i>	3	=
	<i>Pollution (air)</i>	45	↓
	<i>Refuse</i>	8	↓
	<i>Septic tanks/ATU</i>	0	=
	<i>Sewerage</i>	44	↑
	<i>Smoking in public places</i>	5	↑
	<i>Toilets</i>	3	↓
	<i>Trading in public places</i>	0	↓
	<i>Water</i>	33	↓
<b>Dog and cat registrations</b>	Number of dog registrations	24,953	
	<i>New registrations</i>	2,191	↓
	Number of cat registrations	7,771	
	<i>New registrations</i>	788	↓
<b>CCTV images</b>	Number of requests for CCTV images by Western Australia Police Force	66	↑
	Percentage of requests for CCTV images by Western Australia Police Force issued	89%	↑

Title/name	Measure	Result	5-year trend
<b>Community safety</b>	Number of incidents reported to the City (top 5)	9,366	↓
	<i>Dogs (includes attacks, lost, strays)</i>	2,877	↑
	<i>Parking (includes public property, private property)</i>	1,864	↑
	<i>Amenity (includes public property, charity bins, shopping trolleys)</i>	1,133	↑
	<i>Litter</i>	1,126	↑
	<i>Verges (includes treatments, obstructions)</i>	525	↑
	Number of graffiti removals completed	3,539	↓
	<i>Residential property</i>	651	↓
	<i>City buildings</i>	436	↓
	<i>City infrastructure</i>	2,144	↓
	<i>Commercial property</i>	308	↓
	<i>Other</i>	0	=
	Percentage of graffiti removals completed within 2 working days of reporting	99%	↑
	Number of children immunised	2,452	↓
	<i>Clinics (0–4 years)</i>	480	↓
	<i>School program</i>	1,972	↓
	Number of vaccinations administered	4,609	↓
	<i>Clinics (0–4 years)</i>	1,679	↓
<i>School program</i>	2,930	↓	
<b>Volunteer work</b>	Number of volunteers engaged by the City		
	Number of potential volunteers engaged through the Joondalup Volunteer Resource Centre	775	↑



Title/name	Measure	Result	5-year trend
<b>Community Funding Program</b>	Value of grants/contributions distributed to community groups (total and by community group)	\$173,550	↑
	<i>Baby Wearers WA Inc</i>	\$2,500	
	<i>Curate Arts Incorporated</i>	\$3,348	
	<i>Duncraig Primary Parents &amp; Citizens Association</i>	\$13,800	
	<i>Duncraig Senior Citizens Club</i>	\$1,656	
	<i>Friends of Yellagonga</i>	\$4,909	
	<i>Islamic Association of Wanneroo Guardian of Al Majid Mosque</i>	\$7,500	
	<i>Joondalup Bridge Club</i>	\$6,769	
	<i>Joondalup District Cricket Club</i>	\$2,780	
	<i>Joondalup Hockey Club Inc</i>	\$750	
	<i>Kingsley Tennis Club</i>	\$915	
	<i>Kingsley Westside FC</i>	\$25,000	
	<i>Lakeview Contemplation Garden (LGC) Inc</i>	\$6,525	
	<i>Lions Club of Duncraig (Inc.)</i>	\$2,500	
	<i>Meerilinga Children and Community Services Incorporated</i>	\$2,500	
	<i>Multilingual Australia</i>	\$7,780	
	<i>National Seniors Hillarys and Districts Branch</i>	\$1,420	
	<i>Nature Play WA</i>	\$9,860	
	<i>Padbury Community Garden Inc</i>	\$7,000	
	<i>Padbury Community Garden Inc</i>	\$9,479	
	<i>Padbury Community Kindergarten Inc</i>	\$9,090	
	<i>Padbury Playgroup House Inc</i>	\$5,000	
	<i>Pastel Society of WA</i>	\$9,612	
	<i>Probus Club of Whitfords</i>	\$3,720	
	<i>Sorrento Duncraig Junior Cricket Club</i>	\$5,000	
	<i>Sorrento Duncraig Junior Football Club</i>	\$6,900	
	<i>Sorrento Tennis Club Inc</i>	\$3,804	
	<i>The Montessori School Kingsley</i>	\$2,259	
	<i>The University of the Third Age</i>	\$2,363	
	<i>Whitfords Senior Citizens' Club Inc</i>	\$5,811	
	<i>Woodvale FC Inc</i>	\$3,000	
<b>Access and inclusion</b>	Number of requests for documents/media in alternative formats	0	↓
<b>Craigie Leisure Centre</b>	Number of members of Craigie Leisure Centre	7,575	↑
	Percentage increase/decrease in memberships at Craigie Leisure Centre	69.0%	↑
	Average weekly attendance at Craigie Leisure Centre	30,282	↑
<b>KidSport program</b>	Amount distributed to young people through the KidSport program	\$284,583	↑
	Number of young people supported through the KidSport program	1,114	↑

Title/name	Measure	Result	5-year trend
<b>Sporting group contributions</b>	Amount contributed to sporting clubs	\$433,308	↑
	<i>Joondalup Athletics Centre</i>	\$9,732	
	<i>Joondalup Bowling Club</i>	\$25,210	
	<i>Joondalup District Cricket Club</i>	\$73,181	
	<i>Joondalup Netball Association</i>	\$45,650	
	<i>Kinross Netball Club</i>	\$1,140	
	<i>Marine Rescue Whitfords</i>	\$54,545	
	<i>Mullaloo Surf Life Saving Club</i>	\$54,545	
	<i>Ocean Ridge Cricket Club</i>	\$24,394	
	<i>Sorrento Bowling Club</i>	\$37,814	
	<i>Sorrento Surf Life Saving Club</i>	\$54,545	
	<i>Warwick Bowling Club</i>	\$22,058	
	<i>Whitfords &amp; Districts Cricket Club</i>	\$30,492	
<b>Libraries</b>	Number of new library members	6,641	↑
	Number of library items issued	1,219,363	↑
	<i>Standard items</i>	894,544	↓
	<i>Digital items</i>	324,819	↑
	Number of people attending libraries	475,045	↑
	<i>Duncraig Library</i>	107,415	↑
	<i>Whitford Library</i>	102,064	↑
	<i>Joondalup Library</i>	170,092	↑
	<i>Woodvale Library</i>	95,474	↑
<b>Cultural events program</b>	Number of attendees at major City cultural events	262,227	↑
	<i>Community Art Exhibition</i>	16,488	
	<i>Invitation Art Prize Retrospective</i>	8,098	
	<i>Joondalup Festival</i>	221,381	
	<i>Little Feet Festival</i>	4,000	
	<i>Music in the Park concert 1</i>	3,000	
	<i>Music in the Park concert 2</i>	2,500	
	<i>NAIDOC Celebrations</i>	725	
	<i>Sunday Serenades (7 concerts)</i>	1,407	
	<i>Valentine's Concert</i>	4,628	
	Satisfaction/enjoyment of City cultural events		
	<i>Community Art Exhibition</i>	95%	
	<i>Invitation Art Prize retrospective</i>	91%	
	<i>Joondalup Festival</i>	96%	
	<i>Little Feet Festival</i>	100%	
	<i>Music in the Park concert 1</i>	95%	
	<i>Music in the Park concert 2</i>	88%	
	<i>NAIDOC Celebrations</i>	80%	
	<i>Sunday Serenades (7 concerts)</i>	100%	
<i>Valentine's Concert</i>	87%		



Title/name	Measure	Result	5-year trend
<b>Visual arts program</b>	Names of new artwork acquired		
	<i>I have a preservation, Skinless &amp; boneless and Your pick</i> , by Pip Lewi		
	<i>Sky piece 2, wet (Melbourne, Helsinki), November 2020 – March 2021</i> , by Teelah George		
	<i>Pulkartu Dreaming</i> , by John Prince Siddon		
	<i>Tight crop</i> , by Jack Ball		
	<i>Ghost(s)</i> , by Katie Gordon		
	Value of full artwork collection	\$1,245,731	
<b>Citizenship ceremonies</b>	Number of citizenship ceremonies conducted	10	↓
	Number of new citizens taking pledge of commitment	1,039	↓



Joondalup Library

v WA Tree Festival event

# Environment





## Key theme 2: Environment

### OUR GOAL

We have a beautiful natural environment which we care for and protect. We demonstrate best-practice in sustainability and environmental management. Our community is actively involved in conservation and sustainability initiatives, and we share responsibility for preserving our natural assets for future generations.

### Key priorities

#### Key capital works projects for FY2023–24

##### Coastal and Estuarine Mitigation Program

As part of the Federal Government's Coastal and Estuarine Mitigation Program, the City was awarded \$943,697, from the Emergency Response Fund. The funding will support the City's *Coastal Infrastructure Adaptation Plan* to upgrade coastal assets and mitigate the impact of coastal erosion and inundation.

#### Progress FY2023–24

The Coastal Monitoring Program commenced, and photo monitoring and survey profiles were completed for October 2023 and March 2024. The sand bypassing program was conducted, and 10,000 cubic metres of sand was transported from Sorrento Beach to Hillarys Beach. Concept design options for the Coastal and Estuarine Mitigation Program were completed.

**Status:** On schedule

### Highlight FY2023–24



▲ Craigie Bushland

#### Reclassification in works

In December 2023, Council adopted an amendment to its *Local Planning Scheme No 3* that could result in approximately 30 hectares of bushland being reclassified from Public Open Space to Environmental Conservation Reserve.

The reclassification would offer these natural areas greater protection from future development. These 31 areas of land have high biodiversity and conservation values and form significant ecological links.

### Key non-capital projects and initiatives for FY2023–24

#### Climate Change Plan

The draft Climate Change Plan 2024–2034 guides the City’s planning for the future impacts of climate change across a range of areas relevant to local government, including infrastructure, health services, water management, emergency management and the natural environment.

#### Progress FY2023–24

The draft plan was presented to Elected Members in September 2023, and to Council at its 28 November 2023 meeting for endorsement to conduct community consultation. As requested by Council, further information on the proposed corporate emissions in the draft plan was presented on 2 April 2024. Council endorsed the draft plan for community consultation at its 25 June 2024 meeting. The community consultation will be conducted in mid-late 2024.

**Status:** Behind schedule

#### Coastal Hazard Risk Management and Adaptation Plan

The draft Coastal Hazard Risk Management and Adaptation Plan, developed under *State Planning Policy 2.6*, identified areas and assets that could potentially be impacted by coastal erosion and inundation hazards due to storm events and projected sea level rise. The plan provided recommendations and actions for how the City can respond and adapt to these coastal hazards.

#### Progress FY2023–24

The draft Coastal Hazard Risk Management and Adaptation Plan community consultation outcomes were presented to Council at its 12 December 2023 meeting. Council resolved that a new Coastal Hazard Risk Management and Adaptation Plan be developed to align with the *State Planning Policy 2.6* and relevant guidelines, coastal monitoring and research. Council also resolved to develop a Community and Stakeholder Engagement Strategy and establish a Community Reference Group.

**Status:** Behind schedule

### Highlight FY2023–24



#### New electric vehicles

The City procured three electric vehicles, each with a range of 480 kilometres.

These have joined the general pool of fleet vehicles and seven other electric vehicles available for use by staff. In addition, two dual point electric vehicle chargers were installed at the City’s Works Operation Centre and three at the Joondalup Library/Civic Centre.



### Environment Strategy

The draft Environment Strategy 2024–2034 outlines the City’s commitment to conserving, enhancing and rehabilitating the City of Joondalup’s natural assets to ensure the long-term protection of the environment for future generations.

#### Progress FY2023–24

Council endorsed the draft Environment Strategy 2024–2034 for community consultation at its 26 March 2024 meeting. Community consultation was undertaken from 18 April–9 May 2024. The finalised strategy will be presented to Council seeking endorsement in August 2024.

**Status: On schedule**

### Local Government Waste Plan — City of Joondalup

*The Local Government Waste Plan — City of Joondalup (2022)* guides the City’s waste management practices to ensure increased diversion from landfill. The plan focuses on improving practices and providing the groundwork to inform the long-term planning for waste.

#### Progress FY2023–24

The City conducted 12 community waste education events, which included free interactive workshops or presentations on waste. The events provided information on waste services available to residents and how to properly dispose of waste, including e-waste and batteries. Waste disposal guides and resources were also provided. The City sponsored 76 waste education school sessions, which is curriculum-aligned and delivered by professional educators.

**Status: On schedule**



### Celebrating 25 years with our staff: Alan Doust — 40 years with the City of Joondalup

Turf Supervisor Alan Doust has witnessed a lot of change at the City over the last four decades.

His career began as a mowing operator and, by 1994, Alan supervised 27 staff doing mowing and turf renovations. The team grew to 37 staff before a review in 2012 saw the team reduced to a mix of 17 staff and external contractors. Looking back, changes in technology over the years have greatly assisted Alan’s role. Today, he leads a team of 9 and manages 15 contracts; he is responsible for managing 66 sporting grounds, beach cleaning, and mowing maintenance.

*“What I do is changing every day, whatever you plan is always impacted by something. But being able to adjust to these changes and being able to manage what I do keeps me here.”*  
Alan Doust (Parks and Natural Environment)



## Annual performance measures

Trend icon	Trend value
↑	Upwards
=	Unchanged
↓	Downwards
	Not available or not applicable

## Global Reporting Initiative disclosures

GRI	Disclosure title	Measure	Result	5-year trend
<b>GRI 304: Biodiversity 2016</b>				
304-3	Habitats protected or restored	Number of plants grown in the City's nursery and provided to Friends' Groups for planting projects	10,400	↑
<b>GRI 306: Effluents and waste 2016</b>				
306-1	Waste generation and significant waste-related impacts	Amount of residential waste collected	74,290 t	↓
		<i>Recycling</i>	12,978 t	↓
		<i>Green waste</i>	24,357 t	↓
		<i>Bulk waste</i>	4,743 t	↑
		<i>General waste (landfill)</i>	32,212 t	↓
		Percentage of residential waste diverted from landfill	57%	↑
		Average amount of waste collected per household	1,211 kg	↓
306-2	Management of significant waste-related impacts	Amount of litter collected by the City	579 t	↓
		Amount of bulk waste collected from kerbside collections	4,743 t	↓
		Amount of bulk waste collected from kerbside collections that is recycled	2,616 t	↑
<b>GRI 305: Emissions 2016</b>				
305-5	Reduction of GHG emissions	Amount of net greenhouse gas emissions generated by the City	10,800 t	↓
		Percentage increase/decrease in net greenhouse gas emissions generated by the City	2.8%	
		Amount of renewable energy generated by the City	339,653 kWh	↑
		Amount of carbon offsets purchased to offset 100% of City's fleet emissions	0 t	↓

## Correction of material errors in previous Annual Report

The following are corrections to reporting errors made in the Annual Report FY2022-23:

- On page 113, it was incorrectly reported that the amount of net greenhouse gas emissions generated by the City was 12,148 tonnes; the correct amount was 10,502 tonnes.
- One page 113, it was incorrectly reported that the percentage increase/decrease in net greenhouse gas emissions generated by the City was -17.4 per cent; the correct amount was -21.1 per cent.
- On page 113, it was incorrectly reported that the average amount of waste collected per household was 1,234 kilograms; the correct amount was 1,240 kilograms.

### Other performance measures

Title/name	Measure	Result	5-year trend
<b>Native vegetation protected</b>	Amount of native vegetation protected under the City's Local Planning Scheme No 3, Metropolitan Region Scheme and Bush Forever*	1,211 ha	
<b>Community waste education</b>	Number of community waste education classroom sessions conducted with schools	76	=
	Number of community waste education sessions conducted with community groups	12	↑
<b>Environmental education program</b>	Number of environmental education events/initiatives delivered	15	↑
<b>Energy consumption</b>	Amount of energy used by the City (not including Western Power-owned streetlighting)	40,488 GJ	↓
<b>Water use</b>	Amount of groundwater used by the City	4,541,955 kL	↑
	Amount of scheme water used by the City	94,608 kL	↑
<b>Bushfire risk management</b>	Number of hazard reduction grasstree burns undertaken	0	↓
	Number of sites where manual fuel load reduction activities were undertaken	7	↓

\*Note: Amount excludes water bodies and includes land managed by the City of Joondalup and external parties.

### Correction of material errors in previous Annual Report

The following are corrections to reporting errors made in the Annual Report FY2022-23:

- On page 113, it was incorrectly reported that the amount of native vegetation protected under the City's Local Planning Scheme No 3, Metropolitan Region Scheme and Bush Forever was ~519 hectares; the correct amount was 1,211 hectares.

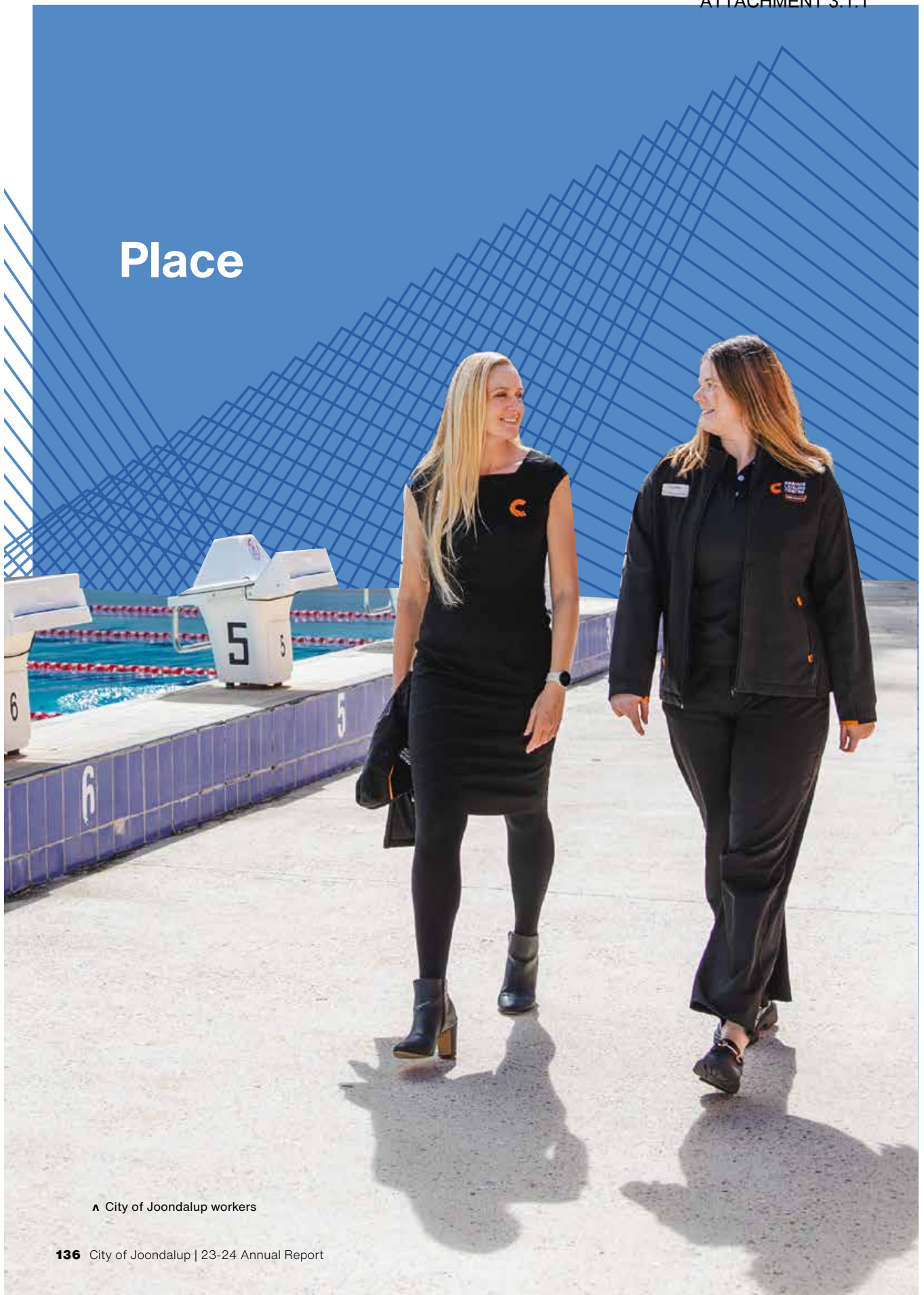
## Highlight FY2023-24



### Highlight FY2023-24: Native plant giveaway initiative

As part of the City's Environmental Education Program, we delivered a free native plant giveaway. The aim was to create cool, green and waterwise native gardens that residents and local wildlife can enjoy. The initiative was popular, with all 7,500 plants and 350 trees allocated to eligible residents within 24 hours. The initiative was co-funded through the Water Corporation's Waterwise Greening Scheme.

# Place



▲ City of Joondalup workers



## Key theme 3: Place

### OUR GOAL

We have well-planned and attractive suburbs and streetscapes, supported by a range of integrated transport options. Our urban landscapes are connected, useable and accessible. A high standard of liveability is enjoyed by our community who can access quality facilities and public open spaces.

### Key priorities

#### Key capital works projects for FY2023–24

##### Burns Beach — café development

The project is to develop a café on City-managed Crown land within the Burns Beach Coastal Node. It will incorporate a two-storey food and beverage facility to be leased to commercial contractors.

##### Progress FY2023–24

The City will lodge a clearing permit application with the Department of Water and Environmental Regulation. The detailed design for the development will progress in FY2024–25.

**Status:** Behind schedule

##### Burns Beach Coastal Node redevelopment

The project will redevelop the infrastructure of the Burns Beach Coastal Node aligning with the construction of a café at Burns Beach foreshore, as per the *Burns Beach Masterplan*.

##### Progress FY2023–24

In accordance with section 3.59 of the *Local Government Act 1995*, the City is preparing and advertising a business plan for this project. The application for a clearing permit cannot progress until the business plan process has been completed. The business plan for the project will be advertised in FY2024–25.

**Status:** Behind schedule

##### Christchurch Park change rooms refurbishment

The project refurbished and upgraded the existing Christchurch Park (Currambine) toilets and change room, improving functionality for facility users. Works included the upgrading of the change rooms to support unisex standards and construction of a new kiosk and additional storage areas.

##### Progress FY2023–24

Construction works commenced and the project was completed in April 2024.

**Status:** Completed

##### Civic Centre slab waterproofing

The project will deliver waterproofing of the suspended roof slabs at the Civic Centre and Joondalup Library undercroft parking areas. Works will include replacing drainage outlets, installing a membrane around the drainage, creating a recess in the slab and repairing deteriorated expansion joints.

##### Progress FY2023–24

A construction contract was awarded, and replacement of drainage outlets and installation of a membrane commenced. Construction will be completed in FY2024–25.

**Status:** On schedule



#### **Eddystone Avenue – Joondalup Drive to Honeybush Drive**

The project will deliver upgrades to Eddystone Avenue from Joondalup Drive to Honeybush Drive. Works will include construction of an additional westbound lane and modification of turning lanes at Joondalup Drive and Honeybush Drive intersections.

[Progress FY2023–24](#)

The detailed design for this project commenced and will be completed in FY2024–25. Construction will be completed in FY2025–26.

**Status: On schedule**

#### **Greenwood Scout Hall refurbishment**

The project will refurbish the existing Greenwood Scout Hall, improving functionality for facility users, and will include construction of additional storage areas.

[Progress FY2023–24](#)

The detailed design for this project was completed, and a construction contract was awarded. Construction commenced and will be completed in FY2024–25.

**Status: On schedule**

#### **Hepburn Avenue – Lilburne Avenue to Walter Padbury Boulevard**

The project will deliver upgrades to Hepburn Avenue, between Lilburne Avenue and Walter Padbury Boulevard. Works will include the installation of traffic signals at Lilburne Avenue intersection and a dual-lane roundabout at Walter Padbury Boulevard intersection.

[Progress FY2023–24](#)

The detailed design for this project commenced and construction will be completed in FY2024–25.

**Status: On schedule**

#### **Hepburn Avenue/Amalfi Drive/Howland Road roundabout improvement**

The project will deliver improvements to the Hepburn Avenue/Amalfi Drive/Howland Road roundabout. Works will include pre-deflection on east approach, skid resistance treatments and upgrades to lighting, pedestrian and cyclist facilities.

[Progress FY2023–24](#)

The detailed design for this project was completed, and construction will be completed in FY2024–25.

**Status: On schedule**



▲ Legana Park (Kingsley)

### Hepburn Avenue/Karuah Way intersection improvement

The project will deliver improvements to the Hepburn Avenue/Karuah Way intersection. Works will include left and right turn pockets, eastbound shoulder, kerb realignments, crossing relocation and upgrades to lighting, pedestrian and cyclist facilities.

#### Progress FY2023–24

The detailed design for this project was completed and construction commenced. Construction is taking longer than expected; completion is anticipated in FY2024–25.

**Status: Behind schedule**

### Hepburn Avenue/Moolanda Boulevard roundabout construction

The project will deliver upgrades to the Hepburn Avenue and Moolanda Boulevard intersection to a two-lane roundabout, with pre-deflections on east and west leg approaches.

#### Progress FY2023–24

The detailed design for this project commenced and will be completed in FY2024–25. Construction is scheduled for completion in FY2025–26.

**Status: On schedule**

### Hillarys cycle network expansion

This multi-year project will deliver upgrades to the coastal shared pathway. Works will include other pathway-associated upgrades (between Hillarys and Burns Beach) and the installation of a shared pathway along Hepburn Avenue (between Gibson Avenue and Whitfords Avenue).

#### Progress FY2023–24

The construction of the shared pathway along Hepburn Avenue (between Gibson Avenue and Whitfords Avenue) was completed. The design for the southern section (from Hillarys Boat Harbour to the West View car park) was completed with a portion of this section (from Tom Simpson Park to the West View car park) awarded for construction. The design for the northern section (north of the Ocean Reef Marina to Burns Beach) has progressed.

**Status: Behind schedule**

### Joondalup Administration roof balustrades

The project will replace the rooftop height safety balustrades, building surround balustrades, and footing walls.

#### Progress FY2023–24

The detailed design for this project was completed, and the design and construction will be completed in FY2024–25.

**Status: On schedule**



### Joondalup Drive/Hodges Drive intersection upgrade

The project will deliver upgrades to the Joondalup Drive/Hodges Drive intersection. Works will include an additional right turn lane (from Hodges Drive to Joondalup Drive southbound) and upgrades to turning pockets, lighting, pedestrian facilities and Mitchell Freeway southbound access.

Progress FY2023-24

The detailed design for this project progressed, and will be completed in FY2024-25.

Status: **On schedule**

### Joondalup Drive/Lakeside Drive (north) roundabout

The project will deliver upgrades to the Joondalup Drive/Lakeside Drive (north) intersection to a roundabout. Works will include a northbound cycle lane bypass, skid resistance treatments and upgrades to lighting, and pedestrian and cyclist facilities.

Progress FY2023-24

The detailed design for this project progressed, and the design and construction will be completed in FY2024-25.

Status: **On schedule**

### Moolanda Boulevard pedestrian footbridge

The project will renew the pedestrian footbridge over Moolanda Boulevard (Kingsley). Works will include removing the existing footbridge.

Progress FY2023-24

A detailed business case to critically assess the replacement of the pedestrian bridge was undertaken which informed the overall budget. The detailed design for this project progressed and will be completed in FY2024-25. Construction is scheduled for completion in FY2025-26.

Status: **On schedule**

### Percy Doyle Reserve Community Sporting Facility

The project will refurbish and upgrade the existing Percy Doyle Reserve Community Sporting Facility (Duncraig), improving functionality for facility users. Works will include the upgrade of change rooms to support unisex standards, and construction of an external park universal access toilet and additional storage areas.

Progress FY2023-24

The detailed design for this project was completed, and a construction contract was awarded. Construction will be completed in FY2024-25.

Status: **On schedule**



## Celebrating 25 years of delivering services to our community: Environmentally sustainable road surfacing

Over the past two decades, the City has been proactive in using recycled products in infrastructure projects.

The City has already seen the benefits of rehabilitating road pavements using 100 per cent Recycled Cold Mixed Asphalt. Now, the City is the first local government in Western Australia to trial an environmentally sustainable product as part of its Road Resurfacing Program. CarbonBind, is a bio-based asphalt and sprayed seal binder which reduces the carbon footprint of flexible pavements. The trial is part of the City's commitment to implementing strategies to ensure it is prepared and able to adapt to current and future impacts of climate change.

The City, in consultation with its asphalt supplier, is using CarbonBind in the resurfacing of the westbound lane of Whitfords Avenue at the intersection of Dampier Avenue (Kallaroo).







▲ Coastal shared-use path

### Duncraig Adventure Hub

The project will develop a youth facility at Percy Doyle Reserve (Duncraig). The project will include a skate park, BMX pump and jump track, multi-purpose court, play space, and a youth plaza with picnic infrastructure, barbecues, toilets, lighting, CCTV, and food truck bays.

#### Progress FY2023-24

The detailed design for this project was finalised and contracts were awarded for the design and construction of the skate park and pump and jump track. The contract for the civil forward works was awarded and the tender for landscape construction was advertised. Construction will be completed in FY2024-25.

**Status: On schedule**

### Prince Regent Park facility refurbishment

The project will refurbish and upgrade the existing Prince Regent Park (Heathridge) toilets and change rooms, improving functionality for facility users. Works will include the upgrade of change rooms to support unisex standards and construction of an external park universal access toilet, a new kiosk and additional storage areas.

#### Progress FY2023-24

The detailed design did not progress in the year due to the discovery of a Water Corporation sewer main. Potential alternative locations will be investigated in FY2024-25.

**Status: Behind schedule**

### Warwick north cluster parks revitalisation

The project will deliver landscaping improvements to Hillwood Park North, Carr Park and Hillwood Park South (Warwick).

#### Progress FY2023-24

Construction commenced and works were completed in Carr Park and Hillwood Park South. Construction in Hillwood Park North is taking longer than expected and will be completed in FY2024-25.

**Status: Behind schedule**

## Key non-capital projects and initiatives for FY2023–24

### Burns Beach café development

The Burns Beach café will be developed on City-managed Crown land within the Burns Beach Coastal Node. The development will incorporate a two-storey food and beverage facility and be leased to commercial operators.

#### Progress FY2023–24

Due to the complexity of submissions received from the expression of interest process for the development of the café, the City sought expert advice from a speciality hospitality consultant and probity advisor; this delayed the expression of interest process. Submissions were shortlisted by Council at its 19 September 2023 meeting and progressed to stage two. It is anticipated a report following stage two will be presented to Elected Members in FY2024–25.

**Status:** Behind schedule

### Heathridge Park Masterplan

The Heathridge Park Masterplan is an investigation of two options, to replace/ refurbish the existing facilities, or to turn the existing community facilities into a single, new multi-purpose facility.

#### Progress FY2023–24

The financial evaluation and business case for the Heathridge Park Masterplan was finalised. A report on the options for progressing development was presented to the Major Projects and Finance Committee at its 25 March 2024 meeting. A report on the options for progressing development was presented to Council at its 23 April 2024 meeting. Council endorsed community consultation on the concept design options, which will commence in July 2024.

**Status:** On schedule

### Integrated Transport Plan

The *Integrated Transport Plan 2024–2034* will guide multi-modal transport planning and inform strategic policy, advocacy and infrastructure decisions in the City over the next 10 years.

#### Progress FY2023–24

A review of the findings from the consultant and stakeholders was undertaken and further research was conducted to inform the development of a draft plan. The *Integrated Transport Plan 2024–2034* was endorsed by Council at its 23 April 2024 meeting.

**Status:** On schedule



▲ City of Joondalup school cycling event

### Joondalup City Centre Development – Boas Place

The project will include investigation into future opportunities for the development of Boas Place, across 90 Boas Avenue and 70 Davidson Terrace (Joondalup) to incorporate a variety of land uses. The aim of the development is to unite the City's existing civic, cultural, retail, transport, recreation and education elements.

#### Progress FY2023–24

An internal City Centre Development and Activation Steering Group was formed to guide and progress the development in accordance with Council's vision. The finalisation of a strategy for investigating opportunities into the development was delayed until the project philosophy and parameters were endorsed by Council. The Major Projects and Finance Committee considered the draft project philosophy and parameters at its 6 May 2024 meeting, which were later endorsed by Council at its 28 May 2024 meeting.

**Status:** Behind schedule

### Local Planning Strategy review

The review of the City's *Local Planning Strategy* aims to ensure the ongoing applicability of our strategic direction for land use planning and development. The review is inclusive of the City's Local Housing Strategy and Local Commercial Strategy.

#### Progress FY2023–24

Council endorsed the technical scope of phase two of the review at its 25 July 2023 meeting. A report on the outcomes of phase two and scope for phase three was presented to the Policy Committee at its 30 April 2024 meeting. The report and scope were endorsed by Council at its 28 May 2024 meeting, and phase three commenced.

**Status: On schedule**

### Ocean Reef Marina

The Ocean Reef Marina will be a world-class waterfront precinct, providing recreational, tourism, residential and boating facilities. The project is managed by DevelopmentWA with support and contributions provided by the City. The development is a transformational project that will create an iconic coastal destination in the City.

#### Progress FY2023–24

The City continued to support and provide technical feedback and guidance to DevelopmentWA and other key stakeholders to ensure the construction progresses according to the Development Agreement. Development opportunities for land within the marina continue to be explored and progress updates were provided to Council at its 22 August 2023 meeting, and to the Major Projects and Finance Committee at its 25 March 2024 meeting.

**Status: On schedule**



### Celebrating 25 years with our staff: Gwen Boswell – 30 years with the City of Joondalup

As Senior Projects Officer, Gwen assists with City freehold and managed Crown land-related projects and enquiries.

Her career started in local government in the United Kingdom in a role that had nothing to do with land. Looking back, starting on the planning enquiries public counter was challenging but also an interesting working environment and good fun.

*“A work/life balance approach didn't exist back then as being something important and I think the improvements in this area have been wonderful. Besides career opportunities that I have appreciated, I have enjoyed being on various teams and taskforces over the years.”*  
Gwen Boswell (City Projects)



## Annual performance measures

Trend icon	Trend value
↑	Upwards
=	Unchanged
↓	Downwards
	Not available or not applicable

## Global Reporting Initiative disclosures

GRI	Disclosure title	Measure	Result	5-year trend
<b>GRI 203: Indirect economic impacts 2016</b>				
203-2	Significant indirect economic impacts	Number of building permits issued	2,458	↓
		<i>Residential</i>	2,279	↓
		<i>Non-residential</i>	179	↑
		<i>Joondalup City Centre (residential and non-residential)</i>	89	↓
		Value of building permits issued	\$401,794,859	↑
		<i>Residential</i>	\$246,932,256	↑
		<i>Non-residential</i>	\$154,862,603	↑
		<i>Joondalup City Centre (residential and non-residential)</i>	\$107,470,256	↑
		Number of planning approvals determined	899	↓
		<i>Residential</i>	800	↓
		<i>Non-residential</i>	99	↓
		<i>Joondalup City Centre (residential and non-residential)</i>	19	↓
		Value of planning approvals determined	\$282,437,577	↑
		<i>Residential</i>	\$170,635,697	↓
		<i>Non-residential</i>	\$111,801,880	↑
<i>Joondalup City Centre (residential and non-residential)</i>	\$70,746,145	↑		
<b>GRI 304: Biodiversity 2016</b>				
304-2	Significant impacts of activities, products, and services on biodiversity	Percentage of canopy cover in the City	12%*	

\*Note: Data shown is from 2020. Updated data from the State Government has not yet been made available.



### Other performance measures

Title/name	Measure	Result	5-year trend
<b>Roads</b>	Kilometres of road resurfaced by the City	19.8 km	↑
<b>Pathways</b>	Kilometres of pathways constructed by the City (includes new and resurfaced)	7.6 km	↑
	Number of bicycle trips through selected sites within the City		
	<i>Iluka Foreshore Reserve</i>	83,500	↓
	<i>Tom Simpson Park</i>	126,962	↓
	<i>Neil Hawkins Park</i>	83,935	↓
	<i>Burns Beach to Mindarie dual use pathway</i>	58,631	↑
	Number of pedestrians through selected sites within the City		
	<i>Iluka Foreshore Reserve</i>	404,406	↓
	<i>Tom Simpson Park</i>	274,623	↑
	<i>Neil Hawkins Park</i>	80,152	↑
	<i>Burns Beach to Mindarie dual use pathway</i>	31,585	↑
<b>Parking</b>	Value of parking fees collected (total and by location)	\$2,974,337	↓
	<i>On-street parking</i>	\$1,161,633	↑
	<i>Off-street parking</i>	\$1,184,733	↓
	<i>Reid Promenade Multi-Storey Car Park</i>	\$627,971	↓
<b>Customer satisfaction</b>	Percentage satisfaction with development application process	51%	
	Percentage satisfaction with building application process	75%	
<b>Development and building applications</b>	Percentage of building applications determined within statutory timeframes	100%	=
	<i>10-day certified building applications</i>	100%	=
	<i>25-day uncertified building applications</i>	100%	=
	<i>10-day Building Approval Certificates</i>	100%	=
	<i>10-day Occupancy Permits</i>	99%	↓
	Percentage of development applications determined within statutory timeframes	63%	↓
	<i>60-day development applications</i>	67%	↓
	<i>90-day development applications</i>	54%	↓

Title/name	Measure	Result	5-year trend
<b>New dwellings</b>	Number of new dwellings	454	↓
	<i>Beldon</i>	9	↑
	<i>Burns Beach</i>	41	↑
	<i>Connolly</i>	8	↑
	<i>Craigie</i>	49	↓
	<i>Currambine</i>	2	↑
	<i>Duncraig</i>	32	↓
	<i>Edgewater</i>	7	↑
	<i>Greenwood</i>	43	↑
	<i>Heathridge</i>	26	↑
	<i>Hillarys</i>	32	↑
	<i>Iluka</i>	13	↓
	<i>Joondalup</i>	20	↓
	<i>Kallaroo</i>	12	↓
	<i>Kingsley</i>	17	↓
	<i>Kinross</i>	0	↓
	<i>Marmion</i>	4	↓
	<i>Mullaloo</i>	8	↑
	<i>Ocean Reef</i>	18	↑
	<i>Padbury</i>	53	↑
	<i>Sorrento</i>	23	↓
	<i>Warwick</i>	31	↓
	<i>Woodvale</i>	6	↓
	<i>Housing Opportunity Area 1</i>	28	↓
	<i>Housing Opportunity Area 2</i>	21	↑
	<i>Housing Opportunity Area 3</i>	13	↑
	<i>Housing Opportunity Area 4</i>	27	↑
	<i>Housing Opportunity Area 5</i>	105	↑
	<i>Housing Opportunity Area 6</i>	15	↑
	<i>Housing Opportunity Area 7</i>	13	↑
	<i>Housing Opportunity Area 8</i>	8	↑
	<i>Housing Opportunity Area 9</i>	12	↑
	<i>Housing Opportunity Area 10</i>	3	↑
	<i>Joondalup City Centre</i>	1	↓
<b>Streetscape enhancement</b>	Number of trees planted by the City through the Leafy City Program and the winter urban tree planting program	3,386	↑
<b>Public open space upgrades</b>	Number of play space renewals completed	14	=
<b>Customer satisfaction</b>	Percentage satisfaction of hirers with facilities	87%	



▲ Tom Simpson Park (Mullaloo)

Title/name	Measure	Result	5-year trend
<b>Facility hire subsidisation</b>	Value of income received from facility hire fees	\$791,795	↑
	Value of facility hire subsidisation*	\$808,537	↓
	Number of clubs/groups receiving facility hire waivers	72	↑
	Value of facility hire waivers	\$129,910	↑
	Value of facility hire waivers ≥ \$1,000	\$112,337	↑
	<i>Autism Association of Western Australia Inc</i>	\$1,432	
	<i>Burns Beach Primary School</i>	\$14,100	
	<i>Chorus Australia Limited</i>	\$4,670	
	<i>Department of Education</i>	\$7,571	
	<i>Duncraig Senior Citizens Club</i>	\$2,281	
	<i>Grandparents Rearing Grandchildren</i>	\$2,384	
	<i>Joondalup District Cricket Club</i>	\$1,273	
	<i>Kingsley Seniors Group</i>	\$1,479	
	<i>Lifeline Australia</i>	\$5,211	
	<i>Mullaloo Surf Life Saving Club</i>	\$1,467	
	<i>Mums on a Mission Pty Ltd</i>	\$5,927	
	<i>Rebel Fitness</i>	\$16,220	
	<i>Rise Network Inc</i>	\$27,819	
	<i>RSPCA Australia</i>	\$9,164	
	<i>Sorrento and Districts Little Athletics</i>	\$1,252	
	<i>Sorrento Duncraig Junior Cricket Club</i>	\$1,252	
	<i>Sorrento Football Club</i>	\$2,074	
	<i>Surf Life Saving WA</i>	\$1,915	
	<i>Warwick Greenwood Junior Cricket Club</i>	\$1,393	
	<i>Warwick Justice of the Peace</i>	\$1,079	
	<i>Whitford Junior Cricket Club</i>	\$2,372	

\*Note: Value of facility hire subsidisation is calculated as the difference between the subsidised rate and standard community rate. These subsidised hours were provided to different groups as per the *Facility Hire Subsidy Council Policy*. This dataset of total hours at subsidised rate and value of subsidisation is only available up until 31 December 2023 as that is when the *Facility Hire Subsidy Council Policy* concluded. The *Venue Hire Fees and Charges Council Policy* came into effect from 1 January 2024.

# Economy



^ Destination Joondalup Business Forum



## Key theme 4: Economy

### OUR GOAL

We are a global facing City with a prosperous and resilient economy. Our City is home to diverse industries that generate a wide range of local job opportunities. We encourage creativity and innovation, and we support opportunities to build the City's brand as a popular business and tourism destination.

### Key priorities

#### Key capital works projects for FY2023-24

There were no key capital works projects in FY2023-24.

### Highlight FY2023-24



#### Destination Joondalup Business Forum

Hon Rita Saffioti MLA, Deputy Premier; Treasurer; Minister for Tourism; Transport was the keynote speaker at the City's Destination Joondalup Business Forum on 9 November 2023. The forum provided insight and a broader understanding of the initiatives shaping Joondalup's tourism landscape, and explored the state's tourism priorities and the role Joondalup will play as a leading destination.



Central Walk Swap Up event

## Key non-capital projects and initiatives for FY2023–24

### Economic Development Strategy

The *Economic Development Strategy 2024–2029* guides economic development activities within the City by providing support to local businesses, stimulating investment, and driving economic growth.

#### Progress FY2023–24

The draft *Economic Development Strategy 2024–2029* was presented to Elected Members on 4 December 2023. Council endorsed the draft strategy for community consultation at its 27 February 2024 meeting. Community consultation was undertaken from 14 March–6 April 2024, and Council endorsed the strategy at its 25 June 2024 meeting.

**Status: On schedule**

### Event attraction

The City works with external stakeholders and event promoters to attract and support significant events that are unique to Joondalup. Events enhance Joondalup’s image as an attractive destination for visitors, tourists and business.

#### Progress FY2023–24

The City worked with external stakeholders and event promoters to attract a number of significant events to Joondalup, including the National Basketball League One (NBL1) finals at HBF Arena (Joondalup). The Joondalup Festival of Motoring was delayed due to a bushfire in the City of Wanneroo and forecasted extreme weather conditions, and was instead held in May 2024.

**Status: On schedule**

### Joondalup Innovation Precinct

The project will support the development of a Joondalup Innovation Precinct for new and emerging technology and industries in urban robotics, a digital innovation centre, and education and health precincts.

#### Progress FY2023–24

The City advocated to the State and Federal Governments for the key priorities of digital, health and City Centre development. The City worked directly with State Government agencies and key stakeholders, such as the Joondalup Joint Economic Development Initiative, for the scoping of the vision and communications of the precinct.

**Status: On schedule**

### Place activation

Place activation promotes and facilitates City and community-led activities and projects that support the activation of spaces and places that are important to the wellbeing of the community and the economy.

#### Progress FY2023–24

A variety of place activation projects and activities were delivered throughout Joondalup and the City Centre. The City supported the Town Team Heartbeat Joondalup social media launch, delivered projects in Central Walk, hosted Town Team Convergence (Western Australia’s annual placemaking conference) and provided business support and engagement, such as the Animals Uptown sculpture trail.

**Status: On schedule**

## Annual performance measures

Trend icon	Trend value
↑	Upwards
=	Unchanged
↓	Downwards
	Not available or not applicable

## Global Reporting Initiative disclosures

GRI	Disclosure title	Measure	Result	5-year trend
GRI 203: Indirect economic impacts 2016				
203-1	Infrastructure investments and services supported	Number of business forums delivered	2	=
		Number of attendees at business forums	320	↑
		<i>Destination Joondalup Business Forum</i>	170	
		<i>Business Forum – Smart City Connect</i>	150	
		Number of business capacity and support activities delivered to local businesses	5	

## Other performance measures

Title/name	Measure	Result	5-year trend
<b>Local economy*</b>	Amount of gross regional product	\$7.82 B	↑
<b>Local businesses*</b>	Number of GST registered businesses	12,721	↓
<b>Local employment*</b>	Number of local jobs (estimated)	56,236	↑
	Number of employed residents (estimated)	96,585	↑
	Percentage unemployment rate	2.5%	=
	Percentage employment self-sufficiency	48%	↓
	Percentage employment self-containment	28%	↓
	<b>Innovation and creativity</b>	List of activities to promote innovation and support creativity	
	<i>Joondalup Innovation Challenge</i>		
	<i>Startup Weekend Joondalup</i>		
	<i>Business support programs – Hello Monday, Thrive, Plus Eight Accelerator Program</i>		
	<i>Cyberwest Summit (sponsor)</i>		
	<i>Women in Technology Awards 2023 (sponsor)</i>		
	<i>Uptown Women business engagement</i>		
	<i>Uptown Animals guided tours</i>		
	<i>Linger Longer event</i>		

\*Note: The latest available data is for 2023. (Source: National Institute of Economic and Industry Research, based on the Australian Bureau of Statistics *Labor Force Survey*.)



Title/name	Measure	Result	5-year trend
<b>Visitors to the City</b>	Number of international visitors to the City		
	Number of international visitor nights spent in the City		
	Number of domestic visitor nights spent in the City		
	Number of domestic day trip spent in the City		



v Indonesian delegates visiting Edith Cowan University



v Remembrance Day service

# Leadership



# Key theme 5: Leadership

## OUR GOAL

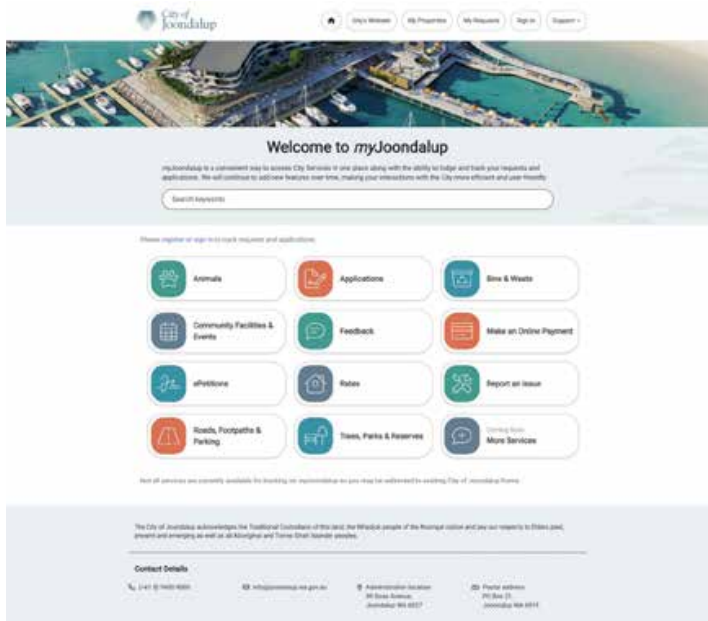
We have a diverse elected body that represents, promotes and reflects the composition of our community. Our Council and workforce are accountable and transparent and make balanced decisions based on sound, professional advice. Quality services are delivered by our highly-skilled and effective workforce.

## Key priorities

### Key capital works projects for FY2023–24

There were no key capital works projects in FY2023–24.

## Highlight FY2023–24



### myJoondalup

As part of Project Axiom, the City launched *myJoondalup* on 20 March 2024, a customer portal for lodging building and planning applications online. This marks a very exciting first step in the City's digital transformation journey. The transition for customers and staff using the new systems went smoothly, with some minor issues that were resolved quickly. Since launching the new portal, over 350 *myJoondalup* accounts have been registered, and over 450 applications have been created in the new system. Project Axiom is transforming the way we serve our community.



▲ Remembrance Day service

## Key non-capital projects and initiatives for FY2023–24

### 10-Year Strategic Financial Plan

The *10-Year Strategic Financial Plan 2023* is a high-level document that outlines the City’s approach to delivering infrastructure and services to the community in a financially-sustainable and affordable manner.

#### Progress FY2023–24

The plan was presented to the Major Projects and Finance Committee at its 4 August 2023 meeting. Due to the caretaker provisions under the City’s *Elections Caretaker Council Policy*, the plan was not presented to Council until the 28 November 2023 meeting. A review of major project timings and assumptions was conducted in October and November 2023, which informed the FY2023–24 mid-year review of the plan, the FY2024–25 budget, and the development of the draft *10-Year Strategic Financial Plan 2024*. The draft plan includes updates to economic projections, projects, operating assumptions, and baselines. The *Financial Sustainability Guiding Principles 2024* were reviewed, and the findings were presented to the Major Projects and Finance Committee at its November 2024 meeting.

**Status: On schedule**

### Advocacy Framework

The *Advocacy Framework 2022* provides a strategic approach to advocacy activities to ensure evidenced-based decision making, greater stakeholder engagement, and the development of processes to maximise opportunities for support and investment into the City.

#### Progress FY2023–24

The City created marketing material for the five advocacy priorities identified by Elected Members – Ocean Reef Marina, City Centre Development, Innovation and the Digital Economy, World-Class Health Precinct, and LED Streetlighting Conversion. The materials were provided to State and Federal Governments and key stakeholders during advocacy meetings.

**Status: On schedule**



### Core system replacement project (Project Axiom)

Project Axiom will be a core information technology solution, which will include a customer relationship management system, online customer portal, and finance and asset management systems.

#### Progress FY2023-24

Elected Members were provided with a project plan and release schedule at a workshop on 12 February 2024; Project Axiom is progressing according to this plan. The technical development of stage one of the customer relationship management system and finance system was completed, and the system was prepared for training and community consultation activities prior to a public launch. The new Building and Planning Applications Portal was released to the public in March 2024. A new Waste Management Services portal was completed and is ready for public release to coincide with the waste services contractor commencing the new bulk waste service. The new Feedback Portal (Complaints and Compliments) and online Health Application forms will be released to the public on 1 July 2024.

**Status: On schedule**

### Customer service centralisation

The customer service centralisation project will centralise the City's main customer service functions to achieve greater organisational efficiency and a higher rate of first point of contact resolution.

#### Progress FY2023-24

The auto-attendant function was launched in August 2023, which integrated call flows for various services. Research continued for procuring an Omni-Channel system for the City's contact centre. Development of the quality assurance objectives, metrics, standards and criteria of the draft Contact Centre Quality Assurance Framework commenced. The draft framework has been designed and developed to monitor customer interactions; it is aimed at measuring customer experience and identifying potential service delivery improvements.

**Status: On schedule**



### Celebrating 25 years with our staff: Darwin Myint – 28 years with the City of Joondalup

When Darwin Myint first started in the Parks Department at the then City of Wanneroo in 1996, information technology was a mixture of mainframe systems and desktop Personal Computers.

Looking back, software on computers had to be installed by 3.5-inch floppy disk, each disk holding 1.44 megabytes. To put that into current day perspective, the average storage capacity of a smart phone or USB stick is about 32 gigabytes – approximately 22,800 floppy disks. Now, with the computing power to analyse large amounts of data, the City can make better, informed decisions.

*“The main challenge for all of us as a City, a service provider and as a community, is keeping up with the fast-changing information technology landscape while trying to harness and embrace the capabilities and opportunities that it presents.”*  
Darwin Myint (Information Technology)





## Annual performance measures

Trend icon	Trend value
↑	Upwards
=	Unchanged
↓	Downwards
	Not available or not applicable

## Global Reporting Initiative disclosures

GRI	Disclosure title	Measure	Result	5-year trend
<b>GRI 2: General disclosures 2021</b>				
2-1	Organisational details	Statement of name of organisation	Cover	
		Statement of location of the City	Page 182	
		Statement of location of operations of the City	Page 182	
		Statement of ownership and legal form of the City	Page 46	
2-3	Reporting period, frequency and contact point	Statement of reporting period for the Annual Report	Page 8	
2-6	Activities, value chain and other business relationships	Statement of services provided by the City	Page 56	
2-7	Employees	Number of established full-time equivalent (FTE) employees per 1,000 residents	4.0	↑
2-9	Governance structure and composition	Description of the organisational structure of the City	Page 96	
		Description of the Chief Executive Officer and Directors	Page 97	
		Description of the demographic profile of the City	Page 51	
		Description of the Governance Framework for the City	Page 100	
		Description of the Council and Elected Members	Page 71	
		Description of committees, reference groups and boards of the City	Page 84	
2-10	Nomination and selection of the highest governance body	Description of the process of local government elections	Page 66	
2-11	Chair of the highest governance body	Description of the Council and Elected Members	Page 71	
2-13	Delegation of responsibility for managing impacts	Statement of Delegation of Authority for the City	Page 100	
2-28	Membership associations	Description of external partnerships	Page 54	

GRI	Disclosure title	Measure	Result	5-year trend
<b>GRI 401: Employment 2016</b>				
401-1	New employee hires and employee turnover	Number of job applications received	4,941	↑
		<i>Seek website</i>	3,038	↑
		<i>City of Joondalup website</i>	941	↑
		<i>LinkedIn</i>	258	↑
		<i>Word-of-mouth</i>	188	↓
		<i>Careers at Council</i>	144	
		<i>Other</i>	372	↑
		Percentage voluntary separation rate	14%	↑
		Percentage turnover rate	16%	↑
<b>GRI 2: General disclosures 2021</b>				
2-3	Reporting period, frequency and contact point	Statement of the City's contact details for feedback or questions	Page 2	
2-29	Approach to stakeholder engagement	Description of City's stakeholders and the ways the City engages	Page 54	

### Other performance measures

Title/name	Measure	Result	5-year trend
<b>Council and committee meetings</b>	Number of Council and committee meetings held	Page 78	
	Number and names of attendees at Council and committee meetings	Page 78	
<b>Messages from the Mayor and Chief Executive Officer</b>	Message from the Mayor	Page 12	
	Message from the Chief Executive Officer	Page 14	
<b>Major achievements, issues and challenges</b>	Description of the major achievements, major issues and challenges, and year ahead for the City	Page 16	
<b>Values, principles, standards and norms of behaviour</b>	Statement of the primary and distinguishing values for the City	Page 11	
	Description of the Codes of Conduct for the City	Page 100	
<b>Work-related injuries</b>	Number of occurrences of lost time due to injury for each one million hours worked	10.2	↓
	Number of work health and safety incidents	188	↑

Title/name	Measure	Result	5-year trend	
<b>Diversity of governance bodies and employees</b>	Number of established full-time equivalent (FTE) employees	676.5	↑	
	Number of employees by employment type (headcount)	1,033	↑	
	<i>Full-time</i>	523	↑	
	<i>Part-time</i>	162	↑	
	<i>Casual</i>	348	↑	
	Number of employees by gender (permanent and fixed-term headcount)	685	↑	
	<i>Male</i>	297	↑	
	<i>Female</i>	388	↑	
	<i>X</i>	0	↓	
	Number of employees by age (headcount)	1,033	↑	
	<i>0–20 years</i>	74	↑	
	<i>21–30 years</i>	152	↑	
	<i>31–40 years</i>	191	↑	
	<i>41–50 years</i>	209	↓	
	<i>51–60 years</i>	265	↑	
	<i>61+ years</i>	142	↑	
	Percentage of employees by length of service (permanent and fixed-term)			
	<i>0 to &lt; 2 years</i>	25%	↑	
	<i>2 to &lt; 5 years</i>	17%	↓	
	<i>5 to &lt; 10 years</i>	16%	↓	
	<i>10 to &lt; 15 years</i>	16%	↓	
	<i>15 to &lt; 20 years</i>	14%	↑	
	<i>20 to &lt; 25 years</i>	5%	↓	
	<i>25+ years</i>	7%	↑	
	Percentage of employees by place of residence (permanent and fixed-term)			
	<i>Living within the City of Joondalup</i>	41%	↓	
	<i>Living outside the City of Joondalup</i>	59%	↑	
	Percentage of Elected Members by gender			
	<i>Male</i>	85%	↑	
	<i>Female</i>	15%	↓	
	<i>X</i>	0%	=	
	Percentage of Elected Members by age			
<i>18–24 years</i>	0%			
<i>25–34 years</i>	31%			
<i>35–44 years</i>	15%			
<i>45–54 years</i>	23%			
<i>55–64 years</i>	15%			
<i>65+ years</i>	15%			

Title/name	Measure	Result	5-year trend
<b>Salary and remuneration of employees and Elected Members</b>	Number of employees of the City entitled to an annual salary of \$130,000 or more	66	↑
	Number of those employees with an annual salary entitlement that falls within each band of the \$10,000 over \$130,000	Page 113	
	Total Elected Member remuneration, including conference attendance expenses	Page 82	
<b>Grant funding received</b>	Value of non-competitive Federal grant funding (allocations/election commitments etc)	\$5,958,390	
	Value of non-competitive State grant funding received (allocations/election commitments etc)	\$0	
	Value of competitive grant funding received (State, Federal, other)	\$5,836,806	↑
<b>Freedom of information requests</b>	Number of Freedom of Information applications received by the City	82	↑
	Number of days taken for processing Freedom of Information applications (average)	30 days	↑
<b>Community consultation</b>	Number of legislative community consultation activities undertaken	Page 38	
	Number of general community consultation activities undertaken	Page 38	
	Number of development application consultations undertaken	Page 38	
	Number and description of event/program feedback activities undertaken	Page 38	
<b>Financial performance</b>	Value of operating revenue	Page 19	
	Value of operating expenditure	Page 19	
	Financial summary	Page 19	
	Description of how rates are spent by the City	Page 19	
	Value of net cash position	Page 20	
	Overall financial position (surplus or deficit)	Page 20	
<b>Tenders and contracts</b>	Number of tenders advertised	27	↓
	Value of contracts awarded (estimated)	\$54,286,786	↑



Title/name	Measure	Result	5-year trend
<b>Audit and risk</b>	List the matters considered by the Audit and Risk Committee: <ul style="list-style-type: none"> <li>• CEO 3-yearly review of risk management, internal control and legislative compliance</li> <li>• CEO 3-yearly review of financial management systems and procedures</li> <li>• 2023 compliance audit return</li> <li>• FY2022–23 Office of the Auditor General information systems audit</li> <li>• Annual corporate compliance calendar</li> <li>• Appointment of external member to the Audit and Risk Committee</li> <li>• 3-year Internal Audit Plan</li> <li>• Status of implementation of internal audit recommendations</li> <li>• Internal audit outcomes – employee use of fleet vehicles; payments made after employee termination</li> <li>• Internal audit outcomes – human resource systems</li> <li>• Internal audit outcomes – tender evaluation processes; performance of contractor for graffiti removal</li> <li>• Monitoring of annual leave and long service leave accruals for Chief Executive Officer</li> <li>• Revised Risk Management Framework</li> <li>• Strategic risk register</li> <li>• Operational risk registers</li> <li>• Revised fraud, corruption and misconduct control policy</li> <li>• Integrity and conduct controls</li> <li>• Integrity and conduct annual collection</li> <li>• Allegations of misconduct</li> <li>• Review of the Office of the Auditor General report into cyber security</li> <li>• Office of the Auditor General performance audit in management of staff exit controls in local government</li> <li>• Review of the report of the Joint Standing Committee on the Corruption and Crime Commission</li> <li>• Write-off of monies (Jan–Jun 2023) and (Jul–Dec 2023)</li> <li>• Fringe benefits and fringe benefits taxes incurred for last 3 financial years</li> <li>• Cumulative contractor expenditure values as part of the monthly list of payments report to Council</li> <li>• Half-yearly contract extension report (Jan–Jun 2023) and (Jul–Dec 2023)</li> <li>• Chief Executive Officer’s credit card expenditure (Apr–Jun 2023) and (Jul–Sep 2023)</li> <li>• Corporate credit card statements</li> <li>• Setting of 2024 meeting dates – Audit and Risk Committee</li> <li>• Draft Benefits Realisation Framework</li> <li>• Benefits Realisation Framework implementation</li> <li>• Elected Member dinner report for quarter 4 (Apr–Jun 2023)</li> <li>• Elected Member dinner report for quarter 1 (Jul–Sep 2023)</li> <li>• Elected Member dinner report for quarter 2 (Oct–Dec 2023)</li> <li>• Elected Member dinner report for quarter 3 (Jan–Mar 2024)</li> <li>• Software purchased over the last 12 months</li> </ul>		
	Completion of the Compliance Audit Return	Page 101	
	Description of the City’s approach to risk management	Page 102	
<b>Integrated planning and reporting</b>	Description of the Integrated Planning and Reporting Framework	Page 9	
<b>Competitive neutrality</b>	Description of the City’s commitment to competitive neutrality	Page 104	

# Year ahead



▲ NAIDOC Week

## Year ahead

The following projects and initiatives have been identified by Council as key priorities for FY2024–25 in our *Corporate Business Plan 2024–2028*. Detailed descriptions, planned completion dates, and total budgets are provided under the five key themes of our 10-Year Strategic Community Plan, *Joondalup 2032: Community, Environment, Place, Economy and Leadership*.

> The *Corporate Business Plan 2024–2028* is available on the City's website [joondalup.wa.gov.au](http://joondalup.wa.gov.au)

### Key capital works projects for FY2024–25

#### Key theme 1: Community

##### Duncraig Adventure Hub

The project will develop a youth facility at Percy Doyle Reserve (Duncraig). The project will include a skate park, BMX pump and jump track, multi-purpose court, play space, and a youth plaza with picnic infrastructure, barbecues, toilets, lighting, CCTV and food truck bays. Construction will be completed in FY2024–25.

##### Gibson Park pump track

The project will include a pump track in Gibson Park (Padbury) designed to cater for entry level BMX users. The facility will incorporate a loop circuit and asphalt track with a range of rolling humps (rollers). The project may include complementary infrastructure, such as seating, an accessible pathway and a picnic setting. Construction will be completed in FY2024–25.

##### Santiago Park sports lighting installation

The project will install four new lighting poles and sports lights to the required standards for large ball sports at Santiago Park (Ocean Reef). Construction will be completed in FY2024–25.

##### Sorrento Surf Life Saving Club redevelopment

The project will redevelop the existing Sorrento Surf Life Saving Club facility. The redevelopment will include a commercial component and aims to support and enhance usage. The existing facility is currently leased by the Sorrento Surf Life Saving Club, which is one of the largest clubs in the City with over 2,000 members. The detailed design will be completed in FY2024–25.



^ School planting day



## Key theme 2: Environment

### Coastal and estuarine mitigation program

Under this program, existing coastal protection assets will be renewed and upgraded over the next three years. The assets scheduled for renewal and upgrade include the Marmion Angling and Aquatic Club seawall, Sorrento seawall, Mullaloo Surf Life Saving Club seawall, and the Sorrento central and southern groynes. The detailed design will be completed in FY2024–25.



▲ Sorrento Beach

## Key theme 3: Place

### Eddystone Avenue – Joondalup Drive to Honeybush Drive

The project will upgrade Eddystone Avenue (from Joondalup Drive to Honeybush Drive). Works will include the upgrade of the existing single lane roundabout to a dual-lane roundabout, and the construction of additional turning lanes at Joondalup Drive and Honeybush Drive intersections. The detailed design will be completed in FY2024–25.

### Greenwood Scout Hall refurbishment

The project will refurbish the existing Greenwood Scout Hall (Greenwood), improving functionality for facility users, and includes construction of additional storage areas. Construction will be completed in FY2024–25.

### Hepburn Avenue – Lilburne Avenue to Walter Padbury Boulevard

The project will upgrade Hepburn Avenue between Lilburne Avenue and Walter Padbury Boulevard, including the installation of traffic signals at Lilburne Avenue intersection and a dual-lane roundabout at Walter Padbury Boulevard intersection. Construction will be completed in FY2024–25.

### Hepburn Avenue/Amalfi Drive roundabout improvement

The project will deliver improvements to the Hepburn Avenue/Amalfi Drive roundabout. Works will include the pre-deflection on the east approach, skid resistance treatments and upgrades to lighting, and pedestrian and cyclist facilities. The works will include kerbing and drainage upgrades to the median island of Hepburn Avenue eastbound, and modifications to the entry statement into Harbour Rise estate on Amalfi Drive. Construction will be completed in FY2024–25.

### Hepburn Avenue/Moolanda Boulevard roundabout construction

The project will upgrade the Hepburn Avenue and Moolanda Boulevard intersection to a two-lane roundabout, with pre-deflections on east and west leg approaches, and upgrades to lighting and pedestrian facilities. The detailed design will be completed, and construction will commence in FY2024–25.

### Hillarys cycle network expansion

This expansion is a joint project with the State Government and the Department of Transport, delivered by the City of Joondalup. The project will involve an upgrade to the coastal shared pathway, including other pathway-associated upgrades between Hillarys Boat Harbour and Burns Beach foreshore. The project will include the installation of a shared pathway along Hepburn Avenue (between Gibson Avenue and Whitfords Avenue) to create a continuous shared pathway connection along Hepburn Avenue (from Wanneroo Road to Hillarys Boat Harbour). The construction of the middle section of the network from Tom Simpson Park (Mullaloo) to Key West Car Park (Ocean Reef) will be completed, and construction will commence on the southern section of the network in FY2024–25.

### Joondalup Drive/Hodges Drive intersection upgrade

The project will upgrade the Joondalup Drive/Hodges Drive/Grand Boulevard intersection. Specific aspects of the upgrade will include an additional right turn lane from Hodges Drive to Joondalup Drive southbound, and upgrades to turning pockets, lighting, pedestrian facilities and Mitchell Freeway southbound access. Construction will be completed in FY2025–26.



### Joondalup Drive/Lakeside Drive (north) roundabout

The project will upgrade the Joondalup Drive/Lakeside Drive (north) intersection to a dual-lane roundabout. Planned works will include a northbound cycle lane bypass, skid resistance treatments, and upgrades to lighting and pedestrian/cyclist facilities. The upgrades will include the installation of a single-lane roundabout at the Lakeside Drive/Aldgate Street intersection. Construction will be completed in FY2024–25.

### Moolanda Boulevard pedestrian footbridge

The project will replace the pedestrian bridge over Moolanda Boulevard (Kingsley). The detailed design will be completed, and construction will commence in FY2024–25.

### Percy Doyle Reserve Community Sporting Facility

The project will refurbish and upgrade the existing Percy Doyle Reserve Community Sporting Facility (Duncraig), improving functionality for facility users. Works will include the upgrade of change rooms to support unisex standards, and construction of an external park universal access toilet, and additional storage areas. Construction will be completed in FY2024–25.

### Prince Regent Park facility upgrade

The project will refurbish and upgrade the existing Prince Regent Park (Heathridge) toilets and change rooms, improving functionality for facility users. Works will include the upgrade of change rooms to support unisex standards and construction of an external park universal access toilet, a new kiosk, and additional storage areas. The detailed design will be completed, and construction will commence in FY2024–25.

### Tom Simpson Park north/south car parks improvements

The project will include upgrading the north and south car parks servicing Tom Simpson Park (Mullaloo) to align with the coastal shared pathway. Works will include a reconfiguration to optimise the layout and resurfacing. The detailed design will be completed, and construction will commence in FY2024–25.

### Warwick north cluster parks revitalisation

The project will deliver landscaping improvements to Hillwood Park North, Carr Park and Hillwood Park South (Warwick). Works include improvements to pathways, turf areas, irrigation upgrades, mulching and tree planting. Construction will be completed in FY2024–25.



v Duncraig Adventure Hub (artist impression)



▲ Burns Beach food and beverage facility (artist impression)

#### **Whitfords West Park – amenity improvement**

This project is for landscape upgrades at Whitfords West Park (Kallaroo). The works will include additional play equipment (flying fox and nature play), new picnic shelters and tables, bench seat, barbecue, drinking fountain and dog bowl, and additions to the existing footpath network. Construction will be completed in FY2024–25.

#### **Whitfords West Park – pump and jump**

This project is for the design and construction of a pump track, jump line, and basketball pad with hoops at Whitfords West Park (Kallaroo). The new pump track and jump track will be designed for intermediate to advanced riders. The works for the bike track will combine an asphalt and/or gravel jump line and pump track into one facility, linked via an entry berm. The jump line will consist of multiple tracks, each with a series of jumps set at different heights providing varying levels of difficulty. The facility may incorporate complementary infrastructure, such as seating, accessible pathway and a picnic setting. The detailed design will be completed, and construction will commence in FY2024–25.

#### **Key theme 4: Economy**

##### **Burns Beach – café/kiosk/restaurant**

The project will deliver a food and beverage facility at the Burns Beach foreshore. The facility will provide opportunities for the local population and visitors to enjoy the coastal environment and increase the vibrancy of the area as a destination beyond daylight hours. An additional flora survey will be undertaken, a clearing permit application will be submitted, and the detailed design will progress in FY2024–25.

##### **Burns Beach Coastal Node redevelopment**

The project includes the redevelopment of infrastructure to align with the construction of a food and beverage facility at the Burns Beach foreshore. The project has been planned in accordance with the *Burns Beach Masterplan 2016*. An additional flora survey will be undertaken, a clearing permit application will be submitted, the detailed design will progress in FY2024–25.

#### **Key theme 5: Leadership**

There were no key capital works projects in FY2024–25.

## Key non-capital projects and initiatives for FY2024–25

### Key theme 1: Community

#### Dog Management Plan

The Dog Management Plan is a new plan that will guide the City's approach to managing dogs within the district, and will include legislative and regulatory instruments, behavioural management, and community education and awareness. In FY2024–25, the proposed approach to developing the plan will be presented to Elected Members for feedback. Community consultation will be undertaken to inform the development of the plan, and the Dog Management Plan 2025–2035 will be finalised.

#### Joondalup performing arts centre

The City will investigate the proposal for an arts facility to host performing arts and cultural events and other activities within the Joondalup City Centre. In FY2024–25, the City will develop a business case for a Joondalup performing arts centre.

### Key theme 2: Environment

#### Climate Change Plan

The Climate Change Plan is a new plan that will guide the City's planning for the future impacts of climate change across a range of areas relevant to local government, and will include infrastructure, health services, water management, emergency management, and the natural environment. The new plan was drafted and endorsed by Council for community consultation at its 25 June 2024 meeting. Community consultation will be undertaken in FY2024–25.

#### Coastal Hazard Risk Management and Adaptation Plan

The Coastal Hazard Risk Management and Adaptation Plan is a new plan to be developed under *State Planning Policy 2.6*, which will identify areas and assets that could potentially be impacted by coastal erosion and inundation hazards due to storm events and projected sea level rise. The plan will provide recommendations and actions for how the City can respond and adapt to these coastal hazards. In FY2024–25, the draft project plan and a draft Terms of Reference for the establishment of a Coastal Hazard Risk Management and Adaptation Plan Community Reference Group will be presented to Council for feedback.

### Key theme 3: Place

#### Heathridge Park Masterplan

The Heathridge Park Masterplan is an investigation of two options, to replace/ refurbish the existing facilities, or to turn the existing community facilities into a single, new multi-purpose facility. In FY2024–25, the results of the community consultation on the concept design will be presented to Elected Members for feedback. Guided by Council, the City will develop and implement a set of actions in relation to the project.

#### Integrated parking compliance system

A new integrated parking solution will manage all parking-related activities, and will include the implementation of pay-by-plate parking meters, a parking application, e-permit solution, infringement and enforcement management systems, and upgrading of car park and mobile parking infrastructure. In FY2024–25, a new parking application will be launched throughout paid parking areas in the Joondalup City Centre, and existing parking ticket machines will be replaced or upgraded at the Reid Promenade Multi-Storey Car Park.

#### Joondalup City Centre development

The project will include investigation into future opportunities for the development of Boas Place, across 90 Boas Avenue and 70 Davidson Terrace (Joondalup), to incorporate a variety of land uses. The aim of the development is to unite the City's existing civic, cultural, retail, transport, recreation and education elements. In FY2024–25, a business case for these development opportunities will be progressed.

#### Local Planning Strategy review

This ongoing review of the *City's Local Planning Strategy* includes a review of the *Local Housing Strategy* and the *Local Commercial Strategy*. The review will ensure the ongoing applicability of the stated strategic direction for land use planning and development in the City. In FY2024–25, the City will engage an external consultant to progress the review, undertake community consultation for phase three, and undertake a spatial option analysis.



### **Ocean Reef Marina**

The ongoing Ocean Reef Marina project is the construction of a world-class waterfront precinct, providing recreational, tourism, residential and boating facilities. This project is being managed by DevelopmentWA with support and contributions provided by the City. In FY2024–25, the City will continue to provide support to DevelopmentWA and undertake agreed activities to progress the development of the marina as per the Development Agreement.

## **Key theme 4: Economy**

### **Investment Attraction Framework**

A new Investment Attraction Framework will support the City to develop targeted investment strategies to encourage private and public investment in the City. In FY2024–25, the draft framework will be presented to Elected Members for feedback, and the Investment Attraction Framework will be finalised.

### **Joondalup Innovation Precinct**

The development of a Joondalup Innovation Precinct, for new and emerging technology and industries, will support urban robotics, a digital innovation centre, and the education and health precincts. In FY2024–25, the development of the Joondalup Innovation Precinct will be progressed.

### **Place activation**

Place activation involves City and community-led activities and projects that support the activation of spaces and places that are important to the wellbeing of the community and economy. In FY2024–25, the City will continue to deliver actions from the *Joondalup City Centre Place Activation Plan 2022*.

## **Key theme 5: Leadership**

### **Core system replacement project (Project Axiom)**

Project Axiom is a core information technology solution for the City, which will include a customer relationship management system, online customer portal, finance, and asset management system. In FY2024–25, the City will continue to progress the development of the project with the focus on three systems – finance, supply chain management, and customer engagement.

### **City of Joondalup website redevelopment project**

The redevelopment of the City's website will improve accessibility, provide more efficient online services, and enhance the experience of users. In FY2024–25, the City will undertake final testing before launching the website.

### **Customer service centralisation**

The aim of the project is to centralise the City's main customer service functions to achieve greater organisational efficiency and a higher rate of first point-of-contact resolution. In FY2024–25, the City will continue the centralisation of businesses processes and workflows.

### **Performance measures**

A new set of performance measures will be developed to measure the success of the City's 10-Year Strategic Community Plan, and a new set of efficiency and effectiveness measures will be developed to measure and report on the City's performance. In FY2024–25, an external consultant will be appointed to develop the measures in consultation with Elected Members, and a draft set of performance measures will be developed.

### **Privacy and Responsible Information Sharing reforms**

The Privacy and Responsible Information Sharing reforms include the implementation of new Western Australian legislation that will form the basis of privacy and responsible information sharing. The reforms build on extensive consultation that commenced in 2019 to develop a model that is right for Western Australia. In FY2024–25, the City will update internal processes and documentation in accordance with the reforms, develop relevant Council policies, and develop training and awareness programs, as required.



## Challenges

### Urban renewal and growth

The City is experiencing urban renewal and growth. Being able to meet the expectations from the community to provide and improve our services as well as our sporting and community infrastructure is a challenge. Housing in the City is predominantly single homes at 87 per cent, with high density housing only in the suburb of Joondalup, at one per cent of total housing stock. The current household types reflect the typical makeup of an ageing urban growth area, with families with children forming a very high proportion of households at 65 per cent.

The City is committed to providing access to affordable, diverse and liveable housing; crucial to the development of inclusive and connected communities. Housing allows people to establish roots within their community and can facilitate ageing in place. The challenge

is integrating land use and transport planning to create safe, efficient and sustainable movement throughout the City. Having vibrant neighbourhoods where people can live, work, and play, and protecting and enhancing the amenity of residential areas and streetscapes is a key element of the City's *Integrated Transport Plan 2024-2034*.

The City aims to facilitate urban renewal and increase investment across the City. Development of a marina at Ocean Reef and café facilities at Burns Beach will complement the ongoing management of the City's coastline and natural areas. The redevelopments of Craigie Leisure Centre and Tom Simpson Park, and the development of the Greenwood Pump and Jump facility and Duncraig Adventure Hub, are examples of excellence in how the City develops its community facilities.



A School planting day



## Energy and climate management

The summer of FY2023–24 was one of the hottest in Perth’s history, with February 2024 breaking the record for the most days over 40 degrees Celsius in a single calendar month. There was also less rain, with just 21.8 millimetres of rainfall recorded from October 2023 to the end of March 2024, making this the lowest October–March rainfall on record.

The City plays a crucial role in improving and maintaining tree cover in its parks, public open spaces and road verges. Since 2017, the City’s Leafy City Program has used thermal mapping and tree canopy surveying to identify suburban street hot spots and plant trees accordingly. The City has planted 6,280 new trees under the Leafy City Program since 2017. The trees add to the urban canopy in our neighbourhoods and create cooler, inviting, green urban spaces for residents, and mitigate the increasing heat island effect. Other initiatives to increase canopy cover have received strong interest from the community, including the winter tree planting program, native plant giveaway, and natural area conservation works.

Like other local governments, the City is balancing its responsibility to enable the timely construction of new and infill housing to address our housing crisis, with the imperative of retaining mature trees wherever possible. We believe a consensus with government, community and industry can be reached on this matter; the City will continue to work with the

State Government to find a workable solution for all parties. Increasing canopy cover is a shared responsibility, and the continuation and expansion of grant funding — such as the Urban Greening Grant Program — is vital to support local governments to conduct additional tree and understorey planting in high urban heat areas to help address the impacts of climate change.

## Cost of living pressures

Council approved the City’s FY2024–25 Budget at its 25 June 2024 Council Meeting that included a rate-in-the-dollar increase of 2.9% — one of the lowest increases of any local government in Western Australia. This is well below current levels of the Consumer Price Index and recognises the challenges that residents are facing with inflation and other cost of living pressures. The economic environment of high inflation and higher interest rates has influenced the framing of the FY2024–25 Budget.

Other challenges the City faced in preparing the FY2024–25 Budget included increasing costs to provide core services, cost shifting from other tiers of government, and community expectations of the City to provide, or contribute significantly to, sporting and community infrastructure. The Budget provides the resources required to enable the City to provide the services, facilities and works that the community have prioritised in *Joondalup 2032*.

# Global Reporting Content Index

<b>Statement of use</b>	The City of Joondalup has reported the information cited in this GRI content index for the period 1 July 2023–30 June 2024 with reference to the GRI Standards.
<b>GRI 1 used</b>	GRI 1: Foundation 2021

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<b>2-2</b>	Entities included in the organisation's sustainability reporting	Not applicable
<b>2-3</b>	Reporting period, frequency and contact point	Cover 1
		Inside back-cover 182
<b>2-4</b>	Restatements of information	Correction of material errors in previous Annual Report 29, 134, 135
<b>2-5</b>	External assurance	Compliance 101
<b>2-6</b>	Activities, value chain and other business relationships	About our services 56
<b>2-7</b>	Employees	Workforce profile 108
<b>2-8</b>	Workers who are not employees	All workers are employees
<b>2-9</b>	Governance structure and composition	Council structure 66
<b>2-10</b>	Nomination and selection of the highest governance body	2023 Ordinary Local Government Election 66
<b>2-11</b>	Chair of the highest governance body	Mayor and Councillors 71
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<b>2-15</b>	Conflicts of interest	Mandatory training courses 80
<b>2-16</b>	Communication of critical concerns	Committees 84
<b>2-17</b>	Collective knowledge of the highest governance body	Mayor and Councillors 71
<b>2-18</b>	Evaluation of the performance of the highest governance body	Compliance Audit Return 101
<b>2-19</b>	Remuneration policies	Remuneration and entitlements 82
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<b>2-25</b>	Processes to remediate negative impacts	Complaints Register 69



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<b>2-27</b> Compliance with laws and regulations	Register of Minor Breach Findings	69
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<b>2-28</b> Membership associations	Our stakeholders	54
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<b>2-30</b> Collective bargaining agreements	Not reported	
<b>GRI 3: Material topics 2021</b>		
<b>3-1</b> Process to determine material topics	Purpose of the Annual Report	8
<b>3-2</b> List of material topics	Key themes	11, 118
<b>3-3</b> Management of material topics	Annual performance measures	21
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<b>101-1</b> Policies to halt and reverse biodiversity loss	Not reported	
<b>101-2</b> Management of biodiversity impacts	Key theme 2: Environment	131
<b>101-3</b> Access and benefit-sharing	Not reported	
<b>101-4</b> Identification of biodiversity impacts	Not reported	
<b>101-5</b> Locations with biodiversity impacts	Not reported	
<b>101-6</b> Direct drivers of biodiversity loss	Not reported	
<b>101-7</b> Changes to the state of biodiversity	Not reported	
<b>101-8</b> Ecosystem services	Not reported	
<b>GRI 304: Biodiversity 2016</b>		
<b>304-1</b> Operational sites owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas	Not reported	
<b>304-2</b> Significant impacts of activities, products and services on biodiversity	Global Reporting Initiative disclosures	144
<b>304-3</b> Habitats protected or restored	Global Reporting Initiative disclosures	134
<b>304-4</b> List species and national conservation list species with habitats in areas affected by operations	Not reported	
<b>GRI 201: Economic performance 2016</b>		
<b>201-1</b> Direct economic value generated and distributed	Not applicable	
<b>201-2</b> Financial implications and other risks and opportunities due to climate change	How we are addressing climate change	63
<b>201-3</b> Defined benefit plan obligations and other retirement plans	Not applicable	
<b>201-4</b> Financial assistance received from government	Grant funding	20
<b>GRI 202: Market presence 2016</b>		
<b>202-1</b> Ratios of standard entry level wage by gender compared to local minimum wage	Not reported	
<b>202-2</b> Proportion of senior management hired from the local community	Not reported	



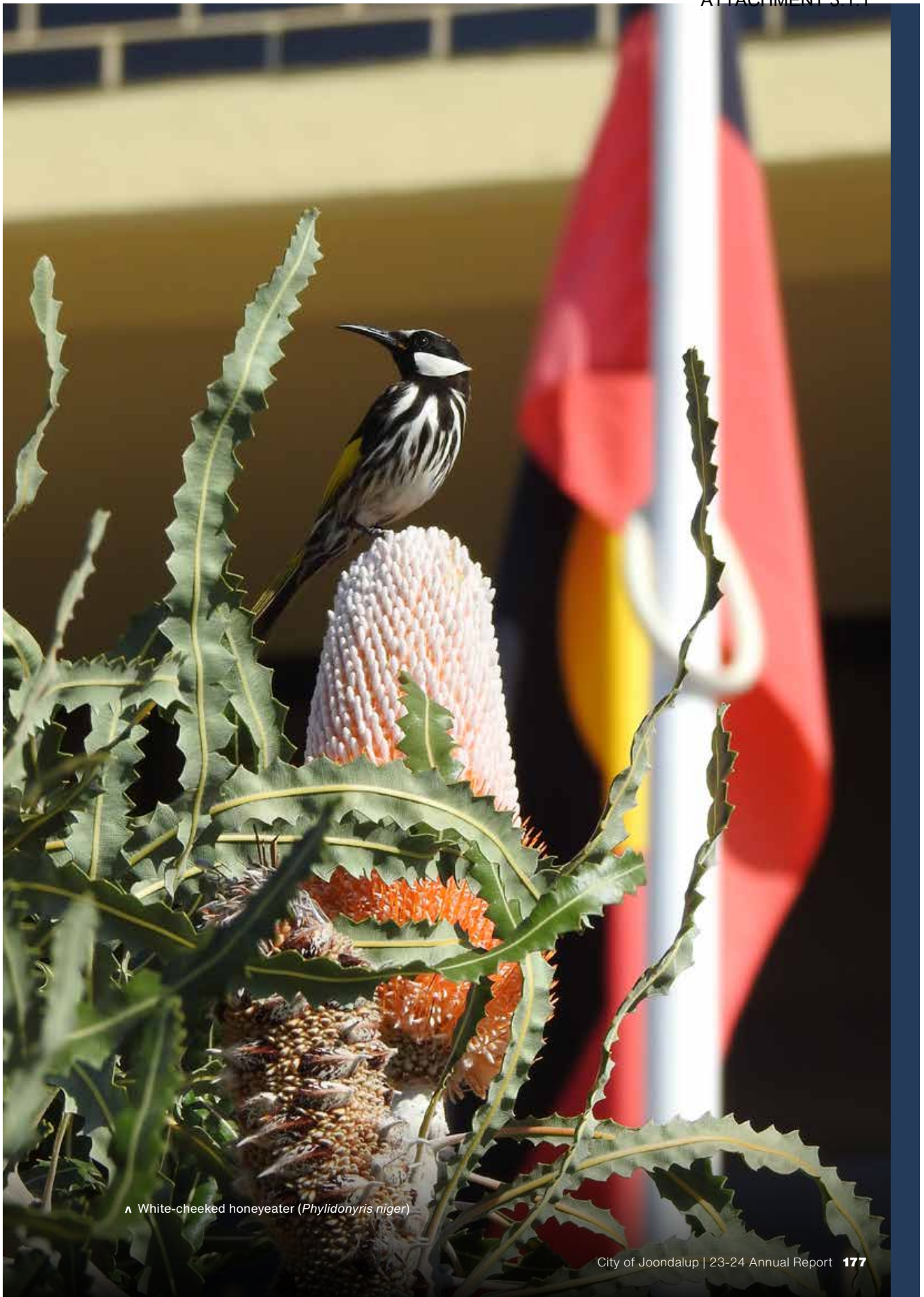
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<b>203-1</b> Infrastructure investments and services supported	Global Reporting Initiative disclosures	151
<b>203-2</b> Significant indirect economic impacts	Global Reporting Initiative disclosures	144
<b>GRI 204: Procurement practices 2016</b>		
<b>204-1</b> Proportion of spending on local suppliers	Not reported	
<b>GRI 205: Anti-corruption 2016</b>		
<b>205-1</b> Operations assessed for risks related to corruption	Reporting to external oversight agencies	103
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<b>GRI 206: Anti-competitive behaviour 2016</b>		
<b>206-1</b> Legal actions for anti-competitive behaviour, anti-trust, and monopoly practices	National Competition Policy	104
<b>GRI 207: Tax 2019</b>		
<b>207-1</b> Approach to tax	Not reported	
<b>207-2</b> Tax governance, control, and risk management	Not reported	
<b>207-3</b> Stakeholder engagement and management of concerns related to tax	Not reported	
<b>207-4</b> Country-by-country reporting	Not applicable	
<b>GRI 301: Materials 2016</b>		
<b>301-1</b> Materials used by weight or volume	Not reported	
<b>301-2</b> Recycled input materials used	Not reported	
<b>301-3</b> Reclaimed products and their packaging materials	Not reported	
<b>GRI 302: Energy 2016</b>		
<b>302-1</b> Energy consumption within the organisation	Other performance measures	135
<b>302-2</b> Energy consumption outside of the organisation	Not reported	
<b>302-3</b> Energy intensity	Not reported	
<b>302-4</b> Reduction of energy consumption	Not reported	
<b>302-5</b> Reductions in energy requirements of products and services	Not reported	
<b>GRI 303: Water and effluents 2018</b>		
<b>303-1</b> Interactions with water as a shared resource	Not reported	
<b>303-2</b> Management of water discharge-related impacts	Not reported	
<b>303-3</b> Water withdrawal	Not reported	
<b>303-4</b> Water discharge	Not reported	
<b>303-5</b> Water consumption	Other performance measures	135

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<b>GRI 305: Emissions 2016</b>		
<b>305-1</b> Direct (Scope 1) GHG emissions	Not reported	
<b>305-2</b> Energy indirect (Scope 2) GHG emissions	Not reported	
<b>305-3</b> Other indirect (Scope 3) GHG emissions	Not reported	
<b>305-4</b> GHG emissions intensity	Not reported	
<b>305-5</b> Reduction of GHG emissions	Global Reporting Initiative disclosures	134
<b>305-6</b> Emissions of ozone-depleting substances (ODS)	Not reported	
<b>305-7</b> Nitrogen oxides (NOx), sulphur oxides (SOx), and other significant air emissions	Not reported	
<b>GRI 306: Effluents and waste 2016</b>		
<b>306-3</b> Significant spills	Not applicable	
<b>GRI 306: Waste 2020</b>		
<b>306-1</b> Waste generation and significant waste-related impacts	Global Reporting Initiative disclosures	134
<b>306-2</b> Management of significant waste-related impacts	Global Reporting Initiative disclosures	134
<b>306-3</b> Waste generated	Not reported	
<b>306-4</b> Waste diverted from disposal	Global Reporting Initiative disclosures	134
<b>306-5</b> Waste directed to disposal	Global Reporting Initiative disclosures	134
<b>GRI 308: Supplier environmental assessment 2016</b>		
<b>308-1</b> New suppliers that were screened using environmental criteria	Not reported	
<b>308-2</b> Negative environmental impacts in the supply chain and actions taken	Not reported	
<b>GRI 401: Employment 2016</b>		
<b>401-1</b> New employee hires and employee turnover	Global Reporting Initiative disclosure	158
<b>401-2</b> Benefits provided to full-time employees that are not provided to temporary or part-time employees	Not reported	
<b>401-3</b> Parental leave	Not reported	
<b>GRI 402: Labor/management relations 2016</b>		
<b>402-1</b> Minimum notice periods regarding operational changes	Not reported	
<b>GRI 403: Occupational health and safety 2018</b>		
<b>403-1</b> Occupational health and safety management system	Safety Management Plan	114
<b>403-2</b> Hazard identification, risk assessment, and incident investigation	Work health and safety incidents	115
<b>403-3</b> Occupational health services	Health and wellbeing programs	115
<b>403-4</b> Worker participation, consultation, and communication on occupational health and safety	Not reported	

Disclosure	Section or note	Page
<b>403-5</b> Worker training on occupational health and safety	Not reported	
<b>403-6</b> Promotion of worker health	Not reported	
<b>403-7</b> Prevention and mitigation of occupational health and safety impacts directly linked by business relationships	Strategic Safety Alliance	115
<b>403-8</b> Workers covered by an occupational health and safety management system	Not applicable	
<b>403-9</b> Work-related injuries	Work health and safety incidents	115
<b>403-10</b> Work-related ill health	Not reported	
<b>GRI 404: Training and education 2016</b>		
<b>404-1</b> Average hours of training per year per employee	Not reported	
<b>404-2</b> Programs for upgrading employee skills and transition assistance programs	Learning and development	111
<b>404-3</b> Percentage of employees receiving regular performance and career development reviews	Not reported	
<b>GRI 405: Diversity and equal opportunity 2016</b>		
<b>405-1</b> Diversity of governance bodies and employees	Elected Member diversity	70
	Workforce profile	108
<b>405-2</b> Ratio of basic salary and remuneration of women to men	Payments to employees	113
<b>GRI 406: Non-discrimination 2016</b>		
<b>406-1</b> Incidents of discrimination and corrective actions taken	Global Reporting Initiative disclosures	124
<b>GRI 407: Freedom of association and collective bargaining 2016</b>		
<b>407-1</b> Operations and suppliers in which the right to freedom of association and collective bargaining may be at risk	Not reported	
<b>GRI 408: Child labour 2016</b>		
<b>408-1</b> Operations and suppliers at significant risk for incidents of child labour	Not applicable	
<b>GRI 409: Forced or compulsory labour 2016</b>		
<b>409-1</b> Operations and suppliers at significant risk for incidents of forced or compulsory labour	Not applicable	
<b>GRI 410: Security practices 2016</b>		
<b>410-1</b> Security personnel trained in human rights policies or procedures	Not applicable	
<b>GRI 411: Rights of Indigenous Peoples 2016</b>		
<b>411-1</b> Incidents of violations involving rights of Indigenous peoples	Not reported	

Disclosure	Section or note	Page
<b>GRI 413: Local communities 2016</b>		
<b>413-1</b> Operations with local community engagement, impact assessments, and development programs	Community consultation	38
<b>413-2</b> Operations with significant actual and potential negative impacts on local communities	Not reported	
<b>GRI 414: Supplier social assessment 2016</b>		
<b>414-1</b> New suppliers that were screened using social criteria	Not reported	
<b>414-2</b> Negative social impacts in the supply chain and actions taken	Not reported	
<b>GRI 415: Public policy 2016</b>		
<b>415-1</b> Political contributions	Not reported	
<b>GRI 416: Customer health and safety 2016</b>		
<b>416-1</b> Assessment of the health and safety impacts of product and service categories	Not applicable	
<b>416-2</b> Incidents of non-compliance concerning the health and safety impacts of products and services	Not applicable	
<b>GRI 417: Marketing and labelling 2016</b>		
<b>417-1</b> Requirements for product and service information and labelling	Not applicable	
<b>417-2</b> Incidents of non-compliance concerning product and service information and labelling	Not applicable	
<b>417-3</b> Incidents of non-compliance concerning marketing communications	Not applicable	
<b>GRI 418: Customer privacy 2016</b>		
<b>418-1</b> Substantiated complaints concerning breaches of customer privacy and losses of customer data	Not applicable	





▲ White-cheeked honeyeater (*Phylidonyris niger*)

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▲ City of Joondalup workers

## Service locations

### Customer Service Centre

90 Boas Avenue  
Joondalup WA 6027

**Email** [info@joondalup.wa.gov.au](mailto:info@joondalup.wa.gov.au)

**Phone** 9400 4000

**Mail** City of Joondalup  
PO Box 21  
Joondalup WA 6919

**Web** [joondalup.wa.gov.au](http://joondalup.wa.gov.au)

### Civic Centre

102 Boas Avenue  
Joondalup WA 6027

### Craigie Leisure Centre

751 Whitfords Avenue  
Craigie WA 6025

**Phone** 9400 4600

**Web** [craigieleisurecentre.com.au](http://craigieleisurecentre.com.au)

### Libraries

**Duncraig Library**  
Corner Warwick Road  
and Marmion Avenue  
Duncraig WA 6023  
**Phone** 9400 4600

**Joondalup Library**  
102 Boas Avenue  
Joondalup WA 6027  
**Phone** 9400 4707

**Whitford Library**  
15 Banks Avenue  
Hillarys WA 6025  
**Phone** 9400 4870

**Woodvale Library**  
5 Trappers Drive  
Woodvale WA 6026  
**Phone** 9400 4180

### Library enquiries

**Phone** 9400 4751

**Email** [libraries@joondalup.wa.gov.au](mailto:libraries@joondalup.wa.gov.au)

**Web** [joondalup.wa.gov.au](http://joondalup.wa.gov.au)







▲ Joondalup City Centre



**T:** 08 9400 4000  
**E:** [info@joondalup.wa.gov.au](mailto:info@joondalup.wa.gov.au)  
90 Boas Avenue, Joondalup WA 6027  
PO Box 21, Joondalup WA 6919  
[joondalup.wa.gov.au](http://joondalup.wa.gov.au)



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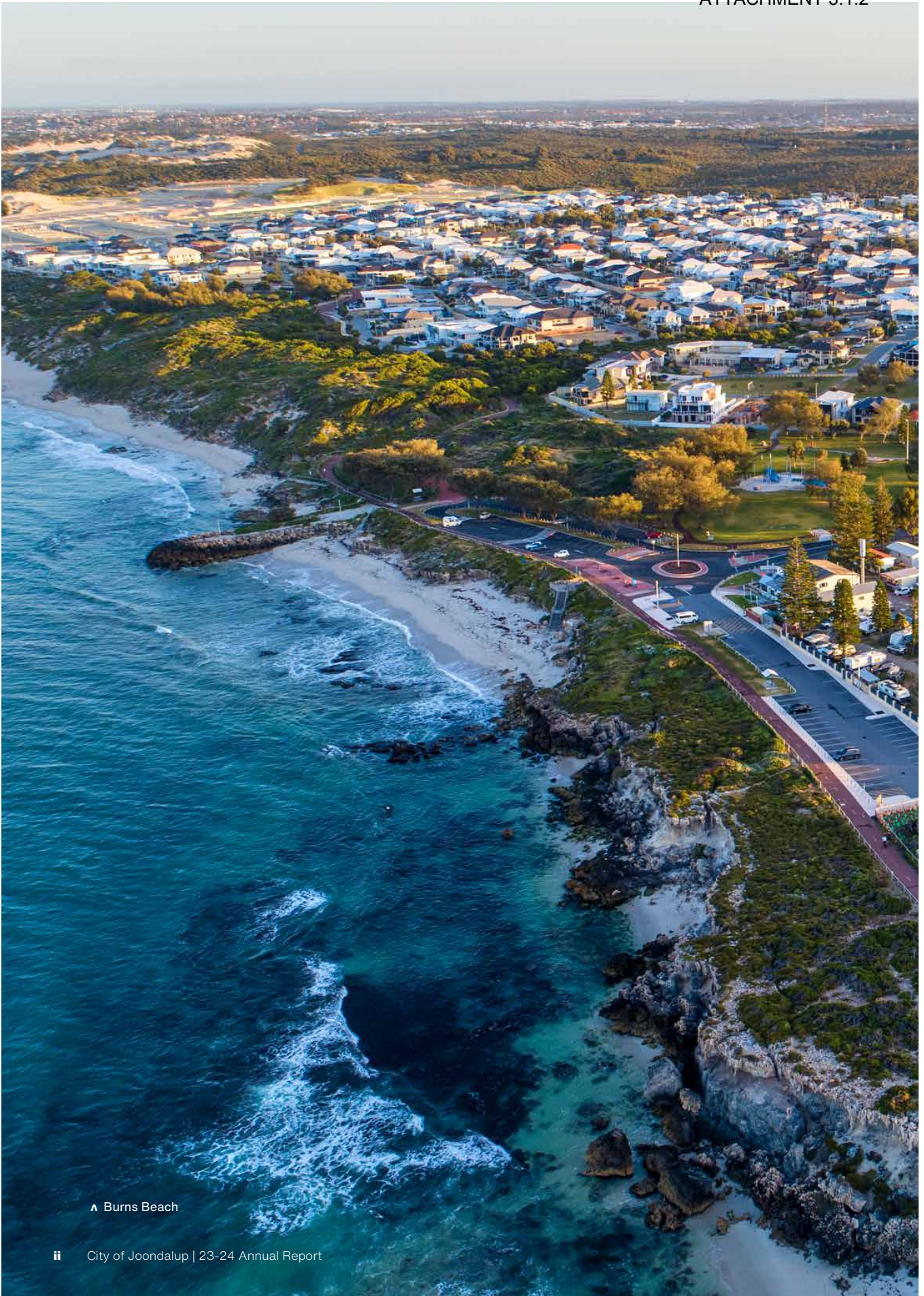


# 25<sup>TH</sup> YEAR ANNIVERSARY

CELEBRATING  
25 YEARS

**Financial Information 2024**





▲ Burns Beach



## How to read the Annual Report: Financial Information

The *Annual Report: Financial Information* shows how the City of Joondalup performed during the financial year 2023–24, and the overall position at 30 June 2024. The financial report is prepared by the City in accordance with *Australian Accounting Standards* as they apply to local government, and in accordance with the *Local Government Act 1995* and the *Local Government (Financial Management) Regulations 1996*. As required, the report is certified by the Chief Executive Officer and audited by an independent auditor. The *Annual Report: Financial Information* is provided in the following documents:

### Independent Auditor's Report by the Auditor General

A written undertaking to the Councillors of the City of Joondalup that the *Annual Report: Financial Information* has been audited, and an opinion on whether the financial report presents a true and fair picture of the City's financial position and performance. Independent Auditor's Report is available from page 1.

### Statement by the Chief Executive Officer

A written declaration that the financial report fairly presents the City's financial position and performance in compliance with applicable accounting standards and relevant legislation. Statement by the Chief Executive Officer is available on page 7.

### Statement of comprehensive income by nature

A summary of the City's financial performance for the year, listing the various types of income and expenses in delivering the City's services. This provides a breakdown of the operating income and expenses for the year, excluding capital expenditure incurred on the cost of infrastructure, building or other assets acquired or constructed during the year, as well as non-operating revenue that pertains to these capital costs. Statement of Comprehensive Income is available on page 6.

### Statement of financial position

A snapshot of the City's financial position as at 30 June 2024 showing the assets the City owns and liabilities or money the City owes, including current assets and liabilities that are expected to be recouped or settled within the next 12 months. Statement of Financial Position is available on page 7.

### Statement of changes in equity

Shows the movement in the City's equity for the year. A change in equity from the previous year results from:

- a surplus or deficit from the year's operations
- use of money from, or transfer to, the City's reserves
- a change in value of non-current assets following a revaluation of these assets.

Statement of Changes in Equity is available on page 8.

### Statement of cash flows

A summary of the City's cash receipts and payments for the year and the amount of cash and cash equivalents held as at 30 June 2024. Cash flow arises from operating activities, investing activities or financing activities. Statement of Cash Flows is available on page 9.

### Statement of financial activity by nature

Shows all revenue and expenditure during the year, both operating and capital, as well as the different sources of funding in the year to meet the net costs of these activities, including rates raised and any resulting surplus or deficit at the end of the financial year. Statement of Financial Activity is available on page 10.

### Notes to and forming part of the Financial Report

Supplemental notes that explain the bases used to prepare the figures in the financial statements, additional detail to substantiate these, as well as the accounting policies adopted and applied to the financial report. The notes are essential to fully understanding the statements. Notes to and Forming Part of the Financial Report are available from page 11.

# Financial sustainability indicator

## Financial sustainability guiding principles

The Financial Sustainability Guiding Principles guide the City in the preparation of the Annual Budget and Strategic Financial Plan. The City is committed to financial sustainability where assets and services provide social, economic and/or environmental benefits to the community. The guiding principles summarise the City's:

- financial strategy
- key financial indicators explanation and targets
- key principles for capital expenditure.

The City has reviewed the principles every year since their introduction in 2009. The annual review is undertaken at the commencement of the Annual Budget process, providing direction to the preparation of the Annual Budget and Strategic Financial Plan.

The income received from the sale of land at Catalina Estate has also been removed – the indicators for FY2021-22 and FY2022-23 have been retrospectively adjusted.

## City of Joondalup financial sustainability indicator

The following applies to the **financial sustainability indicator** in relation to the table below:

<b>&lt;70</b> Not sound	<b>70-80</b> Sound	<b>&gt;80</b> Good
-------------------------	--------------------	--------------------

Key indicator	Description	FY2023-24	FY2022-23	FY2021-22	FY2020-21	FY2019-20
Operating surplus cash vs operating income*	Measures the adequacy of cash generated from day-to-day operations to fund asset renewal/ upgrade/new	20%	22%	23%	27%	26%
Operating surplus*	Measures operating results (includes depreciation)	2%	4%	2%	7%	7%
Actual asset renewals vs end of life asset renewals	Measures actual timing of asset renewals compared to expected timing (not too early, not too late)	131%	126%	114%	126%	122%
Capital Works Program – upgrade/new vs operating surplus cash	Measures the extent to which new/upgrade capital expenditure is funded by cash from operating activity	34%	34%	51%	40%	31%
Debt service coverage	Measures the extent to which cash from operations services the City's debt	26	29	15	13	9
Net financial liabilities (total liabilities less financial assets)†	Measures whether City liabilities are excessive or not	-1	-1	-1	-1	-1
Current (quick) assets vs current liabilities	Measures liquidity: the extent to which current assets (excluding inventory) can settle current liabilities	4	4	4	5	4
Unrestricted reserves vs rates revenue	Measures whether cash reserves are adequate, and neither excessive nor insufficient	107%	100%	90%	99%	68%
<b>City of Joondalup financial sustainability indicator</b>	<b>Overall weighted score of financial health</b>	<b>62</b>	<b>68</b>	<b>69</b>	<b>75</b>	<b>75</b>

\* Excludes profit/loss on disposal, one-off items and is adjusted for federal assistance grants advance receipts. † A negative value means that financial assets > total liabilities.





## Auditor General

### INDEPENDENT AUDITOR'S REPORT 2024 City of Joondalup

To the Council of the City of Joondalup

#### Opinion

I have audited the financial report of the City of Joondalup (City) which comprises:

- the statement of financial position as at 30 June 2024, the statement of comprehensive income, statement of changes in equity, statement of cash flows and statement of financial activity for the year then ended
- notes comprising a summary of material accounting policies and other explanatory information.

In my opinion, the financial report is:

- based on proper accounts and records
- presents fairly, in all material respects, the results of the operations of the City for the year ended 30 June 2024 and its financial position at the end of that period
- in accordance with the *Local Government Act 1995* (the Act) and, to the extent that they are not inconsistent with the Act, Australian Accounting Standards.

#### Basis for opinion

I conducted my audit in accordance with Australian Auditing Standards. My responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial report section below.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my opinion.

#### Other information

The Chief Executive Officer (CEO) is responsible for the preparation and the Council for overseeing the other information. The other information is the information in the entity's annual report for the year ended 30 June 2024, but not the financial report and my auditor's report.

My opinion on the financial report does not cover the other information and accordingly, I do not express any form of assurance conclusion thereon.

In connection with my audit of the financial report, my responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial report or my knowledge obtained in the audit or otherwise appears to be materially misstated.

If, based on the work I have performed, I conclude that there is a material misstatement of this other information, I am required to report that fact. I did not receive the other information prior to the date of this auditor's report. When I do receive it, I will read it and if I conclude that there is a material misstatement in this information, I am required to communicate the matter to the CEO and Council and request them to correct the misstated information. If the misstated information is not corrected, I may need to retract this auditor's report and re-issue an amended report.

### **Responsibilities of the Chief Executive Officer and Council for the financial report**

The Chief Executive Officer (CEO) of the City is responsible for:

- keeping proper accounts and records
- preparation and fair presentation of the financial report in accordance with the requirements of the Act, the Regulations and Australian Accounting Standards
- managing internal control as required by the CEO to ensure the financial report is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the CEO is responsible for:

- assessing the City's ability to continue as a going concern
- disclosing, as applicable, matters related to going concern
- using the going concern basis of accounting unless the State Government has made decisions affecting the continued existence of the City.

The Council is responsible for overseeing the City's financial reporting process.

### **Auditor's responsibilities for the audit of the financial report**

As required by the *Auditor General Act 2006*, my responsibility is to express an opinion on the financial report. The objectives of my audit are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes my opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with Australian Auditing Standards will always detect a material misstatement when it exists.

Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial report. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations or the override of internal control.

A further description of my responsibilities for the audit of the financial report is located on the Auditing and Assurance Standards Board website. This description forms part of my auditor's report and can be found at [https://www.auasb.gov.au/auditors\\_responsibilities/ar4.pdf](https://www.auasb.gov.au/auditors_responsibilities/ar4.pdf).

### **My independence and quality management relating to the report on the financial report**

I have complied with the independence requirements of the *Auditor General Act 2006* and the relevant ethical requirements relating to assurance engagements. In accordance with ASQM 1 Quality Management for Firms that Perform Audits or Reviews of Financial Reports and Other Financial Information, or Other Assurance or Related Services Engagements, the Office of the Auditor General maintains a comprehensive system of quality management including documented policies and procedures regarding compliance with ethical requirements, professional standards and applicable legal and regulatory requirements.

### **Matters relating to the electronic publication of the audited financial report**

This auditor's report relates to the financial report of the City of Joondalup for the year ended 30 June 2024 included in the annual report on the City's website. The City's management is responsible for the integrity of the City's website. This audit does not provide assurance on the integrity of the City's website. The auditor's report refers only to the financial report. It does not provide an opinion on any other information which may have been hyperlinked to/from the annual report. If users of the financial report are concerned with the inherent risks arising from publication on a website, they are advised to contact the City to confirm the information contained in the website version.



Sandra Labuschagne  
Deputy Auditor General  
Delegate of the Auditor General for Western Australia  
Perth, Western Australia  
19 November 2024

**CITY OF JOONDALUP**  
**FINANCIAL REPORT**  
**FOR THE YEAR ENDED 30 JUNE 2024**

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**CITY OF JOONDALUP  
FINANCIAL REPORT  
FOR THE YEAR ENDED 30 JUNE 2024**

Local Government Act 1995  
Local Government (Financial Management) Regulations 1996

**STATEMENT BY CEO**

The accompanying financial report of the City of Joondalup has been prepared in compliance with the provisions of the *Local Government Act 1995* from proper accounts and records to present fairly the financial transactions for the reporting period ended 30 June 2024 and the financial position as at 30 June 2024.

At the date of signing this statement the particulars included in the financial report are not misleading or inaccurate.

Signed on the EIGHTEENTH day of NOVEMBER 2024

  
\_\_\_\_\_  
Chief Executive Officer  
JAMES PEARSON  
\_\_\_\_\_  
Name of Chief Executive Officer

**CITY OF JOONDALUP  
STATEMENT OF COMPREHENSIVE INCOME  
FOR THE YEAR ENDED 30 JUNE 2024**

	NOTE	2024 Actual	2024 Budget	2023 Actual
		\$	\$	\$
<b>Revenue</b>				
Rates	2(a),27	108,795,989	108,706,400	105,527,166
Grants, subsidies and contributions	2(a)	8,995,024	8,370,275	10,733,091
Fees and charges	2(a)	45,398,410	42,816,929	42,031,725
Interest revenue	2(a)	9,964,054	5,761,204	6,444,819
Other revenue	2(a)	6,847,781	375,000	3,454,381
		180,001,258	166,029,808	168,191,182
<b>Expenses</b>				
Employee costs	2(b)	(75,621,657)	(70,106,394)	(66,639,170)
Materials and contracts		(57,189,547)	(59,314,523)	(53,628,849)
Utility charges		(6,037,707)	(6,321,613)	(5,756,266)
Depreciation	10(a)	(31,086,532)	(30,945,170)	(30,205,721)
Finance costs	2(b)	(289,132)	(312,521)	(268,014)
Insurance		(1,623,984)	(1,591,630)	(1,599,806)
		(171,848,559)	(168,591,851)	(158,097,826)
		8,152,699	(2,562,043)	10,093,356
Capital grants, subsidies and contributions	2(a)	7,570,170	10,624,074	9,580,228
Profit on asset disposals		416,469	432,738	199,178
Loss on asset disposals		(39,809)	(197,862)	(29,081)
Fair value adjustments to financial assets at fair value through profit or loss	4(b)	2,102	0	4,607
Share of net profit of associates accounted for using the equity method	22(a)	1,454,222	0	1,271,795
		9,403,154	10,858,950	11,026,727
<b>Net result for the period</b>	26(b)	<b>17,555,853</b>	<b>8,296,907</b>	<b>21,120,083</b>
<b>Other comprehensive income for the period</b>				
<i>Items that will not be reclassified subsequently to profit or loss</i>				
Changes in asset revaluation surplus	17	7,985,787	0	51,598,336
Share of other comprehensive income of associates accounted for using the equity method	17, 22(b)	214,543	0	1,710,608
<b>Total other comprehensive income for the period</b>	17	<b>8,200,330</b>	<b>0</b>	<b>53,308,944</b>
<b>Total comprehensive income for the period</b>		<b>25,756,183</b>	<b>8,296,907</b>	<b>74,429,027</b>

This statement is to be read in conjunction with the accompanying notes.

**CITY OF JOONDALUP  
STATEMENT OF FINANCIAL POSITION  
AS AT 30 JUNE 2024**

	<b>NOTE</b>	<b>2024</b>	<b>2023</b>
		<b>\$</b>	<b>\$</b>
<b>CURRENT ASSETS</b>			
Cash and cash equivalents	3	50,180,587	44,278,285
Trade and other receivables	5	3,640,594	3,391,478
Other financial assets	4(a)	116,590,000	107,380,000
Inventories	6	880,249	760,689
Other assets	7	4,417,743	2,681,816
<b>TOTAL CURRENT ASSETS</b>		<b>175,709,173</b>	<b>158,492,268</b>
<b>NON-CURRENT ASSETS</b>			
Trade and other receivables	5	2,327,029	2,317,264
Other financial assets	4(b)	103,964	101,862
Inventories	6	1,095,804	2,699,325
Investment in associate	22(a)	33,733,056	29,925,789
Property, plant and equipment	8(a)	386,770,047	381,218,643
Infrastructure	9(a)	1,037,918,810	1,026,960,412
Right-of-use assets	11(a)	6,552,928	7,083,873
<b>TOTAL NON-CURRENT ASSETS</b>		<b>1,468,501,638</b>	<b>1,450,307,168</b>
<b>TOTAL ASSETS</b>		<b>1,644,210,811</b>	<b>1,608,799,436</b>
<b>CURRENT LIABILITIES</b>			
Trade and other payables	12	14,991,991	13,241,412
Other liabilities	13	10,579,407	6,706,122
Lease liabilities	11(b)	575,027	653,487
Borrowings	14	962,667	935,712
Employee related provisions	15	21,702,630	16,468,013
Other provisions	16	0	9,415
<b>TOTAL CURRENT LIABILITIES</b>		<b>48,811,722</b>	<b>38,014,161</b>
<b>NON-CURRENT LIABILITIES</b>			
Lease liabilities	11(b)	6,355,724	6,742,665
Borrowings	14	0	962,667
Employee related provisions	15	1,593,462	1,386,222
<b>TOTAL NON-CURRENT LIABILITIES</b>		<b>7,949,186</b>	<b>9,091,554</b>
<b>TOTAL LIABILITIES</b>		<b>56,760,908</b>	<b>47,105,715</b>
<b>NET ASSETS</b>		<b>1,587,449,903</b>	<b>1,561,693,721</b>
<b>EQUITY</b>			
Retained surplus		569,397,215	562,368,848
Reserve accounts	30	130,282,531	119,755,045
Revaluation surplus	17	887,770,158	879,569,828
<b>TOTAL EQUITY</b>		<b>1,587,449,903</b>	<b>1,561,693,721</b>

This statement is to be read in conjunction with the accompanying notes.

**CITY OF JOONDALUP  
STATEMENT OF CHANGES IN EQUITY  
FOR THE YEAR ENDED 30 JUNE 2024**

	NOTE	RETAINED SURPLUS	RESERVE ACCOUNTS	REVALUATION SURPLUS	TOTAL EQUITY
		\$	\$	\$	\$
<b>Balance as at 1 July 2022</b>		<b>555,332,842</b>	<b>105,567,295</b>	<b>826,260,884</b>	<b>1,487,161,021</b>
Comprehensive income for the period					
Net result for the period		21,120,083	0	0	21,120,083
Other comprehensive income for the period	17	0	0	53,308,944	53,308,944
Total comprehensive income for the period		21,120,083	0	53,308,944	74,429,027
Transfers from reserve accounts	30	29,115,707	(29,115,707)	0	0
Transfers to reserve accounts	30	(43,303,457)	43,303,457	0	0
Transfer from Trust Funds		103,673	0	0	103,673
<b>Balance as at 30 June 2023</b>		<b>562,368,848</b>	<b>119,755,045</b>	<b>879,569,828</b>	<b>1,561,693,721</b>
Comprehensive income for the period					
Net result for the period		17,555,853	0	0	17,555,853
Other comprehensive income for the period	17	0	0	8,200,330	8,200,330
Total comprehensive income for the period		17,555,853	0	8,200,330	25,756,183
Transfers from reserve accounts	30	23,215,961	(23,215,961)	0	0
Transfers to reserve accounts	30	(33,743,448)	33,743,448	0	0
Transfer from Trust Funds	31	0	0	0	0
<b>Balance as at 30 June 2024</b>		<b>569,397,215</b>	<b>130,282,531</b>	<b>887,770,158</b>	<b>1,587,449,904</b>

This statement is to be read in conjunction with the accompanying notes.



**CITY OF JOONDALUP  
STATEMENT OF CASH FLOWS  
FOR THE YEAR ENDED 30 JUNE 2024**

	<b>NOTE</b>	<b>2024 Actual \$</b>	<b>2023 Actual \$</b>
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>			
<b>Receipts</b>			
Rates		108,808,982	105,408,875
Grants, subsidies and contributions		8,678,567	12,513,642
Fees and charges		45,390,636	42,041,876
Interest revenue		9,964,054	6,444,819
Goods and services tax received		0	(319,906)
Other revenue		401,178	461,143
		<u>173,243,417</u>	<u>166,550,448</u>
<b>Payments</b>			
Employee costs		(69,185,106)	(65,699,057)
Materials and contracts		(58,282,349)	(54,730,334)
Utility charges		(6,037,707)	(5,756,266)
Finance costs		(289,132)	(268,014)
Insurance paid		(1,623,984)	(1,599,806)
Goods and services tax paid		144,937	0
		<u>(135,273,341)</u>	<u>(128,053,477)</u>
<b>Net cash provided by operating activities</b>	18(b)	<u>37,970,076</u>	<u>38,496,971</u>
<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>			
Net Proceeds/(payments) from financial assets at amortised cost - Term deposits		(9,210,000)	(6,170,000)
Payments for purchase of property, plant & equipment	8(a)	(14,394,419)	(16,751,152)
Payments for construction of infrastructure	9(a)	(24,977,259)	(24,184,014)
Capital grants, subsidies and contributions		11,443,455	10,751,433
Net Distributions from investments in associates - Catalina Regional Council		5,812,240	3,749,260
Equity Investment - Mindarie Regional Council		0	0
Proceeds from sale of property, plant & equipment		847,409	415,670
		<u>(30,478,574)</u>	<u>(32,188,803)</u>
<b>Net cash provided by (used in) investing activities</b>		<u>(30,478,574)</u>	<u>(32,188,803)</u>
<b>CASH FLOWS FROM FINANCING ACTIVITIES</b>			
Repayment of borrowings	29(a)	(935,713)	(909,513)
Payments for principal portion of lease liabilities	29(b)	(653,487)	(493,531)
		<u>(1,589,200)</u>	<u>(1,403,044)</u>
<b>Net cash provided by financing activities</b>		<u>(1,589,200)</u>	<u>(1,403,044)</u>
<b>Net increase (decrease) in cash held</b>		5,902,302	4,905,125
Cash at beginning of year		44,278,285	39,269,487
Transfer from Trust Fund	31	0	103,673
<b>Cash and cash equivalents at the end of the year</b>	18(a)	<u>50,180,587</u>	<u>44,278,285</u>

This statement is to be read in conjunction with the accompanying notes.

CITY OF JOONDALUP  
STATEMENT OF FINANCIAL ACTIVITY  
FOR THE YEAR ENDED 30 JUNE 2024

	NOTE	2024 Actual \$	2024 Budget \$	2023 Actual \$
<b>OPERATING ACTIVITIES</b>				
<b>Revenue from operating activities</b>				
Rates	27	108,795,989	108,706,400	105,527,166
Grants, subsidies and contributions		8,995,024	8,370,275	10,733,091
Fees and charges		45,398,410	42,816,929	42,031,725
Interest revenue		9,964,054	5,761,204	6,444,819
Other revenue		6,847,781	375,000	3,454,381
Profit on asset disposals		416,469	432,738	199,178
		<u>180,417,727</u>	<u>166,462,546</u>	<u>168,390,360</u>
<b>Expenditure from operating activities</b>				
Employee costs		(75,621,657)	(70,106,394)	(66,639,170)
Materials and contracts		(57,189,547)	(59,314,523)	(53,628,849)
Utility charges		(6,037,707)	(6,321,613)	(5,756,266)
Depreciation		(31,086,532)	(30,945,170)	(30,205,721)
Finance costs		(289,132)	(312,521)	(268,014)
Insurance		(1,623,984)	(1,591,630)	(1,599,806)
Loss on asset disposals		(39,809)	(197,862)	(29,081)
		<u>(171,888,368)</u>	<u>(168,789,713)</u>	<u>(158,126,907)</u>
Non-cash amounts excluded from operating activities	28(a)	24,569,538	30,810,294	26,799,469
<b>Amount attributable to operating activities</b>		<u>33,098,897</u>	<u>28,483,127</u>	<u>37,062,922</u>
<b>INVESTING ACTIVITIES</b>				
<b>Inflows from investing activities</b>				
Capital grants, subsidies and contributions		7,570,170	10,624,074	9,580,228
Proceeds from disposal of assets		847,409	908,750	415,670
Net Distributions from investments in associates - Catalina Regional Council	22(b)	5,812,240	3,333,333	3,749,260
		<u>14,229,819</u>	<u>14,866,157</u>	<u>13,745,158</u>
<b>Outflows from investing activities</b>				
Purchase of property, plant and equipment	8(a)	(14,394,419)	(11,088,038)	(16,751,152)
Purchase and construction of infrastructure	9(a)	(24,977,259)	(34,921,297)	(24,184,013)
		<u>(39,371,678)</u>	<u>(46,009,335)</u>	<u>(40,935,165)</u>
<b>Amount attributable to investing activities</b>		<u>(25,141,859)</u>	<u>(31,143,178)</u>	<u>(27,190,007)</u>
<b>FINANCING ACTIVITIES</b>				
<b>Inflows from financing activities</b>				
Transfers from reserve accounts	30	23,215,961	17,255,542	29,115,707
Transfer from Trust Fund	31	0	0	103,673
		<u>23,215,961</u>	<u>17,255,542</u>	<u>29,219,380</u>
<b>Outflows from financing activities</b>				
Repayment of borrowings	29(a)	(935,713)	(935,712)	(909,513)
Payments for principal portion of lease liabilities	29(b)	(653,487)	(492,558)	(493,532)
Transfers to reserve accounts	30	(33,743,448)	(15,479,580)	(43,303,457)
		<u>(35,332,647)</u>	<u>(16,907,850)</u>	<u>(44,706,502)</u>
<b>Amount attributable to financing activities</b>		<u>(12,116,686)</u>	<u>347,693</u>	<u>(15,487,122)</u>
<b>MOVEMENT IN SURPLUS OR DEFICIT</b>				
<b>Surplus or deficit at the start of the financial year</b>	28(b)	3,534,128	2,262,360	9,148,335
Amount attributable to operating activities		33,098,897	28,483,127	37,062,922
Amount attributable to investing activities		(25,141,859)	(31,143,178)	(27,190,007)
Amount attributable to financing activities		(12,116,686)	347,693	(15,487,122)
<b>Surplus or deficit after imposition of general rates</b>	28(b)	<u>(625,519)</u>	<u>(49,998)</u>	<u>3,534,128</u>

This statement is to be read in conjunction with the accompanying notes.

**CITY OF JOONDALUP  
FOR THE YEAR ENDED 30 JUNE 2024  
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**CITY OF JOONDALUP  
NOTES TO AND FORMING PART OF THE FINANCIAL REPORT  
FOR THE YEAR ENDED 30 JUNE 2024**

**1. BASIS OF PREPARATION**

The financial report of the City of Country which is a Class 1 local government comprises general purpose financial statements which have been prepared in accordance with the Local Government Act 1995 and accompanying regulations.

**Local Government Act 1995 requirements**

Section 6.4(2) of the *Local Government Act 1995* read with the *Local Government (Financial Management) Regulations 1996* prescribe that the financial report be prepared in accordance with the *Local Government Act 1995* and, to the extent that they are not inconsistent with the Act, the Australian Accounting Standards. The Australian Accounting Standards (as they apply to local governments and not-for-profit entities) and Interpretations of the Australian Accounting Standards Board were applied where no inconsistencies exist.

The *Local Government (Financial Management) Regulations 1996* specify that vested land is a right-of-use asset to be measured at cost, and is considered a zero cost concessionary lease. All right-of-use assets under zero cost concessionary leases are measured at zero cost rather than at fair value, except for vested improvements on concessionary land leases such as roads, buildings or other infrastructure which continue to be reported at fair value, as opposed to the vested land which is measured at zero cost. The measurement of vested improvements at fair value is a departure from AASB 16 which would have required the City to measure any vested improvements at zero cost.

The Local Government (Financial Management) Regulations 1996 provide that:

- land and buildings classified as property, plant and equipment; or
- infrastructure; or
- vested improvements that the local government controls;

and measured at reportable value, are only required to be revalued every five years. Revaluing these non-financial assets every five years is a departure from AASB 116 *Property, Plant and Equipment*, which would have required the City to assess at each reporting date whether the carrying amount of the above mentioned non-financial assets materially differs from their fair value and, if so, revalue the class of non-financial assets.

Accounting policies which have been adopted in the preparation of this financial report have been consistently applied unless stated otherwise. Except for cash flow and rate setting information, the financial report has been prepared on the accrual basis and is based on historical costs, modified, where applicable, by the measurement at fair value of selected non-current assets, financial assets and liabilities.

**The local government reporting entity**

All funds through which the City controls resources to carry on its functions have been included in the financial statements forming part of this financial report.

All monies held in the Trust Fund are excluded from the financial statements. A separate statement of those monies appears at Note 31 of the financial report.

**Critical accounting estimates and judgements**

The preparation of a financial report in conformity with Australian Accounting Standards requires management to make judgements, estimates and assumptions that effect the application of policies and reported amounts of assets and liabilities, income and expenses.

The estimates and associated assumptions are based on historical experience and various other factors that are believed to be reasonable under the circumstances; the results of which form the basis of making the judgements about carrying values of assets and liabilities that are not readily apparent from other sources. Actual results may differ from these estimates.

The balances, transactions and disclosures impacted by accounting estimates are as follows:

- estimated fair value of certain financial assets - note 4
- impairment of financial assets - note 23
- estimation of fair values of land and buildings, and infrastructure - note 8
- estimation uncertainties made in relation to lease accounting - note 11

Fair value hierarchy information can be found in note 25

**Initial application of accounting standards**

During the current year, the following new or revised Australian Accounting Standards and Interpretations were applied for the first time.

- AASB 2021-2 *Amendments to Australian Accounting Standards - Disclosure of Accounting Policies or Definition of Accounting Estimates*

This standard resulted in terminology changes relating to material accounting policies (formerly referred to as significant accounting policies).

**New accounting standards for application in future years**

The following new accounting standards will have application to local government in future years:

- AASB 2014-10 *Amendments to Australian Accounting Standards - Sale or Contribution of Assets between an Investor and its Associate or Joint Venture*
- AASB 2020-1 *Amendments to Australian Accounting Standards - Classification of Liabilities as Current or Non-current*
- AASB 2021-7c *Amendments to Australian Accounting Standards - Effective Date of Amendments to AASB 10 and AASB 128 and Editorial Corrections [deferred AASB 10 and AASB 128 amendments in AASB 2014-10 apply]*
- AASB 2022-5 *Amendments to Australian Accounting Standards - Lease Liability in a Sale and Leaseback*
- AASB 2022-6 *Amendments to Australian Accounting Standards - Non-current Liabilities with Covenants*

These amendments are not expected to have any material impact on the financial report on initial application.

- AASB 2022-10 *Amendments to Australian Accounting Standards - Fair Value Measurement of Non-Financial Assets of Not-for-Profit Public Sector Entities*

This amendment may result in changes to the fair value of non-financial assets. The impact is yet to be quantified.

- AASB 2023-1 *Amendments to Australian Accounting Standards - Supplier Finance Arrangements*

These amendments may result in additional disclosures in the case of applicable finance arrangements.



**CITY OF JOONDALUP  
NOTES TO AND FORMING PART OF THE FINANCIAL REPORT  
FOR THE YEAR ENDED 30 JUNE 2024**

**2. REVENUE AND EXPENSES**

**(a) Revenue**

**Contracts with customers**

Recognition of revenue is dependant on the source of revenue and the associated terms and conditions associated with each source of revenue and recognised as follows:

Revenue Category	Nature of goods and services	When obligations typically satisfied	Payment terms	Returns/Refunds/Warranties	Timing of revenue recognition
Grants, subsidies and contributions	Community events, minor facilities, research, design, planning evaluation and services	Over time	Fixed terms transfer of funds based on agreed milestones and reporting	Contract obligation if project not complete	Output method based on project milestones and/or completion date matched to performance obligations
Fees and charges - licences, registrations, approvals	Building, planning, development and animal management.	Single point in time	Full payment prior to issue	None	On payment of the licence, registration or approval
Fees and charges - waste management entry fees	Waste treatment, recycling and disposal service at disposal sites	Single point in time	Payment in advance at gate or on normal trading terms if credit provided	None	On entry to facility
Other revenue - private works	Contracted private works	Single point in time	Monthly in arrears	None	At point of service

Consideration from contracts with customers is included in the transaction price.

**Revenue Recognition**

Revenue recognised during the year under each basis of recognition by nature of goods or services is provided in the table below:

**For the year ended 30 June 2024**

Nature	Contracts with customers	Capital grant/contributions	Statutory Requirements	Other	Total
	\$	\$	\$	\$	\$
Rates	0	0	108,795,989	0	108,795,989
Grants, subsidies and contributions	604,031	0	0	8,390,993	8,995,024
Fees and charges	14,978,073	0	30,420,337	0	45,398,410
Interest revenue	0	0	0	9,964,054	9,964,054
Other revenue	6,765,705	0	0	82,076	6,847,781
Capital grants, subsidies and contributions	0	7,570,170	0	0	7,570,170
<b>Total</b>	<b>22,347,809</b>	<b>7,570,170</b>	<b>139,216,326</b>	<b>18,437,123</b>	<b>187,571,428</b>

**For the year ended 30 June 2023**

Nature	Contracts with customers	Capital grant/contributions	Statutory Requirements	Other	Total
	\$	\$	\$	\$	\$
Rates	0	0	105,527,166	0	105,527,166
Grants, subsidies and contributions	448,423	0	0	10,284,668	10,733,091
Fees and charges	12,132,479	0	29,899,246	0	42,031,725
Interest revenue	0	0	0	6,444,819	6,444,819
Other revenue	3,405,768	0	0	48,613	3,454,381
Capital grants, subsidies and contributions	0	9,580,228	0	0	9,580,228
<b>Total</b>	<b>15,986,670</b>	<b>9,580,228</b>	<b>135,426,412</b>	<b>16,778,100</b>	<b>177,771,410</b>

**CITY OF JOONDALUP  
NOTES TO AND FORMING PART OF THE FINANCIAL REPORT  
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**2. REVENUE AND EXPENSES (Continued)**

**(a) Revenue (Continued)**

<b>Note</b>	<b>2024 Actual</b>	<b>2023 Actual</b>
	<b>\$</b>	<b>\$</b>
<b>Interest revenue</b>		
Interest on reserve account funds	5,558,503	3,308,437
Other interest revenue	4,405,551	3,136,382
	<u>9,964,054</u>	<u>6,444,819</u>
<b>Fees and charges relating to rates receivable</b>		
Charges on instalment plan	616,179	585,392
The 2024 original budget estimate in relation to: Charges on instalment plan was \$597,500		
<b>Other revenue</b>		
Miscellaneous	401,179	461,142
Profit on sale of Catalina land	6,446,603	2,993,238
	<u>6,847,781</u>	<u>3,454,381</u>

**(b) Expenses**

<b>Auditors remuneration and other audit costs</b>		
- Audit of the Annual Financial Report for current FY	146,000	136,000
- Additional Annual Financial Report audit fees incurred for the previous years	0	21,906
- Certifications including grant acquittals incurred for the previous year	8,090	13,050
- Other related audit costs like bank confirmations, legal confirmations etc	1,725	3,150
	<u>155,815</u>	<u>174,106</u>
<b>Employee Costs</b>		
Employee benefit costs	70,706,710	62,934,176
Other employee costs	4,914,947	3,704,994
	<u>75,621,657</u>	<u>66,639,170</u>
<b>Finance costs</b>		
Interest and financial charges paid/payable for lease liabilities and financial liabilities not at fair value through profit or loss	289,132	268,014
	<u>289,132</u>	<u>268,014</u>

**CITY OF JOONDALUP  
NOTES TO AND FORMING PART OF THE FINANCIAL REPORT  
FOR THE YEAR ENDED 30 JUNE 2024**

**3. CASH AND CASH EQUIVALENTS**

	Note	2024 \$	2023 \$
Cash at bank and on hand		50,180,587	44,278,285
<b>Total cash and cash equivalents</b>	18(a)	50,180,587	44,278,285
Held as			
- Unrestricted cash and cash equivalents		25,908,649	25,197,118
- Restricted cash and cash equivalents	18(a)	24,271,938	19,081,167
		50,180,587	44,278,285

**MATERIAL ACCOUNTING POLICIES**

**Cash and cash equivalents**

Cash and cash equivalents include cash on hand, cash at bank, deposits available on demand with banks and other short term highly liquid investments with original maturities of three months or less that are readily convertible to known amounts of cash and which are subject to an insignificant risk of changes in value.

Bank overdrafts are reported as short term borrowings in current liabilities in the statement of financial position.

**Restricted financial assets**

Restricted financial asset balances are not available for general use by the local government due to externally imposed restrictions. Restrictions are specified in an agreement, contract or legislation. This applies to reserve accounts, unspent grants, subsidies and contributions and unspent loans that have not been fully expended in the manner specified by the contributor, legislation or loan agreement and for which no liability has been recognised.

**4. OTHER FINANCIAL ASSETS**

		2024 \$	2023 \$
<b>(a) Current assets</b>			
Financial assets at amortised cost		116,590,000	107,380,000
		116,590,000	107,380,000
<b>Other financial assets at amortised cost</b>			
Term deposits		116,590,000	107,380,000
		116,590,000	107,380,000
Held as			
- Restricted other financial assets at amortised cost	18(a)	116,590,000	107,380,000
		116,590,000	107,380,000
<b>(b) Non-current assets</b>			
Financial assets at fair value through profit or loss		103,964	101,862
		103,964	101,862
<b>Financial assets at fair value through profit or loss</b>			
Units in Local Government House Trust - opening balance		101,862	97,255
Movement attributable to fair value increment		2,102	4,607
Units in Local Government House Trust - closing balance		103,964	101,862

**MATERIAL ACCOUNTING POLICIES**

**Other financial assets at amortised cost**

The City classifies financial assets at amortised cost if both of the following criteria are met:

- the asset is held within a business model whose objective is to collect the contractual cashflows, and
- the contractual terms give rise to cash flows that are solely payments of principal and interest.

Fair values of financial assets at amortised cost are not materially different to their carrying amounts, since the interest receivable on those assets is either close to current market rates or the assets are of a short term nature. Non-current financial assets at amortised cost fair values are based on discounted cash flows using a current market rates. They are classified as level 2 fair values in the fair value hierarchy (see Note 25) due to the observable market rates).

Interest received is presented under cashflows from operating activities in the Statement of Cash Flows where it is earned from financial assets that are held for cash management purposes.

**Financial assets at fair value through profit or loss**

The City has elected to classify the following financial assets at fair value through profit or loss:

- debt investments which do not qualify for measurement at either amortised cost or fair value through other comprehensive income.
- equity investments which the City has elected to recognise as fair value gains and losses through profit or loss.

**Impairment and risk**

Information regarding impairment and exposure to risk can be found at Note 23.

**CITY OF JOONDALUP  
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FOR THE YEAR ENDED 30 JUNE 2024**

**5. TRADE AND OTHER RECEIVABLES**

Note	2024	2023
	\$	\$
<b>Current</b>		
Rates and statutory receivables	1,633,345	1,565,873
Sundry receivables	1,183,728	864,921
GST receivable	840,004	984,941
Allowance for credit losses of trade receivables	23(b) (16,483)	(24,257)
	3,640,594	3,391,478
<b>Non-current</b>		
Pensioner's rates and ESL deferred	2,006,490	1,994,375
Long service leave - due from other Councils	15 320,539	322,889
	2,327,029	2,317,264

**Disclosure of opening and closing balances related to contracts with customers**

Information about receivables from contracts with customers along with financial assets and associated liabilities arising from transfers to enable the acquisition or construction of recognisable non financial assets is:	30 June 2024	30 June 2023
Note	Actual	Actual
	\$	\$
Trade and other receivables from contracts with customers	790,156	333,643
Allowance for credit losses of trade receivables	5 (16,483)	(24,257)
Total trade and other receivables from contracts with customers	773,673	309,386

**MATERIAL ACCOUNTING POLICIES**

**Rates and statutory receivables**

Rates and statutory receivables are non-contractual receivables arising from statutory requirements and include amounts due from ratepayers for unpaid rates and service charges and other statutory charges or fines.

Rates and statutory receivables are recognised when the taxable event has occurred and can be measured reliably.

**Trade receivables**

Trade receivables are amounts receivable from contractual arrangements with customers for goods sold, services performed or grants or contributions with sufficiently specific performance obligations as part of the ordinary course of business.

**Other receivables**

Other receivables are amounts receivable from contractual arrangements with third parties other than contracts with customers including grants for the construction of recognisable non financial assets.

**Measurement**

Trade and other receivables are recognised initially at the amount of the transaction price, unless they contain a significant financing component, and are to be recognised at fair value.

**Classification and subsequent measurement**

Receivables which are generally due for settlement within 30 days except rates receivables which are expected to be collected within 12 months are classified as current assets. All other receivables such as, deferred pensioner rates receivable after the end of the reporting period are classified as non-current assets.

Trade and other receivables are held with the objective to collect the contractual cashflows and therefore the City measures them subsequently at amortised cost using the effective interest rate method.

Due to the short term nature of current receivables, their carrying amount is considered to be the same as their fair value. Non-current receivables are indexed to inflation, any difference between the face value and fair value is considered immaterial.

**Impairment and risk exposure**

Information about the impairment of trade receivables and their exposure to credit risk and interest rate risk can be found in Note 23.



**CITY OF JOONDALUP  
NOTES TO AND FORMING PART OF THE FINANCIAL REPORT  
FOR THE YEAR ENDED 30 JUNE 2024**

**6. INVENTORIES**

	<b>Note</b>	<b>2024</b>	<b>2023</b>
		\$	\$
<b>Current</b>			
Inventories		163,736	143,556
Land held for resale		90,442	90,442
Assets held for transfer (Note 1)		2	2
Catalina Regional Council - Land held for sale (Note 2)		<u>626,069</u>	<u>526,689</u>
		880,249	760,689
<b>Non-current</b>			
Land held for resale			
Catalina Regional Council - Land held for sale (Note 2)		<u>1,095,804</u>	<u>2,699,325</u>
		1,095,804	2,699,325

The following movements in inventories occurred during the year:

<b>Balance at beginning of year</b>	3,460,014	2,768,026
Inventories expensed during the year	(6,524,533)	(3,379,580)
Additions to inventory	<u>5,040,572</u>	<u>4,071,568</u>
<b>Balance at end of year</b>	1,976,053	3,460,014

Note 1- Assets held for transfer comprises: Two lots of land to be transferred to Development WA for the Ocean Reef Marina development. The two lots were originally recognised and presented at a combined cost of \$554,785. They are now held at their net realisable value, following revaluation in 2019-20. The land was presented in the 2018-19 financial year at a combined fair value of \$63,077,000 following revaluation in 2017. In addition peripheral assets previously held at a value of \$6,598,000 (\$2,745,000 buildings and \$3,853,000 infrastructure) relevant to the development are also held at net realisable value.

Note 2 - This land relates to the Tamala Park Regional Council (TPRC's) subsequently changed to Catalina Regional Council (CRC) on 1st August 2023 which was established in January 2006 for the purpose of the development of the Tamala Park land jointly owned by seven local governments, including the City of Joondalup.

**MATERIAL ACCOUNTING POLICIES**

**General**

Inventories are measured at the lower of cost and net realisable value.

Net realisable value is the estimated selling price in the ordinary course of business less the estimated costs of completion and the estimated costs necessary to make the sale.

**Land held for resale**

Land held for development and resale is valued at the lower of cost and net realisable value. Cost includes the cost of acquisition, development, borrowing costs and holding costs until completion of development.

**Land held for resale (Continued)**

Borrowing costs and holding charges incurred after development is completed are expensed.

Gains and losses are recognised in profit or loss at the time of signing an unconditional contract of sale if significant risks and rewards, and effective control over the land, are passed onto the buyer at this point.

Land held for resale is classified as current except where it is held as non-current based on the council's intentions to release for sale.

**CITY OF JOONDALUP  
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FOR THE YEAR ENDED 30 JUNE 2024**

**7. OTHER ASSETS**

	<u>2024</u>	<u>2023</u>
	\$	\$
<b>Other assets - current</b>		
Prepayments	1,182,732	485,602
Accrued income	3,235,011	2,196,214
	<u>4,417,743</u>	<u>2,681,816</u>

**MATERIAL ACCOUNTING POLICIES**

**Other current assets**

Other non-financial assets include prepayments which represent payments in advance of receipt of goods or services or that part of expenditure made in one accounting period covering a term extending beyond that period.

CITY OF JOONDALUP  
NOTES TO AND FORMING PART OF THE FINANCIAL REPORT  
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8. PROPERTY, PLANT AND EQUIPMENT

(a) Movements in Balances

Movement in the balances of each class of property, plant and equipment between the beginning and the end of the current financial year.

	Land \$	Buildings - specialised \$	Total land and buildings \$	Furniture and equipment \$	Plant and equipment \$	Artworks \$	Work in progress \$	Library Assets \$	Total property, plant and equipment \$
<b>Balance at 1 July 2022</b>	115,587,379	210,208,471	325,795,850	1,062,788	14,989,028	927,886	28,075,519	1,813,873	372,664,944
Additions	0	0	0	0	0	0	16,451,136	300,016	16,751,152
Disposals	0	0	0	0	(245,572)	0	0	0	(245,572)
Revaluation increments / (decrements) transferred to revaluation surplus	0	0	0	0	0	255,758	0	0	255,758
Impairment (losses) / reversals	0	(162,742)	(162,742)	0	0	(23,720)	(22,380)	0	(208,842)
Depreciation	0	(4,424,193)	(4,424,193)	(485,741)	(2,620,912)	0	0	(467,950)	(7,998,796)
Transfers	0	1,728,118	1,728,118	656,868	1,364,075	45,440	(4,127,803)	333,302	0
<b>Balance at 30 June 2023</b>	115,587,379	207,349,654	322,937,033	1,233,915	13,486,619	1,205,364	40,376,472	1,979,241	381,218,644
<b>Comprises:</b>									
Gross balance amount at 30 June 2023	115,587,379	318,888,238	434,475,617	9,372,946	27,071,629	1,205,364	40,376,472	5,572,402	518,074,429
Accumulated depreciation at 30 June 2023	0	(111,538,584)	(111,538,584)	(8,139,031)	(13,585,010)	0	0	(3,593,161)	(136,855,786)
<b>Balance at 30 June 2023</b>	115,587,379	207,349,654	322,937,033	1,233,915	13,486,619	1,205,364	40,376,472	1,979,241	381,218,643
Additions	0	0	0	0	0	0	14,106,513	287,906	14,394,419
Disposals	0	0	0	0	(470,749)	0	0	0	(470,749)
Revaluation (loss) / reversals transferred to profit or loss	0	0	0	0	0	0	0	0	0
Impairment (losses) / reversals	0	(137,391)	(137,391)	(6,561)	(180,787)	(24,718)	0	0	(349,457)
Depreciation	0	(4,464,066)	(4,464,066)	(559,134)	(2,555,176)	0	0	(444,433)	(8,022,809)
Transfers	0	4,678,422	4,678,422	629,115	4,328,194	38,688	(9,910,665)	236,246	0
<b>Balance at 30 June 2024</b>	115,587,379	207,426,619	323,013,998	1,297,335	14,608,101	1,219,334	44,572,320	2,058,960	386,770,047
<b>Comprises:</b>									
Gross balance amount at 30 June 2024	115,587,379	323,184,627	438,772,006	4,663,729	28,443,771	1,219,334	44,572,320	6,096,554	523,767,713
Accumulated depreciation at 30 June 2024	0	(115,758,008)	(115,758,008)	(3,366,394)	(13,835,670)	0	0	(4,037,594)	(136,997,666)
<b>Balance at 30 June 2024</b>	115,587,379	207,426,619	323,013,998	1,297,335	14,608,101	1,219,334	44,572,320	2,058,960	386,770,047

**CITY OF JOONDALUP  
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FOR THE YEAR ENDED 30 JUNE 2024**

**8. PROPERTY, PLANT AND EQUIPMENT (Continued)**

(b) Carrying Value Measurements

Asset Class	Fair Value Hierarchy	Valuation Technique	Basis of Valuation	Date of Last Valuation	Inputs Used
<b>(i) Fair Value</b>					
<b>Land and buildings</b>					
Land	2	Market approach using recent observable market data for similar properties	Independent registered valuer/ Management valuation	June 2020	Price per hectare, with reference to current zoning of land. Market values were used unless there were some restrictions or other factors associated with the land.
Buildings - specialised	3	Cost approach using depreciated replacement cost	Independent registered valuer/ Management valuation	June 2020	Construction Costs based on recent contract prices and current condition, residual values and remaining useful life assessments
<b>Artworks</b>					
Artworks	2	Valuer inspection and appraisal	Independent registered valuer	June 2023	Market based evidence

Level 3 inputs are based on assumptions with regards to future values and patterns of consumption utilising current information. If the basis of these assumptions were varied, they have the potential to result in a significantly higher or lower fair value measurement.

During the period there were no changes in the valuation techniques used by the local government to determine the fair value of property, plant and equipment using either level 2 or level 3 inputs. The valuation techniques applied to property subject to lease was the same as that applied to property not subject to lease.



CITY OF JOONDALUP  
NOTES TO AND FORMING PART OF THE FINANCIAL REPORT  
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9. INFRASTRUCTURE

(a) Movements in Balances

Movement in the balances of each class of infrastructure between the beginning and the end of the current financial year.

	Infrastructure - roads	Footpaths	Drainage	Car Park	Bridges and Underpasses	Other Infrastructure	Lighting	Parks and Reserves	Work in Progress	Total Infrastructure
	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$
<b>Balance at 1 July 2022</b>	401,838,190	87,613,810	250,679,996	15,335,166	23,269,963	5,017,204	23,007,236	137,108,537	28,971,928	972,842,030
Additions	0	0	0	0	0	0	0	0	24,184,014	24,184,014
Revaluation increments / (decrements) transferred to revaluation surplus	0	0	0	0	0	0	0	51,342,578	0	51,342,578
Impairment (losses) / reversals	0	(276,885)	(17,165)	0	0	(66,141)	(12,459)	(387,971)	22,380	(738,241)
Depreciation	(9,772,660)	(2,334,920)	(3,013,473)	(423,833)	(383,813)	(133,751)	(1,308,218)	(3,299,299)	0	(20,689,967)
Transfers	2,146,529	3,170,711	420,980	139,512	496,608	7,081,655	1,184,573	7,081,655	(14,640,568)	0
<b>Balance at 30 June 2023</b>	394,212,059	88,172,717	248,070,338	15,050,844	22,886,150	5,313,920	22,871,132	191,845,500	38,537,752	1,026,960,412
<b>Comprises:</b>										
Gross balance at 30 June 2023	692,675,672	128,408,121	359,719,748	25,534,830	37,707,169	6,743,141	45,740,051	248,001,945	38,537,752	1,583,068,429
Accumulated depreciation at 30 June 2023	(298,463,613)	(40,235,403)	(111,649,410)	(10,483,987)	(14,821,019)	(1,429,221)	(22,868,919)	(56,156,445)	0	(556,108,017)
<b>Balance at 30 June 2023</b>	394,212,059	88,172,717	248,070,338	15,050,844	22,886,150	5,313,920	22,871,132	191,845,500	38,537,752	1,026,960,412
Additions	0	0	0	0	0	0	0	0	24,977,259	24,977,259
Revaluation increments / (decrements) transferred to revaluation surplus	0	(2,350)	0	0	0	0	3,194,583	4,793,555	0	7,985,788
Asset Revaluations		15,579						(15,579)		0
Impairment (losses) / reversals	0	(250,872)	(22,114)	0	0	(74,107)	(54,431)	(209,738)	0	(611,262)
Depreciation	(9,803,082)	(2,208,503)	(3,010,255)	(440,470)	(379,111)	(139,775)	(1,360,947)	(4,051,244)	0	(21,393,387)
Transfers	2,174,049	5,405,149	1,177,434	1,515,900	624,890	5,360,463	7,172,398	7,172,398	(23,430,283)	0
<b>Balance at 30 June 2024</b>	386,583,026	91,131,720	246,215,403	16,126,274	22,507,039	5,724,928	30,010,800	199,534,892	40,084,728	1,037,918,810
<b>Comprises:</b>										
Gross balance at 30 June 2024	694,849,720	133,157,742	360,862,851	27,050,731	37,707,169	7,293,924	54,799,886	254,504,821	40,084,728	1,610,311,522
Accumulated depreciation at 30 June 2024	(308,266,694)	(42,026,022)	(114,647,448)	(10,924,457)	(15,200,130)	(1,568,996)	(24,789,036)	(54,969,929)	0	(572,392,712)
<b>Balance at 30 June 2024</b>	386,583,026	91,131,720	246,215,403	16,126,274	22,507,039	5,724,928	30,010,800	199,534,892	40,084,728	1,037,918,810

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**9. INFRASTRUCTURE (Continued)**

(b) Carrying Value Measurements

(i) Fair Value	Asset Class	Fair Value Hierarchy	Valuation Technique	Basis of Valuation	Date of Last Valuation	Inputs Used
	Infrastructure - roads	3	Cost approach using depreciated replacement cost	Management valuation	June 2021	Construction costs and current condition, residual values and remaining useful life assessments.
	Footpaths	3	Cost approach using depreciated replacement cost	Management valuation	June 2021	Construction costs and current condition, residual values and remaining useful life assessments.
	Drainage	3	Cost approach using depreciated replacement cost	Management valuation	June 2022	Construction costs and current condition, residual values and remaining useful life assessments.
	Car Park	3	Cost approach using depreciated replacement cost	Management valuation	June 2021	Construction costs and current condition, residual values and remaining useful life assessments.
	Bridges and Underpasses	3	Cost approach using depreciated replacement cost	Independent registered valuer/ Management valuation	June 2021	Construction costs and current condition, residual values and remaining useful life assessments.
	Other Infrastructure	3	Cost approach using depreciated replacement cost	Management valuation	June 2021	Construction costs and current condition, residual values and remaining useful life assessments.
	Lighting	3	Cost approach using depreciated replacement cost	Management valuation	June 2024	Construction costs and current condition, residual values and remaining useful life assessments.
	Parks and Reserves	3	Cost approach using depreciated replacement cost	Management valuation	June 2023	Construction costs and current condition, residual values and remaining useful life assessments.

Level 3 inputs are based on assumptions with regards to future values and patterns of consumption utilising current information. If the basis of these assumptions were varied, they have the potential to result in a significantly higher or lower fair value measurement.

During the period there were no changes in the valuation techniques used to determine the fair value of infrastructure using level 3 inputs.

**CITY OF JOONDALUP  
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FOR THE YEAR ENDED 30 JUNE 2024**

**10. FIXED ASSETS**

**(a) Depreciation**

**Depreciation rates**

Typical estimated useful lives for the different asset classes for the current and prior years are included in the table below:

<b>Asset Class</b>	<b>Useful life</b>
Buildings	10 to 100 years
Furniture and equipment	3 to 10 years
Plant and equipment	3 to 13 years
Library assets	8 to 12 years
Artworks	Nil
Infrastructure Assets:	
Roads/Traffic Management	30 to 100 years
Footpaths	10 to 100 years
Drainage	75 to 100 years
Car Parks	30 to 100 years
Bridges and Underpasses	70 to 100 years
Lighting	25 to 40 years
Other Infrastructure assets	10 to 70 years
Parks and Reserves:	
Fencing	15 to 30 years
Furniture and Amenities	10 to 50 years
Hard Landscaping	10 to 50 years
Irrigation	20 to 50 years
Marine	20 years
Park and POS Signage	15 to 20 years
Play space	20 years
POS Structure	20 to 100 years
Soft Landscaping	10 to 40 years
Sporting Infrastructure	10 to 50 years
Waste	10 years

**(b) Fully Depreciated Assets in Use**

	<u>2024</u>	<u>2023</u>
	\$	\$
The gross carrying value of assets held by the City which are currently in use yet fully depreciated are shown in the table below.		
Furniture and equipment	2,726,250	7,458,809
Plant and equipment	3,113,321	2,754,739
Library Assets	<u>1,967,559</u>	<u>1,113,666</u>
	7,807,130	11,327,214

CITY OF JOONDALUP  
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10. FIXED ASSETS (Continued)

**MATERIAL ACCOUNTING POLICIES**

**Initial recognition**

An item of property, plant and equipment or infrastructure that qualifies for recognition as an asset is measured at its cost.

Upon initial recognition, cost is determined as the amount paid (or other consideration given) to acquire the assets, plus costs incidental to the acquisition. The cost of non-current assets constructed by the City includes the cost of all materials used in construction, direct labour on the project and an appropriate proportion of variable and fixed overheads. For assets acquired at zero cost or otherwise significantly less than fair value, cost is determined as fair value at the date of acquisition.

Assets for which the fair value as at the date of acquisition is under \$5,000 are not recognised as an asset in accordance with *Local Government (Financial Management) Regulation 17A(5)*. These assets are expensed immediately.

Where multiple individual low value assets are purchased together as part of a larger asset or collectively forming a larger asset exceeding the threshold, the individual assets are recognised as one asset and capitalised.

Individual assets that are land, buildings and infrastructure acquired between scheduled revaluation dates of the asset class in accordance with the City's revaluation policy, are recognised at cost and disclosed as being at reportable value.

**Measurement after recognition**

Plant and equipment including furniture and equipment and right-of-use assets (other than vested improvements) are measured using the cost model as required under *Local Government (Financial Management) Regulation 17A(2)*. Assets held under the cost model are carried at cost less accumulated depreciation and any impairment losses.

**Reportable Value**

In accordance with *Local Government (Financial Management) Regulation 17A(2)*, the carrying amount of non-financial assets that are land and buildings classified as property, plant and equipment, investment properties, infrastructure or vested improvements that the local government controls.

Reportable value is for the purpose of *Local Government (Financial Management) Regulation 17A(4)* is the fair value of the asset at its last valuation date minus (to the extent applicable) the accumulated depreciation and any accumulated impairment losses in respect of the non-financial asset subsequent to its last valuation date.

**Revaluation**

Land and buildings classified as property, plant and equipment, infrastructure or vested improvements that the local government controls and measured at reportable value, are only required to be revalued every five years in accordance with the regulatory framework. This includes buildings and infrastructure items which were pre-existing improvements (i.e. vested improvements) on land vested in the City.

Whilst the regulatory framework only requires a revaluation to occur every five years, it also provides for the City to revalue earlier if it chooses to do so.

For land, buildings and infrastructure, increases in the carrying amount arising on revaluation of asset classes are credited to a revaluation surplus in equity.

Decreases that offset previous increases of the same class of asset are recognised against revaluation surplus directly in equity. All other decreases are recognised in profit or loss.

Subsequent increases are then recognised in profit or loss to the extent they reverse a net revaluation decrease previously recognised in profit or loss for the same class of asset.

**Depreciation**

The depreciable amount of all property, plant and equipment and infrastructure, are depreciated on a straight-line basis over the individual asset's useful life from the time the asset is held ready for use. Leasehold improvements are depreciated over the shorter of either the unexpired period of the lease or the estimated useful life of the improvements.

The assets residual values and useful lives are reviewed, and adjusted if appropriate, at the end of each reporting period.

**Depreciation on revaluation**

When an item of property, plant and equipment and infrastructure is revalued, any accumulated depreciation at the date of the revaluation is treated in one of the following ways:

- (i) The gross carrying amount is adjusted in a manner that is consistent with the revaluation of the carrying amount of the asset.
- (ii) Eliminated against the gross carrying amount of the asset and the net amount restated to the revalued amount of the asset.

**Impairment**

In accordance with *Local Government (Financial Management) Regulations 17A(4C)*, the City is not required to comply with *AASB136 Impairment of Assets* to determine the recoverable amount of its non-financial assets that are land or buildings classified as property, plant and equipment, infrastructure or vested improvements that the local government controls in circumstances where there has been an impairment indication of a general decrease in asset values.

In other circumstances where it has been assessed that one or more of these non-financial assets are impaired, the asset's carrying amount is written down immediately to its recoverable amount if the asset's carrying amount is greater than its estimated recoverable amount.

**Gains or losses on disposal**

Gains and losses on disposals are determined by comparing proceeds with the carrying amount. These gains and losses are included in the statement of comprehensive income in the period in which they arise.

Gains and losses on disposals are determined by comparing proceeds with the carrying amount. These gains and losses are included in the Statement of Comprehensive Income in the period in which they arise.



**CITY OF JOONDALUP  
NOTES TO AND FORMING PART OF THE FINANCIAL REPORT  
FOR THE YEAR ENDED 30 JUNE 2024**

**11. LEASES**

**(a) Right-of-Use Assets**

Movement in the balance of each class of right-of-use asset between the beginning and the end of the current financial year.	Note	Right-of-use assets - land and buildings	Right-of-use assets - plant and equipment	Right-of-use assets Total
		\$	\$	\$
<b>Balance at 1 July 2022</b>		6,039,162	1,634,585	7,673,746
Depreciation		(411,687)	(178,186)	(589,873)
<b>Balance at 30 June 2023</b>		5,627,475	1,456,399	7,083,873
Gross balance amount at 30 June 2023		7,169,758	1,793,239	8,962,997
Accumulated depreciation at 30 June 2023		(1,542,283)	(336,840)	(1,879,123)
<b>Balance at 30 June 2023</b>		5,627,475	1,456,399	7,083,873
Additions/ Net adjustments to Lease Liabilities		188,086	0	188,086
Depreciation		(401,966)	(317,066)	(719,032)
<b>Balance at 30 June 2024</b>		5,413,595	1,139,333	6,552,928
Gross balance amount at 30 June 2024		7,357,844	1,793,238	9,151,082
Accumulated depreciation at 30 June 2024		(1,944,250)	(653,905)	(2,598,155)
<b>Balance at 30 June 2024</b>		5,413,595	1,139,333	6,552,928
The following amounts were recognised in the statement of comprehensive income during the period in respect of leases where the entity is the lessee:		<b>2024 Actual</b>		<b>2023 Actual</b>
		\$		\$
Depreciation on right-of-use assets		719,032		589,873
Finance charge on lease liabilities	29(b)	(238,129)		(185,738)
<b>Total amount recognised in the statement of comprehensive income</b>		480,903		404,135
Total cash outflow from leases		(891,616)		(679,268)
<b>(b) Lease Liabilities</b>				
Current		575,027		653,487
Non-current		6,355,724		6,742,665
	29(b)	6,930,751		7,396,152

**Secured liabilities and assets pledged as security**

Lease liabilities are effectively secured, as the rights to the leased assets recognised in the financial statements revert to the lessor in the event of default.

**MATERIAL ACCOUNTING POLICIES**

**Leases**

At inception of a contract, the City assesses if the contract contains or is a lease. A contract is, or contains, a lease if the contract conveys the right to control the use of an identified asset for a period of time in exchange for consideration.

At the commencement date, a right-of-use asset is recognised at cost and lease liability at the present value of the lease payments that are not paid at that date. The lease payments are discounted using the interest rate implicit in the lease, if that rate can be readily determined. If that rate cannot be readily determined, the City uses its incremental borrowing rate.

All contracts that are classified as short-term leases (i.e. a lease with a term of 12 months or less) and leases of low value assets are recognised as an operating expense on a straight-line basis over the term of the lease.

Details of individual lease liabilities required by regulations are provided at Note 29(b).

**Right-of-use assets - measurement**

Right-of-use assets are measured at cost. All right-of-use assets (other than vested improvements) under zero cost concessionary leases are measured at zero cost (i.e. not recognised in the Statement of Financial Position). The exception is vested improvements on concessionary land leases such as roads, buildings or other infrastructure which are reported at fair value.

Refer to Note 10 under revaluation for details on the significant accounting policies applying to vested improvements.

**Right-of-use assets - depreciation**

Right-of-use assets are depreciated over the lease term or useful life of the underlying asset, whichever is the shorter. Where a lease transfers ownership of the underlying asset, or the cost of the right-of-use asset reflects that the City anticipates to exercise a purchase option, the specific asset is depreciated over the useful life of the underlying asset.

**CITY OF JOONDALUP  
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FOR THE YEAR ENDED 30 JUNE 2024**

**11. LEASES (Continued)**

**(c) Lessor - Property, Plant and Equipment Subject to Lease**

	<b>2024 Actual</b>	<b>2023 Actual</b>
	\$	\$
The table below represents a maturity analysis of the undiscounted lease payments to be received after the reporting date.		
Less than 1 year	875,578	838,872
1 to 2 years	891,151	849,243
2 to 3 years	907,524	865,104
3 to 4 years	924,682	881,726
4 to 5 years	942,664	899,146
> 5 years	5,171,335	5,201,156
	<u>9,712,934</u>	<u>9,535,247</u>

**Amounts recognised in profit or loss for Property, Plant and Equipment Subject to Lease**

Rental income	847,907	782,745
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The City leases part of facilities and land to incorporated associations, community groups, government departments and other organisations with rental payable monthly, quarterly or annually. These leases are classified as operating leases as they do not transfer substantially all of the risks and rewards incidental to the ownership of the assets.

Lease payments include CPI increases, percentage increases or market rates. At the end of the current leases, the City typically enters into new operating leases and therefore does not expect any impact from any reduction in residual value at the end of these leases. Expectations about the future residual values are reflected in the fair value of the properties.

**MATERIAL ACCOUNTING POLICIES**

**The City as Lessor**

Upon entering into each contract as a lessor, the City assesses if the lease is a finance or operating lease.

The contract is classified as a finance lease when the terms of the lease transfer substantially all the risks and rewards of ownership to the lessee. All other leases not within this definition are classified as operating leases. Rental income received from operating leases is recognised on a straight-line basis over the term of the specific lease.

Initial direct costs incurred in entering into an operating lease (eg legal cost, cost to setup) are included in the carrying amount of the leased asset and recognised as an expense on a straight-line basis over the lease term.

When a contract is determined to include lease and non-lease components, the City applies AASB 15 to allocate the consideration under the contract to each component.

**CITY OF JOONDALUP  
NOTES TO AND FORMING PART OF THE FINANCIAL REPORT  
FOR THE YEAR ENDED 30 JUNE 2024**

**12. TRADE AND OTHER PAYABLES**

	<u>2024</u>	<u>2023</u>
	\$	\$
<b>Current</b>		
Trade payables	3,807,080	3,134,113
Other payables	385,240	292,660
Accrued expenses	4,952,367	4,066,351
Rates received in advance	3,574,573	3,465,895
Bonds and deposits held	2,272,731	2,282,393
	<u>14,991,991</u>	<u>13,241,412</u>

**MATERIAL ACCOUNTING POLICIES**

**Financial liabilities**

Financial liabilities are initially recognised at fair value when the City becomes a party to the contractual provisions of the instrument.

Non-derivative financial liabilities (excluding financial guarantees) are subsequently measured at amortised cost.

Financial liabilities are derecognised where the related obligations are discharged, cancelled or expired. The difference between the carrying amount of the financial liability extinguished or transferred to another party and any consideration paid, including the transfer of non-cash assets or liabilities assumed, is recognised in profit or loss.

**Trade and other payables**

Trade and other payables represent liabilities for goods and services provided to the City prior to the end of the financial year that are unpaid and arise when the City becomes obliged to make future payments in respect of the purchase of these goods and services. The amounts are unsecured, are recognised as a current liability and are usually paid within 30 days of recognition. The carrying amounts of trade and other payables are considered to be the same as their fair values, due to their short-term nature.

**Prepaid rates**

Prepaid rates are, until the taxable event has occurred (start of the next financial year), refundable at the request of the ratepayer. Rates received in advance are initially recognised as a financial liability. When the taxable event occurs, the financial liability is extinguished and the City recognises income for the prepaid rates that have not been refunded.

**CITY OF JOONDALUP  
NOTES TO AND FORMING PART OF THE FINANCIAL REPORT  
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**13. OTHER LIABILITIES**

	<b>2024</b>	<b>2023</b>
	\$	\$
<b>Current</b>		
Grants and contributions liabilities	9,357,540	5,484,255
Contract Liabilities	1,221,867	1,221,867
	<u>10,579,407</u>	<u>6,706,122</u>
<b>Reconciliation of changes in contract liabilities</b>		
Opening balance	1,221,867	1,221,867
Additions	0	0
Revenue from contracts with customers included as a contract liability at the start of the period	0	0
	<u>1,221,867</u>	<u>1,221,867</u>
<p>The City expects to satisfy the performance obligations, from contracts with customers unsatisfied at the end of the reporting period, within the next 12 months.</p>		
<b>Reconciliation of changes in grant/contribution liabilities</b>		
Opening balance	5,484,255	4,313,050
Additions	16,151,075	14,403,248
Revenue from Grants and Contributions held as a liability at the start of the period	(12,277,790)	(13,232,043)
	<u>9,357,540</u>	<u>5,484,255</u>
<b>Expected satisfaction of grant/contribution liabilities</b>		
Less than 1 year	<u>9,357,540</u>	<u>5,484,255</u>
	9,357,540	5,484,255

Performance obligations in relation to capital grant/contribution liabilities are satisfied as project milestones are met or completion of construction or acquisition of the asset.

**MATERIAL ACCOUNTING POLICIES**

**Contract liabilities**

Contract liabilities represent the City's obligation to transfer goods or services to a customer for which the City has received consideration from the customer.

Contract liabilities represent obligations which are not yet satisfied. Contract liabilities are recognised as revenue when the performance obligations in the contract are satisfied.

**Grant/contribution liabilities**

Grant/contribution liabilities represent the City's obligations to construct recognisable non-financial assets to identified specifications to be controlled by the City which are yet to be satisfied. Grant/contribution liabilities are recognised as income when the obligations in the contract are satisfied.

Fair values for non-current capital grant/contribution liabilities, not expected to be extinguished within 12 months, are based on discounted cash flows of expected cashflows to satisfy the obligations using a current borrowing rate. They are classified as level 3 fair values in the fair value hierarchy (see Note 25) due to the unobservable inputs, including own credit risk.



**CITY OF JOONDALUP  
NOTES TO AND FORMING PART OF THE FINANCIAL REPORT  
FOR THE YEAR ENDED 30 JUNE 2024**

**14. BORROWINGS**

	Note	2024			2023		
		Current	Non-current	Total	Current	Non-current	Total
Secured		\$	\$	\$	\$	\$	\$
Other loans		962,667	0	962,667	935,712	962,667	1,898,379
<b>Total secured borrowings</b>	29(a)	962,667	0	962,667	935,712	962,667	1,898,379

**Secured liabilities and assets pledged as security**

Loans are secured by a floating charge over the assets of the City of Joondalup.

The City of Joondalup has complied with the financial covenants of its borrowing facilities during the 2024 and 2023 years

**MATERIAL ACCOUNTING POLICIES**

**Borrowing costs**

The City has elected to recognise borrowing costs as an expense when incurred regardless of how the borrowings are applied.

Fair values of borrowings are not materially different to their carrying amounts, since the interest payable on those borrowings is either close to current market rates or the borrowings are of a short term nature. Borrowings fair values are based on discounted cash flows using a current borrowing rate. They are classified as level 3 fair values in the fair value hierarchy (see Note 25) due to the unobservable inputs, including own credit risk.

**Risk**

Information regarding exposure to risk can be found at Note 23.

Details of individual borrowings required by regulations are provided at Note 29(a).

**CITY OF JOONDALUP  
NOTES TO AND FORMING PART OF THE FINANCIAL REPORT  
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**15. EMPLOYEE RELATED PROVISIONS**

**Employee Related Provisions**

	<b>2024</b>	<b>2023</b>
	<b>\$</b>	<b>\$</b>
<b>Current provisions</b>		
<b>Employee benefit provisions</b>		
Annual leave	5,246,336	4,679,402
Long service leave	6,825,427	6,565,922
Purchased leave	112,004	140,572
Sick Leave	934,882	955,380
Workers Compensation	3,593,078	4,126,737
Other Employee Provisions	4,990,903	0
	<u>21,702,630</u>	<u>16,468,013</u>
<b>Total current employee related provisions</b>	<u>21,702,630</u>	<u>16,468,013</u>
<b>Non-current provisions</b>		
<b>Employee benefit provisions</b>		
Long service leave	1,593,462	1,386,222
	<u>1,593,462</u>	<u>1,386,222</u>
<b>Total non-current employee related provisions</b>	<u>1,593,462</u>	<u>1,386,222</u>
<b>Total employee related provisions</b>	<u>23,296,092</u>	<u>17,854,235</u>

Provision is made for benefits accruing to employees in respect of wages and salaries, annual leave and long service leave and associated on costs for services rendered up to the reporting date and recorded as an expense during the period the services are delivered. Other Employee Provisions includes estimated value of increases to wages subject to outcome of the enterprise bargaining agreement negotiations.

Annual leave liabilities are classified as current, as there is no unconditional right to defer settlement for at least 12 months after the end of the reporting period. Assessments indicate that actual settlement of the liabilities is expected to occur as follows:

	<b>Note</b>	<b>2024</b>	<b>2023</b>
		<b>\$</b>	<b>\$</b>
<b>Amounts are expected to be settled on the following basis:</b>			
Less than 12 months after the reporting date		21,702,630	16,468,013
More than 12 months from reporting date		1,593,462	1,386,222
		<u>23,296,092</u>	<u>17,854,235</u>

Expected reimbursements of employee related provisions from other WA local governments included within other receivables	5	320,539	322,889
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**MATERIAL ACCOUNTING POLICIES**

**Employee benefits**

The City's obligations for employees' annual leave, long service leave, other employee leave entitlements and increases to wages from employment bargaining agreement negotiations are recognised as employee related provisions in the Statement of Financial Position.

**Short-term employee benefits**

Provision is made for the City's obligations for short-term employee benefits. Short-term employee benefits are benefits (other than termination benefits) that are expected to be settled wholly before 12 months after the end of the annual reporting period in which the employees render the related service, including wages, salaries and sick leave. Short-term employee benefits are measured at the (undiscounted) amounts expected to be paid when the obligation is settled.

The City's obligations for short-term employee benefits such as wages, salaries and sick leave are recognised as a part of current trade and other payables in the statement of financial position.

**Other long-term employee benefits**

Long-term employee benefits provisions are measured at the present value of the expected future payments to be made to employees. Expected future payments incorporate anticipated future wage and salary levels, durations of service and employee departures and are discounted at rates determined by reference to market yields at the end of the reporting period on government bonds that have maturity dates that approximate the terms of the obligations. Any remeasurements for changes in assumptions of obligations for other long-term employee benefits are recognised in profit or loss in the periods in which the changes occur.

The City's obligations for long-term employee benefits are presented as non-current provisions in its statement of financial position, except where the City does not have an unconditional right to defer settlement for at least 12 months after the end of the reporting period, in which case the obligations are presented as current provisions.

**CITY OF JOONDALUP  
NOTES TO AND FORMING PART OF THE FINANCIAL REPORT  
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**16 OTHER PROVISIONS**

	<b>Other Provisions</b>	<b>Total</b>
	<b>\$</b>	<b>\$</b>
<b>Opening balance at 1 July 2023</b>		
Current provisions	9,415	9,415
	<u>9,415</u>	<u>9,415</u>
Amounts used	(9,415)	(9,415)
<b>Balance at 30 June 2024</b>	<u>0</u>	<u>0</u>

**Other provisions**

Amounts which are expected to be paid out within 12 months of the reporting date are classified as current. Exact timing of payment of non-current obligations is unable to be reliably estimated as it is dependent on factors beyond the control of the local government.

**Provisions**

Provisions are recognised when the City has a present legal or constructive obligation, as a result of past events, for which it is probable that an outflow of economic benefits will result and that outflow can be reliably measured.

Provisions are measured using the best estimate of the amounts required to settle the obligation at the end of the reporting period.

**CITY OF JOONDALUP  
NOTES TO AND FORMING PART OF THE FINANCIAL REPORT  
FOR THE YEAR ENDED 30 JUNE 2024**

**17. REVALUATION SURPLUS**

	2024 Opening Balance	Total Movement on Revaluation	2024 Closing Balance	2023 Opening Balance	Total Movement on Revaluation	2023 Closing Balance
	\$	\$	\$	\$	\$	\$
Revaluation surplus - Land - freehold land	127,878,068	0	127,878,068	127,878,068	0	127,878,068
Revaluation surplus - Buildings - specialised	141,089,543	0	141,089,543	141,089,543	0	141,089,543
Revaluation surplus - Artworks	255,758	0	255,758	0	255,758	255,758
Revaluation surplus - Infrastructure - roads	165,280,142	0	165,280,142	165,280,142	0	165,280,142
Revaluation surplus - Footpaths	79,464,052	(2,350)	79,461,702	79,464,052	0	79,464,052
Revaluation surplus - Drainage	165,440,145	0	165,440,145	165,440,145	0	165,440,145
Revaluation surplus - Car Park	4,741,097	0	4,741,097	4,741,097	0	4,741,097
Revaluation surplus - Bridges and Underpasses	26,379,892	0	26,379,892	26,379,892	0	26,379,892
Revaluation surplus - Other Infrastructure	1,718,757	0	1,718,757	1,718,757	0	1,718,757
Revaluation surplus - Lighting	6,647,764	3,194,583	9,842,347	6,647,764	0	6,647,764
Revaluation surplus - Parks and Reserves	150,208,314	4,793,555	155,001,868	98,865,736	51,342,578	150,208,314
	869,103,532	7,985,787	877,089,319	817,505,196	51,598,336	869,103,532
Revaluation surplus - Share from investments in Associates:-						
Catalina Regional Council Assets	1,060	0	1,060	1,060	0	1,060
Mindarie Regional Council Assets	10,465,236	214,543	10,679,779	8,754,628	1,710,608	10,465,236
	10,466,296	214,543	10,680,839	8,755,688	1,710,608	10,466,296
<b>Total Revaluation Surplus</b>	<b>879,569,828</b>	<b>8,200,330</b>	<b>887,770,158</b>	<b>826,260,884</b>	<b>53,308,944</b>	<b>879,569,828</b>



**CITY OF JOONDALUP  
NOTES TO AND FORMING PART OF THE FINANCIAL REPORT  
FOI FOR THE YEAR ENDED 30 JUNE 2024**

**18. NOTES TO THE STATEMENT OF CASH FLOWS**

**(a) Reconciliation of Cash**

For the purposes of the Statement of Cash Flows, cash includes cash and cash equivalents, net of outstanding bank overdrafts. Cash at the end of the reporting period is reconciled to the related items in the Statement of Financial Position as follows:

	Note	2024 Actual	2023 Actual
		\$	\$
Cash and cash equivalents	3	50,180,587	44,278,285

**Restrictions**

The following classes of financial assets have restrictions imposed by regulations or other externally imposed requirements which limit or direct the purpose for which the resources may be used:

- Cash and cash equivalents	3	24,271,938	19,081,167
- Financial assets at amortised cost	4	116,590,000	107,380,000
		<u>140,861,938</u>	<u>126,461,167</u>

The restricted financial assets are a result of the following specific purposes to which the assets may be used:

Restricted reserve accounts	30	130,282,531	119,755,045
Grants and contributions liabilities	13	9,357,540	5,484,255
Contract liabilities	13	1,221,867	1,221,867
<b>Total restricted financial assets</b>		<u>140,861,938</u>	<u>126,461,167</u>

**(b) Reconciliation of Net Result to Net Cash Provided  
By Operating Activities**

Net result		17,555,853	21,120,083
Non-cash items:			
Adjustments to fair value of financial assets at fair value through profit or loss		(2,102)	(4,607)
Depreciation/amortisation		31,086,532	30,205,721
(Profit)/loss on sale of asset		(376,660)	(170,097)
(Profit)/loss on sale of land held for resale		(6,446,603)	(2,993,238)
Changes in assets and liabilities:			
(Increase)/decrease in trade and other receivables		(1,713,103)	105,513
(Increase)/decrease in other assets		(1,735,927)	(1,570,707)
(Increase)/decrease in inventories		(20,180)	31,437
Increase/(decrease) in trade and other payables		1,750,579	342,661
Increase/(decrease) in employee related provisions		5,441,857	1,010,435
Capital grants, subsidies and contributions		(7,570,170)	(9,580,228)
Net cash provided by/(used in) operating activities		<u>37,970,076</u>	<u>38,496,973</u>

**(c) Undrawn Borrowing Facilities**

**Credit Standby Arrangements**

Bank overdraft limit	750,000	500,000
Credit card limit	48,000	47,000
Credit card balance at balance date	<u>(23,368)</u>	<u>(17,053)</u>
<b>Total amount of credit unused</b>	774,632	529,947

**Loan facilities**

Loan facilities - current	962,667	935,712
Loan facilities - non-current	<u>0</u>	<u>962,667</u>
<b>Total facilities in use at balance date</b>	962,667	1,898,379

**CITY OF JOONDALUP  
NOTES TO AND FORMING PART OF THE FINANCIAL REPORT  
FOR THE YEAR ENDED 30 JUNE 2024**

**19. CONTINGENT LIABILITIES**

(a) Contaminated site – Mindarie Regional Council Landfill site

The 2021 Mandatory Auditor's Report (MAR) report recommended that further works were required to close out the following:

- The adequacy of the landfill gas monitoring network including confirmation of screening intervals.
- Assessment of the potential for off-site migration of landfill gas particularly with relation to preferential pathways.
- Ongoing assessment of landfill gas and groundwater as part of an ongoing site management plan to inform long term trends and to inform the need or otherwise for mitigation measures.
- The MAR noted further long-term assessment of Perfluoroalkyl and Polyfluoroalkyl Substances (PFAS) (in addition to other Contaminant of Potential Concern (COPCs) in groundwater including arsenic, nickel, ammonia, benzene and pathogens) would be appropriate.

The October 2023 MAR reported on those further investigations completed and provides an update on the conditions of the source site and affected site.

The purpose of the 2023 MAR audit was to:

- Confirm that the investigations undertaken adequately characterized the contamination status of the site.
- Confirm whether potentially significant risks to human health, the environment or environmental values exist on-site or off-site.
- Confirm the suitability of the site for the current and proposed land uses.
- Recommend a site classification under the Contaminated Sites Act 2003

The MAR auditor has determined, based on the analysis contained in the assessed reports, that:

- Source Site: Remains suitable for ongoing use as a Class II landfill, subject to implementation of a site management plan to prevent exposure to landfill gas, soil and groundwater contamination
- Affected Site: Remains suitable for current use as a development "buffer zone". The site is situated to the north of the MRC landfill.

The October 2023 MAR report summary of findings for the Source and Affected sites are listed below:

Source site:

- Soil – No soil investigations were completed in 2021 and 2023
- Groundwater – Groundwater results indicate impact to aquifer immediately below the landfill. Elevated levels of contaminants were above the relevant drinking water guidelines, some also exceeded the criteria for non-potable water use. No COPCs were detected in samples collected from the onsite abstraction bore above the non-potable criteria.
- Landfill gas – The site is considered capable of generating a significant quantity of landfill gases and vapours. Methane was detected at elevated levels in boreholes outside the waste mass and along the northern wall of the landfill. The extraction system appears to be effectively mitigating methane with negligible detections outside of the extraction well network. There are indications of fugitive emissions through damages areas of the cap which would require repair and maintenance.

**CITY OF JOONDALUP  
NOTES TO AND FORMING PART OF THE FINANCIAL REPORT  
FOR THE YEAR ENDED 30 JUNE 2024**

**19 CONTINGENT LIABILITIES**

Affected site:

- Groundwater results indicate some contaminants above the relevant drinking water guidelines but were below criteria for non-potable water uses. Certain COPCs detected above drinking water criteria were considered to be a reflection of natural site conditions.
- No methane has been recorded in recent events at monitoring wells outside the site boundary.

Site management plan (SMP)

A SMP was developed and received by the MRC in May 2020 and updated in May 2022. The SMP was required to provide a management plan for the site to ensure that potential hazards associated with soil, landfill gas, and groundwater contaminants are appropriately managed for the site's continued use as a landfill facility and leachate management. There are no "results" associated with this SMP, it is an ongoing document that continues to evolve to address the comprehensive management of landfill gas and groundwater in light of the most recent information obtained from periodic tests results.

The October 2023 MAR report concludes that:

- The auditor is satisfied that the information contained in the reviewed reports, considered as a whole, is sufficient to inform the current site and surrounding site condition and restrictions that may be applicable.
- Expectations of concerted effort to improve future reporting and reports to comply with relevant standards and guidelines.
- The assessments were sufficient to define the potential extents and types of contaminated media with an appropriate level of confidence.
- Investigation methodologies were sufficient to assess and manage risk.
- Ongoing assessment of landfill gas and groundwater as part of an ongoing Site Management Plan should be undertaken to inform long term trends and to inform the need or otherwise for mitigation measures.

The MRC Contaminated Site Approved Auditor recommended that MRC should continue to provide the auditor with updated information as it becomes available (ie at least a 6 monthly update following sampling and annual reporting, plus immediate notification if things change). Communication received on 3 May 2024 stated "as there has been no change in the risk profile and nothing to indicate that restrictions should change, a MAR should be submitted in 2025 following 2 years of monitoring".

(b) Contaminated sites- other

Under the contaminated sites Act 2003, the City is required to report known and suspected contaminated sites to the Department of Water and Environmental Regulation (DWER). In accordance with the Contaminated Sites Act 2003, DWER classifies these sites on the basis of the risk to human health, the environment and environmental values. Where sites are classified as contaminated - remediation required or possibly contaminated investigation required, the City may have a liability in respect of investigation or remediation expense.

During the year the City reported two suspected contaminated sites to DWER. These have been classified as "Possibly Contaminated Investigation is Required". The City is unable to assess the likely outcome of the classification process, and accordingly, it is not practicable to estimate the potential financial effect or to identify the uncertainties relating to the amount or timing of any outflows.

**CITY OF JOONDALUP  
NOTES TO AND FORMING PART OF THE FINANCIAL REPORT  
FOR THE YEAR ENDED 30 JUNE 2024**

**20. CAPITAL COMMITMENTS**

	<u>2024</u>	<u>2023</u>
	\$	\$
<b>Contracted for:</b>		
- capital expenditure projects	11,573,143	6,808,795
	<hr/> 11,573,143	<hr/> 6,808,795
<b>Payable:</b>		
- not later than one year	11,573,143	6,808,795

**21. RELATED PARTY TRANSACTIONS**

**(a) Council Member Remuneration**

Fees, expenses and allowances to be paid or reimbursed to elected council members.

Note	<u>2024</u>	<u>2024</u>	<u>2023</u>
	Actual	Budget	Actual
	\$	\$	\$
Mayor's annual allowance	142,815	142,815	140,701
Mayor's child care expenses	7,244	7,500	6,672
Mayor's other expenses	3,459	1,370	4,938
Mayor's annual allowance for ICT expenses	3,500	3,500	3,500
Mayor's travel and accommodation expenses	14	2,500	4,284
Mayor's conference/training	5,284	18,400	3,539
	<hr/> 162,317	<hr/> 176,085	<hr/> 163,633
Deputy Mayor's annual allowance	23,345	23,345	22,999
Deputy Mayor's meeting attendance fees	32,960	32,960	32,470
Deputy Mayor's other expenses	0	1,370	5,808
Deputy Mayor's annual allowance for ICT expenses	3,500	3,500	3,500
Deputy Mayor's travel and accommodation expenses	0	2,000	2,657
Deputy Mayor's conference/training	8,282	8,400	0
	<hr/> 68,087	<hr/> 71,575	<hr/> 67,434
All other council member's meeting attendance fees	362,560	362,560	357,170
All other council member's All other council member expenses	29,371	44,769	8,925
All other council member's annual allowance for ICT expenses	38,500	38,500	38,500
All other council member's travel and accommodation expenses	12,329	25,944	49,727
All other council member's Conference and Training expenses	12,424	92,719	15,463
	<hr/> 455,184	<hr/> 564,492	<hr/> 469,785
21(b)	<hr/> 685,588	<hr/> 812,152	<hr/> 700,852

**(b) Key Management Personnel (KMP) Compensation**

The total of compensation paid to KMP of the City during the year are as follows:

Note	<u>2024</u>	<u>2023</u>
	Actual	Actual
	\$	\$
Short-term employee benefits	1,384,977	1,270,157
Post-employment benefits	166,591	148,569
Employee - other long-term benefits	170,886	161,639
Council member costs	685,588	700,852
	<hr/> 2,408,043	<hr/> 2,281,217

*Short-term employee benefits*

These amounts include all salary and fringe benefits awarded to KMP except for details in respect to fees and benefits paid to council members which may be separately found in the table above.

*Post-employment benefits*

These amounts are the current-year's cost of the City's superannuation contributions made during the year.

*Other long-term benefits*

These amounts represent annual leave and long service leave entitlements accruing during the year.

*Council member costs*

These amounts represent payments of member fees, expenses, allowances and reimbursements during the year.



**CITY OF JOONDALUP  
NOTES TO AND FORMING PART OF THE FINANCIAL REPORT  
FOR THE YEAR ENDED 30 JUNE 2024**

**21. RELATED PARTY TRANSACTIONS**

**(c) Transactions with related parties**

Transactions between related parties and the City are on normal commercial terms and conditions, no more favourable than those available to other parties, unless otherwise stated.

No outstanding balances or provisions for doubtful debts or guarantees exist in relation to related parties at year end.

In addition to KMP compensation above the following transactions occurred with related parties:

	<b>2024</b>	<b>2023</b>
	<b>Actual</b>	<b>Actual</b>
	\$	\$
<b>Mindarie Regional Council</b>		
Sale of goods and services	206,883	181,501
Purchase of goods and services	6,170,630	6,067,198
Trade and other payables	233,378	117,844
<b>Catalina Regional Council</b>		
Distributions received	5,000,000	3,333,332
Reimbursements received	812,240	415,928
Payments made for settling GST liabilities	174,848	270,177
Trade and other receivables	119,256	129,087
Trade and other payables	234,902	142,107

**Related Parties**

**The City's main related parties are as follows:**

*i. Key management personnel*

Any person(s) having authority and responsibility for planning, directing and controlling the activities of the entity, directly or indirectly, including any council member, are considered key management personnel and are detailed in Notes 21(a) and 21(b)

*ii. Other Related Parties*

An associate person of KMP employed by the City under normal employment terms and conditions.

Any entity that is controlled by or over which KMP, or close family members of KMP, have authority and responsibility for planning, directing and controlling the activity of the entity, directly or indirectly, are considered related parties in relation to the City.

There were no other related party transactions involving key management personnel and/or their close family members and/or their controlled (or jointly controlled) entities.

*iii. Entities subject to significant influence by the City*

An entity that has the power to participate in the financial and operating policy decisions of an entity, but does not have control over those policies, is an entity which holds significant influence. Significant influence may be gained by share ownership, statute or agreement.

The City has significant influence over Mindarie Regional council and Catalina Regional Council; as the City is party to agreements establishing the regional councils and is correspondingly represented on the Council's of these entities.

**CITY OF JOONDALUP  
NOTES TO AND FORMING PART OF THE FINANCIAL REPORT  
FOR THE YEAR ENDED 30 JUNE 2024**

**22. INVESTMENT IN ASSOCIATES**

**(a) Carrying amount of investment in associates**

Set out in the table below are the associates of the City. All associates are measured using the equity method. Western Australia is the principal place of business for all associates.

Name of entity	% of ownership interest		2024	2023
	2024	2023	Actual	Actual
			\$	\$
Equity in Mindarie Regional Council	16.67%	16.67%	23,446,438	22,119,135
Equity in Catalina Regional Council	16.67%	16.67%	10,286,618	7,806,654
<b>Total equity-accounted investments</b>			<b>33,733,056</b>	<b>29,925,789</b>
<b>Share of associates profit/(loss) from continuing operations</b>				
Mindarie Regional Council			1,112,761	1,071,671
Catalina Regional Council			341,461	200,123
			<b>1,454,222</b>	<b>1,271,794</b>

**(b) Mindarie Regional Council**

The City of Joondalup, along with the City of Wanneroo, City of Perth, City of Stirling, City of Vincent, Town of Cambridge and Town of Victoria Park is a member of the Mindarie Regional Council. The City holds 1/6 share of the land and establishment costs of the refusal disposal facility.

The City has determined it has significant influence over the Regional Council despite holding less than 20 percent of the voting rights as the City has representation on Council and participates in policy-making decisions including the decisions regarding contributions and distributions

The tables below reflect the summarised financial information of the material investments in associates based on the audited results of the City of Joondalup. This does not reflect the City's share of those amounts. They have been amended to reflect adjustments made by the City when using the equity method, including fair value adjustments and modifications for differences in accounting policy.

Mindarie Regional Council Statement of Summarised comprehensive income	Note	2024	2023
		Actual	Actual
		\$	\$
Total operating revenues		40,686,227	39,111,122
Total operating expenses		(34,009,663)	(32,681,096)
<b>Net Result</b>		<b>6,676,564</b>	<b>6,430,026</b>
<b>Other comprehensive income</b>			
Net change on revaluation of assets		1,287,255	10,263,654
<b>Total comprehensive income for the period</b>		<b>7,963,819</b>	<b>16,693,680</b>
<b>The City's interest in Mindarie Regional Council's Total Comprehensive Income (1/6th share)</b>			
Share of associate's profit/(loss) from ordinary activities	22(a)	1,112,761	1,071,671
Share of associate's other comprehensive income arising during the period	17	214,543	1,710,608
Share of associate's total comprehensive income arising during the period		<b>1,327,303</b>	<b>2,782,279</b>
<b>Mindarie Regional Council Summarised statement of financial position</b>			
Current Assets		79,426,688	64,273,412
Non-Current Assets		103,118,451	100,324,693
<b>Total Assets</b>		<b>182,545,139</b>	<b>164,598,105</b>
Current liabilities		(16,570,400)	(5,528,381)
Non-Current Liabilities		(25,296,110)	(26,354,914)
<b>Total Liabilities</b>		<b>(41,866,510)</b>	<b>(31,883,295)</b>
<b>Net assets</b>		<b>140,678,629</b>	<b>132,714,810</b>
<b>The City's interest in Mindarie Regional Council Net assets (1/6th share)</b>			
		<b>23,446,438</b>	<b>22,119,135</b>
<b>Movement in Carrying Amount</b>			
<b>Carrying amount at 1 July</b>		22,119,135	19,336,855
Share of associate's total comprehensive income arising during the period		1,327,303	2,782,279
Contribution to equity in associate		0	0
<b>Carrying amount at 30 June</b>		<b>23,446,438</b>	<b>22,119,135</b>

**CITY OF JOONDALUP  
NOTES TO AND FORMING PART OF THE FINANCIAL REPORT  
FOR THE YEAR ENDED 30 JUNE 2024**

**22. INVESTMENT IN ASSOCIATES**

**(c) Catalina Regional Council**

Tamala Park Regional Council (TPRC) subsequently changed to Catalina Regional Council (CRC) on 1st August 2023 was established in January 2006 for the purpose of the development of the Tamala Park land jointly owned by seven local governments, including the City of Joondalup, which has 1/6 equity in the land.

The West Australian Planning Commission (WAPC) requested that a portion of this land be retained as "Bush Forever", which the commission was prepared to acquire and pay for. The "Bush Forever" land was disposed of by the joint owners to the WAPC in November 2006. The City of Joondalup's share of the proceeds of disposal was \$2,703,573 which was subsequently contributed to the CRC as equity investment to be used for CRC purposes.

The City has determined it has significant influence over the Regional Council despite holding less than 20 percent of the voting rights as the City has representation on Council and participates in policy-making decisions including the decisions regarding contributions and distributions

The current fair value of the equity is estimated at \$10,286,618. As per the audited financial statements of Catalina Regional Council for the year ended 30 June 2024, the City's share of Net result of operations was a profit of \$341,461. The City has recognised this profit in the Statement of Comprehensive Income in accordance with the equity method of accounting.

The tables below reflect the summarised financial information of the material investments in associates based on the audited results of the City of Joondalup. This does not reflect the City's share of those amounts. They have been amended to reflect adjustments made by the City when using the equity method, including fair value adjustments and modifications for differences in accounting policy.

**Catalina Regional Council Statement of Summarised  
Comprehensive Income**

Note	2024 Actual \$	2023 Actual \$
Total operating revenues	3,745,910	2,192,146
Total operating expenses	<u>(1,189,846)</u>	<u>(1,190,176)</u>
<b>Net Result</b>	<b>2,556,064</b>	<b>1,001,970</b>
<b>Other comprehensive income</b>		
Net change on revaluation of assets	0	(6,353)
<b>Total Comprehensive Income</b>	<b>2,556,064</b>	<b>995,617</b>

**The City's interest in Catalina Regional Council's  
Total Comprehensive Income (1/6th share)**

	2024 Actual \$	2023 Actual \$
Share of associate's total comprehensive income as above	426,011	165,936
Additional movement in Share of associate's profit/(loss) from ordinary activities	<u>(84,550)</u>	<u>34,187</u>
Share of associate's total comprehensive income arising during the period	<u>341,461</u>	<u>200,123</u>
22(a)		

**The Catalina Regional Council summarised statement of  
Financial Position**

	2024 Actual \$	2023 Actual \$
Current Assets	58,594,820	44,873,314
Non-Current Assets	<u>3,841,864</u>	<u>2,640,157</u>
<b>Total assets</b>	<b>62,436,684</b>	<b>47,513,471</b>
Current liabilities	(628,116)	(559,922)
Non-Current Liabilities	<u>(88,862)</u>	<u>(113,627)</u>
<b>Total liabilities</b>	<b>(716,978)</b>	<b>(673,549)</b>
<b>Net Assets</b>	<b>61,719,706</b>	<b>46,839,922</b>
<b>The City's interest in Catalina Regional Council Net Assets (1/6th share)</b>	<b>10,286,618</b>	<b>7,806,654</b>

**Movement in Carrying Value**

<b>Carrying amount at 1 July</b>	7,806,654	9,085,982
Movement in Capital Contributions	7,950,742	2,269,808
Distributions Received	<u>(5,812,240)</u>	<u>(3,749,260)</u>
Share of associate's total comprehensive income arising during the period	341,461	200,123
22(a)		
<b>Carrying amount at 30 June</b>	<b>10,286,618</b>	<b>7,806,654</b>

**(d) Contingent liabilities related to investments in associates**

Refer to Note 19(a) for contingent liabilities relating to Mindarie Regional Council.

**SIGNIFICANT ACCOUNTING POLICIES**

**Investments in associates**

An associate is an entity over which the City has significant influence, that is it has the power to participate in the financial and operating policy decisions of the investee but not control or joint control of those policies.

Investments in associates are accounted for using the equity method. The equity method of accounting, is whereby the investment is initially recognised at cost and adjusted thereafter for the post-acquisition change in the City's share of net assets of the associate. In addition, the City's share of the profit or loss of the associate is included in the City's profit or loss.

**CITY OF JOONDALUP  
NOTES TO AND FORMING PART OF THE FINANCIAL REPORT  
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**23. FINANCIAL RISK MANAGEMENT**

This note explains the City's exposure to financial risks and how these risks could affect the City's future financial performance.

<b>Risk</b>	<b>Exposure arising from</b>	<b>Measurement</b>	<b>Management</b>
<b>Market risk - interest rates</b>	Long term borrowings at variable rates	Sensitivity analysis	Utilise fixed interest rate borrowings
<b>Credit risk</b>	Cash and cash equivalents, trade receivables, financial assets and debt investments	Aging analysis Credit analysis	Diversification of bank deposits, credit limits. Investment policy
<b>Liquidity risk</b>	Borrowings and other liabilities	Rolling cash flow forecasts	Availability of committed credit lines and borrowing facilities

The City does not engage in transactions expressed in foreign currencies and is therefore not subject to foreign currency risk.

Financial risk management is carried out by the finance department under policies approved by the council. The finance department identifies, evaluates and manages financial risks in close co-operation with the operating divisions. Council have approved the overall risk management policy and provide policies on specific areas such as investment policy.

**(a) Interest rate risk**

**Cash and cash equivalents**

The City's main interest rate risk arises from cash and cash equivalents with variable interest rates, which exposes the City to cash flow interest rate risk. Short term overdraft facilities also have variable interest rates however these are repaid within 12 months, reducing the risk level to minimal.

Excess cash and cash equivalents are invested in fixed interest rate term deposits which do not expose the City to cash flow interest rate risk. Cash and cash equivalents required for working capital are held in variable interest rate accounts and non-interest bearing accounts. Carrying amounts of cash and cash equivalents at the 30 June and the weighted average interest rate across all cash and cash equivalents, term deposits, and Treasury bonds held disclosed as financial assets at amortised cost are reflected in the table below.

	<b>Weighted Average Interest Rate</b>	<b>Carrying Amounts</b>	<b>Fixed Interest Rate</b>	<b>Variable Interest Rate</b>	<b>Non Interest Bearing</b>
	<b>%</b>	<b>\$</b>	<b>\$</b>	<b>\$</b>	<b>\$</b>
<b>2024</b>					
Cash and cash equivalents	4.70%	50,180,587	0	50,171,802	8,785
Financial assets at amortised cost - term deposits	5.27%	116,590,000	116,590,000	0	0
<b>2023</b>					
Cash and cash equivalents	4.30%	44,278,285	0	44,269,500	8,785
Financial assets at amortised cost - term deposits	4.43%	107,380,000	107,380,000	0	0



**CITY OF JOONDALUP  
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**23 FINANCIAL RISK MANAGEMENT (Continued)**

**Sensitivity**

Profit or loss is sensitive to higher/lower interest income from cash and cash equivalents as a result of changes in interest rates.

	2024	2023
	\$	\$
Impact of a 1% movement in interest rates on profit or loss and equity*	501,718	442,695

\* Holding all other variables constant

**Borrowings**

Borrowings are subject to interest rate risk - the risk that movements in interest rates could adversely affect funding costs. The City manages this risk by borrowing long term and fixing the interest rate to the situation considered the most advantageous at the time of negotiation. The City does not consider there to be any interest rate risk in relation to borrowings. Details of interest rates applicable to each borrowing may be found at Note 29(a).

**(b) Credit risk**

**Trade and Other Receivables**

The City's major trade and other receivables comprise contractual non-statutory user fees and charges, grants, contributions and reimbursements. The major risk associated with these receivables is credit risk – the risk that the debts may not be repaid. The City manages this risk by monitoring outstanding debt and employing debt recovery policies.

The level of outstanding receivables is reported to council monthly and benchmarks are set and monitored for acceptable collection performance.

The City applies the AASB 9 simplified approach to measuring expected credit losses using a lifetime expected loss allowance for all trade and other receivables. To measure the expected credit losses, receivables from grants, contributions and reimbursements are separated from other trade receivables due to the difference in payment terms and security.

The expected loss rates are based on the payment profiles of trade and other receivables over a period of 36 months before 1 July 2023 or 1 July 2024 respectively and the corresponding historical losses experienced within this period. Historical credit loss rates are adjusted to reflect current and forward-looking information on macroeconomic factors such as the ability of users to settle the receivables.

The loss allowance as at 30 June 2024 and 30th June 2023 for rates receivable was determined as follows:

	Current	More than 1 year past due	More than 2 years past due	More than 3 years past due	Total
<b>30 June 2024</b>					
Rates receivable					
Gross carrying amount	0	3,639,835	0	0	3,639,835
<b>30 June 2023</b>					
Rates receivable					
Gross carrying amount	0	3,560,248	0	0	3,560,248

The loss allowance as at 30 June 2024 and 30 June 2023 was determined as follows for trade receivables.

	Current	More than 30 days past due	More than 60 days past due	More than 90 days past due	Total
<b>30 June 2024</b>					
Trade and other receivables					
Gross carrying amount	1,484,528	5,290	465	13,983	1,504,267
Loss allowance	0	2,035	465	13,983	16,483
<b>30 June 2023</b>					
Trade and other receivables					
Gross carrying amount	1,135,938	28,500	1,690	21,682	1,187,810
Loss allowance	0	885	1,690	21,682	24,257

**CITY OF JOONDALUP  
NOTES TO AND FORMING PART OF THE FINANCIAL REPORT  
FOR THE YEAR ENDED 30 JUNE 2024**

**23. FINANCIAL RISK MANAGEMENT (Continued)**

**(b) Credit risk**

The loss allowances for Trade and other receivables as at 30 June reconcile to the opening loss allowances as follows:

	Trade receivables		Other receivables		Contract Assets	
	2024	2023	2024	2023	2024	2023
	Actual	Actual	Actual	Actual	Actual	Actual
	\$	\$	\$	\$	\$	\$
Opening loss allowance as at 1 July	24,257	14,106	0	0	0	0
Receivables written off during the year as uncollectible	13,983	21,757	0	0	0	0
Unused amount reversed	(21,757)	(11,606)	0	0	0	0
<b>Closing loss allowance at 30 June</b>	<b>16,483</b>	<b>24,257</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

Trade and other receivables are written off where there is no reasonable expectation of recovery. Indicators that there is no reasonable expectation of recovery include, amongst others, the failure of a debtor to engage in a repayment plan with the City, and a failure to make contractual payments for a period of greater than 120 days past due.

Impairment losses on rates and statutory receivables, trade and other receivables are presented as net impairment losses within other expenditure. Subsequent recoveries of amounts previously written off are credited against the same line item.

**CITY OF JOONDALUP  
NOTES TO AND FORMING PART OF THE FINANCIAL REPORT  
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**23. FINANCIAL RISK MANAGEMENT (Continued)**

**(c) Liquidity risk**

**Payables and borrowings**

Payables and borrowings are both subject to liquidity risk – that is the risk that insufficient funds may be on hand to meet payment obligations as and when they fall due. The City manages this risk by monitoring its cash flow requirements and liquidity levels and maintaining an adequate cash buffer. Payment terms can be extended and overdraft facilities drawn upon if required and disclosed in Note 18(c).

The contractual undiscounted cash flows of the City's payables and borrowings are set out in the liquidity table below. Balances due within 12 months equal their carrying balances, as the impact of discounting is not significant.

	<b>Due within 1 year</b>	<b>Due between 1 &amp; 5 years</b>	<b>Due after 5 years</b>	<b>Total contractual cash flows</b>	<b>Carrying values</b>
	\$	\$	\$	\$	\$
<b><u>2024</u></b>					
Trade and other payables	14,991,991	0	0	14,991,991	14,991,991
Lease liabilities	778,396	3,034,791	4,409,002	8,222,189	6,930,751
Borrowings	962,667	0	0	962,667	962,667
	<u>16,733,054</u>	<u>3,034,791</u>	<u>4,409,002</u>	<u>24,176,847</u>	<u>22,885,409</u>
<b><u>2023</u></b>					
Trade and other payables	13,241,412	0	0	13,241,412	13,241,412
Lease liabilities	872,301	2,990,001	4,901,612	8,763,914	7,396,152
Borrowings	979,875	979,875	0	1,959,750	1,898,379
	<u>15,093,588</u>	<u>3,969,876</u>	<u>4,901,612</u>	<u>23,965,076</u>	<u>22,535,943</u>

**CITY OF JOONDALUP  
NOTES TO AND FORMING PART OF THE FINANCIAL REPORT  
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**24. EVENTS OCCURRING AFTER THE END OF THE REPORTING PERIOD**

There were no material events after 30 June 2024 that require inclusion in the notes to the financial statements.

**CITY OF JOONDALUP  
NOTES TO AND FORMING PART OF THE FINANCIAL REPORT  
FOR THE YEAR ENDED 30 JUNE 2024**

**25. OTHER MATERIAL ACCOUNTING POLICIES**

**a) Goods and services tax (GST)**

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office (ATO).

Receivables and payables are stated inclusive of GST receivable or payable. The net amount of GST recoverable from, or payable to, the ATO is included with receivables or payables in the statement of financial position.

Cash flows are presented on a gross basis. The GST components of cash flows arising from investing or financing activities which are recoverable from, or payable to, the ATO are presented as operating cash flows.

**b) Current and non-current classification**

The asset or liability is classified as current if it is expected to be settled within the next 12 months, being the City's operational cycle. In the case of liabilities where the City does not have the unconditional right to defer settlement beyond 12 months, such as vested long service leave, the liability is classified as current even if not expected to be settled within the next 12 months. Inventories held for trading are classified as current or non-current based on the City's intentions to release for sale.

**c) Rounding off figures**

All figures shown in this annual financial report, other than a rate in the dollar, are rounded to the nearest dollar. Amounts are presented in Australian Dollars.

**d) Comparative figures**

Where required, comparative figures have been adjusted to conform with changes in presentation for the current financial year.

When the City applies an accounting policy retrospectively, makes a retrospective restatement or reclassifies items in its financial statements that has a material effect on the statement of financial position, an additional (third) Statement of Financial Position as at the beginning of the preceding period in addition to the minimum comparative financial report is presented.

**e) Budget comparative figures**

Unless otherwise stated, the budget comparative figures shown in this annual financial report relate to the original budget estimate for the relevant item of disclosure.

**f) Superannuation**

The City contributes to a number of Superannuation Funds on behalf of employees. All funds to which the City contributes are defined contribution plans.

**g) Fair value of assets and liabilities**

Fair value is the price that the City would receive to sell the asset or would have to pay to transfer a liability, in an orderly (i.e. unforced) transaction between independent, knowledgeable and willing market participants at the measurement date.

As fair value is a market-based measure, the closest equivalent observable market pricing information is used to determine fair value. Adjustments to market values may be made having regard to the characteristics of the specific asset or liability. The fair values of assets that are not traded in an active market are determined using one or more valuation techniques. These valuation techniques maximise, to the extent possible, the use of observable market data.

To the extent possible, market information is extracted from either the principal market for the asset or liability (i.e. the market with the greatest volume and level of activity for the asset or liability) or, in the absence of such a market, the most advantageous market available to the entity at the end of the reporting period (i.e. the market that maximises the receipts from the sale of the asset after taking into account transaction costs and transport costs).

For non-financial assets, the fair value measurement also takes into account a market participant's ability to use the asset in its highest and best use or to sell it to another market participant that would use the asset in its highest and best use.

**h) Interest revenue**

Interest revenue is calculated by applying the effective interest rate to the gross carrying amount of a financial asset measured at amortised cost except for financial assets that subsequently become credit-impaired. For credit-impaired financial assets the effective interest rate is applied to the net carrying amount of the financial asset (after deduction of the loss allowance).

**i) Fair value hierarchy**

AASB 13 requires the disclosure of fair value information by level of the fair value hierarchy, which categorises fair value measurement into one of three possible levels based on the lowest level that an input that is significant to the measurement can be categorised into as follows:

**Level 1**

Measurements based on quoted prices (unadjusted) in active markets for identical assets or liabilities that the entity can access at the measurement date.

**Level 2**

Measurements based on inputs other than quoted prices included in Level 1 that are observable for the asset or liability, either directly or indirectly.

**Level 3**

Measurements based on unobservable inputs for the asset or liability.

The fair values of assets and liabilities that are not traded in an active market are determined using one or more valuation techniques. These valuation techniques maximise, to the extent possible, the use of observable market data. If all significant inputs required to measure fair value are observable, the asset or liability is included in Level 2. If one or more significant inputs are not based on observable market data, the asset or liability is included in Level 3.

**Valuation techniques**

The City selects a valuation technique that is appropriate in the circumstances and for which sufficient data is available to measure fair value. The availability of sufficient and relevant data primarily depends on the specific characteristics of the asset or liability being measured. The valuation techniques selected by the City are consistent with one or more of the following valuation approaches:

**Market approach**

Valuation techniques that use prices and other relevant information generated by market transactions for identical or similar assets or liabilities.

**Income approach**

Valuation techniques that convert estimated future cash flows or income and expenses into a single discounted present value.

**Cost approach**

Valuation techniques that reflect the current replacement cost of the service capacity of an asset.

Each valuation technique requires inputs that reflect the assumptions that buyers and sellers would use when pricing the asset or liability, including assumptions about risks. When selecting a valuation technique, the City gives priority to those techniques that maximise the use of observable inputs and minimise the use of unobservable inputs. Inputs that are developed using market data (such as publicly available information on actual transactions) and reflect the assumptions that buyers and sellers would generally use when pricing the asset or liability are considered observable, whereas inputs for which market data is not available and therefore are developed using the best information available about such assumptions are considered unobservable.

**j) Impairment of assets**

In accordance with Australian Accounting Standards the City's assets, other than inventories, are assessed at each reporting date to determine whether there is any indication they may be impaired.

Where such an indication exists, an impairment test is carried out on the asset by comparing the recoverable amount of the asset, being the higher of the asset's fair value less costs to sell and value in use, to the asset's carrying amount.

Any excess of the asset's carrying amount over its recoverable amount is recognised immediately in profit or loss, unless the asset is carried at a revalued amount in accordance with another Standard (e.g. AASB 116) whereby any impairment loss of a revalued asset is treated as a revaluation decrease in accordance with that other Standard.



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**26. FUNCTION AND ACTIVITY**

**(a) Service objectives and descriptions**

City operations as disclosed in this financial report encompass the following service orientated functions and activities.

<b>Objective</b>	<b>Description</b>
<p><b>Governance</b> To provide a decision making process for the efficient allocation of limited resources.</p>	Governance relates to elected members costs and other costs that relate to the task of assisting elected members and ratepayers on matters which do not concern specific City Services.
<p><b>General purpose funding</b> To collect revenue to allow for the provision of services.</p>	Rates income and expenditure, Grants Commission and pensioner deferred rates interest.
<p><b>Law, order, public safety</b> To provide services to help ensure a safer and environmentally conscious community.</p>	Supervision and enforcement of various local laws relating to fire prevention including the animal control and other aspects of public safety.
<p><b>Health</b> To provide an operational framework for environmental and community health.</p>	Prevention and treatment of human illnesses, including inspection of premises/food control, immunisation and child health services.
<p><b>Education and welfare</b> To provide services to help disadvantaged persons, family, the elderly, children and youth.</p>	Provision, management and support services for families, children and the aged and disabled within the community, including pre-school playgroups, day and after school care, assistance to schools and senior citizens support groups. Provision of aged persons units and resident funded units.
<p><b>Housing</b> Provision of housing and leased accommodation</p>	Provision of housing and leased accommodation where the City acts as landlord.
<p><b>Community amenities</b> To provide services required by the community.</p>	Town planning and development, rubbish collection services, stormwater drainage, the provision of public conveniences, bus shelters, roadside furniture and litter control.
<p><b>Recreation and culture</b> To establish and effectively manage infrastructure and resources to help the social wellbeing of the community.</p>	Provision of facilities and support for organisations concerned with leisure time activities and sport, support for the performing and creative arts. This includes maintenance of halls, aquatic centres, recreation and community centres, parks, gardens, sports grounds and the operation of libraries.
<p><b>Transport</b> To provide safe, effective and efficient transport services to the community.</p>	Construction, maintenance and cleaning of streets, roads, bridges, drainage works, footpaths, parking facilities, traffic signs and the City works operation centre, including development, plant purchase and maintenance.
<p><b>Economic services</b> To help promote the City and its economic well being.</p>	Rural services, pest control and the implementation of building controls.
<p><b>Other property and services</b> To monitor and control Council's overheads and operating accounts.</p>	Public works overheads, plant/vehicle operations, sundry and other outlays that cannot be assigned to one of the preceding programs

**CITY OF JOONDALUP  
NOTES TO AND FORMING PART OF THE FINANCIAL REPORT  
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**26. FUNCTION AND ACTIVITY (Continued)**

(b) Income and expenses	2024 Actual	2023 Actual
	\$	\$
<b>Income excluding grants, subsidies and contributions and capital grants, subsidies and contributions</b>		
Governance	7,949,078	4,289,050
General purpose funding	118,976,852	112,201,557
Law, order, public safety	3,463,040	3,477,921
Health	486,044	414,098
Education and welfare	73,867	72,633
Community amenities	24,266,178	23,953,897
Recreation and culture	14,449,086	11,581,900
Transport	642,192	811,715
Economic services	1,183,838	1,087,741
Other property and services	1,388,852	1,043,159
	<u>172,879,027</u>	<u>158,933,671</u>
<b>Grants, subsidies and contributions and capital grants, subsidies and contributions</b>		
Governance	15,664	633
General purpose funding	4,027,401	5,326,595
Law, order, public safety	81,983	67,278
Health	5,010	4,380
Education and welfare	50,766	44,227
Community amenities	664,821	666,172
Recreation and culture	2,560,381	4,389,938
Transport	8,627,329	9,257,102
Economic services	25,530	29,469
Other property and services	506,309	527,525
	<u>16,565,194</u>	<u>20,313,319</u>
<b>Total Income</b>	<u>189,444,221</u>	<u>179,246,990</u>
<b>Expenses</b>		
Governance	(6,539,629)	(6,387,848)
General purpose funding	(3,345,999)	(3,124,881)
Law, order, public safety	(4,340,005)	(4,047,625)
Health	(1,838,395)	(1,663,850)
Education and welfare	(2,083,183)	(2,088,194)
Community amenities	(27,143,380)	(25,750,333)
Recreation and culture	(55,669,429)	(51,203,514)
Transport	(30,125,063)	(29,219,644)
Economic services	(3,414,928)	(2,869,002)
Other property and services	(37,388,356)	(31,772,016)
<b>Total expenses</b>	<u>(171,888,368)</u>	<u>(158,126,907)</u>
<b>Net result for the period</b>	<u>17,555,853</u>	<u>21,120,083</u>
<b>(c) Total Assets</b>		
Governance	206,777	177,330
General purpose funding	41,872,188	37,360,485
Law, order, public safety	5,422,385	5,490,024
Health	466,715	424,366
Education and welfare	6,448,253	6,522,165
Community amenities	78,312,588	67,692,662
Recreation and culture	432,289,803	418,919,759
Transport	893,801,563	887,430,293
Economic services	24,758,308	29,553,941
Other property and services	160,632,231	155,228,411
	<u>1,644,210,811</u>	<u>1,608,799,436</u>

CITY OF JOONDALUP  
NOTES TO AND FORMING PART OF THE FINANCIAL REPORT  
FOR THE YEAR ENDED 30 JUNE 2024

27. RATING INFORMATION

(a) General Rates

Rate Description	Basis of valuation	Rate in \$	Number of Properties	2023/24 Actual Rateable Value*	2023/24 Actual Rate	2023/24 Actual Reassessed Rates	2023/24 Actual Total Revenue	2023/24 Budget Reassessed Rate	2023/24 Budget Total Revenue	2022/23 Actual Total Revenue
<b>Gross rental valuations</b>										
Residential Improved		5.3237	58,509	1,498,979,676	79,801,180	516,651	80,317,831	250,000	80,051,181	76,229,681
Residential Vacant		10.3461	986	20,362,420	2,106,716	(196,192)	1,910,524	0	2,106,716	2,132,111
Commercial Improved		6.9993	983	300,548,087	21,036,262	(16,592)	21,019,670	0	21,038,465	20,556,129
Commercial Vacant		10.3461	20	1,384,750	143,268	27,712	170,980	0	143,268	160,607
Industrial Improved		6.3422	387	28,025,245	1,777,417	209	1,777,626	0	1,777,417	1,729,560
Industrial Vacant		10.3461	3	192,500	19,916		19,916	0	19,916	13,232
<b>Unimproved valuations</b>										
Residential		1.0657	1	1,690,000	18,010		18,010	0	18,010	17,499
Rural		1.0639	2	1,860,000	19,789		19,789	0	19,789	19,256
<b>Total general rates</b>			60,901	1,853,042,678	104,922,558	331,787	105,254,345	250,000	105,174,762	100,856,075
<b>Minimum payment</b>										
<b>Gross rental valuations</b>										
Residential Improved		873	2,858	43,475,244	2,495,034	0	2,495,034	0	2,495,034	3,695,800
Residential Vacant		954	428	3,056,830	408,312	0	408,312	0	408,312	380,890
Commercial Improved		954	31	294,046	29,574	0	29,574	0	29,574	41,805
Industrial Improved		954	2	25,331	1,908	0	1,908	0	1,908	1,858
<b>Total minimum payments</b>			3,319	46,851,451	2,934,828	0	2,934,828	0	2,934,828	4,120,353
<b>Total general rates and minimum payments</b>			64,220	1,899,894,129	107,857,386	331,787	108,189,173	250,000	108,109,590	104,978,428
<b>Specified Area Rates</b>										
Iluka		0.593	1,982	67,959,170	403,106	1,169	404,275	0	403,109	404,863
Burns Beach		0.379	1,395	49,275,010	186,856	8,372	195,228	0	186,856	165,232
Harbour Rise		0.663	518	24,233,820	160,588	167	160,754	0	160,588	136,867
Woodvale Waters		0.657	138	4,213,560	27,683	0	27,683	0	27,682	22,225
<b>Total amount raised from rates (excluding general rates)</b>			4,033	145,681,560	778,233	9,708	787,941	0	778,235	729,188
<b>Discounts</b>										
Business Property Discount Commercial							(151,950)		(152,250)	(151,050)
Business Property Discount Industrial							(29,175)		(29,175)	(29,400)
<b>Total Rates</b>							108,795,989		108,706,400	105,527,166
Rate instalment interest							616,179			585,392
Rate overdue interest							117,628			121,429

The rate revenue was recognised from the rate record as soon as practicable after the City resolved to impose rates in the financial year as well as when the rate record was amended to ensure the information in the record was current and correct.

\*Rateable Value at time of raising of rate.

**CITY OF JOONDALUP  
NOTES TO AND FORMING PART OF THE FINANCIAL REPORT  
FOR THE YEAR ENDED 30 JUNE 2024**

**28. DETERMINATION OF SURPLUS OR DEFICIT**

	2023/24		
	2023/24	Budget	2022/23
	(30 June 2024 Carried Forward)	(30 June 2024 Carried Forward)	(30 June 2023 Carried Forward)
Note	\$	\$	\$
<b>(a) Non-cash amounts excluded from operating activities</b>			
The following non-cash revenue or expenditure has been excluded from amounts attributable to operating activities within the Statement of Financial Activity in accordance with <i>Financial Management Regulation 32</i> .			
<b>Adjustments to operating activities</b>			
Less: Profit on asset disposals	(416,469)	(432,738)	(199,178)
Movement in pensioner deferred rates and other (non-current)	(9,765)	0	(210,875)
Movement in employee benefit provisions (non-current)	207,240	100,000	(115,743)
Less: Catalina Estate - Profit on sale of Land	(6,446,603)	0	(2,993,238)
Movement of Inventory	99,379	0	83,701
Movement of Non current provision	9,415	0	0
Add: Loss on disposal of assets	39,809	197,862	29,081
Add: Depreciation	31,086,532	30,945,170	30,205,721
10(a)	<u>24,569,538</u>	<u>30,810,294</u>	<u>26,799,469</u>
<b>Non-cash amounts excluded from operating activities</b>			
<b>(b) Surplus or deficit after imposition of general rates</b>			
The following current assets and liabilities have been excluded from the net current assets used in the Statement of Financial Activity in accordance with <i>Financial Management Regulation 32</i> to agree to the surplus/(deficit) after imposition of general rates.			
<b>Adjustments to net current assets</b>			
Less: Reserve accounts	30 (130,282,531)	(100,343,091)	(119,755,045)
Less: Current assets not expected to be received at end of year			
- Land held for resale	6 0	(533,434)	0
Add: Current liabilities not expected to be cleared at end of year			
- Current portion of borrowings	14 962,667	962,667	935,712
- Current portion of developer contributions held in reserve	1,221,867	1,221,867	1,221,867
- Current portion of lease liabilities	11(b) 575,027	492,559	653,487
<b>Total adjustments to net current assets</b>	<u>(127,522,970)</u>	<u>(98,199,432)</u>	<u>(116,943,979)</u>
<b>Net current assets used in the Statement of Financial Activity</b>			
Total current assets	175,709,173	133,784,072	158,492,268
Less: Total current liabilities	(48,811,722)	(35,634,638)	(38,014,161)
Less: Total adjustments to net current assets	<u>(127,522,970)</u>	<u>(98,199,432)</u>	<u>(116,943,979)</u>
<b>Surplus or deficit after imposition of general rates</b>	<u>(625,519)</u>	<u>(49,998)</u>	<u>3,534,128</u>

CITY OF JOONDALUP  
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29. BORROWING AND LEASE LIABILITIES

(a) Borrowings

Purpose	Loan Number	Principal at 1 July 2022	Actual			Budget			Principal at 30 June 2024
			New Loans During 2022-23	Principal at 30 June 2023	New Loans During 2023-24	Principal Repayments During 2022-23	Principal Repayments During 2023-24	New Loans During 2023-24	
Reid Promenade Multi Storey Car Park	7	2,807,892	0	1,898,379	0	(935,713)	0	(935,713)	962,667
<b>Total</b>		2,807,892	0	1,898,379	0	(935,713)	0	(935,713)	962,667
<b>Total Borrowings</b>		2,807,892	0	1,898,379	0	(935,713)	0	(935,713)	962,667

Loan repayments were financed by general purpose revenue.

Purpose	Loan Number	Note	Institution	Interest Rate	Date final payment is due	Actual for year ending 30 June 2023		Budget for year ending 30 June 2024	
						Principal at 1 July 2023	Principal at 30 June 2023	Principal at 1 July 2024	Principal at 30 June 2024
Reid Promenade Multi Storey Car Park	7		WATC	2.85%	8/05/2025	1,898,379	(82,276)	1,898,379	(82,276)
<b>Total</b>						1,898,379	(82,276)	1,898,379	(82,276)

**Borrowing Finance Cost Payments**

Purpose	Actual for year ending 30 June 2024	Budget for year ending 30 June 2024
Reid Promenade Multi Storey Car Park	(51,003)	(51,003)
<b>Total</b>	(51,003)	(51,003)

\* WA Treasury Corporation



CITY OF JOONDALUP  
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29. BORROWING AND LEASE LIABILITIES (Continued)  
(b) Lease Liabilities

Purpose	Actual										Budget							
	Actual New Leases / Adjustments			Principal Repayments			New Leases/Adjustments			Principal Repayments			New Leases			Principal Repayments		
	Principal at 1 July 2022	During 2022-23	Principal at 30 June 2023	During 2022-23	Principal at 30 June 2023	During 2023-24	Principal at 30 June 2024	During 2023-24	Principal at 30 June 2024	During 2023-24	Principal at 1 July 2023	During 2023-24	Principal at 30 June 2024	During 2023-24	Principal at 1 July 2023	During 2023-24	Principal at 30 June 2024	
Gym Cardio Equipment - 2	227,323	0	108,512	(118,811)	0	0	(108,512)	0	0	108,512	0	0	0	108,512	0	(108,512)	0	
Spin Bike	82,983	0	62,056	(20,927)	0	0	(21,764)	40,292	0	62,057	0	0	40,293	62,057	0	(21,764)	40,293	
Operation Works Depot Land	6,386,128	(136,091)	5,930,292	(313,745)	188,086	0	(356,108)	5,762,270	0	6,033,093	0	0	5,670,811	6,033,093	0	(362,282)	5,670,811	
Performance Cardio	0	198,277	193,199	(5,078)	0	0	(24,924)	168,275	0	0	0	0	0	0	0	0	0	
Bio Circuit	0	214,900	209,396	(5,504)	0	0	(27,014)	182,382	0	0	0	0	0	0	0	0	0	
Pavi Flooring	0	21,828	21,269	(559)	0	0	(2,744)	18,525	0	0	0	0	0	0	0	0	0	
Plate Loaded Equipment	0	305,520	297,695	(7,825)	0	0	(38,405)	259,290	0	0	0	0	0	0	0	0	0	
Free Weights	0	149,311	145,487	(3,824)	0	0	(18,769)	126,718	0	0	0	0	0	0	0	0	0	
Gym Accessories	0	76,660	74,716	(1,964)	0	0	(9,639)	65,077	0	0	0	0	0	0	0	0	0	
Pin Loaded	0	362,824	353,531	(9,293)	0	0	(45,608)	307,923	0	0	0	0	0	0	0	0	0	
<b>Total Lease Liabilities</b>	6,696,434	1,193,249	7,396,153	(493,530)	188,086	0	(653,487)	6,930,751	0	6,203,662	0	0	5,711,104	6,203,662	0	(492,566)	5,711,104	
<b>Lease Finance Cost Payments</b>																		
Purpose	Note	Lease Number	Institution	Interest Rate	Date final payment is due	Actual for year ending 30 June 2024	Budget for year ending 30 June 2024	Actual for year ending 30 June 2023	Lease Term - Months									
Gym Cardio Equipment - 2			Maia Financial Pty Ltd	2.75%	22/05/2024	(9,432)	(9,432)	(6,251)	36									
Spin Bike			Maia Financial Pty Ltd	4.00%	31/03/2026	(4,123)	(4,123)	(3,318)	60									
Operation Works Depot Land			Water Corporation	2.62%	22/06/2027	(174,040)	(155,374)	(163,882)	240									
Performance Cardio			Maia Financial Pty Ltd	4.50%	18/04/2030	(7,921)	(7,921)	(1,833)	84									
Bio Circuit			Maia Financial Pty Ltd	4.50%	18/04/2030	(8,585)	(8,585)	(1,986)	84									
Pavi Flooring			Maia Financial Pty Ltd	4.50%	18/04/2030	(872)	(872)	(202)	84									
Plate Loaded Equipment			Maia Financial Pty Ltd	4.50%	18/04/2030	(9,632)	(9,632)	(2,824)	84									
Free Weights			Maia Financial Pty Ltd	4.50%	18/04/2030	(5,965)	(5,965)	(1,380)	84									
Gym Accessories			Maia Financial Pty Ltd	4.50%	18/04/2030	(3,063)	(3,063)	(709)	84									
Pin Loaded			Maia Financial Pty Ltd	4.50%	18/04/2030	(14,495)	(14,495)	(3,353)	84									
<b>Total Finance Cost Payments</b>						(238,129)	(219,463)	(185,738)										

CITY OF JOONDALUP  
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30. RESERVE ACCOUNTS

	2024 Actual		2024 Actual		2024 Budget		2024 Budget		2024 Budget		2023 Actual		2023 Actual		2023 Actual	
	Opening Balance	Transfer to	Transfer (from)	Closing Balance	Opening Balance	Transfer to	Transfer (from)	Closing Balance	Opening Balance	Transfer to	Transfer (from)	Opening Balance	Transfer to	Transfer (from)	Closing Balance	Closing Balance
	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$
<b>Restricted by legislation/agreement</b>																
(a) Non-current long service leave	1,110,165	0	(207,240)	902,925	1,282,192	100,000	0	1,382,192	1,182,192	0	(72,027)	1,182,192	0	(72,027)	1,110,165	
(b) Capital works Carried Forward Reserve	12,514,215	9,496,330	(11,347,293)	10,663,252	280,770	0	0	28,870	12,145,885	10,202,339	(9,834,009)	12,145,885	10,202,339	(9,834,009)	12,514,215	
(c) Cash in lieu of Parking Reserve	1,414,193	71,915	0	1,486,108	1,410,802	64,947	0	1,475,750	1,367,735	46,458	0	1,475,750	46,458	0	1,414,193	
(d) Joondalup Performing Arts and Cultural Facility Reserve	17,621,794	896,106	0	18,517,900	17,570,268	808,861	0	18,379,130	17,033,904	587,890	0	17,033,904	587,890	0	17,621,794	
(e) Marmion Car Park Reserve	0	0	0	0	0	0	0	0	183,105	0	(183,105)	183,105	0	(183,105)	0	
(f) Parking Facility Reserve	5,154,715	1,978,946	(998,814)	6,134,847	5,194,152	1,858,017	0	6,059,957	4,157,567	2,007,647	(1,010,499)	4,157,567	2,007,647	(1,010,499)	5,154,715	
(g) Percy Doyle Infrastructure Reserve	447,530	215,956	0	663,486	443,731	208,775	0	652,507	85,705	361,825	0	85,705	361,825	0	447,530	
(h) Public Art Reserve	312,049	50,000	0	362,049	312,049	0	0	(312,049)	312,049	0	0	312,049	0	0	312,049	
(i) Specified area rating - Harbour Rise reserve	919	1,343	0	2,262	823	19	19	(823)	9,878	181	(9,140)	9,878	181	(9,140)	919	
(j) Specified area rating - Iluka reserve	5,726	82,764	0	88,490	4,960	114	114	(4,960)	8,692	241	(3,207)	8,692	241	(3,207)	5,726	
(k) Specified area rating - Woodvale Waters reserve	1,067	3,804	0	4,871	1,062	24	24	(1,062)	3,506	76	(2,515)	3,506	76	(2,515)	1,067	
(l) Specified area rating - Burns Beach reserve	21,901	12,544	0	34,445	3,120	72	72	(3,120)	6,087	15,814	0	6,087	15,814	0	21,901	
(m) Strategic Asset Reserve	22,305,376	6,052,994	(534,149)	27,824,221	22,273,125	947,766	(3,004,880)	20,216,011	10,070,030	19,896,669	(7,661,323)	10,070,030	19,896,669	(7,661,323)	22,305,376	
(n) Catalina Land Sales Reserve	21,987,081	6,245,220	0	28,232,301	21,998,359	4,420,010	0	26,558,369	17,966,195	4,000,886	0	17,966,195	4,000,886	0	21,987,081	
(o) Asset Renewal Reserve	27,560,795	5,686,782	(10,128,466)	23,119,111	22,941,722	5,193,899	(12,702,536)	15,433,085	35,799,488	2,101,189	(10,339,882)	35,799,488	2,101,189	(10,339,882)	27,560,795	
(p) Waste Management Reserve	9,297,519	2,948,745	0	12,246,264	8,481,917	1,877,075	0	10,358,992	5,215,277	4,082,242	0	5,215,277	4,082,242	0	9,297,519	
	119,755,045	33,743,448	(23,215,961)	130,282,531	102,119,053	15,479,580	(17,255,542)	100,343,091	105,567,295	43,303,457	(29,115,707)	105,567,295	43,303,457	(29,115,707)	119,755,045	
	2,553,971	172,369	(207,240)	2,519,100	2,702,960	165,177	(9,966)	2,858,171	2,578,090	62,770	(86,889)	2,578,090	62,770	(86,889)	2,553,971	
Reserves related to a government policy, direction, written law or agreement	117,201,074	33,571,078	(23,008,721)	127,763,431	99,416,093	15,314,403	(17,245,577)	97,484,920	102,989,205	43,240,687	(29,028,818)	102,989,205	43,240,687	(29,028,818)	117,201,074	
Reserves for any other purpose	119,755,045	33,743,448	(23,215,961)	130,282,531	102,119,053	15,479,580	(17,255,542)	100,343,091	105,567,295	43,303,457	(29,115,707)	105,567,295	43,303,457	(29,115,707)	119,755,045	

All reserves are supported by cash and cash equivalents and financial assets at amortised cost and are restricted within equity as Reserve accounts.

In accordance with council resolutions or adopted budget in relation to each reserve account, the purpose for which the reserves are set aside and their anticipated date of use are as follows:

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30 RESERVE ACCOUNTS (Continued)

Name of reserve account	Anticipated date of use	Related to gov/policy/law/ agreement	Purpose of the reserve account
(a) Non-current long service leave	Ongoing	Y	Created in 2012/13 to facilitate the funding of the non-current portion of long service leave liabilities to City employees.
(b) Capital works Carried Forward Reserve	Ongoing	N	Created in 2006-07 to hold unspent capital works funds carried forward to subsequent financial year(s). The transfer to accumulated surplus is to fund capital from the reserve will be utilised to fund future car parking requirements. Funds transferred to the reserve includes interest.
(c) Cash in lieu of Parking Reserve	Ongoing	Y	Created in 2000-01 to assist with the design and development of a regional performing arts facility in the Joondalup City Centre. The reserve was renamed in 2005-06 and again in 2008-10 to more appropriately reflect its intent. The transfer from Reserve was mainly to fund the Jhan Garden, at Lot 1001, Teakle Court. The transfer from accumulated surplus represents interest.
(d) Joondalup Performing Arts and Cultural Facility Reserve	Ongoing	N	Created in 2013-14 to receive the State Government's contribution and the unspent portion of City of Joondalup funds for the construction of a car park next to the Marmion Angling and Aquatic Club.
(e) Marmion Car Park Reserve	Ongoing	N	Created in 2008-09 to hold the operating surpluses arising from the paid parking in the Joondalup City Centre to be applied in the development and provision of facilities and services, both parking and non parking, in the Joondalup City Centre. The transfer from accumulated surplus represents parking operating surplus and interest. Transfer to accumulated surplus is to fund repayments on the \$8,500,000 loan taken in 2014-15 to construct the Reid Promenade Car
(f) Parking Facility Reserve	Ongoing	N	Created in 2020-21 for the purposes of providing new infrastructure and improving existing infrastructure at Percy Doyle Reserve. Transfer from accumulated surplus represents initial funding to establish the reserve and interest.
(g) Percy Doyle Infrastructure Reserve	Ongoing	N	Created in 2012-13 for the purpose of providing for the commissioning and purchase of public art works. Transfer from accumulated surplus represents
(h) Public Art Reserve	Ongoing	N	The reserve was created to hold unspent funds levied for the purpose of undertaking enhanced landscaping services in the Harbour Rise specified area. Transfer from accumulated surplus represents interest. Transfers from the reserve are to fund works undertaken in the Harbour Rise specified area.
(i) Specified area rating - Harbour Rise reserve	Ongoing	Y	The reserve was created to hold unspent funds levied for the purpose of undertaking enhanced landscaping services in the Iluka specified area. Transfer from accumulated surplus represents unspent funds levied during the year and interest.
(j) Specified area rating - Iluka reserve	Ongoing	Y	The reserve was created to hold unspent funds levied for the purpose of undertaking enhanced landscaping services in the Woodvale specified area. Transfers from the reserve are to fund works undertaken in the Woodvale area. Transfers from accumulated surplus represents interest.
(k) Specified area rating - Woodvale Waters reserve	Ongoing	Y	The reserve was created to hold unspent funds levied for the purpose of undertaking enhanced landscaping services in the Burns Beach specified area. Transfer from accumulated surplus represents unspent funds levied during the year and interest.
(l) Specified area rating - Burns Beach reserve	Ongoing	Y	The reserve was created in 2010-11 from the merger of the old Strategic Asset Management and Asset Replacement Reserves, and is intended to fund the acquisition and development of new and renewal of existing City infrastructure and building assets. The transfer from accumulated surplus represents interest. Transfer from reserve was for the funding of various capital works projects including Joondalup City Centre lighting.
(m) Strategic Asset Reserve	Ongoing	N	This reserve was created in 2013-14 to receive the City of Joondalup's share of the dividends from the proceeds of the sales of Tamala Park, land to be held and subsequently applied for the purpose of investing in income producing facilities, to build significant one-off community facilities and to assist with the cash flow requirements of developing significant infrastructure assets aligned to the 10 Year Strategic Financial Plan. The transfer from accumulated surplus
(n) Catalina Land Sales Reserve	Ongoing	N	Created in 2008-09 by consolidating the Heavy Vehicle, Light Vehicle and Plant Replacement reserves with the purpose of supporting the funding of vehicle, plant and equipment purchases. The transfer from accumulated surplus represents interest. Renamed to its current name in 2019-20.
(o) Asset Renewal Reserve	Ongoing	N	Renamed in 2009-10 and its purpose updated. The reserve is to fund and support waste management services including but not limited to refuse collection.
(p) Waste Management Reserve	Ongoing	N	

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**31. TRUST FUNDS**

Funds held at balance date which are required to be held in trust and which are not included in the financial statements are as follows:

	<u>1 July 2023</u>	<u>Amounts In</u>	<u>Amounts Out</u>	<u>30 June 2024</u>
	\$	\$	\$	\$
Connolly Residents Association	87,337	3,984	0	91,321
Trust Cash Reserve	6,292	1	0	6,293
Trust Fund	4,898	0	80	4,818
	<hr/> 98,527	3,985	80	<hr/> 102,432





^ Joondalup City Centre





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